# **Details of Appointment:** : (For office use only - Do not write on this page)

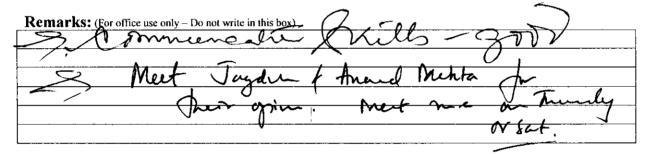
Name	AVL NARASHIMA			
Salary	11,5m) —			
Conveyance	Included in salary □ Extra Rs per month			
Mobile Allowance	□ Nil □ Rs. 250 — per month.			
PF & ESI	□ No PF & ESI property after 3 months □ Pay ESI & PF			
Probation Period	3 months □ Nil			
Salary revision	☐ After 3 months Next April			
Employee	Melta & Modi Homes			
company				
Designation	Hot-Manager Contomer Relations.			
Site Date of joining	#17/08			
Date of joining Report to	Mr. Rambahn at CR.			
Documents				
required	2 photographs			
<i>f</i>	Copy of school certificated			
	Copy of degree certificates			
	Gopy of drivers license			
	Copy of passport			
	☐ Fathers employment details / Copy of ID card.			
•	Reference letter from Suchirinda  Reference letter from Sigar '			
	□ Reference letter from			
	□ Other			
	□ Other			
Remarks				
	·			
<u> </u>				
Sign:	Mul.			
Date: 377	08			

# **Bio-Data** Note: Attach copy of Resume / Bio-data

Application for post of	CUSTOMER	RELATIONS	MANAGER
Date of application	24-6-08	•	
Application through	MAdvertisement	□Referred by:	

**Personal Details** 

i croonar Detailo				_
Name	A.V.L. NAR	ASIMHAM		
Age	42 473.	Date of Birth	24-08-1966	
Fathers Name	A. V. RAMULU			
Address for	H-NO. 10-5-64	4/5/3 FLAT	No. 303,	
Correspondence	DHANABALA R	ESIDENCY SRI	NO. 303, RAM NAGÁR COLO	Mr Y
	MASAB TANK.	HYDERABAD.		
Phone no. for	RES: 233 78	112		'
correspondence	RES: 23378 MOB: 984849	0 285		
Permanent Address	H.NO. 10-5-61	+1513 FLAT N	vo. 303	
	DHANABALA RI	ESIDENCY SRI	VO. 303 RAM NAGAR COL	ony
	MASAR TANK	Hydeswood.		′



Education

Degree	. 73. CC	מפר	
Name of college	SRI RAMA	CHANDRA ARTS	COLLEGE
Location	VIDYANAG	AR, Hyderalad	
Year	1987	Medium of Instruction	ENGLISH

Degree	
Name of college	
Location	
Year	Medium of Instruction

Name of Inter/ Jr. College	ge ALIYA	Jr. college	
Location	OPP. NIZAM	college Hyd	
Year	1984	Medium of Instruction	ENGLISH

Name of school	GOVT. High	1 School, Royldon	Jan
Location	SOMATIGUE	P	
Year	1982	Medium of Instruction	Telique

Of communication wet too happy water

Page 1

Other courses or training	Diplo	no/ 1	العدمي لا	oute:	n balics.
Remarks: (For office	use only – Do not write ir	this box)			•
			<del></del> -		
	<del>_</del>				
Computer Skills					
	ellent / Good / A	vg. / L	earnt but neve	er wo	rked on it / Nil
MS Word: Exc	:Ellent / Good / A	vg. / L	earnt but neve	er wo	rked on it / Nil
MS Excel: Exc	ellent / Good / A	vg. / L	earnt but neve	er wo	rked on it / Nil
	cellent / Good / A	vg. / L	earnt but neve	er wo	rked on it / Nil
Other:		<del></del>	<u> </u>		
Two Wheeler					
Make	CHETAK		Year		1999
Family Details	Name	Age	Occupation		Company
Father	A.Y. RAMULU				Hay, Secretoriote
Mother	A-SATYANARAYA		40030		Je.
Wife / Husband	A. SANDHYA RA		Dv		7/
Brother / Sister Brother / Sister	A chokrollant				M/SSANGHI POLYSTERS
Brother / Sister	A Knishne Kum	38			
Son / Daughter	A. Gayotai	13	Hovie 1	_,	THAS HICH S.
Son-/ Daughter	A-ISHWARYA	11	<u> </u>		TULASI HIGH School
Son / Daughter	H- LSHNIKIH		studi	 <u>}^√</u>	90
Son / Saugitor	<del></del>	l_,	<u> </u>		
Salary Details					
Last Drawn Salary	12,763	<del></del>	·		
Above salary	ESI: □ Yes	s 🗹 No	) -	PF:	✓ Yes □ No
Included	Conveyance				
Expected Salary	<del></del>	Conveyance: Yes   No   Mobile Allowance:   Yes   No			
Enpected builty	1 20 m	- 001			
Remarks: (For office	use only - Do not write i	pthis box)			- A
-> Rea	aly !	v	Dow	In	madell
		U			•

**Experience & Employment Details** 

Years of experience in relevant field	21	12	<i>ታ</i> 73.
			,

Name of Company	SUCHIRINDIA DENELOPERS Put Lita.
Duration of employment	1-7-2005 From date: 31-7-2 To date: -
Location	TBANTARA HILLS
Designation	ASSH Marnager (CUSTAMEN CORE)
Last drawn salary	1 12,763/-
Brief Description of work	- Attending to customen enquinier - Procerning sole Agreement/Regal Doc - Replying to customens who visited website - Armanging site visit to walk in customens - Follow up of Monthly collections.
	- Procetting sole Agreement/ Prod Doc
	- Replying to evet
	- ATTOMONOR Site visit to will in the
	- Follow up of Monthly collections.
Reason for leaving	- To ottend construction of small House

Remarks: (For office use	e only – Do not write in t	his box)		 
			·	 
			····	 
	•			 
		· • · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	 

Name of Company	SINGER INDIA LTD
Duration of employment	1989 From date: 1989 To date: 2005 June.
Location	A.P. & KARNATAKA
Designation	SHOW ROOM MANAGER
Last drawn salary	16000/-
Brief Description of work	- Attending floor Walk in customens - Providing effective outten sole service.
	- Inoviding effective often Sole Senvice.
	- Follow up of Monthly Instalment
	- Follow up of Monthly Instalments - Preparing reports weekly   Monthly.
Reason for leaving	To come back to Hyd from B' Love.

Remarks: (For office use only – Do not write in this box)							
							•
		•					

Objective:

Wish to associate with an organization that offers potential for growth and advancement and to carry out any work, which is assigned to me with most innovative and creative ideas to the best of my knowledge and abilities.

# PROFFESSIONAL PROFILE

- Over 15 years experience in the area of Showroom Operations, Hire purchase and Recovery.
- An excellent planner, Achieving Objectives, Maintaining teams, preparing various reports and contributing to growth of Organization.
- Excellent communication, analytical skills with experience of working in computerized environment.

# ORGANIZATIONAL EXPERIENCE / PREVIOUS EMPLOYMENT

Since, December 1989 to July 2005 worked with M/S Singer India Ltd. (MNC engaged in manufacture and marketing of Sewing Machines and Consumer durables through dealer network and Company Showrooms all over India)

As Show Room Manager lead a team of Sales executives in achieving targets. Reviewed receivables ( HP & Bulk business) and overdue payment of bulk parties, taking adequate measures for recovery.

From July 2005 to July 2007 worked with Suchirindia Developers pvt.Ltd., as Asstt. Manager Customer Care.

Safeguarding Customers allotments.

Handing over Registered Doc in time.

Review weekly performance of Collection executives.

Coordination with Head Office, as well as other branches, on various issues.

## **KEY RESULT AREA**

- Enhanced Customer satisfaction and image of the Company, resulting in improvement in repeated Customers.
- Branch Recovery operations through collection executives. Emphasizing thrust on minimizing over due payments.

Contd...

# **CHIEF ACCOMPLISHMENTS**

- Recipient award for excellent performance during the year 1999 from Managing Director of M/S Singer India Ltd.
- Recipient service award from the Managing Director of Singer India Ltd. On completion of 10 years of loyal service.
- Visited Singapore and Indonesia, for Outstanding performace during the year 2005-2006, from Suchirindia Developers Pvt.Ltd.

# PERSONAL PROFILE

**ACADEMIC QUALIFICATION** 

: B.Com from Osmania

University,

Hyderabad. (AP).

LANGUAGES KNOWN

: English, Hindi, Telugu

**CONTACT ADDRESS** 

: H.NO. 10-5-64/5/3, Flat no.303,

Dhana Bala Residency,

Sri Ramnagar colony, Masab Tank,

Hyderabad-500024.

**DATE OF BIRTH** 

: 24<sup>TH</sup> August, 1966

**MARITAL STATUS** 

: Married

CONTACT PH. NO.

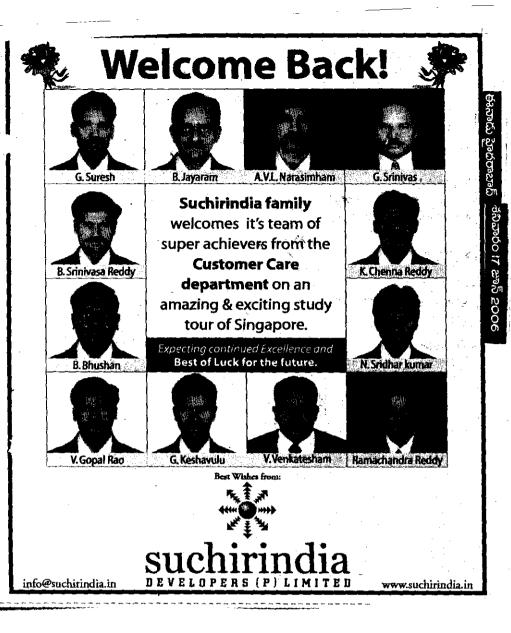
: 23378112/9848490285

Station: Hyderabad.

Date : 94/6/0 8

(A.V.L. NARASIMHAM)

A.Y. L. Nortohimhern



مَدَّ

Ď Ж

• -చ

ధింకా జ్లీ రలకు దే.న్



Date: 24th April 2006

To Mr.A.V.L. NARSIMHAM, Customer Care Officer, Banjarahills Branch, Suchirindia Developers Pvt. Limited Hyderabad.

Dear Mr. A.V.L.Narsimham

Sub: Submission of Pass Port regarding.

This is to inform you that a study tour to Administration Department is being undertaken from 2<sup>nd</sup> May to 7<sup>th</sup> May 2006 to Singapore. In this regard, you are hereby required to submit your passport immediately.

For Suchirindia Developers Pvt. Limited

Lion Dr. Y. Kiron CEO





Employee Name: A.V.L. Narsimham Date: 01-01-2007

**Department: Customer Care** 

The management is pleased to inform you that your performance during the year 2006-07 has been appraised and highly appreciated. Your monthly salary, therefore, is re-fixed as under.

Designation: Asst.Manager(CC)

Grade: D-1

Particulars	Existing Salary as on 31.12.2006 (In Rs.)	Revised Salary w. e. f. 01.01.2007 (in Rs.)
Basic	4250	4800
House Rent Allowance	1700	4800
Others (Conv.included)	2550	2400
LTA (Per Month)		720
Medical (Per Month)		48
Total CTC Per Month	8500	12768
Total CTC Per Annum	102000	153216

The management looks forward to your continued high-level performance in the coming years leading to growth and development of the organization and yourself.

With Best Wishes.

For Suchirindia Developers (P) Limited

K.N.Murthy
Sr.Manager (HR)

I Agreed and Accepted my revised Salary emoluments and benefits and I am giving my acknowledgement hereunder.

Signature: Date:





# DEVELOPERS (P) LIMITED

This

# Certificate

has been presented to

A.V. L. Navasimham Name Mr.

Asst. Manager-CC Designation

> On his successful completion of one day training for "Personality Development" related to customer care

> > at

Suchir Capital 4<sup>th</sup> APRIL, 2007

Certificate No.: 041/07 Issue Date: 4th April 2007









# **CERTIFICATE OF APPRECIATION**

This Certificate is awarded to

Mr./Ms. A.V.L. NARASIMHAN in

appreciation for excellent performance during the year 1999.

G.M. Sales (South)

**Sukanta Dey Executive Director** 

280

17th January 2000

Your Family Company

# SINGER SERVICE AWARD

Presented to

MM	L Nara	simham
in recognition of_	10	years of
faithfu	l and loyal s	ervice

May 2002

RAJIV SUD

Managing Director

SINGER INDIA LIMITED

3. Devika Tower, 6 Nehru Place, Delhi-110019

# Osmania University



# Faculty of Commerce

Roll 20. 5285 342

This is to certify that A.C. S. Maraseur Leaves  son/daughter of A.C. Ravereller has been admitted  to the Degree of
Bachelor of Commerce
(MEDIUM Buglish )
of this University, having been declared to have passed in, Part I.  English Second Language (Sauskehit )  Second Language (Sauskehit )
Part II. (Optionals):  1. Group 'A'  2. Group 'E'  3. Group 'C'  Auditing
Given under the seal of the University.
· D

**Hyderabad** 

Dated ASHADH 22, 1912

JULY 13, 1990

Manaue # Res

Tice=Chancellor

P<INDALAMPUR<<VIJAYA<LAKSHMI<NARASIMHAM<<<<< F8051802<1IND6608246M1604302<<<<<<<<<

Total Type Total and Incountry Code P IND F 8051802

ALAMPUR

Fra with own I Given Names

VIJAYA LAKSHMI NARASIMHAM

TOTAL ANDIAN

INDIAN

IND

27.10

حاماحانظ

**バデキのみずずい** 

C



इसके द्वारा, भारत गणराज्य के राष्ट्रपति के नाम पर, उन सब से जिनका इस बात से सरोकार हो, यह प्रार्थना एवं अपेक्षा की जाती है कि वे वाहक को बिना रोक-टोक, आज़ादी से आने-पाने दें, और उसे हर तग्ह की ऐसी सहायता और सुरक्षा प्रदान करें जिसकी उसे आवश्यकता हो।

THESE ARE TO REQUEST AND REQUIRE IN THE NAME OF THE PRESIDENT OF THE REPUBLIC OF INDIA ALL THOSE WHOM IT MAY CONCERN TO ALLOW THE BEARER TO FASS FREELY WITHOUT LET OR HINDRANCE. AND TO AFFORD HIM OR HER, EVERY ASSISTANCE AND PROTECTION OF WHICH HE OR SHE MAY STAND IN NEED.

भारत शणराज्य के राष्ट्रपति के आदेश से दिया गया BY Older OF THE PRESIDENT OF THE REPUBLIC OF INDIA



र वृत्री कुर्मारी

V. SURYA KUMARI

कृते पासपोर्ड अधिकारी

for Passport Officer

पासपोर्ट कार्मालक, दिरावाद.

Pessport Office, Hyderahade

...

#### पंजीकरण

विदेशों में रहने वाले भारतीय जागरिकों को सलाह दी जाती है कि वे अपने को निकटतम भारतीय मिशन / चौर्का पर पंजीकृत करवा लें ।

## घेतायनी

यह पासपोर्ट भारत सरकार की सम्पति है। पासपोर्ट अधिकारी से इस पासपोर्ट के संदर्भ में कोई सूचना मिलने पर जिसमें इसे सुपुर् करना शामिश्व है, उसका तुस्त अनुपालन किया आए।

यह पासपोर्ट डाक शारा किली भी देश से बाहर न भेजा जाए। यह पासपोर्ट धारक या उसके द्वारा प्राधिकृत व्यक्ति के करने में ही होना चाहिए। इसमें विज्ञी भी प्रकार के फेरबदल या विकृत नहीं किया ज़ाना चाहिए ।

पासपोर्ट मुम जाना, चौरी हो जाना या नच्ट हो जाने पर उसकी रिपोर्ट सत्काल भारत में निकटतम पासपोहं अधिकारी को (तथा बंदि धारक बिदेश में हो) निकटतम भारतीय मिशन को और स्थानीयै पुिना को दी जानी चाहिए। निक्केरित पूछनाछ के पश्यात ही प्रतिपूरक पासपीर्ट जारी किया जाएमः ।

#### REGISTRATION

INDIAN CITIZENS RESHIENT ABROAD ARE ADVISED TO REGIS-TER THEMSELVES AT THE NEAREST INDIAN MISSION / POST.

### CAUTION

THIS PASSPORT IS THE PROPERTY OF THE GOVERNMENT OF INDIA. ANY COMMUNICATION RECEIVED BY HOLDER FROM THE FASSPO OF AUTHORITY HEGARDING THIS PASSPORT, INCLUDING DEMAND FOR ITS SUILBENDER, SHOULD BE COMPLIED WITH IM-MEDIATELY.

PASSPORT SHOULD NOT BE SENT OUT OF ANY COUNTRY BY POST. IT SHOULD BE IN THE CUSTORY EITHER OF THE HOLDER OR OF A PERSON AUTHOLISED BY THE HOLDER, IT MUST NOT BE ALTE-RED OR MOTIGATED IN AMY WAY.

LOOK, THEFT OR DESTRUCTION OF PASCEOURS SHOULD BE IMME-LONTING REFERENCE FOR THE NEARINGT PASS PORT AUTHORITY IN TODAY OF THE ROUNDERS IS A MODEL OF THE WASHELD INDIANG. MENOR AND TO THE LOCAL POLICE OFRY APTER EXHAUSTIVE ENGLY COUNTAIN A TOWNACHARM PRODUCT BY ISSUED.

RAMULU

SATYANARAYANAHHA ALAMPUR

of Spous

SANDHYARANI 9-5 ALAMPUR Ó HNO 1

AHMEDNAGA

5

50002 Δ ⋖ HYDERABAD and Place of issue

एवं रितीय /Old Passport No. with date

HYDA0491960