

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	47		ATR Date	2016/09	
Project	S.O.B.-I		Complaint Date	21/10/09	
Customer Name	Avinash				
Prepared by	V. Ramesh	Date	2016/09	Sign	
Project Manager	Ranjith	Date	2016/09	Sign	
HO receipt date			Sign		
Checked by MD on	30/6/09		MD Sign		
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	42	ATR Date	4/4/09
Project	SOB	Complaint Date	2/4/09
Customer Name	AVINASH AT1		
Prepared By	G. Narayana		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

⊙ Reply

Complaint S No.	Action Taken
1.	Work completed
2.	Work completed

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.	47	Date	2/4/09
Project			
Customer Name	AVINASH ATI		
Customer Sign			
Phone No.	9246576578	email	

For office use only. (Do not write here)

Received by:	M. Ashwari	Sign	<i>[Signature]</i>	Date:	2/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	<p>WATERING TO THE LAWN AREA IS BEING STOPPED NOW, WHY? (THE WORKERS OF THE GARDENING SAID THAT MR. NARAYANA TOLD THEM NOT TO WATER THE LAWNS IN THE BUNGALOWS)</p> <p>SUGGESTION: THE LAWN AREA SHOULD BE WATERED MINIMUM THREE TIMES IN A WEEK, ESPECIALLY IN THE SUMMER PERIOD.</p>
2.	<p>SECURITY SYSTEM HAS TO BE IMPROVED A LOT. ON 26/3/09 ONE INCIDENT HAPPENED AND THE SAME IS REPORTED TO MR. NARAYANA AT AWD MR. RANGEET AND ALSO A POLICE COMPLAINT IS LODGED. EVEN NOW THE POSITION HAS NOT IMPROVED. ON 1.4.09, WE CAME IN THE EARLY HOURS AT 5AM IN A AUTO, WE HAVE OPENED THE GATES OURSELVES AND CAME IN. THE SECURITY WAS SLEEPING IN HIS ROOM. SO: REQUEST TO TAKE PROPER & PROMPT CARE FOR IN YOUR SECURITY SYSTEMS.</p>

[Signature]
2/4/09



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	47	Date	2/4/09
Project			
Customer Name	ALINASH ATI		
Customer Sign			
Phone No.	9246576578	email	

For office use only. (Do not write here)

Received by:	Mr. Ashok	Sign	<i>Ashok</i>	Date:	2/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	<p>WATERING TO THE LAWN AREA IS BEING STOPPED NOW. WHY ?</p> <p>(THE WORKERS OF THE GARDENING, SAID THAT MR. NARAYANA TOLD THEM NOT TO WATER THE LAWNS IN THE BUNGALOWS)</p> <p><u>SUGGESTION:</u> THE LAWN AREA SHOULD BE WATERED MINIMUM THREE TIMES IN A WEEK, ESPECIALLY IN THE SUMMER PERIOD.</p>
2.	<p>SECURITY SYSTEM HAS TO BE IMPROVED A LOT.</p> <p>ON 26/3/09 ONE INCIDENT HAPPENED AND THE SAME IS REPORTED TO MR. NARAYANA AND MR. RANGET AND ALSO A POLICE COMPLAINT IS LODGED..</p> <p>EVEN NOW THE POSITION HAS NOT IMPROVED.</p> <p>ON 1.4.09, WE CAME IN THE EARLY HOURS AT 5AM IN A AUTO, WE HAVE OPENED THE GATES OURSELVES AND CAME IN. THE SECURITY WAS SLEEPING IN HIS ROOM.</p> <p>SO REQUEST TO TAKE PROPER & PROMPT CARE FOR IN YOUR SECURITY SYSTEMS.</p>

Ashok
2/4/09

Soham Modi

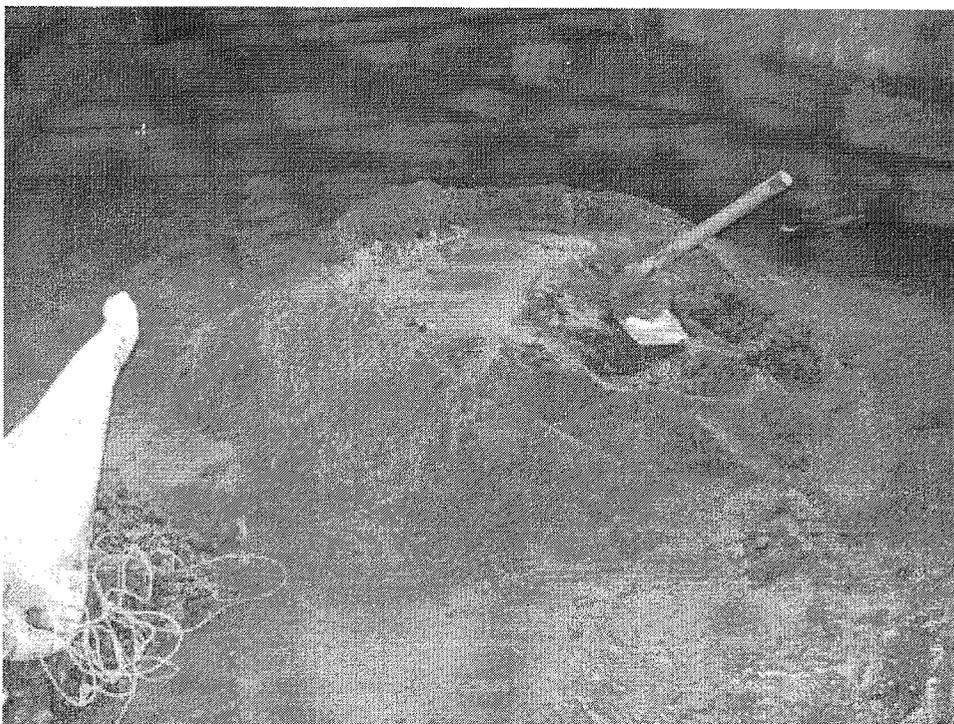
SOB

From: "Quality Control" <qc@modiproperties.com>
Date: 06 July 2009 14:14
To: <soham@modiproperties.com>
Attach: 100_0463.jpg; 100_0464.jpg
Subject: Usage of wrong proportion at SOB
Respected Sir,

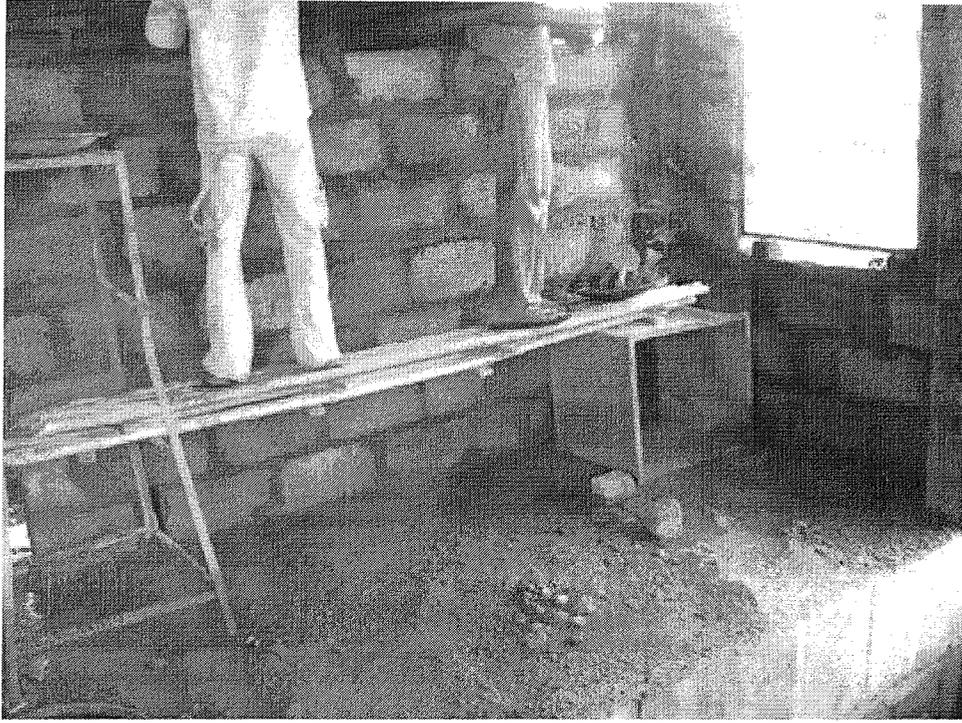
We Quality Control Team has observed that at SOB, Bungalow No-200C Civil Work Masons are using proportion box but instead of 1:2 proportion, they are mixing 1:1 proportion for brickwork and also masons are standing on the proportion box.

Regards,

QC Team



6/7/09



Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	236		ATR Date	2016/09	
Project	S.O.B-II		Complaint Date	17/2/09	
Customer Name	Mr. Rajesh				
Prepared by	V. Ramesh	Date	2016/09	Sign	
Project Manager	Ranjith	Date	2016/09	Sign	
HO receipt date			Sign		
Checked by MD on	30/6/09		MD Sign		
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	236	ATR Date	18.2.09
Project	Sol-11	Complaint Date	12.2.09
Customer Name	RAJESH KACHAVALAN		
Prepared By	RANJITH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

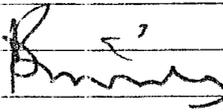
Complaint S No.	Action Taken
1.	WORK COMPLETED
2.	do
3.	do
4.	do
5.	do

3 Duplts

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

1062
61619
8

COMPLAINT & SUGGESTIONS FORM.

Elat / bungalow No.	236	Date	17.2.09
Project	SOB Phase II		
Customer Name	Rajesh Rachabathuni		
Customer Sign			
Phone No.	94414-12352	email	

For office use only. (Do not write here)

Received by:		Sign		Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	The commode in the first floor bedroom (facing east) has to be replaced because of a crack.
2	The sixth step in the Hall has some small chipping. Something must be done about it.
3	Fixing of tiles in the kitchen and in one of the bathrooms is not Ok. There are some small gaps between tiles.
4	glass has to be fixed on the back of the Post Box.
5	Keys of doors ^{were} have been handed over into me by Sri Narasimham @ 3 keys per door, whereas only 2 keys of the main door were handed over. Please find check up. with records.
	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	236	ATR Date	20/03/2019
Project	SOB-PHASE-D	Complaint Date	17/03/2019
Customer Name	Rajesh Rajabathuni		
Prepared By	P. Vishwas		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

(*) Duplicate

Complaint S No.	Action Taken
1)	work completed
2)	work completed
3)	work completed
4)	work completed
5)	Beyond our scope of work.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

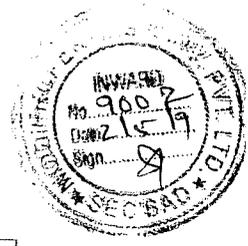
Flat / bungalow No.	236	Date	17.2.09
Project	SOB Prageeti		
Customer Name	Rajesh Rachabattuni		
Customer Sign			
Phone No.	94414-12352	email	

For office use only. (Do not write here)

Received by:	K. Vishwak	Sign		Date:	18/02/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	The commode in the first floor bedroom (facing east) has to be replaced because of a crack
2	The sixth step in the Hall has some small chipping. Something must be done about it.
3	Fixing of tiles in the kitchen and in one of the bathrooms is not Ok. There are some small gaps between tiles
4	glass has to be fixed on the back of the Post Box
5	Keys of doors ^{were} have been handed over into me by Sri Narasimham @ 3 keys per door, whereas only 2 keys of the main door were handed over. Please find it check up. with records.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	236	Date	24.4.09
Project	SOB		
Customer Name	R. Rajesh		
Customer Sign	<i>[Signature]</i>		
Phone No.		email	

For office use only. (Do not write here)

Received by:	G. Narayan	Sign		Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	A small step of about 4" height has to be provided at the main door
2.	ground Floor Bed Room - Bath Room - a. Electric wires exposed - to be covered b. Sear cover on the commode not fixed.
3.	Whipping-off on the 6th step of the stair case not fixed
4.	First Floor - West Bed Room - Wire box not closed - a cover must be provided
5.	Lawn is totally neglected - regular watering is required.
	<i>[Signature]</i>
	24.4.09

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	328	ATR Date	26/6/09
Project	S O B - IV	Complaint Date	9/8/08
Customer Name	A. Krishna Rao		
Prepared by	V. Ramiah	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	328	ATR Date	10.6.08
Project	Sob-II	Complaint Date	9.6.08
Customer Name	A. KRISHNA RAO		
Prepared By	ASA. SURESH KUMAR		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	EXTRA SPECIFICATION POINTS ASKED BY CUSTOMER. H.D. SIR AS ACCEPTED.

(A) Defects

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	328.	Date	25.4.09
Project	SILVER OAK BUNGALOWS.		
Customer Name	A. KRISHNA Rao.		
Customer Sign	Letter attached		
Phone No.		email	

For office use only. (Do not write here)

Received by:	Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	Letter attached

Dt.24.04.2009
Hyderabad.

To :
Mehta & Modi Homes,
5-4-187/3&4, II Floor,
M.G. Road,
Secunderabad – 500 003.

From:
A. Krishna Rao
Flat No1, Gandh Kuti Apts,
6-3-252/A/13&14,
Erramanzil Colony,
Hyderabad – 500 082.

Sub:- Bungalow Number 328 (Silver Oak Bungalow Phase – III)

Kind Attn: Mr. Aand Mehta / Soham Modi,

We are In receipt of your letter dt. 2nd April 2009, on 07/04/2009. In fact nobody has reminded from your office about the dues of part payment Rs. 91,994 (Rupees Ninety one thousand nine hundred ninety four only) till 28th of march2009. How ever we are releasing the payment vide our Ch.No.342817 dt. 24/04/2009 of ICICI Bank Ltd and handing over to your representative. Request you to send us the receipt at the earliest.

Few days before we have visited the site and found lot of works are pending and it cannot be completed before the committed date. Earlier we have apprised about the quality of your construction and mentioned the problems faced by our friends in Phase – I. the rectifications have taken very long time and the amenities like roads, club, parks etc were completed much beyond schedule. In Phase – III these amenities were not at started so far. Hence we have requested your marketing representative to provide a Bank Guarantee for the value of atleast 15% of the total building cost.

Kindly look into our grievances and request you to provide an assurance about your quality in the form of Bank Guarantee. On hearing from you we will be releasing the 7th installment of Rs. 3,44,833 (Rupees Three lakhs forty four thousand eight hundred thirty three only) immediately.

Thanks & Regards



A.Krishna Rao.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	328	ATR Date	26/6/09
Project	S.O. 13-III	Complaint Date	11/12/08
Customer Name	A. Krishna Rao		
Prepared by	V. Ramulu	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on		MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

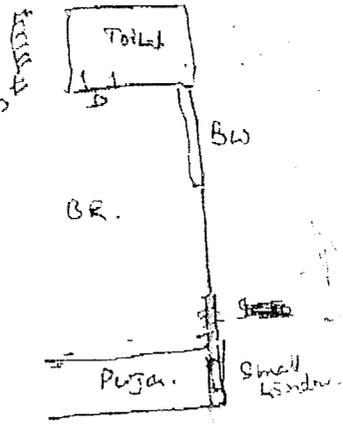
Sm. 328.

9.8.2008

ALTERATIONS INSIDE.

① Bed. Rooms

East Side Puga Room
3'6" x 11'0"



Window should be shifted
Big window to small rim.

Cap Board not required.

Toilet entrance shifted. (No ceiling work to be E & W Faced)

② Stair case inside (adj window)
Wash Basin to be provided.
Stair case grill & wood only. (No wall)

③ Open kitchen west side Flat form 18" only.
(cut inside only)

④ Skirting should be inside of the wall.
Plank of the wall inside.

A. KRISHNA RAO 328

9/8/08

Phone No. 275 44058

Att.: Mr. NARASIMHAM
Mr. Raghunath

as discussed.
Rtds. _____



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	328.	Date	25.4.09
Project	SILVER OAK BUNGALOWS.		
Customer Name	A. KISHANNAO.		
Customer Sign	Letter attached		
Phone No.		email	

For office use only. (Do not write here)

Received by:	Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	Letter attached

Dt.24.04.2009
Hyderabad.

To :
Mehta & Modi Homes,
5-4-187/3&4, II Floor,
M.G. Road,
Secunderabad – 500 003.

From:
A. Krishna Rao
Flat No1, Gandh Kuti Apts,
6-3-252/A/13&14,
Erramanzil Colony,
Hyderabad – 500 082.

Sub:- Bungalow Number 328 (Silver Oak Bungalow Phase – III)

Kind Attn: Mr. Aand Mehta / Soham Modi,

We are In receipt of your letter dt. 2nd April 2009, on 07/04/2009. In fact nobody has reminded from your office about the dues of part payment Rs. 91,994 (Rupees Ninety one thousand nine hundred ninety four only) till 28th of march2009. How ever we are releasing the payment vide our Ch.No.342817 dt. 24/04/2009 of ICICI Bank Ltd and handing over to your representative. Request you to send us the receipt at the earliest.

Few days before we have visited the site and found lot of works are pending and it cannot be completed before the committed date. Earlier we have apprised about the quality of your construction and mentioned the problems faced by our friends in Phase – I. the rectifications have taken very long time and the amenities like roads, club, parks etc were completed much beyond schedule. In Phase – III these amenities were not at started so far. Hence we have requested your marketing representative to provide a Bank Guarantee for the value of atleast 15% of the total building cost.

Kindly look into our grievances and request you to provide an assurance about your quality in the form of Bank Guarantee. On hearing from you we will be releasing the 7th installment of Rs. 3.44,833 (Rupees Three lakhs forty four thousand eight hundred thirty three only) immediately.

Thanks & Regards



A.Krishna Rao.

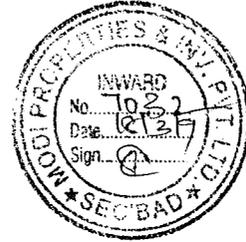
Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	5		ATR Date	26/6/09	
Project	SOB - I		Complaint Date	11/2/09	
Customer Name	Alok goyal				
Prepared by	V. Ramesh	Date	26/6/09	Sign	[Signature]
Project Manager	Ranjith	Date		Sign	
HO receipt date			Sign		
Checked by MD on	7/7/09		MD Sign	[Signature]	
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	5	ATR Date	12/2/09
Project	STB-I	Complaint Date	11/2/09
Customer Name	Alok Goyal		
Prepared By	RANJITH		
Project Manager's Sign	[Signature]	Admin Officer's Sign	[Signature]

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	ALL COMPLAINTS HAS BEEN ATTENDED BEFORE 1 1/2 YEAR BACK. AGAIN THE CUSTOMER COMPLAINING THE SAME - ALREADY WE HAVE DISCUSSED WITH N.D. COMPLAINTS WITH N.D.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	5	Date	11/2/2009
Project	SOB - I		
Customer Name	ALOK GOYAL		
Customer Sign	<i>[Signature]</i>		
Phone No.	Mob. 9441200649	email	alokgoyal99@yahoo.com

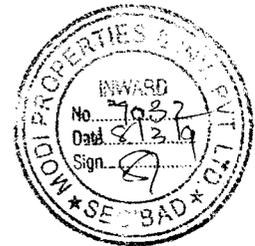
House: 23551772

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Received by:	Vikas	Sign	<i>[Signature]</i>	Date:	11/2/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	External cracks (whole house)
2	Door frames - Gaps should be filled
3	Paint touch ups (Internal and External)
4	External total Bungalow
5	One tap at should be installed (Counter wash basin.)
6	Main Tali should be replaced in the bathroom, bathrooms should be cleaned (All bathrooms should be cleaned)
7	Bathroom windows gaps should be filled and paint touch is required
8	Balcony cracks and paint touch up
9	Master bed room electrical point should be dummy.
10	Children Master bathroom tile should be replaced.
11	all bathroom windows gaps condition is horrible window handles needs replacement.
12	All Toilets needs cleaning.
13	A.C points needs to be covered properly (Glass is not sufficient)
14	Guest bedroom door (top) gap should be filled.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	5	Date	11/2/2009
Project	SOB - I		
Customer Name	ALOK GOYAL		
Customer Sign	[Signature]		
Phone No.	Mob. 9441200649	email	alokgoyal99@yahoo.com
	Hoval: 23551772		

For office use only. (Do not write here)

Received by:	Vikas	Sign	[Signature]	Date:	11/2/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	External cracks (whole house)
2	Door Frames - Gaps should be filled
3	Paint touch ups (Internal and External)
4	External total Bungalow
5	One tap should should be installed (Counter wash basin.
6	Main Tali should be replaced in the bathroom, bathrooms should be cleaned (All bathrooms should be cleaned)
7	Bathroom windows gaps should be filled and paint touch is required.
8	Balcony cracks and paint touch up
9	Master bed room electrical point should be dummy.
10	Children Master bathroom tile should be replaced.
11	all bathroom windows gaps condition is horrible window handles needs replacement.
12	All Toilets needs cleaning.
13	A.C points needs to be covered properly (Glass is not sufficient)
14	Guest bedroom door (top) gap should be filled.

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	329	ATR Date	26/6/09
Project	S.O.B-III	Complaint Date	28/4/09
Customer Name	Dr. Kalyan Chakravathy		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	329	Date	28.7.19
Project	SOB-I		
Customer Name	Dr. Kalyan Chakravarty		
Customer Sign	[Signature]		
Phone No.	9396616699	email	KRISHNA BHANAVAN TALA

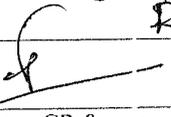
For office use only. (Do not write here)

Received by:	Sig:	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	Change of Main Entrance Door
	from N.W of living room
	to N.E. & N.W of Living Room

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	327	ATR Date	29.4.09
Project	SOS-1/1	Complaint Date	28.4.09
Customer Name	DR. KALYAN CHAKRABORTY		
Prepared By	RANJITA		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	Beyond our scope of work
	CHANGES NOT PERMITTED.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	329	Date	28.4.19
Project	SIB-I.		
Customer Name	Dr. Kalyan Chakrabarty		
Customer Sign	[Signature]		
Phone No.	92966116699	email	KRISANA BHAGAVAN TALA

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Received by:	Sign	Date:	(S) [Signature]
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	Change of Main Entrance Door from N.W of living room to N.E. & N.W of Living room

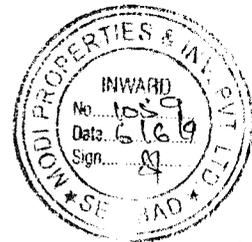
Quality Control Check Report.

For ATR on Complaints.

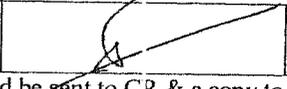
Flat / bungalow No.	246	ATR Date	26/6/09
Project	S.O.B-II	Complaint Date	23/5/09
Customer Name	K. V. N. Durga Nagesh		
Prepared by	V. Ramiah	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	246	ATR Date	28/04/09
Project	SOB-II	Complaint Date	23/05/09
Customer Name	K.V.N. DURGA NAGESH		
Prepared By	K. VISHWESH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

(*) Done/checked

Complaint S No.	Action Taken
17	According to your specification in Complaint form lifts 3932 Sft provided free of cost as per R.O. advise.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

1059
6169
87

Flat / bungalow No.	248	Date	28/04/2009
Project	SILVER OAK Phase II		
Customer Name	K.V.N. DURGA NAGESH		
Customer Sign	K.V.N. Durga Nagesh		
Phone No.	9700136898	email	magesh_karumanchi@yahoo.com

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Received by:	K. Vishwan	Sign	[Signature]	Date:	28/04/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	I would like to bring it to your notice that according to the specifications provided at the time of booking <u>lofts</u> will be provided in each bedroom and kitchen. But now at the time of possession it is treated as changeable under extra specifications. More over the provided <u>lofts</u> area is very less so that please <u>revile</u> of it and kindly close the issue.

(39.378H)



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	246	Date	11/04/2009
Project	SILVERDAK Phase II		
Customer Name	NAGESH KARUMANCHI		
Customer Sign	Nagesh		
Phone No.	9618047647	email	nagesh.karumanchi@yahoo.com

For office use only. (Do not write here)

Received by:	K. Vishwesh	Sign	[Signature]	Date:	11/04/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	powder room (Toilet fan) tile broken.
2)	All Electrical fittings should be checked.
3)	Master Bed Room toilet tile broken
4)	Master bedroom floor & entrance of m/b toilet
5)	tiles in open terrace are broken.
6)	Gate should be replaced.
7)	Master Bed Room toilet Granite work, with moulding
8)	Master Bed Room toilet wall mixer & shower head.
9)	placing of two planter in back of the bungalow.

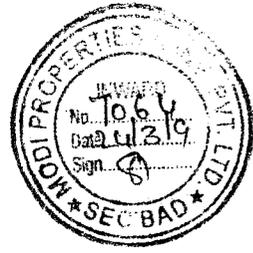
Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	16	ATR Date	26/6/09.
Project	S.O.B-2	Complaint Date	5/3/09
Customer Name	Debarish das		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith Prakash	Date	
HO receipt date		Sign	VH
Checked by MD on	7/7/09	MD Sign	✓
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Table with 4 columns: Flat / bungalow No. (16), Project (Sob-I), Customer Name (DEBASIA DAS), Prepared By (RANJITH), Project Manager's Sign, ATR Date (6/3/09), Complaint Date (5/2/09), Admin Officer's Sign.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Table with 2 columns: Complaint S No. (1-7), Action Taken (Handwritten responses: ALREADY THIS WORK WAS COMPLETED, WORK WAS COMPLETED, WORK COMPLETED, M.D. HAS NOT APPROVED, ALREADY WE HAVE DONE REPORT, M.D HAS NOT APPROVED, do).

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	16	Date	5 / MAR / 2009
Project	SILVER OAK BUNGALOW		
Customer Name	DEBASISH DAS		
Customer Sign			
Phone No.	9440134143	email	DEBASISH.DAS@LIVE.

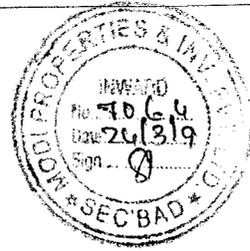
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Received by:	Milkar	Sign		Date:	6/3/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Sweepage in 1st floor Bed room & staircase well to be attended.
2.	Water clogging in lane no 1 during rains
3.	no proper maintenance of lawn and plan
4.	1 toilet switch board was fixed behind the door. Difficult to operate at night.
5.	Cracks on the walls from roof to floor to be attended.
6.	Generator connected switch is too high which to be shifted from Main switch board to a lower switch board.
7.	The Plug point of the back yard to be shifted to the terrace.

(impor plan)



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	16	Date	5 / MAR / 2009
Project	SILVER OAK BUNGALOW		
Customer Name	DEBASISH DAS		
Customer Sign	[Signature]		
Phone No.	9440134143	email	DEBASISH.DAS@LIVE.COM

For office use only. (Do not write here)

Received by:	[Signature]	Sign	[Signature]	Date:	6/3/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Seepage in 1st floor/Bed room & staircase wall to be attended.
2.	Water clogging in lane no. 1 during rains
3.	no proper maintenance of lawn and plants.
4.	1 toilet switch board was fixed behind the door. Difficult to operate at night.
5.	Cracks on the walls from roof to floor to be attended.
6.	Generator connected switch is too high which to be shifted from Main switch board to a lower switch board.
7.	The Plug point of the back yard to be shifted to the terrace.

(input of 1)

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	42	ATR Date	26/6/09
Project	S.O.B - I	Complaint Date	25/4/09
Customer Name	B. Sheeba Subendra Rao		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

166
8/16/09
19

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	42	ATR Date	28/4/09
Project	SAB-S	Complaint Date	25/4/09
Customer Name	B. Shesha	Somasha Rao Boppudi	
Prepared By	A. B. Vikas	Kumar	
Project Manager's Sign	Admin Officer's Sign		
Note: Original ATR should be sent to CR & a copy of ATR & CR to file original in customer's file.			

Complaint S No.	Action Taken
1.	work completed.
2.	work completed.
3.	Beyond our scope
4.	work completed.
5.	work completed.
6.	work completed.
7.	work completed.
8.	work completed.
9.	work completed.
10.	work completed.
11.	work completed.
12.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	42 P11-1	Date	25-Apr-09
Project	Mela and Aarti Homes, Cherlapally		
Customer Name	Dr B. Shesha Sundra Rao Boppadi		
Customer Sign			
Phone No.	9618182111	Email	

For office use only. (Do not write here)

Received by:	G. Nayanam	Signature		Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Door stoppers at 2 places
2.	Gas pipe (drill hole) hole in granite
3.	Lock of back gate door
4.	Check drainage at flooring wash basin
5.	Cover plate for drain
6.	Cracks in cement tiles
7.	Cracks in walls and 4 ant hills/colony
8.	Civil work to correct the 2-3 sq. ft area for tiles adjustment to backyard damaged portion
9.	Clean ant hill in backyard
10.	Marble flooring at cleaning room (drain water going in lower bedroom from bathroom)
11.	Cleaning of overhead water tank.
12.	Regulator cover at master bedroom

File completed

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	208	ATR Date	26/6/09.
Project	S.O.B-II	Complaint Date	3.11.09
Customer Name	C. Sheenu		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	208	ATR Date	10/02/09
Project	80B-D	Complaint Date	31/07/09
Customer Name	K. SREENIVAS		
Prepared By	K. Raju		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MP. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work completed
2)	work completed
3)	work completed
4)	work completed

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

(X) Deepthi Karthi Epy

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	208	Date	31/01/09
Project	SDB		
Customer Name	K. SREENU		
Customer Sign	K. Sreenu		
Phone No.	917717798	email	Sreenu_KSE@rediffmail

For office use only (Do not write here)

Received by:	G. N. Srinivas	Sign		Date:	31/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Pipe used for taking OVER-Flow water from water-Tank is not working. Instead water is flowing on the wall. Fix the pipe in the right direction.
2.	Wash Basin / Sink in Bathrooms are fixed with white-cement, Actually the white cement after some fell-down and the Basin is not fixed - when I asked about the problem with your Engineer, he is telling that it has to be fixed with <u>Bolts</u> after <u>drilling</u> the Basin.
3.	Mangera water is not coming. please arrange.
4.	In the lawn grass is drying and after that grass dies. please take care of that.

K. Sreenu
31/01/09



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	208	Date	13/05/2009
Project	SOB		
Customer Name	K. SREENU		
Customer Sign	K. Sreenu		
Phone No.		email	

For office use only. (Do not write here)

Received by:	G. Narayana	Sign	[Signature]	Date:	13/5/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	complaint enclosed / Attached both.

MODI PROPERTIES

Date: 13/05/09

BUNGLOW-208 Maintenance Complaints

House owner: Pd Karm Santay.

- ① Water flow in taps is dead slow. It's taking 50 times of more time than what it can be done.
Water Flow Problem is there with both Bar water and Mangjara water.
- ② Electricity Switch boards are fixed very delicately. Needs strong fixing.
- ③ Lights & Fans are not consistently working when Electricity Power Generator is on.
- ④ No availability of Billiards / Snookers Queue - sticks & Balls, Shuttle cocks.
- ⑤ Swimming pool water needs to be changed, as the current water is giving itching skin problems as the water is not changed for a ~~at~~ long time.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	207	ATR Date	26/6/09
Project	S.O.B - II	Complaint Date	23/2/09
Customer Name	Ravi Shankar		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: 1) Possession letter has come on 18/6/09		

Att date - 18/08/09

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	207	Date	23/2/09
Project			
Customer Name	A. Ravi Shankar. B/o S. Ramakrishna Reddy. S.W. No. 11		
Customer Sign	<i>[Signature]</i>		
Phone No.	9848842339	email	

For office use only. (Do not write here)

Received by:	G. Nandyaiah	Sign	<i>[Signature]</i>	Date:	23/2/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Work was not completed as per.
2.	Boys room toilets not completed.
3.	Remaining work has got to be taken up.
	Seen the work on 23/2/09
	Work has to be done or 10 days
	<i>[Signature]</i>

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	207	ATR Date	18/06/09
Project	90B-B	Complaint Date	23/05/09
Customer Name	A. Ranji		
Prepared By	K. Vishwak		
Project Manager's Sign	<i>[Signature]</i>	Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work completed.
2)	work completed.
3)	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Report.

For ATR on Complaints .

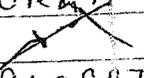
Flat / bungalow No.	261	ATR Date	
Project	S.O.B-II	Complaint Date	13/6/09
Customer Name	Durga Das		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Barjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

atly date: 18/06/09

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	261	Date	13/6/09
Project			
Customer Name	DURGA DASS		
Customer Sign			
Phone No.	9849887744	email	

For office use only. (Do not write here)

Received by:	G. Narayan Sign	Date:	13/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	Finishing (Polishing) of Marble flooring
2)	One Grill of A/C went missing
3)	all Grills final Coe Painting is pending
4)	Wall cracks to be filled & painted
6)	Water not coming in all rooms except kitchen Sink.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	261	ATR Date	18/06/09
Project	Job - II	Complaint Date	13/06/09
Customer Name	DURGA DASS		
Prepared By	R. VISHWESH		
Project Manager's Sign	<i>[Signature]</i>	Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
17	work completed
27	work completed
37	work completed
47	work completed
57	work completed

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	249	ATR Date	26/6/09
Project	SDB-II	Complaint Date	28/5/09
Customer Name	A.K. Mohan		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	249	ATR Date	28/05/09
Project	SOB-II	Complaint Date	28/05/09
Customer Name	A.K. Mohan		
Prepared By	K. Vishwanath		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work completed
2)	work completed
3)	work completed
4)	work completed
5)	work completed
6)	work completed
7)	work completed
8)	work completed
9)	changes not permitted
10)	changes not permitted
11)	changes not permitted
12)	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

nts date: 18/06/04

COMPLAINT & INVESTIGATION FORM

Name of complainant: _____
 Address: _____
 Telephone: _____
 Date: _____
 Name of respondent: _____
 Address: _____
 Telephone: _____

803-0
A.K. HOBAN

I am writing to you to complain about the way you have handled my complaint. I am writing to you because I am not satisfied with the way you have handled my complaint. I am writing to you because I am not satisfied with the way you have handled my complaint.

- 1
- 2
- 3
- 4
- 5
- 6
- 7
- 8
- 9
- 10
- 11
- 12

9069
12/5/19
D

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	249	Date	08/05/19
Project			
Customer Name			
Customer Sign			
Phone No.		email	

For office use only. (Do not write here)

Received by:	Krishnan	Sign		Date:	09/05/19
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	Kitchen Back cover, cup & Bedding box
	charging of bill for plumbing (without plumbing)
	Gap in all doors
	gap in C.B. gap
	Arch window gap
	stair case grill not fixed properly 12 th floor
	Balcony Door frame gap. the wall
	C.B. Door frame crack
	C.B. walls gaps / 11 th inside the wall
	C.B. Ventilator glass broken
	M.B. grill should be replaced
	M.B. toilet door frame to be replaced
	M.B. Entrance door frame to be replaced
	All toilets are used extensively.
	Toilets were smelling and
	tiles cracked and some places
	filled up with white cement.
	The joints mostly not fitted
	properly. It was in a potter
	state in spite of 3 visits and
	to remain in a presentable state.

No choice for the tiles
work in Entrance of potter

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	61	ATR Date	26/6/09
Project	SOB-I	Complaint Date	2/3/09
Customer Name	VIJAI J.K.		
Prepared by	V.RAMESH REDDY	Date	26/6/09
Project Manager	RAJESH	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	61	Date	2/3/09
Project	Rectification of plumbing etc		
Customer Name	Vijai. T.K		
Customer Sign	Vijai. T.K		
Phone No.	9290714397	email	

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Received by:	Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	The septic tank beside the bungalow 61 compound is overflowing. The smell is un-bearable. It should be rectified immediately.
2)	The over head water tank, was repaired for automatic stoppage of water. The work men told (Narayana with plumber Ganesh) a new set of ball-cocks were installed, and they would come next day to check. More than 5 days are over. No one came to check water over-flows during night times.
3)	Lawns are not watered systematically. Saturday 28/2/09 was sprinkled with water. Yesterday and today, no women came to water the lawns.
4)	The garbage boys collecting garbage is erratic. He skips for two days, except on his off Sunday, he should be warned for his absence.
Suggestions- A note book to be maintained, when	

1) Watering the lawns by workers. Sign to be taken by the residents.
 2) Circulate the timings of the power cuts (state let) to all the houses.

Thanks,
 Vijai. T.K.

in the compound (No entry)

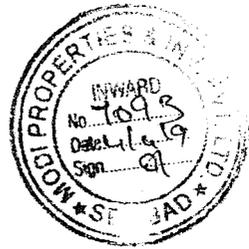
Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	57	ATR Date	26/6/09
Project	SOB-1	Complaint Date	2/3/09
Customer Name	B.A.KUMAR		
Prepared by	V. Ramesh Riddi	Date	26/6/09
Project Manager	RANJIT	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat/ bungalow No.	57	ATR Date	4/3/09
Project	SOB - I	Complaint Date	2/3/09
Customer Name	B.A. kumar		
Prepared By	A. Vikas kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	work completed.
2.	work completed.
3.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	57	Date	2/3/09
Project	Phase I		
Customer Name	B. A. Kumar		
Customer Sign	Mrs. Kumar		
Phone No.	9490121603	email	

For office use only. (Do not write here)

Received by:	Sign	Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Severe seepage in study place
2.	Kitchen Basin drainage pipe damaged.
3.	Valve for opening water for tank is not working properly.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	57	Date	2-3-09
Project	Phase I		
Customer Name	B. A. Kumar		
Customer Sign	B.A. Kumar		
Phone No.	9490121603	email	

For office use only. (Do not write here)

Received by:		Sign		Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Severe seepage in study place
2.	kitchen Basin drainage pipe damaged.
3.	Valve for opening water for tank is not working properly.

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	341	ATR Date	26/6/09
Project	S03-TII	Complaint Date	18/6/09
Customer Name	B. Mohan		
Prepared by	V. Ramiah	Date	26/6/09
Project Manager	Ranjith.	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	341	ATR Date	15/06/09
Project	SOB-III	Complaint Date	18/06/09
Customer Name	B. MOHAN		
Prepared By	A. SORESH		
Project Manager's Sign	<i>[Signature]</i>	Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
(1)	CHANGES NOT PERMITTED

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

sob

From: "Anand Mehta" <anand@modiproperties.com>
To: "sob" <sob@modiproperties.com>
Sent: 15 June, 2009 10:36 AM
Subject: Fw: Minor change in villa 341

----- Original Message -----

From: Mohan Vamsi
To: anand@modiproperties.com
Cc: ranjith@modiproperties.com
Sent: Thursday, June 11, 2009 1:30 AM
Subject: Minor change in villa 341

Dear Mr Mehta,

I Mohan, Owner of Villa-341, Silver Oak Bungalows-III, Cherlapally, request you to grant permission to replace the external flooring tiles and the main door provided, with ones of our choice.

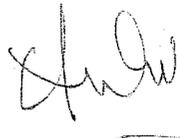
With due respect to your idea of maintaining uniformity in the township, I feel my request is not violating your idea, as the flooring tiles will be covered by the gate, and cannot be seen by anyone other than those inside. And as the main door is not faced directly to the road, partially covered by the gate and falling in deep shadow of porch, an outsider gets only a vague look at it.

More over my plot is in the last but one position to the end of the street, having only 4 plots in all, and only one family having to cross us, it wont be mostly observed.

We would be very thankful if you could accept our request, as it involve our family's taste and sentiment, who are going to live in it from now on.

Warm regards,

Mohan



15-Jun-09



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	341.	Date	13.6.09.
Project	SILVER OAK BUNGALOWS.		
Customer Name	MOHAN VARSI		
Customer Sign	R. V. V.		
Phone No.		email	

For office use only. (Do not write here)

Received by:		Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	(EXTERIOR TILES REPLACEMENT & MAIN DOOR POSITION CHANGE)

From: "Anand Mehta" <anand@modiproperties.com>
To: "Narshima" <cr@modiproperties.com>
Sent: Friday, June 12, 2009 12:49 PM
Subject: Fw: Minor change in villa 341

----- Forwarded Message -----

From: Mohan Vamsi <info2vamsi@yahoo.com>
To: anand@modiproperties.com
Cc: ranjith@modiproperties.com
Sent: Thursday, 11 June, 2009 1:30:48 AM
Subject: Minor change in villa 341

Dear Mr Mehta,

I Mohan, Owner of Villa-341, Silver Oak Bungalows-III, Cherlapally, request you to grant permission to replace the external flooring tiles and the main door provided, with ones of our choice.

With due respect to your idea of maintaining uniformity in the township, I feel my request is not violating your idea, as the flooring tiles will be covered by the gate, and cannot be seen by anyone other than those inside. And as the main door is not faced directly to the road, partially covered by the gate and falling in deep shadow of porch, an outsider gets only a vague look at it.

More over my plot is in the last but one position to the end of the street, having only 4 plots in all, and only one family having to cross us, it wont be mostly observed.

We would be very thankful if you could accept our request, as it involve our family's taste and sentiment, who are going to live in it from now on.

Warm regards,
Mohan

From: <jagdish@modiproperties.com>
To: <cr@modiproperties.com>
Sent: Monday, March 30, 2009 4:29 PM
Subject: FW: request of early delivery

Original Message:

From: Mohan Vamsi info2vamsi@yahoo.com
Date: Mon, 30 Mar 2009 03:45:20 -0700 (PDT)
To: jagdish@modiproperties.com, ranjith@modiproperties.com
Subject: request of early delivery

Dear sir,

I B.Mohan.V.V.Ramana. Owner of bungalow No 341. Silver Oak Bungalows-III. Cherlapally.

request an early delivery of the Bungalow, as I intend to occupy it around the month of June.

I also have requested the site Engineer to look into the rear compound wall basement,

which has occupied upto 6 inches of my setback, leaving me with only 2 feet of workable space.

for the maid, washing, drying and cleaning utensils. If the basement can be relocated,

further into the neighbours site, where it poses no obstruction, as he is at a higher level

and the basement will be under his FFLevel.

I request you to cast wardrobe shelves in all 3 bedrooms in RCM, as it would be inconvenient and expensive for me to get the whole unit built in wood.

Therefore, I request you to grant my proposals, as they are important to me.

Regards,

B.Mohan.V.V.Ramana
9490194077

mail2web.com - Enhanced email for the mobile individual based on Microsoft® Exchange - <http://link.mail2web.com/Personal/EnhancedEmail>

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	65	ATR Date	26/6/09
Project	S.O.B-I	Complaint Date	25/4/09
Customer Name	Ratneswar		
Prepared by	V. Ramesh	Date	26/6/09
Project Manager	Ranjith	Date	X
HO receipt date		Sign	
Checked by MD on	7/7/09	MD Sign	✓
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat bungalow No.	65	AIR Date	28/4/09
Project	SoB-I	Complaint Date	25/4/09
Customer Name	J. ANNESWAR		
Prepared By	A. R. Vikas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to V.D. CR to file original in customer's file.

Complaint S.No.	Action Taken
1.	work completed.
2.	work completed.
3.	work completed.
4.	work completed.
5.	work completed.
6.	work completed.
7.	work completed.
8.	work completed.
9.	work completed.
10.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted -- work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

Wind Abolition : Sh. Jagjit
(205)

COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.	65	Date	25.4.09
Project	SILVER OAK BUNGALOWS		
Customer Name	RAJESH K. D.		
Customer Sign	As per the information provided by Mr.		
Phone No.		email	Neelot.vedy@rediffmail.com

For office use only. (Do not write here)

Received by:	CR	Sign	MD	Date:	25/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Harle of the elevator.
2.	As the back windows door Harle was broken.
3.	Grills hinges were not fitted properly.
4.	In portion above susting marks of cement are visible.
5.	Roofing work not cleaned properly.
6.	Bath room leakage were filled with white cement.
7.	Harle piece in between Harle bed room and bath room was broken.
8.	Cut floor adjoining to children's bed room at the entrance of the door by marble piece was broken.

COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.		Date	
Project			
Customer Name			
Customer Sign			
Phone No.		email	

For office use only. (Do not write here)

Received by:	Sign:	Date:
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Note: 1. Original should be sent to Accountant for billing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
9.	2) Water Water from pipes leakage affected joints in kitchen, hall & dining Hall.
10.	Pipe from Wash basin filled with cement plaster at the entrance

Kind attention : Sh. Rajit
(Job)



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	65	Date	25.4.09
Project	SILVER OAK BUNGALOWS		
Customer Name	RAJESH SWAMI.		
Customer Sign	As per the information provided by Mr.		
Phone No.		email	Venkat Reddy owner of S.O.S. 13

For office use only. (Do not write here)

Received by:	CA	Sign	[Signature]	Date:	25/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Mark on the elevation.
2.	At the back entrance door marble was broken.
3.	Grills hinges were not fitted properly.
4.	In portion above twisting marks & cement are visible.
5.	Roof not cleaned properly.
6.	Bathroom leakage were filled with white cement.
7.	Marble piece in between Master bed room and bathroom was broken.
8.	At the adjoining to children's bed room at the entrance of the door by marble piece was broken.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	54	ATR Date	26/6/09
Project	S.O.B-2	Complaint Date	12/2/09
Customer Name	Vinod Kumaran		
Prepared by	V. Ramulu	Date	26/6/09
Project Manager	Ranjith	Date	
HO receipt date		Sign	
Checked by MD on	7/7/09	Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

(K) Deepak Gupta

COMPLAINT & SUGGESTIONS FORM.

Elat / bungalow No.	54	Date	12/02/2009
Project	SILVER OAK		
Customer Name	VINOD KUMARAN		
Customer Sign	Vinod K.		
Phone No.	9177447780	email	

For office use only. (Do not write here)

Received by: G. N. NAIDU Sign [Signature] Date: 12/2/09

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	<p>I would like to purchase the pressure pump as negotiated by Modi Properties to be installed in my first floor bedrooms.</p> <p>The pressure water pressure on the first floor is very low & is causing lot of inconvenience.</p> <p>Ple let me know the amount & the name the cheque to be written to.</p>



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	54	Date	12/02/2009
Project	SILVER OAK		
Customer Name	VINOD KUMARAN		
Customer Sign	Vinod K.		
Phone No.	9177447780	email	

For office use only. (Do not write here)

Received by: S. Narayan Sign _____ Date: 12/2/09

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	I would like to purchase the pressure pump as negotiated by Medhi Properties to be installed in my first floor bedrooms.
	The pressure water pressure on the first floor is very low & is causing lot of inconvenience.
	Please let me know the amount & the name the cheque to be written to.

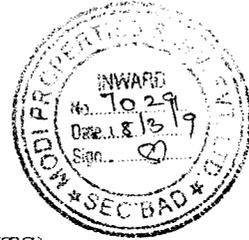
Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	346		ATR Date	26/6/09	
Project	S.O.B-II		Complaint Date	31/1/09	
Customer Name	Meenalakshi Kardala				
Prepared by	V. Ramesh	Date	26/6/09	Sign	
Project Manager	Ranjith	Date		Sign	
HO receipt date			Sign		
Checked by MD on	7/7/09		MD Sign		
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	13. <input type="checkbox"/> , <input type="checkbox"/> " <input type="checkbox"/> "	<input checked="" type="checkbox"/> Y <input type="checkbox"/> N
	14. <input checked="" type="checkbox"/> , <input type="checkbox"/> " <input type="checkbox"/> "	<input type="checkbox"/> , <input type="checkbox"/> "



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	346	ATR Date	2.2.09.
Project	80B-III	Complaint Date	31.1.09
Customer Name	MEEWAKSHI KANDALA.		
Prepared By	KANSITA		
Project Manager's Sign		Admin Officer's Sign	

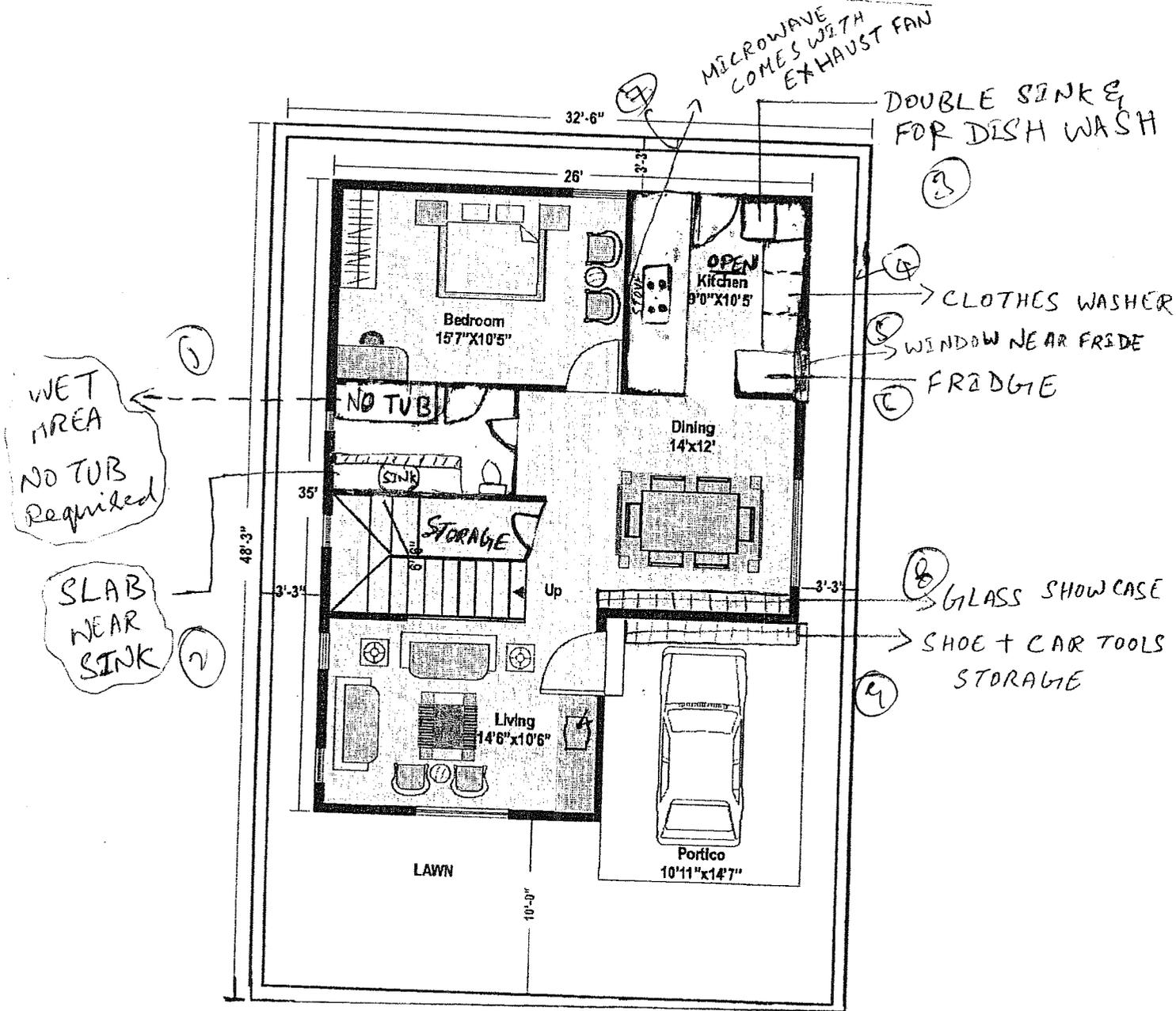
Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	We are not giving. (point noted)
2.	Not approved by H.O.
3.	Stills to be approved provided by his owner. E Dish washer electrical points can be given.
4.	Electrical point can be provided.
5.	— do —
6.	— do —
7.	— do —
8.	Not approved by H.O.
9.	— do —
10.	— do —
11.	— do —
12.	We are not giving (point noted)
13.	Not approved by H.O.
14.	We will provide.
	(K) : not shelves, coats, & platform. can are not approved by H.O.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

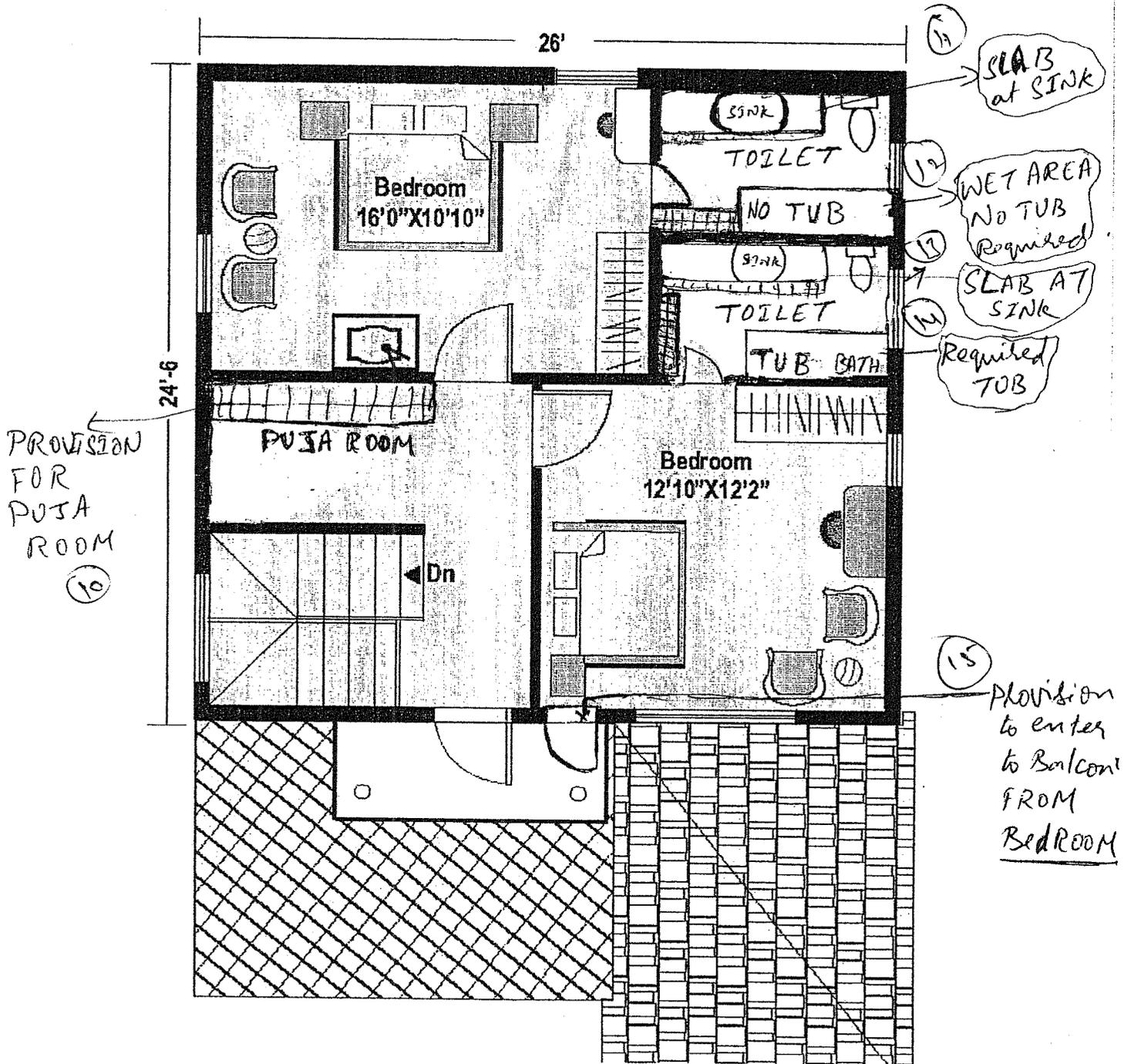
BANGALOW - 346 CHANGES

GROUND FLOOR CHANGES



BANGALOW - 346 → J FLOOR CHANGES

FIRST FLOOR → CHANGES



From: "Meenakshi Kandala" <bbmeenakshi@gmail.com>
To: "sob" <sob@modiproperties.com>; <anand@modiproperties.com>; <cr@modiproperties.com>
Cc: "Mahesh Baddireddi" <mbbreddi@gmail.com>; "Kandala Rajamannar" <krm1945@yahoo.co.in>
Sent: Friday, January 09, 2009 12:29 AM
Attach: B346_Modification.pdf
Subject: Silver Oak Bungalows Phase III B No 346 - Modification attached

ATTN : Anand & Customer Service :

Pl. find the attached modification required for the bangalaw-346.
confirm the changes and let me know if you required any clarification.
Pl. confirm me on receipt of this email and changes to the Bangalaw-346

Thanks
Meena

On Fri, Dec 26, 2008 at 12:32 AM, sob <sob@modiproperties.com> wrote:

> Sir,
>
>
>
>
>
> Please find attachment of B No 346 photographs.

>
>
>
>
>
> Regards.

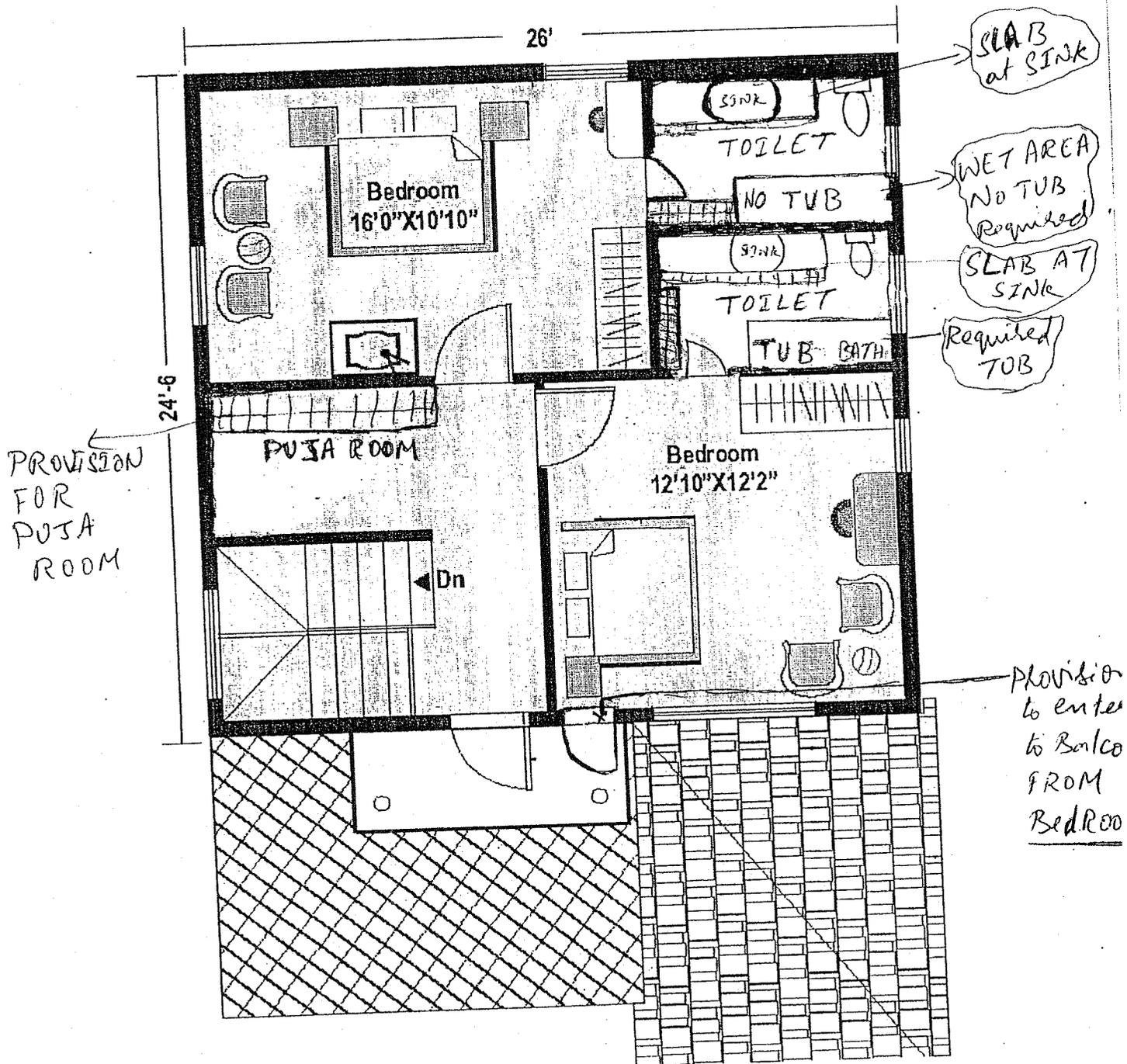
>
>
>
>
>
> Y. Veena

>
>

--
Many Thanks
Meena

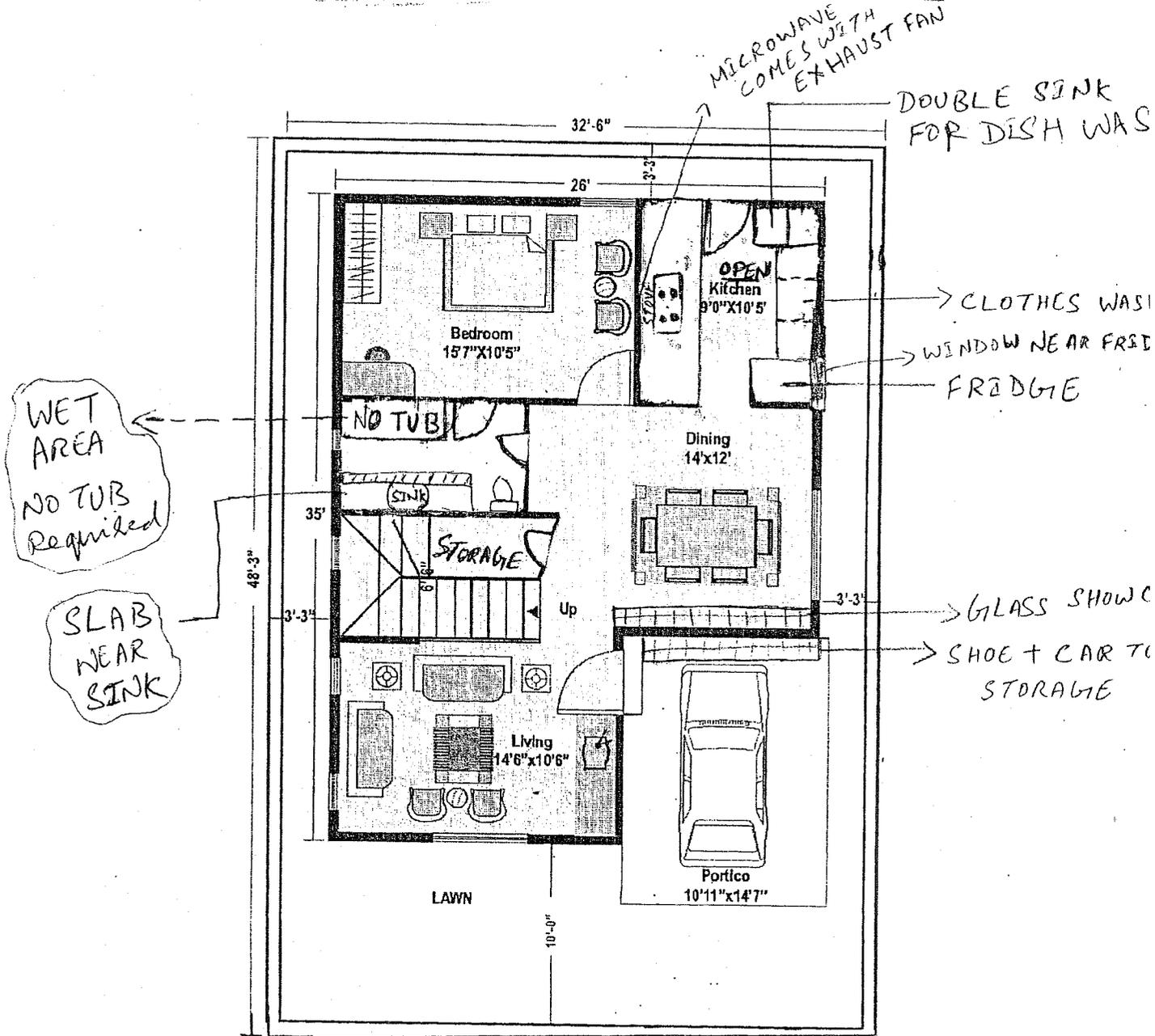
BANGALOW - 346 → 1 FLOOR CHANGES

FIRST FLOOR → CHANGES



BANGALOW - 346 CHANGES

GROUND FLOOR CHANGES



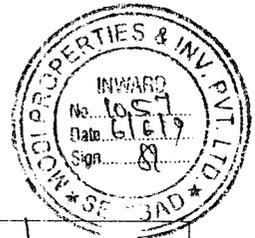
Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	263	ATR Date	20/6/09
Project	S O B - II	Complaint Date	6/1/09
Customer Name	R L N Rao		
Prepared by	V. Ramesh	Date	20/6/09
Project Manager	Ranjith Prakash	Date	20/6/09
HO receipt date		Sign	
Checked by MD on	30/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

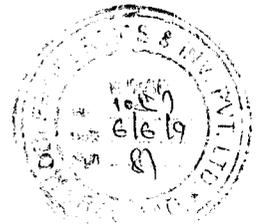
Flat / bungalow No.	263	ATR Date	8/1/09
Project	SOB-II	Complaint Date	6/1/09
Customer Name	RLN RAO		
Prepared By	A.R. Sivas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CF. & a copy to MD. CR to file original in customer's file.

(D. Dey)

Complaint S No.	Action Taken
1.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	263	Date	6/1/09
Project	SOB-II		
Customer Name	K L N Rao		
Customer Sign	[Signature]		
Phone No.	998924226	email	

For office use only. (Do not write here)

Received by:	G. Narayana	Sign		Date:	19/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Glues to be fixed at the junction of AC
2.	Substance found at the junction

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	231		ATR Date	2016109	
Project	S.O.B-II		Complaint Date	1313109	
Customer Name	Jyothi				
Prepared by	V. Bamech	Date	2016109	Sign	
Project Manager	Ranjith Prakash	Date	2016109	Sign	
HO receipt date				Sign	
Checked by MD on	28/6/09			MD Sign	
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input checked="" type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	231	ATR Date	15/03/09
Project	Sob - phase-2	Complaint Date	13/08/09
Customer Name	Vijay Kumar		
Prepared By	K. Prishwan		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

④ Deprived

Complaint S No.	Action Taken
1)	Changes not permitted.
2)	Work not taken up.
3)	Kept pending at customer request.
4)	Changes not permitted.
5)	Work completed.
6)	Work completed.
7)	Work completed.
8)	Kept pending at customer request.
9)	Kept pending at customer request.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

10/08/09
21

COMPLAINT & SUGGESTIONS FORM.

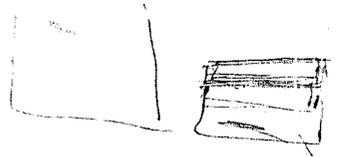
Flat / bungalow No.	231	Date	13/03/09
Project			
Customer Name	Jyothij		
Customer Sign	[Signature]		
Phone No.	9866566586	email	

For office use only. (Do not write here)

Received by:	K.VISHNESH	Sign	[Signature]	Date:	13/03/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
*	Complaints enclosed in white sheet attached.



Kitchen of Sink ~~arrange~~ Board.

2) Master Bed Room Window of ~~arrange~~ Split A.C. Provision Provide ~~arrange~~.

3) Common Bath Room of Anglo Indian Comode ~~arrange~~ Fix Board.

4) open Terrace of Tiles Replace Board.

5) Entrance ~~arrange~~ Step ~~arrange~~ Board.

Board To ~~arrange~~

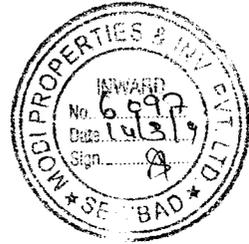
6) Planting ~~arrange~~ Each Window & Panel ~~arrange~~ Planting Board.

7) Wash area Tiles ~~arrange~~ will Provide

8) Children Bath Room Green colour Comode ~~arrange~~ Board.

9) Guest & Master Bed white

10) B.



COMPLAINT & SUGGESTIONS FORM.

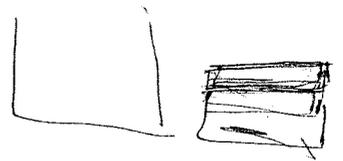
Flat / bungalow No.	231	Date	13/08/09
Project			
Customer Name	Jyothi		
Customer Sign	[Signature]		
Phone No.	986656686	email	

For office use only. (Do not write here)

Received by:	K. VISHWESH Sign	[Signature]	Date:	13/08/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
*	complaints enclosed in white sheet attached.



- 1) Kitchen of Sink ~~arrange~~ ~~Board~~ Board.
- 2) Master Bed Room Window of ~~the~~ Split A.C. Provision Provide ~~Board~~.
- 3) Common Bath Room of Anglo Indian Comode ~~arrange~~ ~~Board~~ Fix Board.
- 4) open Terrace of Tiles Replace Board.
- 5) Entrance ~~of~~ Step arrange Board.
- 6) Gavel to ~~the~~ Planting ~~Board~~ Old Window Panel Large Plating Done.
- 7) Wash area Tiles ~~Cost~~ will be Provide
- 8) Children Bath Room Green colour Comode ~~Board~~ Board.
- 9) Guest & Master Bed White
- 10) ~~Board~~

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	206	ATR Date	2016/09
Project	S.O.B-II	Complaint Date	23/5/09
Customer Name	L.V. Ramana		
Prepared by	V. Ramulu	Date	2016/09
Project Manager	Ranjith Prakash	Date	2016/09
HO receipt date		Sign	
Checked by MD on	20/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	206	ATR Date	06/05/09
Project	Sob-II	Complaint Date	23/05/09
Customer Name	L. V. RAMESH		
Prepared By	K. VISHWESH		
Project Manager's Sign			Admin Officer's Sign

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

7) Rep/Calc

Complaint S No.	Action Taken
11	work completed
21	work completed
31	work completed
41	work completed
51	work completed
61	work completed
71	work completed

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

10.59
6/5/19
ST

COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.	206	Date	5/09
Project			
Customer Name	L.V. KAMANE		
Customer Sign			
Phone No.	988 711 607	email	l.v.kamane@... .co.in

(For office use only. Do not write here)

Received by: Kamane L.V. Date: 5/9/19
This is a complaint/suggestion form for the purpose of filing a complaint/suggestion with the project manager. It is not intended for use as a contract or any other legal document.

Write your complaint/suggestion

My flat number is 206. The floor level is not fixed. It is very low. I have to use a step to enter the flat. This is very inconvenient. I request you to fix the floor level at the standard height. I have already discussed this with the project manager but no action has been taken. I request you to take immediate action on this matter.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	75	ATR Date	2016/09
Project	S.O.B-I	Complaint Date	H/H/09
Customer Name			
Prepared by	V. Ramesh	Date	2016/09
Project Manager	Ranjith Pralath	Date	2016/09
HO receipt date		Sign	
Checked by MD on	28/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	75	ATR Date	19/4/09
Project	SOB-I	Complaint Date	14/4/09
Customer Name	Sanjay Sharma		
Prepared By	A.K. Vikas kumar		
Project Manager's Sign		Admin Officer's Sign	

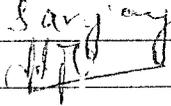
Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

(R) 1/11/09

Complaint S No.	Action Taken
1.	work completed.
2.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	75.	Date	04/10/09.
Project	SOR.		
Customer Name	Sanjay Sharma.		
Customer Sign			
Phone No.		email	

For office use only. (Do not write here)

Received by:	G. Narayana Sgn	SR	Date:	11/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	The tiling work in the work area needs to get completed. Vikas and Rajesh are aware of it.
2.	The water proofing from terrace needs to be done. There is leakage of water from terrace to the stair case area and the drawing room.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	75.	Date	04 APR 19.
Project	SOB		
Customer Name	Sanjay Sharma.		
Customer Sign			
Phone No.		email	

For office use only. (Do not write here)

Received by: G. Narayan	Sign		Date: 4/4/19
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	The tiling work in the wash room needs to get completed. Vikas and Rajesh are aware of it.
2.	The water proofing from terrace needs to be done. There is leakage of water from terrace to the stair case area and the drawing room.

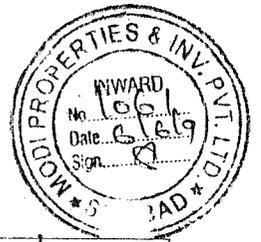
Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	265 & 266		ATR Date	2016/09	
Project	S.O.B-II		Complaint Date	19/1/09	
Customer Name	Kamalesh				
Prepared by	V. Ramesh	Date	2016/09	Sign	
Project Manager	Ranjith Prakash	Date	2016/09	Sign	
HO receipt date			Sign		
Checked by MD on	30/6/09		MD Sign		
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No		

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input checked="" type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input checked="" type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input checked="" type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	266 to 265	ATR Date	20/01/09
Project	Sob-D	Complaint Date	19/01/09
Customer Name	Kamalesh .		
Prepared By	K. Rishwanth .		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Defect

Complaint S No.	Action Taken
1)	work not taken up.
2)	work completed
3)	work not taken up.
4)	work completed
5)	Beyond our scope of work.
6)	Beyond our scope of work.
7)	work not taken up.
8)	work completed.
9)	work completed.
10)	Beyond our scope of work.
11)	Beyond our scope of work.
12)	Beyond our scope of work.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

1061
2169
A

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	266 & 265	Date	23/3/09
Project	Sob		
Customer Name	Kamalah N.V.		
Customer Sign			
Phone No.	9885063070	email	

For office use only (Do not write here)

Received by:	G. Narayan	Sign		Date:	23/3/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
01	Complaint is enclosed.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	266 & 265	Date	19/01/09
Project	SOB - PHASE II		
Customer Name	KAMALESA.N.V.		
Customer Sign	<i>K. N. V.</i>		
Phone No.	9885063070	email	KAMALNV@gmail.com

For office use only. (Do not write here)

Received by:	<i>S. Narayanan</i> Sign	Date:	19/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	WATER TANK - AUTO/BALL STOPPER NOT WORKING
2.	PAINT/WINDOW CLEANING NOT DONE WHILE SHIFTING
3.	GROUND FLOOR BATHROOM CLOTTING - REPORTED MANY TIMES.
4.	NAME BOARD LIGHT NOT FIXED
5.	COMMON AREA/STREET LIGHT - BROKEN / FLICKERING
6.	COMMON/HOUSE OUTSIDE LIGHTS KEEP BLOWING
7.	MAIN BOREWELL PIPE CONNECTING 8 HOUSES KEEP BREAKING
8.	GEYSER POINT TAP'S TO BE CLEANED.
9.	OUTSIDE COB-WEBBING NEVER DONE SINCE 7 MONTHS.
10.	LAWNS NOT TRIMMED ON TIME
11.	MANSEER WATER IRRREGULAR
12.	265 → outside cleaning & regular maintenance not done for unaccepted houses



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	266 & 265	Date	23/3/09
Project	Sob		
Customer Name	Kamalesh N.V.		
Customer Sign			
Phone No.	9885063070	email	

For office use only. (Do not write here)

Received by:	G. Narayana Sign	Date:	23/3/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
01	Complaint is enclosed.

sob

From: "Kamalesh Viswanatha" <kamalnv@gmail.com>
To: <sob@modiproperties.com>
Cc: <soham@modiproperties.com>
Sent: Monday, March 23, 2009 10:00 AM
Attach: electricitybills.tif
Subject: Transfer of Electricity.

Narayana,

The Electricity connection has not yet been transferred into our names for both 265 & 2655, Phase II,

I've already paid a penalty for not informing the electricity board of our shifting in Last July'08.

As mentioned many times all bills are paid to the electricity board including for the month of March'09

for both the bungalows. for your reference you can use the attached eSeva transaction statement from last year.

I do hope we will see some light this year in having the connection transferred in our names.

Regards,
Kamalesh.N.V
9885063070

Details of Last Receipts Paid from eSeva

Department Name		AP Transmission Corporation Ltd							
Select	Cons No	Consumer Name	Trans No	Trans Date	Dept Rcpt No	Bank Trans Id	Paid on	Bank Name	Amount (Rs)
	2209 04091	M/S MEHTHA & MODI HOMES	NET001198147	23-03- 2009	9999454695	323094749	23-03- 2009	HDFC	65.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET001198150	23-03- 2009	9999454698	323094934	23-03- 2009	HDFC	1475.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET001153172	13-02- 2009	9999424067	T14663	13-02- 2009	ICICI- ePG	2711.00
	2209 04091	M/S MEHTHA & MODI HOMES	NET001153082	13-02- 2009	9999423993	213091745	13-02- 2009	HDFC	66.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET001127446	17-01- 2009	9999406123	048298	17-01- 2009	ICICI- ePG	3903.00
	2209 04091	M/S MEHTHA & MODI HOMES	NET001127442	17-01- 2009	9999406119	048092	17-01- 2009	ICICI- ePG	173.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET001078498	13-11- 2008	9999374286	064318	13-11- 2008	ICICI- ePG	3176.00
	2209 04091	M/S MEHTHA & MODI HOMES	NET001078517	13-11- 2008	9999374299	065100	13-11- 2008	ICICI- ePG	716.00
	2210 06138	KAMALESH N V	NET001073075	10-11- 2008	9999369950	1110091129	10-11- 2008	HDFC	143.91
	2209 04092	M/S MEHTHA & MODI HOMES	NET000987971	24-07- 2008	9999314145	706131542	06-07- 2008	HDFC	65.00
	2209 04091	M/S MEHTHA & MODI HOMES	NET000983108	19-07- 2008	9999311128	719095054	19-07- 2008	HDFC	49.00
	2210 06125	S PRAMODH	NET000983099	19-07- 2008	9999311123	719094034	19-07- 2008	HDFC	619.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET000983106	19-07- 2008	9999311126	719094749	19-07- 2008	HDFC	49.00
	2209 04091	M/S MEHTHA & MODI HOMES	NET000967257	06-07- 2008	9999301129	706131335	06-07- 2008	HDFC	65.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET000967258	06-07- 2008	9999301130	706131646	06-07- 2008	HDFC	65.00
	2210 06125	S PRAMODH	NET000945519	12-06- 2008	9999290437	612094553	12-06- 2008	HDFC	1214.00
	2209 04092	M/S MEHTHA & MODI HOMES	NET000927435	21-05- 2008	9999284010	521192209	21-05- 2008	HDFC	66.00
	2209 04091	M/S MEHTHA & MODI HOMES	NET000927433	21-05- 2008	9999284009	521192031	21-05- 2008	HDFC	66.00
	2210 06138	KAMALESH N V	NET000912542	12-05- 2008	9999275792	512125136	12-05- 2008	HDFC	61.00
	2210 06125	S PRAMODH	NET000912532	12-05- 2008	9999275784	512124908	12-05- 2008	HDFC	819.00

Department Name
Hyderabad Traffic Challans
No Transactions from eSeva



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	266 & 265	Date	19/01/09
Project	SOB - PHASE II		
Customer Name	KAMALESA.N.V.		
Customer Sign	K. N. V.		
Phone No.	9885063070	email	KAMALNV@GMAIL.COM

For office use only. (Do not write here)

Received by:	G. Nandan	Sign	[Signature]	Date:	19/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	WATER TANK - AUTO / BALL STOPPER NOT WORKING
2.	PAINT / WINDOW CLEANING NOT DONE WHILE SHIFTING.
3.	GROUND FLOOR BATHROOM CLOTTING - REPORTED MANY TIMES.
4.	NAME BOARD LIGHT NOT FIXED
5.	COMMON AREA / STREET LIGHT - BROKEN / FLICKERING.
6.	COMMON / MOUSE OUTSIDE LIGHTS KEEP BLOWING.
7.	MAIN BOREWELL PIPE CONNECTING 8 HOUSES KEEP BREAKING
8.	GEYSER POINT TAP'S TO BE CLEANED.
9.	OUTSIDE COB-COB WEBBING NEVER DONE SINCE 7 MONTHS.
10.	LAWNS NOT TRIMMED ON TIME
11.	MANSEER WATER IRREGULAR
12.	265 → outside cleaning & regular maintenance not done for unoccupied houses



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	203	Date	6/11/09
Project			
Customer Name	R L N NAG		
Customer Sign	<i>[Signature]</i>		
Phone No.	998974234	email	

For office use only. (Do not write here)

Received by:	G. Navarok Sign	Date:	19/11/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Glass to be fixed at the partition of AC
2.	Substrate frame at kitchen



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	240	Date	9.1.09
Project	SILVER OAK BUNGALOWS		
Customer Name	SURESH KUMAR PS		
Customer Sign	E-MAIL		
Phone No.	9450190103	email	psprasad1959@yahoo.co.in

For office use only. (Do not write here)

Received by: <i>CR</i>	Sign: <i>[Signature]</i>	Date: 7.1.2009
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	E-MAIL ATTACHED
	Request to send reply about dodo files.
	<i>[Signature]</i> 3/2/09

From: "SURESH KUMAR P.S" <suresh_2000k@hotmail.com>
To: <cr@modiproperties.com>
Cc: <ranjit@modiproperties.com>; "Prasad Siva" <psprasad1959@yahoo.co.in>
Sent: Wednesday, January 07, 2009 10:51 PM
Subject: RE: account details of Bungalow nos. 240 in Silver Oak Bungalows, in the name of Mr. Suresh Kumar

Dear Narasimham,

Please note the following points and your immediate intervention and support is required to enable us to take over possession:

1. We have been wanting to takeover from August 2008. During August we wanted to perform Grihapravesham but since the works were very much incomplete, we could not do it and we had to make an extra trip that costed us nearly Rs 50,000 excluding expenses.
2. Even after Grihapravesham, we could not take possession as there were several incompletd works and major faults and we had to come back in December 2008 after handing over the list of pending works.
3. My brother from Hyderabad and me from here are following up and till today, the works are ongoing without completion. We can not accept major faults like heavy seepage in the corner under the bathroom, broken marble slab in the main hall, wrong slabs in first floor which were shown to Nagaraju on site and several other pending works.
4. Your delayed actions have caused enoroumous loss for me. If you consider October as handover date, I lost atleast Rs, 15,000 per month as rent since you did not handover till now. This is amounting to Rs.60,000 loss by now. Who will bear this?
5. You are delayed handing over and it is funny to say to pay maintenance from october 1st. It will be paid after handover.
6. I clearly stated and shown all proofs that you need to deduct Rs 15,000 from the extra specs towards lofts. We can not just pay whatever you demand as we have deleted this specs only after agreeing this amount and deduction from site.

Again, we are interested to see all works are completed so that we pay balance considering the above and take possession. Once you say that works are completed, my brother can inspect and inform me. But do not put final door paint coat, final floor polishing and final wall paints. When all other works are completed and after my brother inspect the same, we will advise you to do these final paints.

I will await for your genuine and fair reply and your immediate instruction to complete all pending works to site.

Thanks
Suresh Kumar

From: cr@modiproperties.com
To: suresh_2000k@hotmail.com
Subject: account details of Bungalow nos. 240 in Silver Oak Bungalows, in the name of Mr. Suresh Kumar
Date: Wed, 7 Jan 2009 16:52:42 +0530

Dear Sir,

With reference to our letter dated 23rd July 2008, you are hereby again requested to come forward to clear all your dues as per the details provided here under:

Sale Consideration	50,36,000/-
Service Tax, VAT , Registration	2,95,709/-
<hr/>	
Total	53,31,709/-
Received as on date	52,04,200/-
<hr/>	
	1,27,509/-

apart from the above amounts you are requested to release the maintenance charges from 1st October 2008 at the rate of 1,200/- per month to obtain physical possession of the bungalow. We have already forwarded the possession letter to our Project manager and completed all the minor works also and made the bungalow ready to occupy.

With Regards,

A.V.L. Narasimham
Assistant manager
Customer Relations.

News, views and chilling images. If it matters for India, we bring it to your fingertips. Check it out

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	252	ATR Date	20/6/09
Project	S.O.B-4	Complaint Date	10/3/09
Customer Name	Pavan Kumar Muntali		
Prepared by	V. Ramesh	Date	20/6/09
Project Manager	Ranjith Prakash	Date	20/6/09
HO receipt date		Sign	
Checked by MD on	30/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	252	ATR Date	11.3.09
Project	SOD-II	Complaint Date	10.3.09
Customer Name	JAYAN KUMAR MUTNURI		
Prepared By	RANJITH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1-	DISCUSSED WITH M.D. KESAV HAS APPROVED THAT HE WILL GIVE REDUCE AREA 20 SQ FEET IN TOTAL AREA OF SHELVES. REST WE WILL CHANGE.

⑧ Rep/Pr. ev. h

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	252	Date	10-03-09
Project	Phase II		
Customer Name	PAVAN KUMAR MUTNURI		
Customer Sign	M. Ganeshwari		
Phone No.	9966096574	email	

For office use only. (Do not write here)
Received by: Ravi Sign [Signature] Date: 10/3/09

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	<p>① Shelves 130 SFT only constructed.</p> <p>We were told up to 150 SFT construction of Shelves per.</p> <p>Hence, the above 130 SFT shelves need not be charged, since the total shelves 130 SFT only i.e. below 150 SFT.</p> <p>Keeping Goodwill in mind & for the sake of propriety, we proposed a bungalow.</p> <p>Hence, the above 130 SFT shelves to be given to customer.</p>

② Lofts. [P.T.O.]

② Lofts.

As per B.S. No. 18 for phase II
and specification:-

Lofts: Free at - Kitchen & Bed Rooms.

But, we proposed and considered

40 SPT only at - Kitchen.

No Lofts at - Bed Rooms.

Total Lofts 48 SPT.

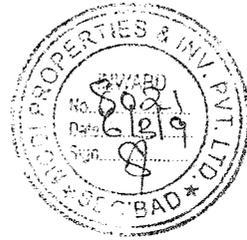
Hence, the above Lofts Total 40 SPT

to be provided free only.

This may please be considered.

Poly D

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COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	252	Date	03/4/09
Project	Silver oak Bungalows.		
Customer Name	DAVNA KUMAR TETNURI		
Customer Sign	M. Gayatri		
Phone No.	9966096514	email	

For office use only. (Do not write here)

Received by:	Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
①	AS per Brochure, <u>lofts free</u> at Kitchen and Bed Rooms. → <u>loft constructed</u> at Kitchen only. (Rs. 3,000/- only) This is <u>nd-to-be charged</u>
②	<u>shelves free</u> up to 150 SPT. - this was promised at the time of purchase. → <u>shelves constructed</u> 130 SPT only This is to be considered for <u>nd-to-be charged</u> , keeping Builder's <u>Good Will</u>
③	one <u>Bed Room</u> <u>nd-constructed</u> <u>Refund of Walls</u> to be

examined

03/4/09.

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	41	ATR Date	2016/09
Project	S.O.B-I	Complaint Date	7/4/09
Customer Name	T. V. N. Murthy		
Prepared by	V. Ramesh	Date	2016/09
Project Manager	Ranjith	Date	2016/09
HO receipt date		Sign	
Checked by MD on	28/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	41	ATR Date	12/4/09
Project	SOB-I	Complaint Date	7/4/09
Customer Name	T.V.N. Murthy		
Prepared By	A.P. Vikas kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

DD

Complaint S No.	Action Taken
1.	work completed.
2.	work completed.
3.	work completed.
4.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	41	Date	7.6.09
Project	SOB		
Customer Name	TUVNMURPHY		
Customer Sign	<i>Tuvnmurphy</i>		
Phone No.	9848046101	email	

For office use only. (Do not write here)

Received by:	<i>Phawen</i>	Sign:	<i>[Signature]</i>	Date:	7/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
01	Complaint is enclosed.

To

The Manager - Maintenance
Modi Silver oak Bungalows
Cherlapalli

Sir,

Sub: Home No: 41. Silver oak Bungalows.
Maintenance - req.

The following problems are to be attended
immediately in our Home no. 41.

1. Water overhead tank bulb was fitted & not working. overflowing was not stopping. Water in bath room and wash area not coming.
2. All taps were filled with dust and water is at very low level.
3. Power switch board in hall was to be fixed.

(Kindly attend the problems and the issue could not wash the clothes from the last 3.

Thanking you

Yours faithfully



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	41	Date	7.4.09
Project	Sob		
Customer Name	TUNMURPHY		
Customer Sign	<i>[Signature]</i>		
Phone No.	9548 06101	email	

For office use only. (Do not write here)

Received by:	<i>Phaveen</i>	Sign	<i>[Signature]</i>	Date:	7/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
01	Complaint is enclosed.

To

The Manager - Maintenance
Mardi Silver oak Bungalows
Cherlapalli

Sir,

Sub: H No: 41. Silver oak Bungalows.
Maintenance - req.

The following problems are to be attended
immediately in our House no. 41.

1. Water overhead tank bulb was fitted recently
and not working. overflowing was not stopped
- Water in bathrooms and wash area not
coming.
- all taps were filled with dust and water flow
is at very low level.
- Power switch board in hall was to be rectified

(Kindly attend the problems and the problem
could not wash the clothes for the last 3 days)

Thanking you sir

Yours faithfully

H No. 41.
Silver oak Bungalows
Cherlapalli.

GUNMATHY
(GUNMATHY,
98480 46101

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	65	ATR Date	2016/10/9
Project	S.O.B-I	Complaint Date	25/11/09
Customer Name			
Prepared by	V. Ramesh	Date	2016/10/9
Project Manager	Ranjith Prakash	Date	2016/10/9
HO receipt date		Sign	
Checked by MD on	30/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	65	ATR Date	28/4/09
Project	SOB-T	Complaint Date	25/4/09
Customer Name	RATNESWAR		
Prepared By	A. Vikas kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	work Completed.
2.	work Completed.
3.	work Completed.
4.	work Completed.
5.	work Completed.
6.	work Completed.
7.	work Completed.
8.	work Completed.
9.	work Completed.
10.	work Completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Wind chiller : In. height
(200)

COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.	65	Date	25.4.09
Project	SILVER OAK SUBBUNGALOWS		
Customer Name	ANITA S. W. M.		
Customer Sign	As per the information provided by Ma.		
Phone No.	email Venkat Lakshy mumbai d. d. s.		

For office use only. (Do not write here)

Received by:	CA	Sign	[Signature]	Date:	25/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Harder at the elevation.
2.	As the AC fanance was broken.
3.	Grills hinges were not filled properly.
4.	In portion above susting marks in cement are visible.
5.	Proforma roof not cleaned properly.
6.	Bath room leakage were filled with white cement.
7.	Marble piece in between Master bed room and bathroom was broken.
8.	Crack adjoining to children's bedroom at the entrance of the door by marble piece was broken.

COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.	Date
Project	
Customer Name	
Customer Sign	
Phone No.	email

For office use only. (Do not write here)

Received by:	Sign:	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other communications received.

S No	Complaints & Suggestions
9.	<div style="text-align: center;">2</div> Bath room pipe leakage affected drains in kitchen, hall & dining hall.
10.	Pipe hole wash basin filled with cement blocks at the entrance
11.	

Kind Attention : Sh. Rajit
(Job)



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	65	Date	25.1.09
Project	SILVER OAK BUNGALOWS		
Customer Name	RAJESH SW AM.		
Customer Sign	As per the information provided by Mr.		
Phone No.		email	Venkat Reddy owners S.S.S 1?

For office use only. (Do not write here)

Received by:	CA	Sign	[Signature]	Date:	25/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Mark at the elevator.
2.	At the back entrance door marble was broken.
3.	Grills hinges were not fitted properly.
4.	In parties above swimming marks of cement are visible.
5.	Plastic roof not cleaned properly.
6.	Bathroom leakages were filled with white cement.
7.	Marble piece in between Master bed room and bathroom was broken.
8.	It block adjoining to children's bedroom at the entrance of the door by marble piece was broken.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.		Date	
Project			
Customer Name			
Customer Sign			
Phone No.		email	

For office use only. (Do not write here)

Received by:		Sign		Date:	
--------------	--	------	--	-------	--

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of his form for emails & other complaints received.

S No	Complaints & Suggestions
9.	2.1 Bath room pipes leakage affected joints to kitchen, hall & dining hall.
10.	P.F.S.L. work work basin filled with cement blocks at the entrance
11.	

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	48	ATR Date	2016/09
Project	S.O.B-I	Complaint Date	12/14/09
Customer Name	K. S. M. Nair		
Prepared by	V. Ramesh	Date	2016/09
Project Manager	Parvith Pralochan	Date	2016/09
HO receipt date		Sign	
Checked by MD on	20/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	1) work was completed.	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	48	ATR Date	15/4/09
Project	Sd'B-I	Complaint Date	12/4/09
Customer Name	KSM. Nair		
Prepared By	A. R. Vikas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

(*) Receipt

Complaint No.	Action Taken
1.	work completed.

Note: 1. Keep the report brief. 2. Do no. repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

From: Capt (IN) K. J. Nair (Retd)
To: Admin. Officer, Silver Oak Bungalows
CC: M. J. B. Builders
DT: 12 Apr 2009

Sub: PEELING OFF OF MOORING TILES IN BEDROOM -
BUNGALOW NO 48

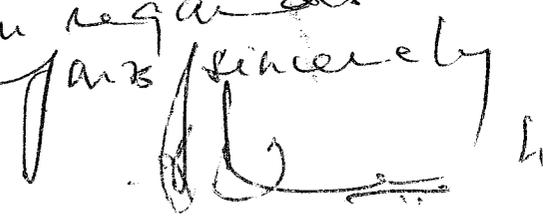
Dear Sir,

Kindly be informed that the mooring tiles along the skirting in the bedroom have peeled off the mooring in the SW Bedroom in Bungalow No 48.

Would appreciate your doing the needful to re-fix the same. In this connection it may also be noted that one of the tiles also needs replacement as the same was originally fixed using damaged tiles overlapping one another.

Soliciting early action by you.

Warm regards.

Yours sincerely


Quality Control Check Report.

For ATR on Complaints .

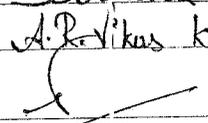
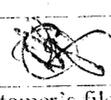
Flat / bungalow No.	58	ATR Date	20/6/09
Project	S.O.B-I	Complaint Date	11/4/09
Customer Name	Sabrina		
Prepared by	V. Ramesh	Date	20/6/09
Project Manager	Ranjith	Date	20/6/09
HO receipt date		Sign	
Checked by MD on	30/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

10/6/09
6/6/09
9

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	58	ATR Date	16/12/09
Project	SUB-I	Complaint Date	11/12/09
Customer Name	Sakshina - R. Kumar		
Prepared By	A. P. Vikas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	Work not taken up Beyond our scope of work.
2.	work completed.
3.	work completed
4.	work completed.
5.	work completed.
6.	work completed.
7.	work completed.
8.	work completed.
9.	Beyond our scope of work
10.	work completed.
11.	work completed.
12.	work completed.
13.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

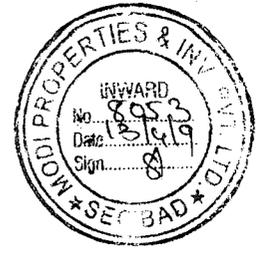
Flat / bungalow No.	58	Date	11/4/09
Project	SOB - phase I		
Customer Name	Sabina . R. Kumar.		
Customer Sign	[Signature]		
Phone No.	9949204447	email	

For office use only. (Do not write here)

Received by:	G. Narayan	Sig	[Signature]	Date:	11/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	Bulbs & holders to be provided ✓
2	Door stoppers for all the doors →
3	Handle for kitchen doors. →
4	Bathrooms & washing area Janti to be fitted →
5	Over head tank Ball (stop) to stop overflow. + clear
6	Provision for Gas Connection. 0
7	Wall Crack On the Terrace. →
8	Cob web & floor cleaning. →
9	Outside lamps & Calling Bells →
10	Slabs on the ground (back yard). →
11	kitchen sink Hose Pipe. →
12	kitchen sink. out let. - wash basin →
13	
14	



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	58	Date	11/4/09
Project	SOB — Phase I		
Customer Name	Sabzina . R. Kumar.		
Customer Sign	<i>[Signature]</i>		
Phone No.	9949204447	email	

For office use only. (Do not write here)

Received by:	G. Nayana	Sign	<i>[Signature]</i>	Date:	11/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
①	Bulbs & holders to be provided
②	Door stoppers for all the doors.
③	Handle for kitchen doors.
④	Bathrooms & washing area Jalli to be fitted.
⑤	Over head tank Ball (stop) to stop overflow. to clear
⑥	Provision for Gas Connection.
⑦	Wall Crack on the Terrace.
⑧	Cob web & floor cleaning.
⑨	Outside lamps & Calling Bells
⑩	Slabs on the ground (back yard).
11	kitchen sink hose pipe.
13	kitchen sink out let. — wash basin
14	

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	50	ATR Date	20/6/09
Project	J.O.B-I	Complaint Date	20/6/09
Customer Name	D. D. Singh		
Prepared by	V. Ramesh	Date	20/6/09
Project Manager	Ranjith	Date	20/6/09
HO receipt date		Sign	
Checked by MD on	20/6/09	Sign	
MD's Remarks:		MD Sign	
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

1064
6/6/19
S

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	50	ATR Date	30/4/09
Project	SOB-T	Complaint Date	28/4/09
Customer Name	D.D. Singh		
Prepared By	A. R. Vikas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1-	Work Completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Date: 28th April, 09

To,
The Asst. Manager, Admin.
Silver Oak Bungalows

Sub: Overflow of water from the over
head tank of Bungalow NO. 50.

Kindly instruct the plumber to
rectify the overflow of water tank kept
above my residence. The water is kept
continuously flowing down on the
back side of my residence and
spoiling the wall.

Kindly do the needful.

Thanking you.

Yours sincerely


(D. D. SINGH)

PLOT NO. 50
SILVER OAK BUNGALOW
Phase 2

/ Asst. Manager, Admin.

(Mr. Narayana)

Completed



Date: 28th April, 09

To,
The Asst. Manager, Admin.
Silver Oak Bungalows

Sub: Overflow of water from the over
head tank of Bungalow NO. 50.

Kindly instruct the plumber to
rectify the overflow of water tank kept
above my residence. The water is
continuously flowing down on the
back side of my residence and
spoiling the wall.

Kindly do the needful.

Thanking you.

Yours sincerely

(D. D. Singh)

(D. D. SINGH)

PLOT NO. 50

SILVER OAK BUNGALOW
Phase 2

/ Asst. Manager, Admin.

(Mr. Narayana)

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	42	ATR Date	2016/09
Project	S.O.B-E	Complaint Date	25/4/09
Customer Name			
Prepared by	V. Rameeh	Date	2016/09
Project Manager	Ranjith	Date	2016/09
HO receipt date		Sign	
Checked by MD on	25/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action on con	on the complaint was not taken, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/>	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/>	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/>	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Remarks:



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	42	ATR Date	28/4/09
Project	SCB-T	Complaint Date	25/4/09
Customer Name	B. Sheela Srinoha Rao Boppudi		
Prepared By	A. P. Vikas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	work completed.
2.	work completed.
3.	Beyond our scope
4.	work completed.
5.	work completed.
6.	work completed.
7.	work completed.
8.	work completed.
9.	work completed.
10.	work completed.
11.	work completed.
12.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	42 PH-1	Date	25-Apr-09
Project	Mehta and Modi Homes, Cherlapally		
Customer Name	Dr B. Shesha Sundra Rao Boppeedi		
Customer Sign			
Phone No.	9618182-111	email	

For office use only. (Do not write here)

Received by:	G. Nanyana	Sig		Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	Door stoppers at 2 places
2.	Gas pipe (drill hole) hole in Granite
3.	Lock of back yard door — to be replaced
4.	Check drairage at dining wash basin
5.	Cover plate for drain
6.	Cracks in cement tiles
7.	Cracks in walls and 4 ant hills/Colony
8.	Civil work to correct the 2-3 sq. ft. area for tiles adjustment to backyard damaged portion
9.	Clean ant hill in backyard.
10	Marble splime at drawing room (drain water going in lower bedroom from bathroom)
11	Cleaning of overhead water tank.
12	Regulator check at master bedroom

Shesha
Completed



COMPLAINT & SUGGESTIONS FORM.

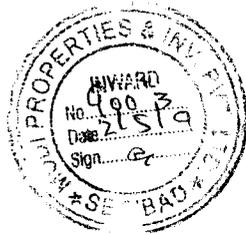
Flat / bungalow No.	42/Ph-I	Date	
Project	Mehta and Modi Homes, Cherlapally		
Customer Name	Dr B. Shesha Sundara Rao Boppudi		
Customer Sign	[Signature]		
Phone No.	9972268881	email	
	9618182111		

For office use only (Do not write here)

Received by:	G. Narayana	Sign	[Signature]	Date:	6/4/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Civil work to correct the 2-3 sq fts area for tiles adjacent to backyard (damaged)
2.	Fix cracks in wall at front porch
3.	Clean the ant hill in backyard
4.	Put lawn and one tree in backyard
5.	Give the water connection
6.	Fix up all lights and light points
7.	Clean up floor for paint and color marks
8.	Check and correct the backup light points
9.	Window panes in upper floor needs to be fixed up
10.	Check and correct all taps, bathroom fixtures and backyard tap.
11.	Check and put the toilet seat cover in first floor bathroom.
12.	Marble fix at drawing room (1 part is missing)
13.	Cleaning of overhead water tank



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	42 PH-1	Date	25-Apr-09
Project	Mehta and Modi Homes, Cherlapally		
Customer Name	Dr B. Shesha Sundra Rao Bopfedi		
Customer Sign			
Phone No.	9618182111	email	

For office use only. (Do not write here)

Received by:	G. Narayana	Sign	<i>[Signature]</i>	Date:	
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	Door stoppers at 2 places
2.	Gas pipe (drill hole) hole in Granite
3.	Lock of back yard door
4.	Check drainage at dining wash basin
5.	Cover plate for drain
6.	Cracks in cement tiles
7.	Cracks in walls and 4 ant hills/Colony
8.	Civil work to correct the 2-3 sq. ft. area for tiles adjustment to backyard damaged patches
9.	Clean ant hill in backyard.
10	Marble hole at drawing room (drain water going in lower bedroom from bathroom)
11	Cleaning of overhead water tanks.
12	Regulator cover at master bedroom.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	248	ATR Date	10/4/09
Project	S.O.B-II	Complaint Date	12/1/09
Customer Name	MURALI MOHAN RAO		
Prepared by	V. Ramesh Reddy	Date	10/4/09
Project Manager	Ranjith Prakash	Date	10/4/09
HO receipt date		Sign	
Checked by MD on	28/5/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: A) Customer has to bear the cost of that work, as he has got no due certificate from head office		

Resubmit to
 all for ~~inspection~~ date 28/5/09



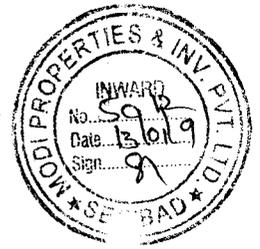
ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	248	ATR Date	12-2-09.
Project	SOB-II	Complaint Date	12-1-09
Customer Name	MUNALI MOHAN RAO		
Prepared By	RANJITH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	WORK COMPLETED.
2.	— do —
3.	— do —
4.	KEPT PENDING ON CUSTOMER REQUEST
5.	WORK COMPLETED
6.	BEYOND OUR SCOPE OF WORK.
	C.R. Sending a letter to the customer for points 4 & 6.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	248	Date	12/1/09
Project	Mehra & Modi Homes		
Customer Name	Mr. Murali Mohan Rao		
Customer Sign			
Phone No.		email	

For office use only. (Do not write here)

Received by:	Mait	Sign		Date:	10/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
01	Mail enclosed

sob

From: "murali mohan rao" <bmmrao@yahoo.com>
To: "Modi CR" <cr@modiproperties.com>; <ranjit@modiproperties.com>;
<vena@modiproperties.com>; "vena" <sob@modiproperties.com>
Cc: "Anitha" <anithamallam@yahoo.com>; "Murali mohan rao" <bmmrao@yahoo.com>
Sent: 10 January, 2009 9:57 PM
Subject: Regarding Pending jobs of Plot No.248

Dear Ranjit / Ramesh Reddy

My parents and family coming to my house after a Sankranti festival.

Following are the pending jobs to do:

1. Kitchen chimney Exhaust whole to fill with cement.
2. In hall below steps toilet flush is not working and no wash basin.
3. master bed room toilet not yet fixed
4. Arrangement to put plants in front of house and back side of house as done in 247
5. cleaning of overhead tanks
6. one concrete step at front of main door.

please can you arrange to complete above jobs, when my family at home.

thanks for your kind co-operation

regards
Murali Mohan Rao
SOB 248

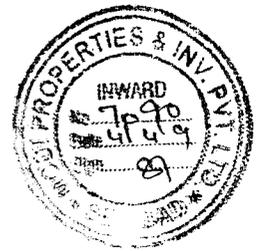
Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	236	ATR Date	4/4/09
Project	SOB-D	Complaint Date	28/02/09
Customer Name	R. RAJESH		
Prepared by	V. Ramesh Riddi	Date	6/6/09
Project Manager	RAJESH	Date	
HO receipt date		Sign	
Checked by MD on	9/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	All the problems have been solved.	



ACTION TAKEN REPORT (FOR COMPLAINTS)

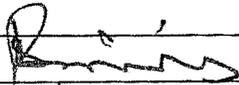
Flat / bungalow No.	236	ATR Date	29/02/09
Project	SOB-phase-II	Complaint Date	28/02/09
Customer Name	R. Rajah.		
Prepared By	K. Vishwanth.		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work completed,
2)	work completed,
3)	work completed,
4)	work completed,
5)	work completed,
6)	work completed,
7)	work completed,
8)	work completed,
9)	work completed,

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	23b	Date	28.2.09
Project	SOB		
Customer Name	R. Rajesh		
Customer Sign			
Phone No.	94414-12352	email	

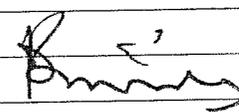
For office use only. (Do not write here)

Received by:	G. Narayana Sign	Date:	28/2/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	A small step of about 4" height has to be provided at the main door
2.	Dining Room - Leakage of water from the Wash Basin
3.	Leakage of water from the sink - Water is flow seeping into the kitchen wall & empty space under the sink not cleaned
4.	Ground Floor Bed Room: Bath Room: - a. Electric wires exposed b. Seat cover on the Commode not fixed c. Water from the washing basin is leaking out d. There is some small space between the raised area and the lower area in the bath room.
5.	Stair case: a. Railing on the 3rd step is not fixed. b. Whipping-off on the 6th step is not fixed
6.	First Floor - West bed room: Wire box not closed
7.	North bed room: Bath room: Door damaged (b.) Laying of tiles in the bath room is defective - water is flowing out towards the door Window grill is to be fixed
8.	East Bed Room: Water is continuously flowing in the commode.
9.	Polishing of floor in all the rooms is not satisfactory.

COMPLAINT & SUGGESTIONS FORM.

Elat / bungalow No.	236	Date	17.2.09
Project	SOB Phase II		
Customer Name	Rajesh Rathabattuni		
Customer Sign			
Phone No.	94414-12352	email	

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Received by:	Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	The commode in the first floor bedroom (facing east) has to be replaced because of a crack.
2	The sixth step in the Hall has some small chipping. Something must be done about it.
3	Fixing of tiles in the kitchen and in one of the bathrooms is not Ok. There are some small gaps between tiles.
4	glass has to be fixed on the back of the Post Box.
5	Keys of doors ^{were} have been handed over into me by Sri Narasimham @ 3 keys per door, whereas only 2 keys of the main door were handed over. Please find the check up. with records .
	

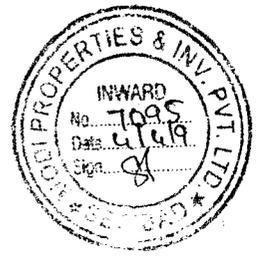
Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	242	ATR Date	4/4/09
Project	SOB-II	Complaint Date	09.03.09
Customer Name	LOKESH BHARATHAN		
Prepared by	V. RAMESH REDDY	Date	6/6/09
Project Manager	RANJIT	Date	
HO receipt date		Sign	
Checked by MD on	9/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	All the problems have been solved.	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	242	ATR Date	15/03/29.
Project	SoB-B	Complaint Date	09/03/29
Customer Name	Loken Bhattar:		
Prepared By	K. Vishwan.		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work completed.
2)	work completed.
3)	work completed.
4)	work completed.
5)	work completed.
6)	work completed.
7)	work completed.
8)	work completed.
9)	work completed.
10)	work completed.
11)	work completed.
12)	work completed.
13)	work completed.
14)	work completed.

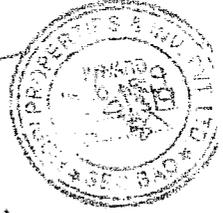
Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

040 27544058

~~040 27260535~~

040 27260535

MR: BHANU MODI
MANAGER'S PARTNER



COMPLAINT & SUGGESTIONS FORM

Flat/Bungalow No.	242	Date	9.3.07	Time	11:55 AM
Project	Sri Sree Co. Bangaluru chythappa				
Customer Name	LOKESH BHADRATHAN				
Customer Sign	<i>[Signature]</i>				
Phone No.	2711112	E-mail			

For office use only. (Do not write here)
 Received by: _____ Sign: _____ Date: _____
 Note: 1. Original should be sent to _____ for filing & a copy each to HOD & CM. 2. Give a serial number to each complaint. 3. CS use a photocopy of this form for serials & other complaints received.

S.No	Complaints & Suggestions
1	Plaster work in the kitchen to be fixed.
2	Electrical switch to be fixed.
3	Door painting to be done.
4	Bath tub parts which are damaged to be repaired.
5	Child bedroom window to be painted (clear work finish).
6	Child bedroom window to be painted (clear work finish).
7	2 switches are to be fixed and connection to be done.
8	Wearing non-Electrical bangles to be fixed.
9	Steps marks of painter to be removed.
10	3 nos of plug points are to be provided for TV, stereo etc.
	Back Side
11	3 nos of man holes to be made.
12	Guest room door to be painted to be repaired.
13	Left side compound wall wall HP piler post top are damaged to be repaired.
14	out side white washing to be done properly for complete building to be done properly.

kindly let us know when these works are going to complete. please inform the date.

040 27544058

040 2760535

MR: SOHAM MODI
MANAGING PARTNER

040 27260535



COMPLAINT & SUGGESTIONS FORM

Flat / bungalow No.	242	Date: 9.3.09	Time: 11:55 AM.
Project	SILVER OAK Bungalows chudapalla		
Customer Name	LOKESH BHARATHAN		
Customer Sign	<i>[Signature]</i>		
Phone No.	271412	email	

For office use only. (Do not write here)

Received by:	Sign	Date:
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	Hot water in Bath room ① Hot water could water connection to be fixed.
2	Electrical switches to be fixed.
3	Door painting done done.
4	Bath tub parts which are removed to be refitted.
5	child bed room ① window
6	door frame to be painted (rework parties) child Bed room ②
7	2 nipples are to be fixed and connection to be done.
8	Dressing room - Electrical connection to be fixed.
9	steps marks of paint on steps to be removed.
10	3 NOS of plug points are to be provided for TV, VCD etc.
	Back Side
11	3 NOS of Man holes cover to be made
12	Green bed room door (Frame) to be polished.
13	Left Side compound wall all UPILLEY post tops are demised. [?]
14	out side white washing not done properly for complete building to be done properly.

Kindly let us know ^{Page 1 of 2} when these works are going to complete. please inform the date.

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	246	ATR Date	3/6/09
Project	S.O.B-II	Complaint Date	23/5/09
Customer Name	K.V.N. Durga Nagar		
Prepared by	V. Ramesh	Date	6/6/09
Project Manager	Ranjith Prakash	Date	6/6/09
HO receipt date		Sign	
Checked by MD on		MD Sign	9/6/09
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: Problem has been solved.		

28/04/09



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	246	ATR Date	28/04/09
Project	SOB - II	Complaint Date	23/05/09
Customer Name	K. V. N. DURGA NAGESH		
Prepared By	K. VISHWESH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
17	According to your specification in complaint form lefts 39.37 sqft provided free of cost. as per H.O. advice.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	237	ATR Date	4/4/09
Project	S.O.B-II	Complaint Date	13/3/09
Customer Name	Rama Krishna		
Prepared by	V. Ramesh	Date	6/6/09
Project Manager	Ranjith Praveesh	Date	6-6-09
HO receipt date		Sign	
Checked by MD on	9/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	All the problems have been solved.	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	237.	ATR Date	14/03/09
Project	SOB - PHASE-D	Complaint Date	13/03/09
Customer Name	Ramakrishna Reddy.		
Prepared By	K. Vishwesha		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work not taken up.
2)	work completed
3)	work completed
4)	work completed
5)	work not taken up.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

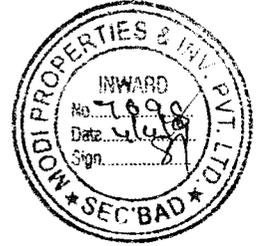
Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	251	ATR Date	4/4/09
Project	S.O.B-II	Complaint Date	20/3/09
Customer Name	K. Praveen Kumar		
Prepared by	V. Ramesh Reddy	Date	6/6/09
Project Manager	Ranjith Prakash	Date	6/6/09
HO receipt date		Sign	
Checked by MD on	9/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	door locked, as the customers are not staying here.	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	251	ATR Date	21/03/09
Project	MAHEHA SOB-II	Complaint Date	26/03/09
Customer Name	K. Poojesh Kumar.		
Prepared By	K. Vishwesh.		
Project Manager's Sign	X	Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	Kept pending at customer's request.
2)	Kept pending at customer's request.
3)	Kept pending at customer's request.
	* NOTE:- Because the builder is handover to the customer, they are with customer.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	251	Date	20/03/09
Project	SOB - PHASE - II		
Customer Name	A. Praveen Kumar.		
Customer Sign	K. Kama Kaduraga		
Phone No.		email	

For office use only. (Do not write here)

Received by:	K. VISHWESH	Sign	<i>[Signature]</i>	Date:	20/03/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
17	First floor C/B door lock not working. ^{no. dummy.}
27	First floor C/B white switch board not fixed.
37	Minor Electrical works

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	206	ATR Date	3/6/09
Project	S.O.B.U	Complaint Date	23/5/09
Customer Name	L.V. Ramana		
Prepared by	V. Rameth	Date	6/6/09
Project Manager	Ranjith PSakath	Date	6/6/09
HO receipt date		Sign	
Checked by MD on	9/6/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: 1) window handle was not fixed		
↑ fixed by 9/6/09		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	206.	ATR Date	06/05/09
Project	SOB-II	Complaint Date	23/05/09.
Customer Name	L. V. RAMANA.		
Prepared By	K. VISHWESH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
11	work completed
21	work completed
31	work completed
41	work completed
51	work completed
61	work completed
71	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	206	Date	06/05/09
Project			
Customer Name	L. V. R. ANNAM		
Customer Sign	<i>[Signature]</i>		
Phone No.	9885184607	email	tanja@communications.lk

*Perloff. mail
- 06/05/09*

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Received by:	<i>Kundurath</i>	Sign	<i>[Signature]</i>	Date:	06/05/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	Hall windows handle not fixed
2	G.B. w/c flush not working
3	All toilets flush & water checking.
4	C.B. Duce w/c & toilet power power problem
5	path way power post not working.
6	Diminto area w/c leaking.
7	road area tiles laying balance.

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	252	ATR Date	4/4/09
Project	S.O.B-II	Complaint Date	10/3/09
Customer Name	Pavan Kumar Muturi		
Prepared by	V. Ramesh	Date	6/6/09
Project Manager	Ranjith Prakash	Date	6.6.09
HO receipt date		Sign	
Checked by MD on	9/6/09	MD Sign	h
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	Problem has been solved.	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	252	ATR Date	11.8.09
Project	SOD-II	Complaint Date	10.3.09
Customer Name	PAVAN KUMAR MUTNURI		
Prepared By	RANJITH		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1-	DISCUSSED WITH M.D. MR SIR HAS APPROVED THAT WE WILL REMOVE REDUCE AREA 20 SFT KEYS IN TOTAL AREA OF SHELVES. REST WE WILL CHARGE.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	252	Date	10-03-09
Project	Phase II		
Customer Name	PAVAN KUMAR MUTNURI		
Customer Sign	M. Gajjethuri		
Phone No.	9966096514	email	

For office use only. (Do not write here)

Received by:	Ravi [Signature]	Sign	[Signature]	Date:	10/3/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
①	Shelves 130 SFT only constructed. We were told up to 150 SFT construction of Shelves per. Hence, the above 130 SFT shelves need not be charged, since the total shelves 130 SFT only i.e. below 150 SFT. Keeping Goodwill in mind properties, we proposed a Kunglari. Hence, the above 130 SFT shelves need to be given to customers.

② Loffs. [P.T.O.]

② Lofts.

As per brochure for phase II
and specification:-

Lofts: Free at - Kitchen & Bed Rooms.

But, we proposed and constructed

40 SPT only at - Kitchen.

No Lofts at - Bed Rooms.

Total Lofts 40 SPT.

Hence, the above Lofts Total 40 SPT

to be provided free only

This may please be considered.

Page 2

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COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	252	Date	10-03-09
Project	Phase II		
Customer Name	PAVAN KUMAR MUTNURI		
Customer Sign	M. Gangathwari		
Phone No.	9966096574	email	

For office use only. (Do not write here)

Received by:	Ranjith	Sign	[Signature]	Date:	10/3/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	<p>① Shelves 130 SFT only constructed.</p> <p>We were told up to 150 SFT construction of Shelves Free.</p> <p>Hence, the above 130 SFT shelves need not be charged, since the total shelves 130 SFT only i.e. below 150 SFT.</p> <p>Keeping Goodwill on r/c Modi properties, we proposed a bungalow.</p> <p>Hence, the above 130 SFT shelves to be given to customers.</p>

② Loffs. [P.T.O.]

② Lofts.

As per brochure for phase II
and specification: -

Lofts : 2 nos at - Kitchen & Bed Rooms.

But, we proposed and constructed
40 SPT only at - Kitchen.

No Lofts at - Bed Rooms.

Total Lofts 48 SPT.

Hence, the above Lofts Total 40 SPT

to be provided 2 nos only

This may please be considered.

Fdy D

✓

SOB

Me

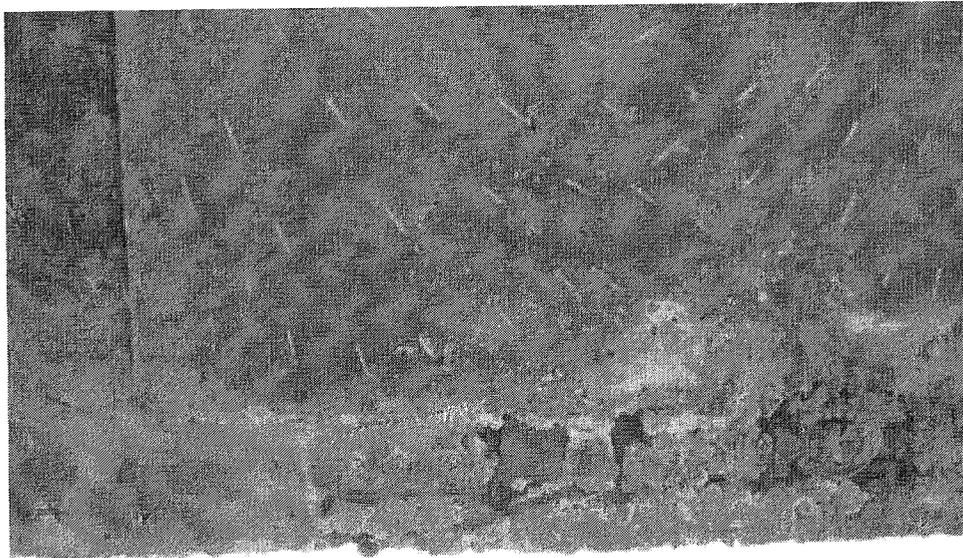
Soham Modi

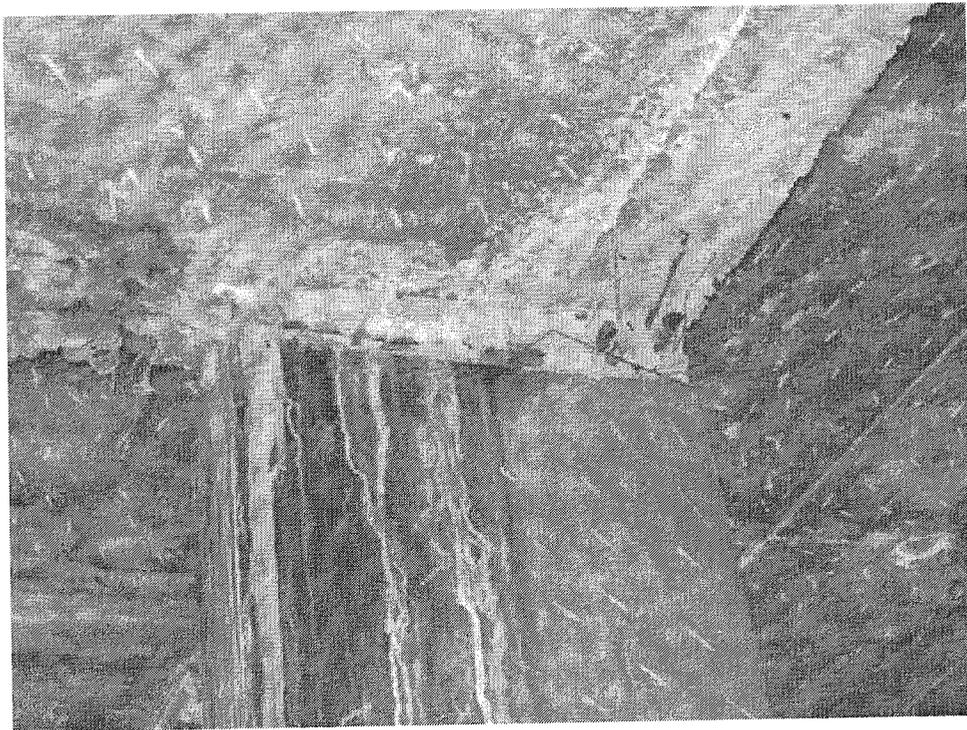
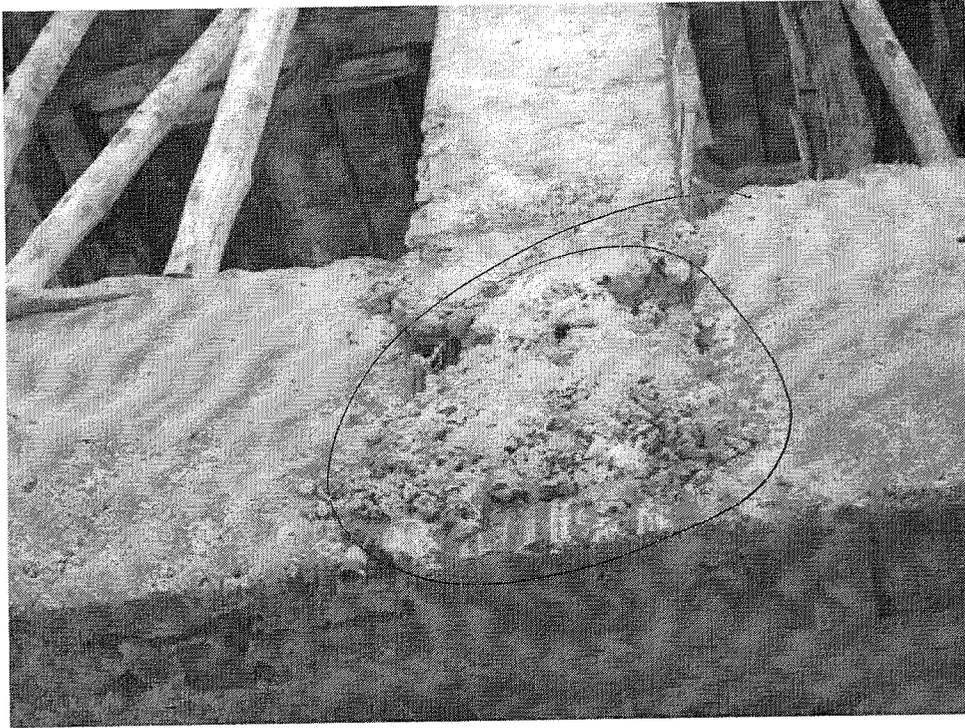
From: "Quality Control" <qc@modiproperties.com>
Date: 11 June 2009 10:15
To: <soham@modiproperties.com>
Attach: 100_0307.jpg; 100_0308.jpg; 100_0309.jpg; 100_0310.jpg; 100_0311.jpg
Subject: HoneyCombs not packed at SOB
Respected Sir,

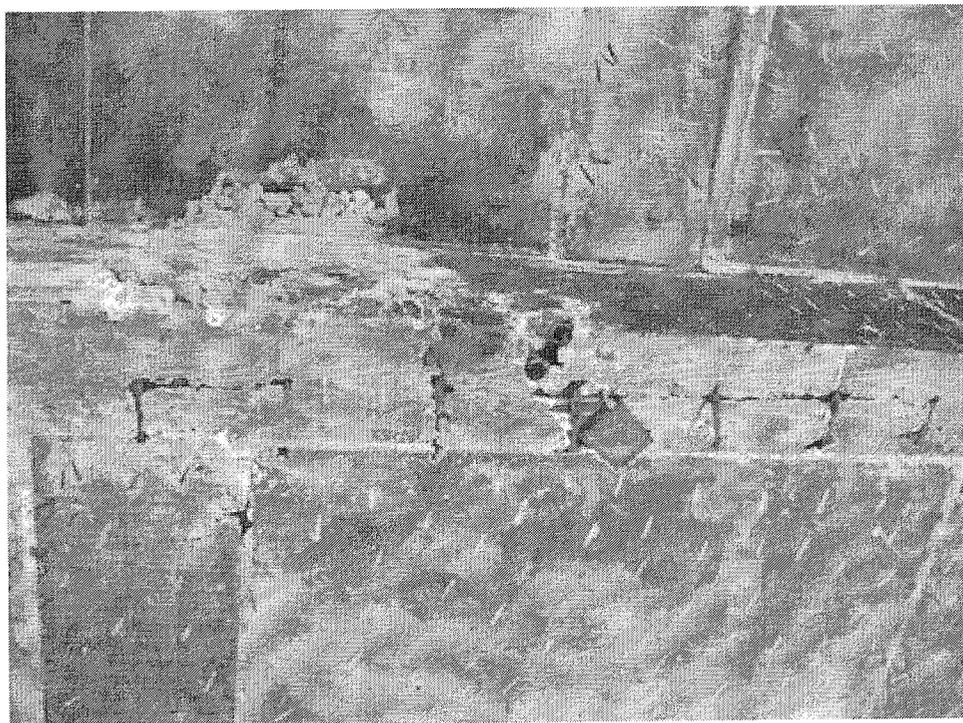
We Quality Control Team has observed Honey combs In Beams and Slabs of Bungalow No-200C, Slab No.1(Contractor Uttaiah) which are not packed.Steel is exposing out.

Regards,

QC Team







Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	206	ATR Date	8/2/09
Project	S.O.B-II	Complaint Date	6/2/09
Customer Name	L.V. RAMANA		
Prepared by	V. Ramesh	Date	24/2/09
Project Manager	Ranjith Prakash	Date	24/2/09
HO receipt date		Sign	
Checked by MD on	16/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No

Remarks: 1.) leakage problem was rectified
 2.) final painting, lawn works will done after the work work.
 3.) Surt on the docks will be cleared with stimer after final painting
 4.) In children bathrooms, ~~and~~ on the place of garden w/c a w/c was placed. This problem was rectified with Customs

sob

From: "tanya communications" <tanyacomunications@rediffmail.com>
To: <soham@modiproperties.com>
Cc: <sob@modiproperties.com>; <cr@modiproperties.com>; "jagdish" <jagdish@modiproperties.com>; <anand@modiproperties.com>; "Info" <info@modiproperties.com>
Sent: 06 February, 2009 8:11 PM
Subject: Regarding posession of Bunglow no.206

Dear Sir,

This is with reference to your e-mail below and our list of complaints given to you on 27-11-2008 as you said that it is difficult for you to service and monitor vague / oral complaints. You can only attend to the complaints given to you in writing.

- ① That list consists of 17 points, but out of that only 2,3 points attended till now, remaining all are like that only after 2 months also. In that list the most important work walls leaking in 1st floor is not yet attended inspite of our several requestes and remainders. More over your people said that it was attended and that problem was solved and they only said that they will show it, Then we asked to check it infort of your people only (they only checked) and concluded that those walss are still leaking. How can we say that it as a new house if walls are leaking like that? Where is the vaiur for our money? Can you accept the house like that?
- ② We have asked to make ready our bathrooms when our carpenters came. Our Woodwork is going to complete with in 10-15 days, but not even one bathroom is ready.
- ③ At the time of checking of walls leakage, we went up and noticed that 2 water tanks are without lid on them and they are very much dirty and they have to be cleaned and and to be closed with lids on them.

We notoced further that,

- ④ Top slab red tiles nearly 100nos. were broken and they have to be replaced.
- ⑤ Door Stoppers,Commodes and tapes to be fillted. (Stoppers after 2nd coat painting)
- ⑥ In children bathroom, we have asked to fit indian type commode.Please make it sure. (to washroom)
- ⑦ Lawn to be layed. (after painting)
- ⑧ We have observed rust on most of the locks. (It has to be removed with salt paper after painting)

We are requesting you since long to ensure us a date by when our bunglow will be completed and handedover to us without any pending work.

You told that after final payment(which we paid on 04-10-2008), our bunglow will be handed over within 15 days, but still it is not happend after nearly 4 months also.

Please complete all the pending works (list given to you on 27-11-2008) and some more points added in this mail and ensure us a date as it is already delayed 10 months.

Please handover our bunglows on priority basis so that we will be happy with your esteemed services for your customers.

Looking forward to your reply.

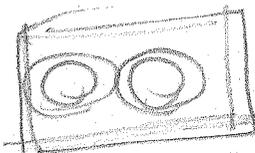
PLEAE CONFIRM US A DATE.

Thanking you.

L.V.Ramana

Already chipping has done a water proofing is completed. In dampness is observed bearing wall.

gr is has to be changed.



06-Feb-09



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	206	ATR Date	6/2/09
Project	SOB-II	Complaint Date	8/2/09
Customer Name	L.V Ramana		
Prepared By	Syed Hobiuddin		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	Work completed.
2.)	Kept pending at customer request.
3)	Work completed.
4)	Work completed.
5)	Work completed.
6)	Kept pending at customer request.
7)	Kept pending at customer request.
8)	Work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

sob

From: "tanya communications" <tanyacomunications@rediffmail.com>
To: <soham@modiproperties.com>
Cc: <sob@modiproperties.com>; <cr@modiproperties.com>; "jagdish" <jagdish@modiproperties.com>; <anand@modiproperties.com>; "Info" <info@modiproperties.com>
Sent: 06 February, 2009 8:11 PM
Subject: Regarding posession of Bunglow no.206

Dear Sir,

This is with reference to your e-mail below and our list of complaints given to you on 27-11-2008 as you said that it is difficult for you to service and monitor vague / oral complaints. You can only attend to the complaints given to you in writing.

That list consists of 17 points, but out of that only 2,3 points attended till now, remaining all are like that only after 2 months also. In that list the most important work walls leaking in 1st floor is not yet attended inspite of our several requestes and remainders. More over your people said that it was attended and that problem was solved and they only said that they will show it, Then we asked to check it infornt of your people only (they only checked) and concluded that those walss are still leaking. How can we say that it as a new house if walls are leaking like that? Where is the valur for our money? Can you accept the house like that?

We have asked to make ready our bathrooms when our carpenters came. Our Woodwork is going to complete with in 10-15 days, but not even one bathroom is ready.

At the time of checking of walls leakage, we went up and noticed that 2 water tanks are without lid on them and they are very much dirty and they have to be cleaned and and to be closed with lids on them.

We notoced further that,

Top slab red tiles nearly 100nos. were broken and they have to be replaced.

Door Stoppers,Commodes and tapes to be filled.

In children bathroom, we have asked to fit indian type commode.Please make it sure.

Lawn to be layed.

We have observed rust on most of the locks.

We are requesting you since long to ensure us a date by when our bunglow will be completed and handedover to us without any pending work.

You told that after final payment(whcih we paid on 04-10-2008), our bunglow will be handed over within 15 days, but still it is not happend after nearly 4 months also.

Please complete all the pending works (list given to you on 27-11-2008) and some more points added in this mail and ensure us a date as it is already delayed 10 months.

Please handover our bungalows on priority basis so that we will be happy with your esteemed services for your customers.

Looking forward to your reply.

PLEASE CONFIRM US A DATE.

Thanking you.

L.V.Ramana

06-Feb-09

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	42		ATR Date	13/1/09	
Project	S.O.B-I		Complaint Date	12/1/09	
Customer Name	Dr. SRESHA S BOOPUDI				
Prepared by	V. Ramulu	Date	24/2/09	Sign	
Project Manager	Ranjith Prakash	Date	24/2/09	Sign	
HO receipt date			Sign		
Checked by MD on	19/3/09		MD Sign		
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: All the complaints have been attended		

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	42	Date	12/01/09
Project	Silver Oaks - Phase 1		
Customer Name	Dr. Lakshmi S. Boppana		
Customer Sign	<i>[Signature]</i>		
Phone No.	23340492	email	

For office use only. (Do not write here)

Received by: *[Signature]* Sign *[Signature]* Date: 12/1/09

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	ENTRANCE - POWER BOARD - COVER - FIXING
2	MASTER BEDROOM - WARDROBE - TILE OFF WALL
2	CHILD BEDROOM - TILES OFF FLOOR New Bathroom

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	37	ATR Date	
Project	S.O.B-I	Complaint Date	16/1/09.
Customer Name	Vega Conveyors & Automation Ltd.		
Prepared by	V. Ramiah	Date	20/2/09 Sign
Project Manager	Ranjith Prakash	Date	20/2/09 Sign
HO receipt date		Sign	
Checked by MD on	16/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: M.D.'s approval is required.		

Dt 15th January 2009

To
M/s Modi Properties & Investments (P) Ltd,
Cherlapally,
Hyderabad.

Dear Sir,

Sub: Our Bungalow in Silver Oak Bungalows Plot No 37 – Guest House – Reg.

We would like to inform you that we have purchased Bungalow No 37 in Phase-I from Mr.Krishnan P. Iyer on 17.12.08 for our Guest House purpose.

We have our sales offices, through out India and our Marketing Personnel used to visit our Head Office. We make use of Guest House exclusively for providing accommodation and not for any other purpose i.e. manufacturing etc

This is for your information.

Thanking you,

Yours faithfully,
For Vega Conveyors & Automation Ltd


P.Kumara Swamy
Asst.Manager.

VEGA CONVEYORS & AUTOMATION LTD.

201/7 & 204/2, Phase-II, IDA Cherlapally, Hyderabad-500 051. India.
Tel : +91-40-27261123/24/25/26/27, Fax : +91-40-2726 1279
E-mail : info@vegaindia.com. Website : www.vegaindia.com

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	58	ATR Date	18/1/09
Project	S O B - I	Complaint Date	12/1/09
Customer Name	MRS. LAKSHMI BHAVANI BOPPUDI		
Prepared by	V. Ramesh	Date	24/2/09
Project Manager	Ranjith Pradeesh	Date	24/2/09
HO receipt date		Sign	
Checked by MD on	16/2/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: All the complaints have been attended		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	58	ATR Date	18.1.09
Project	SOB-T	Complaint Date	12/1/09
Customer Name	Mrs Lakshmi Bhavani Boppudi		
Prepared By	A.R. Vikas Kumar		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	work completed.
2.	work completed.
3.	work completed.
4.	work completed.
5.	work completed.
6.	work completed.
7.	Request our scope of work kept pending at customer's request.
8.	work completed.
9.	work completed.
10.	work completed.
11.	work completed.
12.	work completed.
13.	work completed.
14.	work completed.
15.	work completed.
16.	work completed.
17.	work completed.
18.	work completed.
19.	work completed.
20.	work completed.
21.	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	58	Date	12/1/19
Project	Silver Oaks - phase I		
Customer Name	Mrs Lakshmi Bhavan Boppudi		
Customer Sign			
Phone No.	23340492	email	

For office use only. (Do not write here)

Received by:	G. Narayana Sign	Date:	12/1/19
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	KITCHEN - SINK - NO DOWN PIPE
2	" " - NO TAP FITTINGS
3	" WALL - FILL HOLES X 3
4	" DOOR - LOCK/HANDLE FITTINGS
5	DINING ROOM - WASH BASIN - DOWN PIPE
6	" " " " Tap connection
7	WASH AREA (BACK OF HOUSE) TAPS
8	" " " " DRAIN COVER
9	" " " " WALL-FILL HOLES X 2
10	" " " " MISSING (SMALL) TILES
11	GROUND FLOOR - BATH ROOM - WASH BASIN - DOWN PIPE
12	" " " " DRAIN HOLE COVER
13	" " " " TOILET SEAT DRAIN HOLE - FALL-IN
14	" " " " GAPS ON either side of door
15	CHILD BED ROOM - BATH ROOM - DRAIN HOLE - TOILET - FALL-IN
16	" " " " TOILET SEAT - COVERS
17	STUDY ROOM - POWER POINT - SWITCH MISSING.
18	MASTER BEDROOM - WASH BASIN - DOWN PIPE
19	" " " " - BATH ROOM - POWER POINT - MISSING
20	" " " " " " TOILET DRAIN HOLE
21	} all bedrooms (seize fittings/tubes)
22	
23	



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	58	Date	12/1/19
Project	Silver oaks phase 3		
Customer Name	Mrs Lakshmi Bhavan Boppudi		
Customer Sign			
Phone No.	23340492	email	

For office use only. (Do not write here)

Received by:	G. Narayana Sign	Date:	12/1/19
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	KITCHEN - SINK - NO DOWN PIPE
2	" " - NO TAP FITTINGS
3	" WALL - FILL HOLES X 3
4	" DOOR - LOCK/HANDLE FITTINGS
5	DINING ROOM - WASH BASIN - DOWN PIPE
6	" " " " Tap connection
7	WASH AREA (BACK OF HOUSE) TAPS
8	" " " " DRAIN COVER
9	" " " " WALL-FILL HOLES X 2
10	" " " " MISSING (SMALL) TILES
11	GROUND FLOOR - BATH ROOM - WASH BASIN - DOWN-PIPE
12	" " " " DRAIN HOLE COVER
13	" " " " TOILET SEAT DRAIN HOLE - FALL-IN
14	" " " " GAPS ON either side of door
15	CHILD BED ROOM - BATH ROOM - DRAIN HOLE TOILET - FALL-IN
16	" " " " TOILET SEAT-COVERS
17	STUDY ROOM - POWER POINT - SWITCH MISSING
18	MASTER BEDROOM - WASH BASIN - DOWN-PIPE
19	" " " " - BATH ROOM - POWER POINT - MISSING
20	" " " " " " TOILET DRAIN HOLE
21	} all bathrooms Geiger fittings (tubes)
22	
23	

Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	65	ATR Date	24/12/08
Project	S.O.B-I	Complaint Date	22/12/08
Customer Name	RATNESWAR MARRE		
Prepared by	V. Ramesh	Date	24/12/09
Project Manager	Ranjith Prakash	Date	24/12/09
HO receipt date		Sign	
Checked by MD on		MD Sign	16/3/09
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: All the complaints have been attended.		

15, Rambabu | Rajish | Narshima

From: "Ratneswar Marre" <ratneswar@yahoo.com>
To: "Modiproperties" <cr@modiproperties.com>; <anand@modiproperties.com>; <jagdish@modiproperties.com>
Cc: "Rambabu Gurralla" <gvrambabu@gmail.com>; "PVR" <pvr@magnumchemitech.com>
Sent: Saturday, January 17, 2009 9:20 AM
Attach: IMG_0052.JPG; IMG_0055.JPG; IMG_0069.JPG
Subject: Re: Pending work in Bungalow No. 65, Silver Oak Bungalows, Phase - 1

Dear Narasimham,

Please see attached photos showing pending work in my house. Mr Jagdish verbally committed during my signup, I am not sure why south side wall is not constructed as per the vasthu. if these pending works are not completed as per my expectation, I will inform to Mr Rambabu not to release the pending balance.

- 1) South side wall supposed to be adjusted and left increased space away and wall must be in strait line, with out increasing south west.
- 2) Potico some bend observed, tiles are not properly laid.
- 3) Surprising thing is that, my name board in front of the house was misspelled. don't you have my complete name in your records?

Are you doing same way for all the customers? Please let me know when are you planning to completed these pending works?

Thanks
 Ratneswar
 (816)679-6868

--- On Sun, 12/21/08, Ratneswar Marre <ratneswar@yahoo.com> wrote:

From: Ratneswar Marre <ratneswar@yahoo.com>
 Subject: Re: Pending work in Bungalow No. 65, Silver Oak Bungalows, Phase - 1
 To: "Modiproperties" <cr@modiproperties.com>, anand@modiproperties.com, jagdish@modiproperties.com
 Cc: "Rambabu Gurralla" <gvrambabu@gmail.com>
 Date: Sunday, December 21, 2008, 12:06 PM

Dear Narasimham,

As per our conversations regarding the pending works in my house. my Friend Mr Rambabu visit house today December 21, and also he talk to you over the phone from the site. As per Mr Rambabu's observation below are the pending works.

1. No sanitary items are fitted
2. Electrical wiring done but lamp shades not fitted, switch boards not closed and not properly done.
3. Portico some bend observed, tiles not properly laid.

Reply to Customer
 Ar

1/17/2009

South side wall built, but it is part of compound wall. This was not properly constructed as per my initial request during the signup. But south west is increased, this wall supposed to be adjusted and left increased space away and wall must be in strait line, with out increasing south west.

5. Kitchen commodes not fitted.

6. Marble tiles needs polishing required.

7. All walls must be repainted / white wash again, it was not properly painted.

I have transfer money to Mr. Rambabu's bank account; balance amount was ready with Mr. Rambabu, complete pending works and get check from him. Mr Rambabu is your point of contact you can reach him at 9346036808.

Any other questions you may have, please reply to this e-mail / give me a ring to my mobile (816)679-6868, I am happy to call back to you.

Thanks
Ratneswar
(816)679-6868

--- On Sat, 12/20/08, Ratneswar Marre <ratneswar@yahoo.com> wrote:

From: Ratneswar Marre <ratneswar@yahoo.com>
Subject: Pending work in Bungalow No. 65, Silver Oak Bungalows. Phase - 1
To: "Modiproperties" <cr@modiproperties.com>
Cc: "Rambabu Gurrala" <gvrambabu@gmail.com>
Date: Saturday, December 20, 2008, 10:21 PM

Dear Narasimham,

As per our conversation, these are the pending works in my house, not completed yet, I requested in July.

(a) Wall construction is not done as per vaastu in south side as promised by Jagdish during my sign-up for initial agreement.

(b) As per Venkat Reddy, he noticed that the portico shape is bending/not constructed properly.

Please complete these as soon as possible.

Thanks
Ranteswar
(816)679-6868

Quality Control Check Report.

For ATR on Complaints.

Flat /	253	ATR Date	30/11/08		
Project	S.C.B-II	Complaint	24/11/08		
Customer	IMRAN MOHD. KHAN				
Prepared By	V. Rameesh	Date	25/2/09	Sign	
Project Manager	Ranjith Prakash	Date	25/2/09	Sign	
HO receipt		Sign			
Checked		MD Sign		10/3/09	
MD's					
CR to send	<input type="checkbox"/> Yes <input type="checkbox"/>	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/>		

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complain	Quality of action taken by Site	If action on the complaint was not
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	All the works has been completed except final painting , C.P.A sanitary fittings.	

20th Nov, 2008

By Speed Post

Ad on 11/11/08
Jm

From: - IMRAN MOHAMMED KHAN

Flat No. 301, Jainti Apartments
Opp. Begumpet Post Office,
Begumpet, Hyderabad
PIN - 500016

SOS # 253

To
Shri Soham Modi
Managing Partner
Mehta A. Modi Homes
5-4-187/344, 2nd Floor
M. G. Road
Secunderabad - 500003

Subject: - Payment of balance dues and possession
of Bungalow No. 253 in Silver Oak Bungalows
Cheslapalli, Hyderabad - 500051

Sir,

Kindly refer your letter dated 14-11-2008 regarding above subject. On receipt of your letter, we immediately went to the site and surprised to see on above bungalow is ready only by 10 percent. After meeting the supervisors staff at the site and they informed us that this bungalow can be ready only by ^{March} April 2009. We failed to understand how we take the above bungalow in such a condition and make the pending dues.

2. You are requested to first complete the above bungalow in all respects with the following provisions as per our Agreement / your brochure :-

- a) Fittings of standard sanitary equipments etc in kitchen & boths in kitchen
- b) Municipal water and borewell water in all the bathrooms / toilets.
- c) Three phase Electricity with standard Electric Meters
- d) Telephone wire connection in Drawing Room and all the other four rooms
- e) provision FT-V. wire connection in drawing room and all four rooms.
- f) Back-up Generator wire connection in the Bungalow.

P.T. 0-2

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	54	ATR Date	17/1/09
Project	S.O.B-I	Complaint Date	15/1/09
Customer Name	VINOD KUMAR		
Prepared by	V. Ramesh	Date	24/2/09
Project Manager	Ranjith Pranash	Date	24/2/09
HO receipt date		Sign	
Checked by MD on	16/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	All the complaints have been added	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	54	ATR Date	17.1.2009
Project	SOB-E.	Complaint Date	15.1.2009
Customer Name	VINOD KUMAR		
Prepared By	VIKAS		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	WORK COMPLETED
2.	WORK COMPLETED
3.	WORK COMPLETED
4.	WORK COMPLETED
5.	ALREADY DONE BEFORE
6.	CLEANED DONE (WORK COMPLETED)
7.	WORK COMPLETED
8.	— DO —

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

19/07/17 file

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	75	ATR Date	21/3/17
Project	Sps.	Complaint Date	18/1/17
Customer Name	Sanjay Sharma		
Prepared By	C.B. K. Das (Sps.)		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	excess amount paid from customer was adjusted with maintenance charges from auditors. 27/10/17; vide letter; dated 21/3/17. Receipt sent to Sps.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Keep pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	75	ATR Date	10/1/09
Project	S.O.B-I	Complaint Date	8/1/09
Customer Name	SANJAY SHARMA		
Prepared by	V. Ramesh	Date	24/2/09
Project Manager	Ranjith Potsaiah	Date	24/2/09
HO receipt date		Sign	
Checked by MD on	10/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: all the complaints have been attended		

Quality Control Check Report.

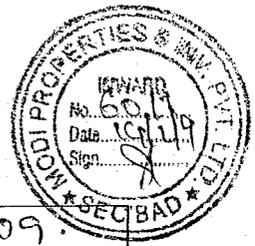
For ATR on Complaints.

Flat / bungalow No.	208	ATR Date	31/1/09
Project	S.O.B-II	Complaint Date	29/12/08
Customer Name	SANJAY KUMAR POLKAM		
Prepared by	V. Ramesh	Date	20/2/09
Project Manager	Ranjith Prakash	Date	20/2/09
HO receipt date	16/3/09	MD Sign	
Checked by MD on	16/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	All the complaints are rectified.	

ACTION TAKEN REPORT (FOR COMPLAINTS)



Flat / bungalow No.	208	ATR Date	3-1-09.
Project	SOB - 11	Complaint Date	29.12.08.
Customer Name	SANJAY KUMAR POLKAM.		
Prepared By	MOIN MOUDDIN		
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	WORK COMPLETED.
2.	WORK COMPLETED
3.	WORK COMPLETED
4.	WORK COMPLETED.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted - work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	208 Phase II	Date	29-12-08.
Project	Silva oak		
Customer Name	SANJAYKUMAR POLKAM		
Customer Sign	<i>P. Polkam</i>		
Phone No.	27172322 / 9177919647.	email	POLKAM SURENDER @ YAHOO.INDIA

For office use only (Do not write here)

Received by:	G. Narayana Sign	Signature	Date:	29/12/08
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	Main Door could not be open with key doors are not functioning properly to be replaced with new
2)	First floor veranda door lock fixed. Reverse.
3)	When head water tank water over flow Ball valve not working
4)	glass cover not provided to the Post Box at gate



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	208	Date	20/1/09
Project	Phase II Silver oak		
Customer Name	P. Jayjay Kumar		
Customer Sign	<i>[Signature]</i>		
Phone No.	27172322	email	potkam.jayjay@yahoo.com

For office use only. (Do not write here)

Received by: <i>G. Narayana</i> Sign	<i>[Signature]</i>	Date:	20/1/09
--------------------------------------	--------------------	-------	---------

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	all the man holes are to be cleaned properly ^{with material} to avoid the over flow of used or drain water
2)	out-let-pipe is to be fixed on o.H tank.
3)	Present Ball valve not working properly causing the over flow of water on O.H. tank.

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	328	ATR Date	10/8/08
Project	S.O.B-III	Complaint Date	9/8/08
Customer Name	A. KRISHNA RAO		
Prepared by	V. Ramesh	Date	20/2/09
Project Manager	Ranjith Prakash	Date	20/2/09
HO receipt date		Sign	
Checked by MD on	16/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: All the complaints has been settled.		

Bno. 328.

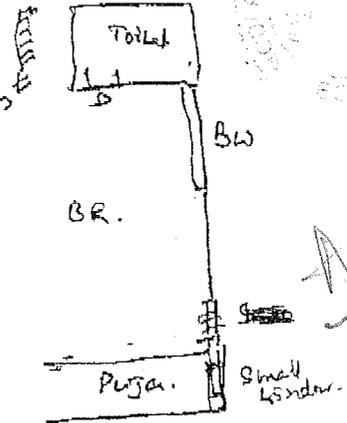
9.8.2008

ALTERATIONS INSIDE.



① G. Bed. Rooms.

East Side puja Rooms
3'6" x 11'0"



Approved
16/12/08

Window should be shifted
Big window to small win.

Cap Board not required.

Toilet entrance shifted. (we seating not to be E & W Faced)

② Stair case inside (adj window)
Wash Basin to be provided.
Stair case grill & wood only. (No wall)

OK

③ Open kitchen west side flat form 18" only.
(cut inside only)

OK

④ Skirting should be inside of the wall.
Plank of the wall inside.

} quality of work cannot be guaranteed not there for approval

A. KRISHNA RAO 328

9/8/08

Fax No: 27544058

Att: Mr. NARASIMHAM
MR. Raghunath

as discussed.

Repts.

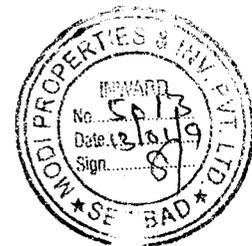
Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	235	ATR Date	13/1/09
Project	S.O.B-II	Complaint Date	12/1/09
Customer Name	K. SRINIVAS		
Prepared by	V. Ramakrishna Reddy	Date	20/2/09
Project Manager	Ranjith Prakash	Date	20/2/09
HO receipt date		Sign	
Checked by MD on	16/3/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: 1) For Complaint No. 8, M.D's approval is required.		
2) Complaint no. 6 has been kept pending at customer's request.		



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	235	Date	12	1	09
Project					
Customer Name	K. Srinivas /				
Customer Sign					
Phone No.	929389995	email			

For office use only. (Do not write here)

Received by:	Vishwanath	Sign	[Signature]	Date:	12/1/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Two marble tiles to be changed
2.	Door locks for bathroom to be repaired
3.	Latches for the windows not proper
4.	Post box to be checked & plastered properly
5.	Holes for the main gate to be done
6.	Mismatching of marbles in Hall
7.	Window frame gaps
8.	Raising of road boundary wall

Soham Modi

(Handwritten signature in a circle) al
file

From: "SOB" <sob@modiproperties.com>
Date: 21 September 2009 16:28
To: "Soham Modi" <soham@modiproperties.com>
Subject: Reg concrete mixes
sir,

for m25 (1:1:2) grade concrete at standard 0.60 w/c ratio I got 3.54
for M20(1:1.5:3) grade concrete at standard 0.60 w/c ratio I got
4.63

swaroop

Sons file

QC - Concrete Cube Testing Report.															
Company:		M&M Homes													
Project:		SOB-3&7													
Report for Month:		Sept '09													
Prepared By:		V.Ramesh Reddy													
Date:		07.10.09													
S. No.	Date of casting	Site Mix or RMC	Specified Grade of Concrete	Supplier / Contractor	D. C. No	Block No. / Bungalow No.	Used for Slab / Columns	Slab No. or Column No.	Date of Testing	No. of days	Specified Strength	Tested Strength in tons	Tested Strength in N per sq. mm	Avg. of three tests	Remarks
7010	#####	RMC	M25	Reliable		302	Slab	II	25/8/09	7	14.0 14.0 14.0	57.0 52.0 43.0	25.1 22.9 18.9	22.3	OK
7010	#####	RMC	M25	Reliable		302	Slab	II	15/9/09	28	20.0 20.0 20.0	47.0 55.0 77.5	20.7 24.2 34.1	26.3	No Consistency
7011	#####	RMC	M20	Ultratech		8,18	Slab	I(Ph-7)	27/8/09	7	14.0 14.0 14.0	35.0 37.5 38.0	15.4 16.5 16.7	16.2	OK
7011	#####	RMC	M20	Ultratech		8,18	Slab	I(Ph-7)	17/9/09	28	20.0 20.0 20.0	54.0 58.0 60.0	23.8 25.5 26.4	25.2	OK

File for

QC - Concrete Cube Testing Report.															
Company:		M&M Homes													
Project:		SOB-3&7													
Report for Month:		Oct '09													
Prepared By:		G.Vijay Raj													
Date:		07.11.09													
S. No.	Date of casting	Site Mix or RMC	Specified Grade of Concrete	Supplier / Contractor	D. C. No	Block No. / Bungalow No.	Used for Slab / Columns	Slab No. or Column No.	Date of Testing	No. of days	Specified Strength	Tested Strength in tons	Tested Strength in N per sq. mm	Avg. of three tests	Remarks
7012	30/09/2009	RMC	M20	Grasim		304	Footings		7/10/09	7	14.0	65.0	28.6		
											14.0	48.0	21.1	22.6	OK
											14.0	41.0	18.0		
7012	30/09/2009	RMC	M20	Grasim		304	Footings		28/10/09	28	20.0	54.0	23.8		
											20.0	78.0	34.3	30.5	OK
											20.0	76.0	33.4		
7013	22/10/2009	RMC	M20	Rmc		305,308	Footings		29/10/09	7	14.0	34.0	15.0		
											14.0	28.0	12.3	13.3	Not Satisfactory Honey Combs
											14.0	29.0	12.8		

Not Satisfactory Honey Combs

Quality Control - Reports List (Bungalows)

RCC & Civil Work																	
S No	Bungalow No. / Club house	Before footings	Plinth	Col 1	Slab 1	Col 2	Slab 2	Col 3	Slab 3	After brick work	After Plastering	After finishing	Other	Other	Other		
1.	B.NO-301	X	XX	XX	∨	∨	∨			✘							
2.	B.NO-302	∨	XX	∨	∨	∨	∨			✘							
3.	B.NO-303	∨	XX	∨	∨	∨	∨			✘							
4.	B.NO-304	∨															
5.	B.NO-305																
6.	B.NO-306																
7.	B.NO-307																
8.	B.NO-308																
9.	B.NO-309																
10.	B.NO-310																
11.	B.NO-311																
12.	B.NO-312	NA	NA	NA	∨	XX	∨			✘							
13.	B.NO-313	∨	XX	XX	∨	XX	∨			✘							
14.	B.NO-314																
15.	B.NO-315																
16.	B.NO-316																
17.	B.NO-317																
18.	B.NO-318	∨	XX	∨	∨	XX	∨			✘							
19.	B.NO-319	∨	XX	XX	∨	XX	∨			✘							
20.	B.NO-320	∨	XX	XX	∨	XX	∨			✘	∨						
Remarks:																	

Quality Control - Reports List (Bungalows)

RCC & Civil Work

S No	Bungalow No. / Club house	Before footings	Plinth	Col 1	Slab 1	Col 2	Slab 2	Col 3	Slab 3	After brick work	After Plastering	After finishing	Other	Other	Other
21.	B.NO-321	NA	NA	NA	✓	XX	✓			✗	✓	✓			
22.	B.NO-322	NA	NA	NA	NA	NA	✓			✗	XX				
23.	B.NO-323	NA	NA	✓	XX	XX	✓			✗	XX				
24.	B.NO-324		✓	✓	XX	✓	✓			✗	XX				
25.	B.NO-325	NA	NA	✓	XX	✓	XX			✗	XX				
26.	B.NO-326	NA	NA	✓	XX	XX	✓			✗	XX				
27.	B.NO-327	NA	NA	✓	XX	✓	XX			✗	XX				
28.	B.NO-328	NA	NA	✓	XX	✓	✓			✗	XX				
29.	B.NO-329	NA	NA	✓	XX	✓	✓			✗	✓				
30.	B.NO-330	NA	NA	✓	XX	✓	✓			✗	✓				
31.	B.NO-331	NA	NA	✓	XX	✓	XX			✗	XX				
32.	B.NO-332	NA	NA	✓	XX	✓	✓			✗	XX				
33.	B.NO-333	✓	XX	XX	✓	✓	✓			✗					
34.	B.NO-334	NA	NA	✓	XX	✓	✓			✗					
35.	B.NO-335	NA	NA	NA	NA	✓	XX			✗	✓				
36.	B.NO-336	NA	NA	✓	XX	✓	✓			✗	XX				
37.	B.NO-337	NA	NA	✓	XX	✓	✓			✗					
38.	B.NO-338	NA	NA	✓	XX	✓	XX			✗					
39.	B.NO-339	NA	NA	✓	XX	✓	✓			✗	✓				
40.	B.NO-340	✓	XX	XX	✓	XX	✓			✗					

Remarks:

Quality Control - Reports List (Bungalows)

S No	Bungalow No. / Club house	Before footings	Plinth	Col 1	Slab 1	Col 2	Slab 2	Col 3	Slab 3	After brick work	After Plastering	After finishing	Other	Other	Other	Other
41.	B.NO-341	NA	NA	NA	✓	XX	✓			XX	✓					
42.	B.NO-342	NA	NA	NA	✓	XX	✓			XX	✓					
43.	B.NO-343	✓	XX	XX	✓	XX	✓			XX	✓					
44.	B.NO-344	✓														
45.	B.NO-345															
46.	B.NO-346	NA	NA	NA	✓	XX	✓									
47.	B.NO-347	NA	NA	✓	XX	XX	✓									
48.	B.NO-348	NA	NA	XX	✓	XX	✓									
49.	B.NO-349	NA	NA	✓	✓											
50.	B.NO-350															
51.	B.NO-351	NA	NA	NA	✓	XX	✓									
52.	B.NO-352	NA	NA	XX	✓											
53.	B.NO-353	NA	NA	NA	✓	XX	✓									
54.	B.NO-354	NA	NA	NA	✓	✓	✓									
55.	B.NO-355	NA	NA	NA	✓											
56.	B.NO-356	NA	NA	NA	✓											
57.	B.NO-357	NA	NA	NA	✓	✓	✓									
58.	B.NO-358	NA	NA	NA	✓	XX	✓									
59.	B.NO-359	NA	NA	NA	✓	XX	✓									
60.	B.NO-360	NA	NA	✓	✓											
Remarks:																

Quality Control - Reports List (Bungalows)

RCC & Civil Work

S No	Bungalow No. / Club house	Before footings	Plinth	Col 1	Slab 1	Col 2	Slab 2	Col 3	Slab 3	After brick work	After Plastering	After Finishing	Other	Other	Other	Other
61.	B.NO-361	NA	NA	✓	✓											
62.	B.NO-362															
63.	B.NO-363															
64.	B.NO-364	NA	NA	NA	✓	XX	✓									
65.	B.NO-365	NA	NA	NA	✓	XX	✓									
66.	B.NO-366	NA	NA	NA	✓	XX	✓									
67.	B.NO-367															
68.	B.NO-368	NA	NA	NA	✓	XX	✓									
69.	200A	✓	XX													
70.	200C	✓	✓	XX	✓	XX	✓									
71.	200D															
72.	Commercial complex	NA	NA	XX	✓	XX	✓	XX	✓							
73.	OHT	NA	NA	NA	NA	NA	NA	NA	NA							
74.																
75.																
76.																
77.																
78.																
79.																
80.																
Remarks:																

508 file

Mehta \$ Modi homes		Silver Oak Bungalows Phase-II		Requisition for Sanitary&CP Material		Plot no:-		Date:		Requisition No:		Balance		Net		Total		Units																																			
Sl.no.	Description	202	203	204	207	210	215	220	226	228	231	232	239	244	245	246	249	250	254	255	256	257	258	Total	values	Amt	required	Units																									
SANITARY																																																					
1	Cascade Wash Basin (Parryware)																																																				
	Offwhite W.B	2	1	2	2	2	2	1	4	2	0	2	0	2	2	0	2	2	3	1	2	4	3	41	5	493	36	17748	nos																								
	White W.B	1	2	1	2	1	1	2	0	2	3	2	0	2	2	1	2	2	2	1	3	1	2	35	3	493	32	15776	nos																								
	Cascade Pedestal (Parryware)																																																				
	Offwhite W.B	2	1	2	2	2	2	1	4	2	0	2	0	2	2	0	2	2	3	1	2	4	3	41	0	506	41	20746	nos																								
	White W.B	1	2	1	2	1	1	2	0	2	3	2	0	2	2	1	2	2	2	1	3	1	2	35	5	506	30	15180	nos																								
2 Cascade W.C. (whole set-Parryware)																																																					
	Offwhite W.C	2	1	2	2	2	2	1	4	2	0	2	0	2	2	0	2	2	3	1	2	4	3	41	10	380	31	11780	nos																								
	White W.C	1	2	1	2	1	1	2	0	2	3	2	0	2	2	1	2	2	2	1	3	1	2	35	2	380	33	12540	nos																								
	Seat covers offwhite	2	1	2	2	2	2	1	4	2	0	2	0	2	2	0	2	2	3	1	2	4	3	41	0	600	41	24600	nos																								
	Seat covers white	1	2	1	2	1	1	2	0	2	3	2	0	2	2	1	2	2	2	1	3	1	2	35	0	600	35	21000	nos																								
	Brackets	6	6	6	8	6	6	8	8	8	6	8	0	8	8	2	8	8	10	2	10	10	10	150	70	136	80	10880	nos																								
CP FITTINGS - PARRYWARE (AGATE)																																																					
3	Wall Mixer with set	3	3	3	4	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	82	0	2044	82	167608	nos																								
4	Shower arm	3	3	3	4	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	82	0	296	82	24272	nos																								
5	Shower head	3	3	3	4	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	82	0	415	82	34030	nos																								
6	Pillar cock	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	88	0	529	88	46552	nos																								
7	Bibcock (short body)	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	88	14	533	74	39442	nos																								
8	Bibcock (long body)	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	44	0	533	44	23452	nos																								
9	Angle cock	18	18	18	24	18	18	18	24	24	24	24	24	24	24	24	24	24	24	24	24	24	24	492	0	185	492	91020	nos																								
10	Plain double jali	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	176	0	78	176	13728	nos																								
11	2" Extension Nipple	12	12	12	16	12	12	12	16	16	16	16	16	16	16	16	16	16	16	16	16	16	16	328	0	38	328	12464	nos																								
12	PVC Connection	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	110	0	52	110	5720	nos																								
13	S.S. Sink (Nirali)	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	22	0	677	22	14894	nos																								
14	Teflon tape	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	15	330	0	10	330	3300	nos																								
15	Waste pipe	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	110	0	25	110	2750	nos																								
																											629482																										

Handwritten signature and date: 24/2/2019

Soham Modi

SOB *Mei*

From: "SOB" <sob@modiproperties.com>
Date: 29 July 2009 11:26
To: <ramana@modiproperties.com>
Cc: "Soham Modi" <soham@modiproperties.com>; <anand@modiproperties.com>
Subject: Balance works for Bungalow nos 322,&338

Respected sir

<u>Bungalow no:</u>	<u>Completed works:</u>	<u>Balance Works:</u>
322 sockets, Parking floor tiles Staircase railing, wooden banister.	Verified Flooring, Bath room tiles, Fixing of doors, Staircase, Luppum works 1st coat, Roof Tiles, Open terrace flooring.	Electrical wiring, Switch and Aluminum Windows, Grills, Pavers,
338 sockets, Parking floor tiles Staircase railing, wooden banister, portico roof tiles	Verified Flooring, Bath room tiles, Fixing of doors, Staircase, Luppum works 1st coat, Roof Tiles.	Electrical wiring, Switch and Aluminum Windows, Grills, Pavers, Open terrace flooring.

With Regards,

A.Suresh

*to be completed
by 12/8/09
21/8/09*

SOB file

Discription : Schedule for complete works in stage wise

Schedule for complete 319 & 322 by 31/05/09 | 330 by 15/6/09

Complete Bungalow No 319 & 322 and then apart that 338 in following report

- a) Civil work ✓ ~~321~~
- b) Plumbing & PVC ✓
- c) Roof tiles & water proofing ✓
- d) Primer Coat ✓
- e) Flooring - Vertified Tiles ✓ *p Bahur*
- f) Doors ✓
- g) Staircase ✓

Schedule of complete of bungalow's SOB - III

SI No	Bungalow No	Satge to be completed	Due date
1	320	Stage I & II ✓	31/5/09
2	321	Stage I & III - almost ✓	15/5/09
3	326 , 327, 325	Final upto stage I & hold primer	15/6/09
4	328	Stage I ✓	31/5/09
5	329	Stage I & II ✓	31/5/09
6	331	Stage I & II ✓	15/6/09
7	335	Stage I & II ✓	31/5/09
8	336	Stage I & II ✓	31/5/09
9	339	Stage I & II ✓	31/5/09
10	340	Stage I ✓	15/6/09
11	341	Stage I & II ✓	31/5/09
12	342	Stage I & II ✓	15/6/09
13	343	Stage I & II ✓	15/6/09

Note:-

- Stage I - Plumbing ,waterproofing,roof tiles & primer
- Stage II - Bathroom Tiles & flooring & painting
- Stage III - Electrical wiring, windows,grills doors,railing & pavers etc..
- Stage IV - complete final coat paint, *CP & painting*

RCC works to be taken up			
SI No	Bungalow No	Stages	Due date
1	347 - Completed		1/8/09
2	200C - 99		1/6/09
3	348 - 99		1/7/09
4	365 000	✓ 1st Slab	1/8/09
		2nd Slab	1/9/09
5	302	✓ 1st Slab	1/8/09
		2nd Slab	1/9/09
6	303	1st Slab	1/8/09
		2nd Slab	1/9/09
7	305	1st Slab	1/8/09
		2nd Slab	1/9/09
8	308	1st Slab	1/9/09
		2nd Slab	1/10/09
9	318 - Completed		1/7/09
Civil works to be completed			
SI No	Bungalow No	Stages	Due date
1	346	Brick work	1/7/09
		Plastring	1/8/09
2	200C	Brick work	1/7/09
		Plastring	1/8/09
3	347	Brick work	1/9/09
		Plastring	1/10/09
4	348	Brick work	1/9/09
		Plastring	1/10/09

bal. fee 310

New bookings
304 & 338
14/7/09

301 ✓
310
312 ✓

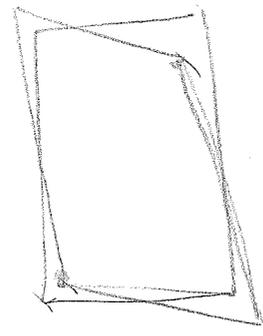
Civilwork contractors.

Gopi — 2 Masons — + 8 required.
 Gound — 1 " — + 11 "
 Anand — 3 " — + 2 "
 Mohan — 3 " — + 2 "
 Rambah — 3 " — + 2 "
 Kumbh — 3 "

Jle fms

Site:-	MMH
Project:-	SOB - 3
Work:-	200C Brickwork Checking
Prepared By	V.Ramesh Reddy
Date:-	08-10-09
Sign:-	<i>[Signature]</i>

S.No	Room	Dimensions as per Design	Dimensions Actual at Site	Diagonals as per Design	Diagonals Actual at Site	Remarks
1	Drawing	15'6" x 17'10"	15'4" x 17'8"	23'7"	23'2", 23'10"	Diagonals not matching - 8"
2	Dining	12'0" x 15'2"	11'10" x 15'0"	19'4"	19'4"	✓
3	G.Bed Room	15'10" x 10'10"	15'9" x 10'8"	19'2"	18'8", 19'3"	Diagonals not matching
4	G Toilet	5'0" x 10'0"	4'10" x 9'10"	11'2"	11'1", 10'11"	Diagonals not matching
5	C. Bed Room	12'3" x 12'0"	12'2" x 11'8"	17'2"	17'2", 16'9"	Diagonals not matching
6	C. Toilet	5'2" x 9'2"	4'10" x 9'1"	10'6"	10'2", 10'2"	Diagonals not matching
7	M. Bed Room	15'10" x 10'10"	15'8" x 10'8"	19'2"	19'4", 18'8"	Diagonals not matching
8	M. Toilet	5'4" x 9'2"	5'4" x 9'0"	10'7"	10'4", 10'7"	Diagonals not matching - 3"
9	Kitchen	9'2" x 10'10"	9'0" x 10'8"	14'2"	14'3", 13'9"	Diagonals not matching - 5"
10	Study Room	5'6" x 12'10"	5'6" x 12'7"			



file SM.

Mehta & Modi Homes
 Schedule of Work
 Silver Oak Bungalows Phase III
 Date : 21.7.09

Stage of work - Definition

Stage I - plumbing, drainage, portico PCC, water proofing, roof tiles, primer.
 Stage II - bathroom tiles, flooring, painting I coat
 Stage III - electrical, Al windows, grills, doors, railing, pavers, gate
 Stage IV - CP, sanitary, final coat paint, lawn, final floor polishing.

Reviewed 11/8/09

S No	Bungalow No	Stage to be completed	Due Date	Remarks
1	319	II	-	Federal Bank - mortgaged
2	320	III	8/8/09	- gate bal.
3	321	III IV	26/8/09	
4	322	III IV	26/8/09	Federal Bank - mortgaged
5	323			Unsold
6	324			Unsold
7	325	I	8/8/09	
8	326	I	8/8/09	
9	327	I	8/8/09	
10	328	II	8/8/09	
11	329	III	8/8/09	Completed
12	330			unsold - completed
13	331	I	1/8/09	
14	332			unsold
15	333			unsold
16	334			unsold
17	335	III	8/8/09	
18	336	III	8/8/09	
19	337			unsold
20	338	III IV	26/8/09	Federal Bank - mortgaged
21	339	III	15/8/09	proceed on CR conformation only - unsold.
22	340	I	1/8/09	
23	341	III IV	8/8/09 16/8/09	
24	342	III	15/8/09	- gate bal.
25	343	III	8/8/09	
26	200C	II	15/8/09	

pending the bal.

Roof tiles balance.
Bar... bal.

... bal.

... bal.
... bal.

... bal.

... bal.
... bal.

... bal.

27	344			Unsold
28	345			Unsold
29	346	civil work	✓ 15/8/09	
30	347	civil work	✓ 15/8/09	
31	348	civil work	✓ 15/8/09	
32	349			Unsold
33	350			Unsold
34	351			Unsold
35	352			Unsold
36	353	civil work	✓ 1/8/09 <i>completed</i>	
37	354			Unsold
38	355			Unsold
39	356			Unsold
40	357			Unsold
41	358			Unsold
42	359			Unsold
43	360			Unsold
44	361			Unsold
45	362			Unsold
46	363			Unsold
47	364			Unsold
48	365	RCC	1/9/09	
49	366			Unsold
50	367			Unsold
51	368			Unsold
52	301	civil work	1/10/09	
53	302	✓ RCC	✓ 1/9/09	← Civil
54	303	✓ RCC	1/9/09	
55	304	RCC	1/11/09	proceed on CR confirmation only
56	305	RCC	1/11/09	
57	306			Unsold
58	307			Unsold
59	308	RCC	1/11/09	
60	309			Unsold
61	310			Unsold
62	311			Unsold
63	312	civil work	1/11/09	
64	313			Unsold
65	314			Unsold
66	315			Unsold
67	316			Unsold
68	317			Unsold
69	318	civil work	1/11/09	

← Civil work *cancel*

cancel

Mehta & Modi Homes

Stock to be maintained

Silver Oak Bungalows Phase III

Date : 21.7.09

Stock in terms of requirement per bungalow

S no	Item	Min. Stock	Order Value	Max. Stock
1	Al Windows	1	4	5
2	Bathroom Tiles deluxe	2	5	7
3	Vitrified floor tiles	1	3	4
4	Marble flooring	1	2	3
5	Roof tiles	1	2	3
6	GI & PVC	2	4	6
7	Railing MS	2	3	5
8	Grills	2	3	5
9	Railing Banister	1	2	3
10	Electrical - wires	1	3	4
11	Electrical - switches	1	3	4
12	Bathroom Tiles semi deluxe	0	0	0
13	Terrace tiles	1	3	4
14	Doors	1	3	4
15	Hardware	1	3	4
16	Gate	1	3	4
17	Portico tiles	1	3	4
18	Pavers	1	3	4
19	Kitchen granite	1	2	3
20	Paint	2	3	5
21	CP	1	3	4
22	Sanitary	1	3	4
23	Door bidding	1	3	4

Handwritten calculations:

8	3	2.6	→	11
12	15	0.8		33
6	10	0.6		24
				<u>77</u>



SOD file

YAGA TECHNOLOGIES (P) LTD.

LIG - B - 367, A. S. Rao Nagar, Hyderabad - 500 062. INDIA.
Telefax : +91-40-27162500 www.yagatech.com

From

To

The M/S Mehta and Modi Homes,
Site office -Cherlapalli,
Hyderabad.

Letter -Y/C/Telecom/250/1

Dt : 24/06/2009

Respected sir,

Sub:- Submission of estimate for laying U/G cable network for
Phase I and II at Cherlapalli Reg.

Ref :- Discussion held with ^{SRI}Narayana ADM at Cherlapalli site
Office, in the 2nd week of June'09.

With reference to the above subject and discussion held with Sri Narayana in
the 2nd week of June'09, Reg laying of U/G cable phase I and II, and he requested to
submit the proposed estimate for laying U/G cable at Mehta and Modi Homes phase I, II
and III.

Accordingly estimates have been prepared for laying U/G cable to 142
Blocks in phase I and II , 200 pair U/G primary cable to phase III up to phase I outer
gate. The detailed estimate with material inclusive labour and with out material with
labour only is here with submitted.

Hence you are requested to give the concerned letter to carryout the work at
the earliest date.

Thanking you sir,

YAGA Technologies (P) Ltd.,
Your's sincerely,

Authorized Signatory.

ESTIMATE DETAILS

1. Material cost	-----	Rs. 7,85,034/-
2. Labour cost	-----	Rs. 2,37,800/-
3. Survey and documentation	-----	Rs. 6,000/-
TOTAL	-----	Rs. <u>10,28,834/-</u>

Note: VAT and other taxes which are applicable are extra

LABOUR COST

S.NO	Nomenclatures	Size	Quantity	Rate Rs-Ps	Cost Rs-Ps
1.	Digging cable trench, Laying cable & closing After keeping kadapa stone	200 pair & 100 pair	340 Meters	70/- pm	23,800/-
2.	U/G Cable drawing Through R.C.C pipes	200 pair	360 Meters	20/- pm	7,200/-
3.	U/G Cable drawing Through R.C.C pipes	100 pair	222 Meters	20/- pm	4,440/-
4.	U/G Cable drawing Through R.C.C pipes	50 pair	200 Meters	20/- pm	4,000/-
5.	U/G Cable drawing Through R.C.C pipes	20 pair	200 Meters	20/- pm	4,000/-
6.	U/G Cable drawing Through R.C.C pipes	10 pair	1285 Meters	20/- pm	25,700/-
7.	U/G Cable drawing Through R.C.C pipes	5 pair	870 Meters	20/- pm	17,400/-
8.	D.P Box/Pillar termination	100 pair	4	800/- per one	3200/-
9.	D.P Boxe termination	100 pair	1	400/- per one	400/-
10.	D.P Boxe termination	10 pair	13	300/- per one	3,900/-
11.	D.P Boxe termination	5 pair	8	220/- per one	1,760/-
12.	Service lead through Pipe drawing	5 pair	7100 Meters	20/- pm	1,42,000/-
	TOTAL				<u>2,37,800/-</u>

STORES COST

S.NO	Nomenclatures	Size	Quantity	Rate	Cost
1.	U/G Cable 200/0.5 p.j.f	200 pair	700 Meters	525/- pm	3,67,500/-
2.	U/G Cable 100/0.5 p.j.f	100 pair	562 Meters	264/- pm	1,48,368/-
3.	U/G Cable 50/0.5 p.j.f	50 pair	200 Meters	180/- pm	36,000/-
4.	U/G Cable 20/0.5 p.j.f	20 pair	200 Meters	60/- pm	12,000/-
5.	U/G Cable 10/0.5 p.j.f	10 pair	1285 Meters	32/- pm	41,120/-
6.	U/G Cable 5/0.5 p.j.f	5 pair	870 Meters	15/- pm	13,050/-
7.	Service(0.5) lead	5 pair	7100 Meters	15/- pm	1,06,500/-
8.	Jointing material T S F 4	200 pair	1	790/- per one	590/-
9.	T S F 3	100 pair	3	425/- per one	1,275/-
10.	T S F 2	50 pair	3	350/- per one	1050/-
11.	T S F 1	20 pair	5	350/- per one	1750/-
12.	T S F 1	10 pair	2	325/- per one	650/-
13.	D.P Boxe	100 pair	1	2000/- per one	2,000/-
14.	D.P Boxe	10 pair	13	625/- per one	8,125/-
15.	D.P Boxes	5 pair	8	557/- per one	4,456/-
16.	Pillar with CT Boxes	100 pair	4	5600/- per one	22,400/-
17.	Kadapa slabs	45/39 CM	340 M	10/- pm	3,400/-
18.	D.P Fitting		22	400/- per one	8,800/-
19.	Piller plinth	2/1'	4	1500/- per one	6,000/-
	TOTAL				<u>7,85,034/-</u>

file for

except At wind, CP, Saturday, electrical.

SOB III					
Schedule of completion of work.					
Date:		17/3/09			
Prepared by:		Soham			
Schedule month of completion					
S No	Part	B No	RCC	Civil	Final
1	I	321 ✓			Apr-09
2	I	329			Apr-09
3	I	320			Apr-09
4	I	341			Apr-09
5	I	335			Apr-09
6	I	339			May-09
7	I	340			May-09
8	I	343			May-09
9	I	328			May-09
10	I	331			May-09
11	I	342			Jun-09
12	I	325			Jun-09
13	I	326			Jun-09
14	I	327			Jun-09
15	I	336			Jun-09
18	II	347	Apr-09		Jun-09
19	II	348	Apr-09		Jun-09
22	III	301	Apr-09		Jun-09
16	I	333	May-09		Jul-09
29	III	318	May-09		Jul-09
30	B	200C	May-09		Jul-09
21	II	365	Jun-09		Aug-09
23	III	302	Jun-09		Aug-09
24	III	303	Jul-09		Sep-09
25	III	305	Jul-09		Sep-09
26	III	308	Aug-09		Oct-09
27	III	310	Aug-09		Oct-09
17	II	346	OK		May-09
20	II	353	OK		May-09
28	III	312	OK		May-09

1 to 2 mark 2 mark 1 mark

P	W	F	Part	Ref
✓	✓			
✓	✓	1/2		✓
✓	✓			✓
1/2	1/2			
✓				
		1/2		

✓ / mark
Plumber work
prop of roof
Masonry

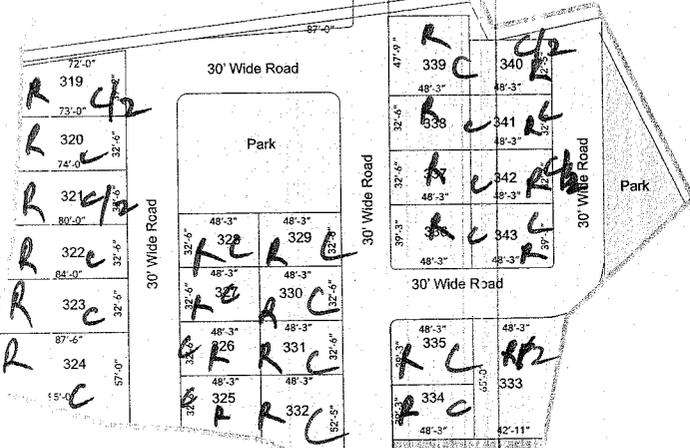
Approved
17/3/09

RCC - A

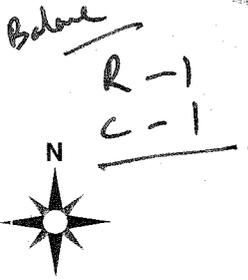
CW - C

17/3/09

Layout Plan



Plot No.	Area of plot (Sq.yds.)	Built-up Area (sft.)	Plot No.	Area of plot (Sq.yds.)	Built-up Area (sft.)
301	192	1430	335	210	1650
302	200	1430	336	210	1650
303	202	1430	337	174	1650
304	202	1430	338	174	1650
305	203	1430	339	256	1650
306	203	1430	340	174	1430
307	203	1430	341	174	1430
308	203	1430	342	174	1430
309	290	1430	343	210	1430
310	174	1650	344	210	1650
311	174	1650	345	174	1430
312	174	1650	346	210	1430
313	174	1650	347	174	1430
314	174	1650	348	231	1650
315	211	1650	349	174	1650
316	359	1435	350	257	1650
317	337	1435	351	248	1430
318	277	1435	352	174	1430
319	316	1430	353	231	1430
320	265	1430	354	231	1650
321	269	1430	355	174	1650
322	283	1430	356	201	1650
323	305	1430	357	264	1430
324	446	1430	358	174	1430
325	188	1650	359	231	1430
326	174	1650	360	455	1435
327	174	1650	361	387	1435
328	174	1650	362	182	1435
329	174	1430	363	402	1650
330	174	1430	364	196	1650
331	174	1430	365	179	1650
332	249	1430	366	198	1650
333	400	1435	367	284	1650
334	174	1650	368	342	1650



Bal
 RCC - 16+9+7 = 32 = 200m
 CW - 44 ÷ 15 = 3 amonh

Q2-09
 Q3-09
 Q4-09
 Q1-10
 3/15m

13/1/09

Start See-deliver 330
n 31/1/08

Contractors

Centary

- ① Adishesu. — ✓ 200(D) (foorng 9 column only) 4 364 + ~~200~~ 333
- ② Ram babu — 200(A) 4 318 (foorng 9 columns only).
- ③ Malesh — 200(A) 333 + ~~200(C)~~ (foorng 9 column only)
- ④ Uttarab — ~~301~~ 301 + 200(C) foorng 9 columns.

200 A, C, D, F, G, H ?
—————> X

foorng + column + compound wall only!

Civil work

- Anand — 340
 - Govind — 343 $\xrightarrow{\text{next}}$ 319
 - Gopi — Commercial complex. \rightarrow 320
 - Ram babu. — 338/339 $\xrightarrow{\text{next}}$ 321
 - Mohan — 342
- > X

Approved

13/1/09

21/2/09

803 - file

Sl.no.	Description	258	255	244	249	245	245	246	249	254	255	256	257	258	Balance Net	Total	at site	requir	values	Total Amt	Units
Mehta \$ Modi homes																					
Silver Oak Bungalows Phase-II																					
Requisition for Sanitary&CP Material																					
Plot no:-																					
Date: 19.03.09																					
Requisition No: 19 20 21																					
258 255 244 249 245 245 246 249 254 255 256 257 258																					
SANITARY																					
1	Cascade Wash Basin (Parryware)																				
	Offwhite W.B	2	1	2	2	2	2	0	2	3	1	2	4	3	43	5	38	493	18,734	nos	
	White W.B	1	2	1	2	1	2	2	2	2	1	3	1	2	39	3	36	493	17,748	nos	
	Cascade Pedestal (Parryware)																				nos
	Offwhite W.B	2	1	2	2	2	2	0	2	3	1	2	4	3	43	0	43	506	21,758	nos	
	White W.B	1	2	1	2	1	2	2	2	2	1	3	1	2	39	5	34	506	17,204	nos	
2	Cascade W.C. (whole set-Parryware)																				nos
	Offwhite W.C	2	1	2	2	2	2	0	2	3	1	2	4	3	43	10	33	380	12,540	nos	
	White W.C	1	2	1	2	1	2	2	2	2	1	3	1	2	38	2	36	380	13,680	nos	
	Seat covers offwhite	2	1	2	2	2	2	0	2	3	1	2	4	3	43	0	43	600	25,800	nos	
	Seat covers white	1	2	1	2	1	2	2	2	2	1	3	1	2	38	0	38	600	22,800	nos	
	Brackets	6	6	6	6	6	8	8	8	10	2	10	10	10	158	70	88	136	11,968	nos	
CP FITTINGS - PARRYWARE (AGATE)																					
3	Wall Mixer with set	3	3	3	3	3	4	4	4	4	4	4	4	4	78	0	78	2044	159,432	nos	
4	Shower arm	3	3	3	3	3	4	4	4	4	4	4	4	4	78	0	78	296	23,088	nos	
5	Shower head	3	3	3	3	3	4	4	4	4	4	4	4	4	78	0	78	415	32,370	nos	
6	Pillar cock	4	4	4	4	4	4	4	4	4	4	4	4	4	84	0	84	529	44,436	nos	
7	Bibcock (short body)	4	4	4	4	4	4	4	4	4	4	4	4	4	84	14	70	533	37,310	nos	
8	Bibcock (long body)	2	2	2	2	2	2	2	2	2	2	2	2	2	42	0	42	533	22,386	nos	
9	Angle cock	18	18	18	18	18	24	24	24	24	24	24	24	24	468	0	468	185	86,580	nos	
10	Plain double jali	8	8	8	8	8	8	8	8	8	8	8	8	8	168	0	168	78	13,104	nos	
11	2" Extension Nipple	12	12	12	12	12	16	16	16	16	16	16	16	16	312	0	312	38	11,856	nos	
12	PVC Connection	5	5	5	5	5	5	5	5	5	5	5	5	5	105	0	105	52	5,460	nos	
13	S.S. Sink (Nirali)	1	1	1	1	1	1	1	1	1	1	1	1	1	21	0	21	677	14,217	nos	
14	Teflon tape	15	15	15	15	15	15	15	15	15	15	15	15	15	315	0	315	10	3,150	nos	
15	Waste pipe	5	5	5	5	5	5	5	5	5	5	5	5	5	105	0	105	25	2,625	nos	
																			618,246		

SOS file

MEASUREMENT SHEET									
Company Name:		Mehta & Modi Homes			Approved by:				
Project:		Silver Oak Bungalows Phase III			Sign:				
Work Description: WBM Road work from B no 301 Entrence road to Part IV B No 395 to 399B)									
Prepared By		A Suresh							
Date:		07.03.09							
S No.	Item Head	A	B	C	D	E=AxBxCxD	F	G=Sum of E	Item Head Total
		Length	Width	Height	Nos.	Quantity	Units		
1	Sy No 44,45& 55 Area	449.4"	18	1	1	8087.94	Sft		
	Sub Total						Sft	8087.94	
MEASUREMENT SHEET									
Company Name:		Mehta & Modi Homes			Approved by:				
Project:		Silver Oak Bungalows Phase III			Sign:				
Work Description: WBM Road work from B no 301 Entrence road to Part IV B No 395 to 399B)									
Prepared By :		A Suresh							
Date:		07.03.09							
S No.	Item Head	A	B	C	D	E=AxBxCxD	F	G=Sum of E	Item Head Total
		Quantity	Units	Rate	Ampunt	Item Head Total			
1	Sy No 44,45& 55 Area	8,087.94	sft	9	72,791.46				
	Total Amount					72,791.460			

Soham Modi

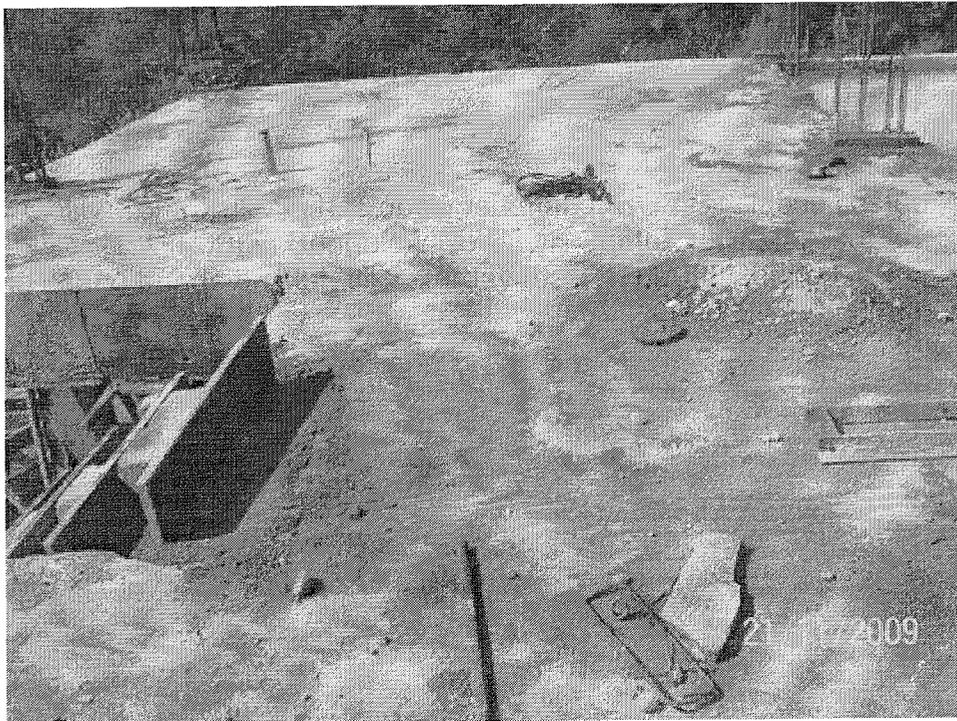
2 *(800)* *File*

From: "Quality Control" <qc@modiproperties.com>
Date: 21 November 2009 15:09
To: "Soham Sir" <soham@modiproperties.com>
Attach: 101_1118.jpg; 101_1119.jpg; 101_1120.jpg
Subject: No Bunds on Slab
Respected Sir,

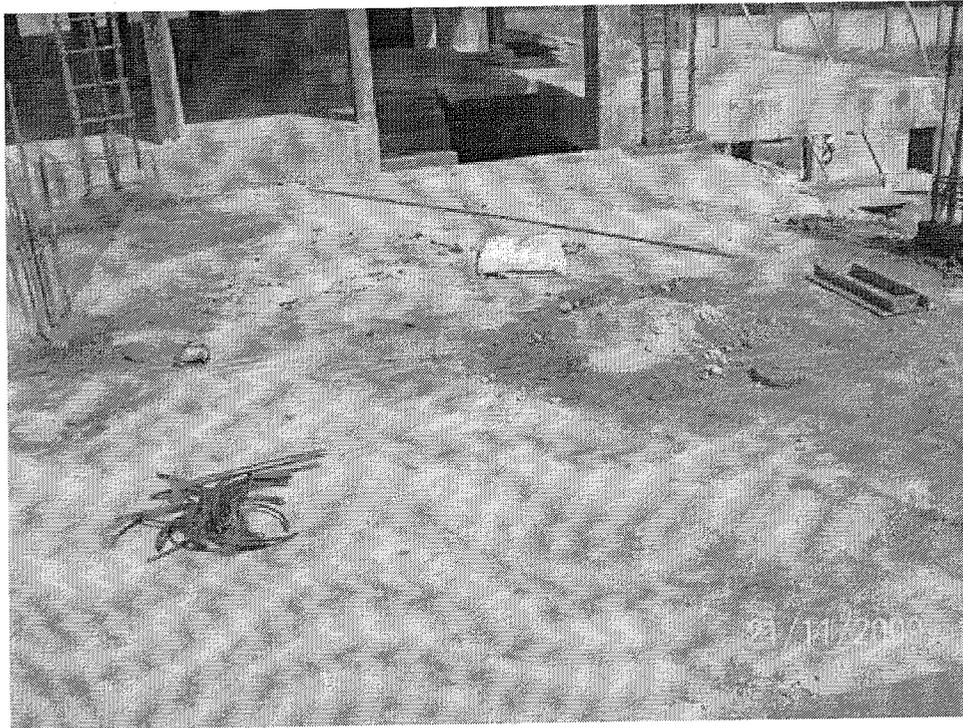
We Quality Control Team has observed that at SOB-3, Slab is casted on Thursday(i.e., 19/11/09) in Bungalow No - 304, Contractor - Mallesh, there are no curing bunds on slab till Saturday (i.e.,21/11/09).Curing is not Satisfactory.

///

Regards,
QC Team

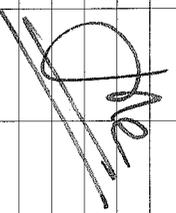


To,
~~*Sankar Shrivastava*~~
Shankar Reddy / Ramesh
File



QC - Concrete Cube Testing Report.

Company: M&M Homes
 Project: SOB-3&7
 Report for Month: Jan '09
 Prepared By: G. Vijay Raj
 Date: 08.02.10

507


S. No.	Date of casting	Site Mix or RMC	Specified Grade of Concrete	Supplier / Contractor	D. C. No	Block No. / Bungalow No.	Used for Slab / Columns	Slab No. or Column No.	Date of Testing	No. of days	Specified Strength	Tested Strength in tons	Tested Strength in N per sq. mm	Avg. of three tests	Remarks
7018	16/12/09	Site Mix	M25	Mallesht		304	Columns	2	13/1/10	28	25.0	84.0	37.0	39.9	Excess
											25.0	92.0	40.5		
											25.0	96.0	42.2		
7019	19/12/09	RMC	M20	RMC		305,308	Slab	1	16/1/10	28	20.0	72.5	31.9	29.4	OK
											20.0	60.0	26.4		
											20.0	68.0	29.9		
7020	22/12/09	Site Mix	M25	Utraiah		352	Columns	2	19/1/10	28	25.0	94.0	41.4	42.8	Excess
											25.0	98.0	43.1		
											25.0	100.0	44.0		
7021	4/1/10	Site Mix	M25	Utraiah		308	Columns	2	1/2/10	28	25.0	100.0	44.0	42.2	Excess
											25.0	88.0	38.7		
											25.0	100.0	44.0		

DK

Mehta & Modi Homes				
Schedule of Work				
Silver Oak Bungalows Phase III				
Date : 15/12/09				
Stage of work - Definition				
Stage I - plumbing, drainage, portico PCC, water proofing, roof tiles, primer.				
Stage II - bathroom tiles, flooring, painting I coat				
Stage III - electrical, Al windows, grills, doors, railing, pavers, gate				
Stage IV - CP, sanitary, final coat paint, lawn, final floor polishing.				
S No	Bungalow No	Stage to be completed	Due Date	Remarks / Balance works
1	312	civil work	29/12/09	bal due
2	301	I	22/12/09	bal due
3	302	I	22/12/09	bal due
4	318	I	5/1/10	bal due
5	303	I	12/1/10	bal due
6	331	II <i>completed</i>	22/12/09	bal due
7	346	II	5/1/10	bal due
8	347	II	5/1/10	bal due
9	348	II	5/1/10	bal due
10	353	II	5/1/10	bal due
11	365	II	5/1/10	bal due
12	333	III	29/12/09	bal due
13	340	III	5/1/10	bal due
14	306	RCC	16/2/10	bal due
15	351	RCC	22/12/09	bal due
16	304	RCC	29/12/09	bal due
17	305	RCC	5/1/10	bal due
18	308	RCC	5/1/10	bal due
19	310	RCC	26/1/10	bal due
20	352	RCC	5/1/101	bal due

573 - file

Mehta & Modi Homes				
Schedule of Work				
Silver Oak Bungalows Phase III				
Date : 12/1/10				
Stage of work - Definition				
Stage I - plumbing, drainage, portico PCC, water proofing, roof tiles, primer.				
Stage II - bathroom tiles, flooring, painting I coat				
Stage III - electrical, Al windows, grills, doors, railing, pavers, gate				
Stage IV - CP, sanitary, final coat paint, lawn, final floor polishing.				
S No	Bungalow No	Stage to be completed	Due Date	Remarks / Balance works
1	312	civil work	2/2/10	bal due
2	351	civil work	9/2/10	bal due
3	352	civil work	23/2/10	bal due
4	304	civil work	2/3/10	bal due
5	318	I	26/1/10	bal due
6	303	I	9/2/10	bal due
7	365	II	9/2/5/1/10	bal due
8	346	II	26/1/10	bal due
9	347	II	26/1/10	bal due
10	348	II	26/1/10	bal due
11	353	II	26/1/10	bal due
12	301	II	16/2/10	bal due
13	302	II	16/2/10	bal due
14	333	III	19/1/10	bal due
15	340	III	26/1/10	bal due
16	305	RCC	9/2/10	bal due
17	308	RCC	9/2/10	bal due
18	306	RCC	23/2/10	bal due
19	310	RCC	23/2/10	bal due

Handwritten signature/initials

ESTIMATE SHEET												
Company Name:		Mehta & Modi Homes										
Project:		Silver Oak Bungalows Phase III										
Work Description:		Material Estimation for Part IV Area Road (B.on394 to 388) of sob III										
Prepared By		Sureh . A										
Date:		09.12.09										
S No.	Item Head	Item Description	Quantity	Qty at site	Net Qty	Unit	Rate	Amount	Item Head Total	Remarks	Approved by:	
1	Cement	part IV road	557.00	-	557.00	no	140.00	77,980.00				
2	40 MM Metal	part IV road	2,785.00	1,500.00	1,285.00	cft	16.00	20,560.00				
3	Robo sand	part IV road	1,392.00	-	1,392.00	Cft	20.50	28,536.00				
Total Amount									127,076.00			

5815
ple

ESTIMATE SHEET							
Company Name:		Mehta & Modi Homes					
Project:		Silver oak Bungalows					
Work Description:		Painting material			Sign:		
Prepared By		Veena					
Name of The Contractor		Murali					
Date:		20.1.10					
S No.	Item Head	Lits/Kgs	Quantity	Units	Rate	Amount	Item Head Total
1	White enamel	20Lts	5.00	nos	2800.00	14000.00	
2	Wood primer	20Lts	4.00	nos	2010.00	8040.00	
3	OBD - White	20Lts	5.00	nos	850.00	4250.00	
4	ACE - White	20Lts	7.00	nos	1885.00	13195.00	
5	Wall Primer (Wood)	20Lts	7.00	nos	2010.00	14070.00	
6	Oil base wall primer	20Lts	1.00	no	1920.00	1920.00	
7	Varnish	20Lts	1.00	no	2700.00	2700.00	
8	Distemper	5Kgs	1.00	no	275.00	275.00	
9	Distemper	2Kgs	1.00	no	130.00	130.00	
10	Dalla Luppam	25Kgs	6.00	nos	80.00	480.00	
11	Terpent oil	5Lts	14.00	nos	180.00	2520.00	
12	Red Oxide	20Lts	2.00	nos	1450.00	2900.00	
13	Knifing paste Filler	5Kgs	1.00	no	350.00	350.00	
14	Pilamber	300gms	14.00	nos	10.00	140.00	
15	Roller sponge		18.00	nos	50.00	900.00	
Total amount							65,870.00

Veena
20/1/10

308, 313, 364, 369, 370
~~308~~ ~~309~~

Jobs
 file

Mehta & Modi Homes			
Schedule of Work			
Silver Oak Bungalows Phase III			
Date : 23/3/10			
Stage of work - Definition			
Stage I - plumbing, drainage, portico PCC, water proofing, roof			
Stage II - bathroom tiles, flooring, painting I coat			
Stage III - electrical, Al windows, grills, doors, railing, pavers, g			
Stage IV - CP, sanitary, final coat paint, lawn, final floor polish			
S No	Bungalow No	Stage to be completed	Due Date
1	305	civil work	13/4/10
2	308	civil work	4/5/10
3	313	civil work	18/5/10
4	355	civil work	25/5/10
5	358	civil work	25/5/10
6	359	civil work	25/5/10
7	364	civil work	25/5/10
10	304	I	20/4/10
11	312	II	20/4/10
12	351	II	20/4/10
13	352	II	20/4/10
14	303 *	II	27/4/10
15	324 *	II	27/4/10
16	365 *	II	4/5/10
17	302 ✓	III	6/4/10
18	346 ✓	III	20/4/10
19	347 ✓	III	20/4/10
20	348 ✓	III	20/4/10
21	353 ✓	III	27/4/10
22	306	RCC	13/4/10
23	310	RCC	13/4/10
24	307	RCC	25/5/10

review on 6/4/10

work delay

Al windows pending

work delay

* specs not finalized

Add - 319 - Stage III - 20/4/10

files, primer.

ate

ng.

Remarks / Balance works

bal due

bal due

Blocked

Unsold

Unsold

Unsold

Blocked

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

bal due

Blocked

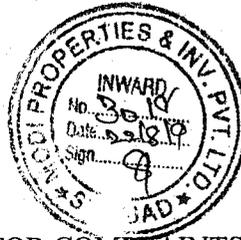
Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	250	ATR Date	29/8/09
Project	SOB-II	Complaint Date	4/7/09
Customer Name	Mr. G. Rama Krishna		
Prepared by	V. Ramesh	Date	29/8/09
		Sign	[Signature]
Project Manager	G. Hari Swaroop.	Date	29/8/09
		Sign	[Signature]
HO receipt date		Sign	
Checked by MD on	15/9/09	MD Sign	[Signature]
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: 1.) As the bungalow was louced, complaints 1 & 2 are not attended.		
2.) Complaint nos. 3, 4 & 5 are beyond our scope.		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	250	ATR Date	12/08/09.
Project	SOB-D	Complaint Date	04/07/09
Customer Name	Mr. G. Ramkrishna.		
Prepared By	K. YISHWESH		
Project Manager's Sign	G. Hari Swamy	Admin Officer's Sign	[Signature]

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	Kept pending at customer's request.
2)	Kept pending at customer's request.
3)	Changes not permitted.
4)	Changes not permitted.
5)	Changes not permitted.
	<u>NOTE</u> : The Bandrows is handover to the customer, when customer comes complaint no- 1, & 2, will be taken up.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	347	ATR Date	29/8/09
Project	SOB-II	Complaint Date	4/8/09
Customer Name	Srinivas Rao.C		
Prepared by	V. Rameth	Date	29/8/09
Project Manager	G. Hari Swaroop	Date	29/8/09
HO receipt date		Sign	
Checked by MD on	15/9/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

13-6-09

TO

M/S Menta & Modi homes.

Dear Sir,

We were asked to choose either Open or closed
kitchen option and we are opting for open kitchen type.
Our plot NO is 347, Silver oak bungalow.

Thank you,


Srinivasa Rao Chellapilla

12-2-421/17C E Vijaya VSHA
APIS,

Chudimalkapur,

Mehdipatnam

Hyd - 28

Ph: 9963429250

Email: chellapilla@gmail.com

Quality Control Check Report.

For ATR on Complaints.

Flat / bungalow No.	47	ATR Date	29/8/09
Project	S O B - I	Complaint Date	17/6/09
Customer Name	AVINASH AT		
Prepared by	V. Ramulu	Date	29/8/09
Project Manager	G. Hari Suresh	Date	29/8/09
HO receipt date		Sign	
Checked by MD on	15/9/09	MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:	1) Beyond our scope of work	

Quality Control Check Repot.

For ATR on Complaints .

Flat / bungalow No.	230		ATR Date	29/8/09	
Project	MMH-II		Complaint Date	11/6/09	
Customer Name	Vijay Kumar				
Prepared by	V. Ramach	Date	29/8/09	Sign	[Signature]
Project Manager	G. Haiswary	Date	29/8/09	Sign	[Signature]
HO receipt date			Sign		
Checked by MD on	15/9/09		MD Sign	[Signature]	
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

att date: 18/06/09



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	230	Date	18/6/09
Project	Silver Oak Bungalows		
Customer Name	Vijaya Kumar & Rajyalakshmi Pidugu		
Customer Sign	Rajyalakshmi		
Phone No.	27244095	email	vpidugu@hctonvil.com

For office use only. (Do not write here)

Received by:	K. Vishwanath	Sign	[Signature]	Date:	12/08/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	major water leakage in the ceiling in the kids Bedroom → This needs to be addressed & fixed immediately.
2.	Over head tank leaks continuously destroying all the flooring.
3.	Powder room → a) water leakage near the sink. b) ventilator needs to be fixed & finished properly.
4)	Tiles needs to be cleaned in all the bathrooms.
5)	All the windows need to be sealed & cleaned
6)	Kitchen → marble floor broken near the gas place.
7)	Powder room - marble patti needs to be fixed.
8)	Door stoppers.
9)	Living room → Finishing of the wall around the main boards
10)	master bedroom → closet finishing, marble patti
11)	Finish the master bedroom
12)	Clean the red bricks
13)	Clean the balcony
14)	Stair marble → broken → midway

- | | |
|-----|--|
| 15. | check all the door corners thoroughly & clean them |
| 16. | Outside area → chamber should be added |
| 17. | main door → Hinges (exchange) |

Overall → thorough finishing
to have a clean & perfect look.
leaks & cracks need to be fixed

All the bathroom ventilators need to be sealed & fixed.

From: "Soham Modi" <soham@modiproperties.com>
To: "Ram Babu" <rambabu@modiproperties.com>; "Customer Relations" <cr@modiproperties.com>;
 "SOB" <sob@modiproperties.com>; "Ranjit" <ranjit@modiproperties.com>
Sent: Monday, July 20, 2009 9:19 AM
Subject: Fw: Silver Oaks Bungalow - Bldg 230

From: Rajyalakshmi Pidugu
Sent: Monday, July 20, 2009 4:57 AM
To: soham@modiproperties.com
Cc: rpidugu@hotmail.com
Subject: Silver Oaks Bungalow - Bldg 230

Mr. Soham Modi,

My name is Rajyalakshmi Pidugu and my husband's name is Vijaya K. Pidugu, the owners of Bldg 230, Phase II, Silver Oak Bungalows. We live in U.S.A and we brought this bungalow. We have paid the amount in full by November of 2008 and when we visited Hyderabad in June of 2009, we were shocked to see the house in an unfinished state. When we went around the house we have found number of problems and it did not look like a house which costs 50 lakhs. The roof in the kids bathroom was leaking terribly. We have made a list of things that have not been finished and handed the list over to your office. Two weeks later we went back to check the house and nothing has been touched. Then we asked Mr. Ranjit Modi to come and take a look at the things that need to be repaired. He agreed to all the things that we have mentioned. Couple of things are being worked upon. It's been three weeks and I heard that Ranjit Modi is not on that site anymore. Hence we have decided to bring it to your attention the problems we are facing. I don't think any owner should go through this. We were told that you were good builders and you have a good reputation, but we are really disappointed with the way things have turned out.

Following are things that need to be taken of.

1. Leak in the kid's bathroom – we are told that it has been fixed.
2. All the ventilators were in unfinished state – we are told that that finishing has been done.
3. Finishing around the windows is uneven.
4. Many of the switch boards have uneven finishing.
5. The angles on the roof were not done properly – I think this is being worked upon, but it needs finishing touches and painting.
6. Main door needs to be fixed and powder room door needs to be replaced as it is broken.
7. Marble floor in the Kitchen cabinet is broken.
8. Cement on the floor specially around the doors is not cleaned.
9. Brick roof was not cleaned properly. There is cement on the Bricks.
10. Bathroom walls above the tiles are not finished.
11. Bathroom tiles are not cleaned.
12. No commode in the master bathroom.
13. Some of the taps in the bathrooms were leaking.
14. Some of the cement bricks on the outside were broken. They need to be replaced and finished properly.
15. Cracks in the walls in the balcony area.
16. Tree needs to be planted in the back.

7/20/2009

17. Wash area needs to be fixed.

We will be happy if the above mentioned things will be taken care of as soon as possible. Just to make sure that these things have been taken care of, we are going to make another trip to India in the next couple of months. You can imagine the money, time and energy that is being spent on this!

Thank you for your help and understanding.

Rajyalakshmi and Vijaya Kumar Pidugu

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Quality Control Check Report.

For ATR on Complaints .

Flat / bungalow No.	224		ATR Date	29/8/09	
Project	# SOB-II		Complaint Date	17/6/09	
Customer Name	Madam				
Prepared by	V. Ramesh	Date	29/8/09	Sign	[Signature]
Project Manager	G. Hari Swaroop	Date	29/8/09	Sign	[Signature]
HO receipt date			Sign		
Checked by MD on	15/9/09		MD Sign	[Signature]	
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No		For filling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks: 1) Fibre sheet has been fixed to the gate by owner himself		
2) Security guard has been placed there.		
3) Work has been completed.		
4) Water tank has been cleaned		

ATR: - 13/08/09



COMPLAINT & SUGGESTIONS FORM.

Flat/Bungalow No.	224	Date	17/06/2009
Project	SILVER OAK BUNGLOWS		
Customer Name	MADAN KONARANDLA		
Customer Sign			
Phone No.	967674534	email	Madane@sanjonestech.net

For office use only. (Do not write here)

Received by:	Praveen	Sign		Date:	17/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	<p>We have made several requests verbally to make the gates fiber sheet proof since there is a huge security lapse at your main gate they cannot prevent entering unknown people into the gated community and also animals like goats and dogs entering into the property and creating more damage to the garden, garbage bins and plants.</p> <p>Further more we have small kids. We kindly request you to stop villagers & unknown people parking through the Silver Oak Bungalows.</p>
2)	<p>Unknown Vehicles should be stopped by security by not parking through the main gate towards the Cheralepally village.</p>
3)	<p>our Carparking is completely damaged due to non-quality of your cement bricks and lack concrete underneath therefore</p>

We are deeply disappointed the way you made the Car parking which was built by broken Cement bricks and sinking to the ground level.

Therefore we request you to take stringent action immediately to prevent more damage or give us the permission to make suitable Car parking for ourselves which would be solid and quality one in that way there would be no complaints.

NOTE:- The current Car parking will not last ~~not~~ more than 6 months according to the present stage ~~and quality~~ ~~and~~.

4) ~~our~~ Our overhead water Tank should be cleaned immediately as there is lots of dust coming through the taps which might cause skin disease.

5) We kindly request you to inform to all the ~~owners~~ ^{occupants} in Silver Oak Bungalows that

They should not bring their dogs to the ~~the~~ swimming pool as we guess the ~~the~~ swimming pool purpose is not for the animals as we have noticed recently some people bring their dogs to the pool.

and some water is being used by children for swimming please take special interest on this



COMPLAINT & SUGGESTIONS FORM.

Flat/Bungalow No.	224	Date	17/06/2009
Project	SILVER OAK BUNGLOWS		
Customer Name	MADAN KONARANDLA		
Customer Sign			
Phone No.	9676674534	email	MadaneSanjones@tech.net

For office use only. (Do not write here)

Received by:	PRAYEEN	Sign		Date:	18/6/09
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1)	<p>We have made several requests verbally to make the gates fiber sheet proof since there is a huge security lapse at your main gate they cannot prevent entering unknown people into the gated community and also animals like goats and dogs entering into the property and creating more damage to the garden, garbage bins and plants.</p> <p>Further more we have small kids. we we kindly request you to stop villagers & unknown people passing through the Silver Oak Bungalows.</p>
2)	<p>Unknown Vehicles should be stopped by security by not parking through the main gate towards the Cherlopally village.</p>
3)	<p>our Carparking is completely damaged due to non-quality of your Cement brick and lack concrete underneath therefore</p>

We are deeply disappointed the way you made the Car parking which was built by broken Cement bricks and sinking to the ground level.

Therefore we request you to take stringent action immediately to prevent more damage or give with permission to make suitable Car parking for ourselves which would be solid and quality one in that way there would be no complaints.

NOTE:- The current Car parking will not last ~~not~~ more than 6 months according to the present stage ~~and quality~~.

4) ~~our water tank~~ Our ~~is~~ over head water Tank should be cleaned immediately as there is lots of dust coming through the caps which might cause skin disease.

5) We kindly request you to inform to all the ~~owners~~ in Silver Oak Bungalow that occupants

They should not bring their dogs to the ~~the~~ swimming pool, we guess the ~~the~~ swimming pool purpose is not for the animals as we have noticed recently some people bring their dogs to the pool

and same water is being used by children for swimming please take special interest on