

CIRCULAR

*Sub: Connection charges for Multi-storeyed Apartment Complexes -
Quantification of Improvement charges - procedure for collection -
procedure for issue of feasibility reports - reg*

1. In addition to the connection charges as prescribed under category-II of Annexure to the Board Proceedings No. 88 dated 20th January 1997, improvement charges were also being collected from the prospective customers on the basis of estimates of costs on a case-by-case basis. With a view to streamline the procedure it was decided that the improvement charges would be collected from all the applicants on an average basis at the rate of Rs.5,000 (Rs.2,500 for water supply and Rs.2,500 for sewerage) per flat. However the practice of collecting the estimated amounts in each case had again crept into the practice, where such estimates exceeded the amount arrived at Rs.5,000 per flat, defeating the purpose of simplification.
2. The matter is reviewed again and it is decided that the improvement charges should be collected on an average basis only without linking to the actual costs on a case to case basis and that such average charges should be so worked out that the charges are neither harsh to the customer nor result in a loss to the Board on an average basis. The merit of averaging out is that the assessment of the improvement charges is clear, transparent and easy to understand by the customer such that the customer can calculate the charges himself on the basis of the building plans.
3. Keeping in view the costs involved and the composition of applications that are being received, it is decided that the improvement charges to be collected in respect of multi-storeyed apartment complexes should be worked out at "Rs.5,000 (Rs.2,500 for water supply and Rs.2,500 for sewerage) per flat (apartment) subject to a minimum of Rs. 1,50,000 (Rs. 75,000 for water supply and Rs.75,000 for sewerage)". In the case of commercial complex the charges may be levied at Rs. 100 per square metre of plot area, instead of on per flat basis. Under no circumstances a different amount should be charged from the consumer.
4. The SWC is instructed to adopt the above formula in its software for improvement charges to be collected, irrespective of the actual estimates with immediate effect for all the applications for which the sanctions are yet to be communicated.
5. The MCH insists on issue of feasibility report from the HMWSSB, for issue of building permits. Previously the practice was to issue the building permit after payment of the improvement charges to the Board. In view of the changed procedure by the MCH to insist on the feasibility report along with application for building permit, the CGMs were instructed to collect the improvement charges before issue of the feasibility report. The remittance is to be made in the finance department of the Board Office as was done

earlier. The customers will be advised to make the remittance in the
enclose the receipt with the application for feasibility report. In ca
refused, the Board Office will refund the amount to the customer w
days of such a refusal by the CGM. In case of refusal of the building
after issue of feasibility report also, the Board Office will refund
charges within 7 days of production of evidence of such refusal und
CGM concerned.

6. The CGMs are requested to issue serial numbers to the applica
mention the serial number in the feasibility reports issued. Keeping
computerisation plans of issue of feasibility reports, it is suggested
may be 5 digit numbers commencing from 10001 in Circle-I and 50
The numbers should not contain any alphabets.

7. While issuing feasibility reports, the CGMs are requested to keep
for the improvement to be done in the area for giving the connection
copy of the feasibility report along with the plan and estimate may be
the Board Office.

8. For all these cases where multi-storeyed apartment complexes ar
supply and sewerage following the above procedure, the concerned C
get the improvement done as deemed necessary.

9. The connection charges are collected at the time of actual
connection when the construction is complete, at the tariffs obtaini
time, along with any differential in the improvement charges owing to
actual construction from the plans.

MANA

To
The Director (Technical) / Director (Finance)
✓ The CGM (O&M) I & II
All GMS(O&M)
SWC, Board Office

Copies to :
The Commissioner and Special Officer, Municipal Corporation of Hyderabad,
The Vice Chairman, HUDA, Hyderabad.

The Chief City Planner, M.C.H.