Flat / bungalo	w No.		47	ATRI	Date	20	16/09	
Project			S. O.B-I	Complaint Date 2		21	4109	
Customer Name		A VALUE OF THE PARTY OF THE PAR	Avinar	2				
Prepared by	·V.Pa	meet	Date	201		ign	WJ:	
Project Manager	V.Pa Ranj	防坑	Date		6 109. S	ign		
HO receipt d	ate		1	Sign				
Checked by I	MD on	196	6/64	MD S	ign	A marine		
MD's Remar	ks:		V ('					
	Company of the Assessment of the Company		ing and the second			N F	es [] No	
CR to send le	etter to	∐ Ye:	s 🗌 No	For fil	ling	Y C	es [_] No	
Note: CR will s	end a copy	of ATR	and complaint to	⊥ QC imme	diately after	the receipt of t	he ATR. QC will	
send their repor	t on the A7	TR to the	MD within 3 wo	rking days	. Aruna to fil	le to file it in N	ADs pending	
complaints me.					energia (j. 1865) Partijorijorijori			
Complaint	Quality		on taken by Si	te Engg			plaint was not	
S No.		on o	complaint?		taken then, was the reason for not taking action justified?			
1.		Good Avg. Bad				Yes No		
2.		Good	Avg. B	ad		Myes ☐ No		
3.		Good Avg. Bad				☐ Yes ☐ No		
.4.		Good	Avg. B	ad	☐ Yes ☐ No			
5.		Good	Avg. B	ad		☐ Yes ☐ No		
6.] Good	Avg. B	ad		Yes _] No	
7.		Good	Avg. B	ad		Yes [No	
8.	L	Good	Avg. B	ad		Yes		
9.		Good	☐ Avg. ☐ B	ad		Yes [
10.	L] Good	☐ Avg. ☐ B	ad		Yes [
11.		Good	Avg. B	ad] No	
12.		Good	☐ Avg. ☐ B	ad		Yes [No	
Remarks:	, L							
	ere er		and the second second					
14. m man () 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1								



Flat / bungalow N	0. (13-	ATR Date	4/4/09
Project	SoB	Complaint Date	2-14/09
Customer Name	AUNAS	CH ATI	
Prepared By	G. Klova	11000	
Project Manager'	s q Q	Admin Officer s	1
		Sign a copy to MD. CR to file origin	al in customer's file.
Note: Original ATR	should be sent to CR &	a copy to MD. Circle in origin	
Complaint S No.		Action Taken	
3 110.	1. 10 0 1/ Car	mple le d	and the second s
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2.	MAXIV CO		
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Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

(A) De Aga

Flat / bungalow No.	47	Date 2/4/09	MARKE SELECTION
Project			
Customer Name	AVINASH	ATI	35.55
Customer Sign			-
Phone No.	9246576578	email	

For office use only. (Do not write here)

Received by: M. As Livis Sign Date: 2 To Og

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	WATERING TO THE LAWN AREA IS BEING
	STOPPED NOW, WHY ?
	(THE L'ORKERS OF THE GARDENING SAID
· ·	THAT MR. NARAYANA TOLD THEM NOT TO
	WATER THE LAWNS IN THE BUNGALOWS)
	SUGGESTICK: THE LAWN AREA SHOOL IS BE WATERED
	MINIMUM THESE TIMES IN A WEEK ASPECIALLY
	IN THE SUMMER PERIOD.
2	SECURITY SYSTEM HAS TO BE IMPROVED A LOT.
	ON 26/3/09 ONE-INCLDENT HAPPENED AND
	THE SAME IS REPORTED TO MR. MARAYANA AND
	MR. RANTGET AND ALSO A POSICE CONPLAINS
	is Lodged.
	EVEN NOW THE POSITION HAS NOT MPROVED.
	ON 1.4.09 WE CAME IN THE EARLY HOURS at
	5 AM IN A MUTO, WE HAVE OPENED THE GATES
	OURSELUES AND CAME IN. THE SECURITY WHIS
	SLEEPING IN HIS ROOM.
	SO RESUEST TO TAKE PROPER & PROMPT CAN
	GENYOUR SECURITY SYSTEMS.

Page 1 of 2



Flat / bungalow No.	47	Date 2/4/09	
Project	7/1	2/7/01	
Customer Name	AVINASH	ATI	
Customer Sign	7,00,000		
Phone No.	9246576578	email	,

For office use only. (Do not write here) Received by: | Mr. As Live | Sign | Date: | 2 | The Received by: | Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	WATERING TO THE LAWN AREA IS BEING
	STOPPED NOW, WHY ?
	(THE WORKERS OF THE GARDENING SAID
	THAT MR. NARAYANA TOLD THEM NOT TO
	WATER THE LAWNS IN THE BUNGALOWS)
	SUGGESTION: THE LAWN AREA SHOULD BE WATERED
-	MINIMUM THREE TIMES IN A WEEK, ESPECIALLY
and a second	IN THE SUMMER PERIOD.
2	SECURITY SYSTEM HAS TO BE IMPROVED A LOT.
	ON 26/3/09 ONE-INCLDENT HAPPENED AND
	THE SITME IS REPORTED TO MR. NARAYANA AND
	MR. RANJGET AND ALSO A POCICE CONPLAIN
	is Lodged.
	EVEN NOW THE BATTON HAS NOT IMPROVED.
	ON 1.4.09, WE CAME IN THE EARLY HOURS at
	5 AM IN A AUTO, WE HAVE OPENED THE GATES
	CURSELUES AND CAME IN. THE SECURITY WAS
	SLEEPING IN HIS ROOM.
	SO REGUEST TO TAKE PROPER OF PROMPT CHO
	BORNYOUR SECURITY SYSTEMS.

Page 1 of 2



Flat / bungalow No.	47 Date 25 03 2009
Project	
Customer Name	AMNASH AT!
Customer Sign	
Phone No.	9246576519 email arrao iway @ yakos. Com

For office use only, (Do not write here)

Received by: 9 Noward Sign Date: 25 3 69

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
ļ.	
	TO A LOWER LEVEL SO THAT WE NEEDHOT
	DE LADTERS CHAIRS TO CLIMB AND
	PUT OFF ON THE GENERATOR SWITCH.
	REQUEST TO SHIFT IT TO LOWER LEVEL WHICH CAN BE OPERATED IN A STANDARGE
	WHICH CAN BE OPERATED IN A STANDARGE
	POSI770N.)
	(20)
	25 31
	A.V. XAO.

Soham Modi

508

From:

"Quality Control" <qc@modiproperties.com>

Date:

06 July 2009 14:14

To:

<soham@modiproperties.com> 100_0463.jpg; 100_0464.jpg

Attach: Subject:

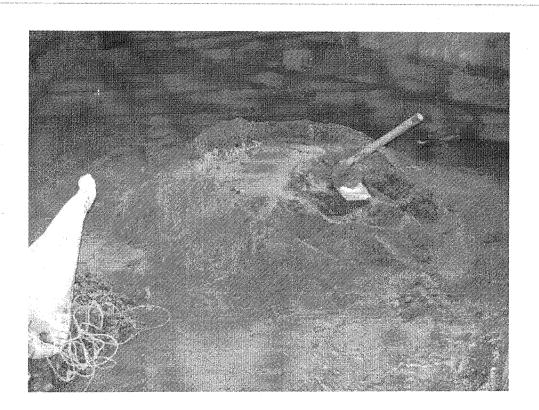
Usage of wrong proportion at SOB

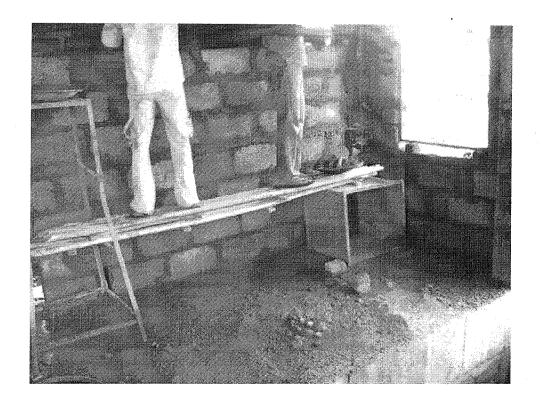
Respected Sir,

We Quality Control Team has observed that at SOB, Bungalow No-200C Civil Work Masons are using proportion box but instead of 1:2 proportion, they are mixing 1:1 proportion for brickwork and also masons are standing on the proportion box.

Regards,

QC Team





Flat / bungalow No.			236	ATR Date		2016/09		
Project		۷	·0.8-I	Comp	olaint Da	te	17/2/09	
Customer Na		10	ir. Rajesh	· ·				1
Prepared by	V. Ranji	nesh	Date		16/09	Sign		W.
Project Manager	Ranji	ith	Date	2011	6 100	Sign		
HO receipt d	ate			Sign				
Checked by I	MD on	26	1/29	MD S	ign		· Li	
MD's Remar		00				: I		
	a a talah da							
CR to send le	etter to	Yes	s ☐ No	For fil	lling		Yes	□No
Customer	and a conv	of ATD	and complaint to C		Jian III a A		6.1	ATD OC TH
send their repor	t on the AT	R to the	and complaint to Q MD within 3 work	ing days	. Aruna to	er the rece file to file	apt of the	S pending
complaints file.								
Complaint	Quality	of actio	n taken by Site	Engg	If action	on on the	e compl	aint was not
S No.		on c	omplaint?					ason for not
1.	[_] Bood [Avg. Bad	,.	T	aking ac	tion jus 'es [] N	
2.			Avg. Bad				es \square N	
3.		_	☐ Avg. ☐ Bad				es \square N	
4.			Avg. Bad				′es □ N	
5.		/	Avg. Bad			Y	'es 🔲 N	10
6.		Good [Avg. Bad			Y	es 🔲 N	lo
7.		Good [Avg. Bad			Y	es N	0
8.		Good [Avg. Bad			ΩΥ	es 🗍 N	ю
9.		Good [Avg. 🗌 Bad			Y	es 🔲 N	0
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11.		Good [Avg. Bad			Y	es 🔲 N	0
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Remarks:								
Name - 100 - 10 - 10 - 10 - 10 - 10 - 10 -								

· 								



Flat / bungalow No.	231	ATR Date	18 2-09
Project	5015-1	Complaint Date	19.6.09
Customer Name		CACHARATION	
Prepared By	RANJIT	ut	and the second s
Project Manager's		Admin Officer's	
Sign	<u> </u>	Sign	The second secon

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	work (ory 6150)
(2,	do.
2.	-do -
4-,	-do-
.5-	
Alama and the second se	
Section 1991 1 residence printers 1991 1	
·	
The second secon	
prompting many control of the contro	
or transmission of the second industrial	
- Laboratory and the state of t	
In the assessment of the state	
	the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed".

Note: 1. Keep the report brief. 2. Do not repeat the complaint, 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

& Deffe

6/6/9

Flat / bungalow No.	236	Date 17, 2	09	,
Project	So	B Phage TI		
Customer Name	Rajes		attern	2 57
Customer Sign	0			Brown
Phone No.	94414-1235	62 email		

For office use onl	y. (Do not write here)		
Received by:	Sign	Date:	
Note: 1. Original	should be sent to Accountant for fili	ng & a copy each to MD & CR. 2 Gi	ve a serial
number to each co	omnlaint 3 CR can attach convofth	is form for emails & other complaint	ts received.

S No	Complaints & Suggestions
1	The commode in the first floor
	bedroom (fring east) has to be
	replaced because of a chack
2.	The sixth step in the Hall has some
	small Chipping. Something must be
	done about it.
3	Fixing of tiles in the kitchen and in one of the tratherooms is not Ole. There
	one of the tratherooms is not the the
	are some small gaps between till
4	extens has to be fixed on the back
	eglass has to be fixed on the back
	12 Pres 1 more 1 and 1 more
5.	Keys of doors have been handed over
	into me by Sni Naracimham @ 3 keys
	per dos whereas only 2 keys of
	the main door were handed over.
	Please find check up with hootst.
	P2

	T1 . / 1					. u.j
	Flat / bungalow	V No.	236		ATR Date	20103/09
	Project		SOB-PHAS	F-8	Complaint Date	
	Customer Name	e	Rosert	Ray	111 2	17/02/29
	Prepared By			84mc	rabathani	
	Project Manager's		- 1. (VI	34WC	Admin Officer's	
,	Sign		X		Sion	
(Dee Ca	Note: Original AT	R should	I be sent to TR &	a copy to	MD. CR to file original in o	customer's file.
(D) Dell	Complaint					
	S No.				Action Taken	
4						

Complaint S No.	Action Taken
1)	work longleted
2)	work completed
37	work completed
4)	work completed
.52	Bryond one Scope of work.
	7
:	
:	-
	,
	report brief 2. Do not report the complete 2. Here were

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	236	Date 17, 2.09	
Project	SOB	PhageTT	
Customer Name	Rajest	Rachabattun	
Customer Sign			Pmin
Phone No.	94414-12352	email	

For office use only. (Do not write here)	12/12	1 108
Received by: Kilbhuel Sign	1 11/7 -4	Date: 18 02 4
Note: 1. Original should be sent to Accountant for 1	filing & a copy each to I	MD & CR. 2. Give a serial
number to each complaint 3 CR can attach convol	f this form for emails &	other complaints received.

S No	Complaints & Suggestions
	The commode in the forst floor
	bedroom (facing east) has to be
	replaced because of a crack
2,	The sixty step in the Hall has some
	small Chipping. Something must be
	done about if.
3	Fixing of tiles in the kitchen and in
	one of the bathrooms is not Ok There
	are some small gaps between tiles
4.	eplass has to be fixed on the back
	of the Cox Box
	•
5.	Keys of doors have been handed over
	Keys of Looks have been handed over into me by Sni Naracimham @ 3 keys
	per down whereas only 2 keys of
	the main door were handed over.
	Please find theck up. 4 in back to.
;	
:	



Flat / bungalow No.	236 Date 24.4.09	3 [
Project	SOR	
Customer Name	R. Rajesh	0
Customer Sign	- regesto	C7.
Phone No.	enail	This

For office use only. (Do not write here)

Received by: Sign Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints 8 G
	Complaints & Suggestions
<i></i>	has to be provided at the main door
	has to be provided at the main door
2.	aground from Bed Koom - Bath Koon-
	a. Electric wires emposed -
	to be covered
	6. Sear cover on the commode
3	Chipping - of on the 6 th step of the
	stair case not fixed
4	First Floor west Bed Room -
	Wire box nor closed - a v
	cover must be provided
5	regular watering is required.
	regular watering is required
	De la companya della companya della companya de la companya della
	24.4.09.



Quality Control Check Repot.

For ATR on Complaints.

Flat / bungalow No.		328		ATR Date		26	16/09		
Project	Project		OB-In Complaint Date		9,	18108			
Customer Na	Customer Name		A. Koishna		Lao				
Prepared by	ViRa	mech	Date	261.	6109	Sign		4	
Project Manager	V.Ra Panj	访	Date		Sign				
HO receipt da	ate			Sign					
Checked by M	AD on	4/1	104	MD S	ign		he		
MD's Remar	ks:								
						- -	h Birman	mercian.	
CR to send le		Ye		For fil	<u>-</u> .		Ye		
Note: CR will so send their report complaints file.	end a copy t on the A	of ATR	and complaint to C MD within 3 work	C immeding days	diately af . Aruna to	ter the rec o file to fi	ceipt of the le it in M	ne ATR. QC will IDs pending	
Complaint	Quality		on taken by Site	Engg				olaint was not	
S No.		on c	complaint?			,	n, was the reason for not		
1.		Good	Avg. Bac	1	taking action justified?				
2.		Good					☐ Yes ☐ No		
3.		Good	Avg. Bac				Yes No		
4.		Good						No	
5.		Good					☐ Yes ☐ No		
6.		Good					Yes No		
7.	<u> </u>	Good						No	
8.	L	Good						No	
	L		Avg. Bac			Yes No			
9.	L						No		
10.					Yes No				
11.	L	Good Avg. Bad			Yes No				
12.	L	Good Avg. Bad						110	
Remarks:		<u> </u>							
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				,					
			A CONTRACTOR OF THE PARTY OF TH						
						Ξ	<u>t:</u>		



Flat / bungalow No.	328,	10.6,08.			
Project	Sed -(1) Complaint Date				
Customer Name	A. KRIS	GNOA RAO.			
Prepared By	12. A2A	IRESH KUMAR	The second secon		
Project Manager's		Admin Officer's	(A)		
Sign Note: Original ATP should	X	Sign	Der		

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1,	BY CUSTOMER. H.D. SIR AS ACCEPTED.
	By Colstoner. H.D. SIR AS ACCEPTED.
Contra	
:	
:	
	ne report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed",

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our stope of work", etc.



Flat / bungalow No.	326.	Date	25.4.09
Project	SILVEN	ONG RUN	indrows.
Customer Name		· GANAUL	
Customer Sign	Lettor	beelighte	
Phone No.		email	·

For office use only. (Do not write here)

Received by: | Sign

number	o each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
)
	Lella attendus
	•
-/	
•	

Dt.24.04.2009 Hyderabad.

To: Mehta & Modi Homes, 5-4-187/3&4, II Floor, M.G. Road, Secunderabad – 500 003. From: A. Krishna Rao Flat No1, Gandh Kuti Apts, 6-3-252/A/13&14, Erramanzil Colony, Hyderabad – 500 082.

Sub:- Bungalow Number 328 (Silver Oak Bungalow Phase – III)

Kind Attn: Mr. Aand Mehta / Soham Modi,

We are In receipt of your letter dt. 2nd April 2009, on 07/04/2009. In fact nobody has reminded from your office about the dues of part payment Rs. 91,994 (Rupees Ninety one thousand nine hundred ninety four only) till 28th of march2009. How ever we are releasing the payment vide our Ch.No.342817 dt. 24/04/2009 of ICICI Bank Ltd and handing over to your representative. Request you to send us the receipt at the earliest.

Few days before we have visited the site and found lot of works are pending and it cannot be completed before the committed date. Earlier we have apprised about the quality of your construction and mentioned the problems faced by our friends in Phase – 1, the rectifications have taken very long time and the amenities like roads, club, parks etc were completed much beyond schedule. In Phase – III these amenities were not at started so far. Hence we have requested your marketing representative to provide a Bank Guarantee for the value of atleast 15% of the total building cost.

Kindly look into our grievances and request you to provide an assurance about your quality in the form of Bank Guarantee. On hearing from you we will be releasing the 7th installment of Rs. 3,44,833 (Rupees Three lakhs forty four thousand eight hundred thirty three only) immediately.

Thanks & Regards

3 his healow

A.Krishna Rao.

For ATR on Complaints.

Tat / bungalow No. 328		-8	ATR Date				6/09	
Project			·0.13-111	Compl	aint Da	te) 1 [12/08
Customer Nan	ne		A. Kois	hna	Rao	Sign		- 11
Prepared by	V. Draw	rech	Date		1 2 5/5/0/			W. W.
Project Manager	V. Bariji Raniji	th	Date	X	/	Sign		
HO receipt da	te			Sign				
Checked by MD on				MD Si	gn			
MD's Remark					<u> </u>		<u></u>	
	<u>,,,,,,</u>	-				5-	1 - 1 - 2 - 2	<u> </u>
CR to send le	tter to	Ye	s No	For fil	ling		<u> </u> Ye	s No
customer	1	-f ATD	and complaint to	OC imme	diately a	fter the re	ceipt of t	he ATR. QC will
send their report complaints file.	on the A	TR to the	MD within 3 wo	iking days	. Aluna	.0 1110 00 =		•
Complaint	Quality	of acti	on taken by Si	te Engg	If ac	tion on t	he com	plaint was not
S No.		on complaint?			taken then, v		was the reason for not action justified?	
1.	· F	Good	Avg. B	ad			Yes [No
2.	<u> </u>	Good		ad			Yes _	No
3.	F	Good		ad			Yes	No
4.		Good		ad		Z	Yes []No
5.		Good		ad		Ĺ	Yes]No
6.	<u>-</u>	Good		ad		7	Yes [*]No
7.		Good		ad			Yes []No
8.		Good		ad] Yes [] No
9.				ad	1] Yes []No
10.	l F	Good		Bad] Yes [] No
11.	<u> </u>	Good	d Avg. E	Bad] Yes []No
12.		Good		Bad] Yes []No
Remarks:	<u></u>							
170111011101								
		<u> </u>						<u>.</u>
							•	

Flat / bungalow No.	300	ATR Date	G-6-09
Project	Ref ((-III)	Complaint Date	11.12.06
Customer Name	Mr. A.	KRISAMA	(A)
Prepared By	(A. VUI.	ESA.	
Project Manager's	R	Admin Officer's	
Sign	0	Sign	

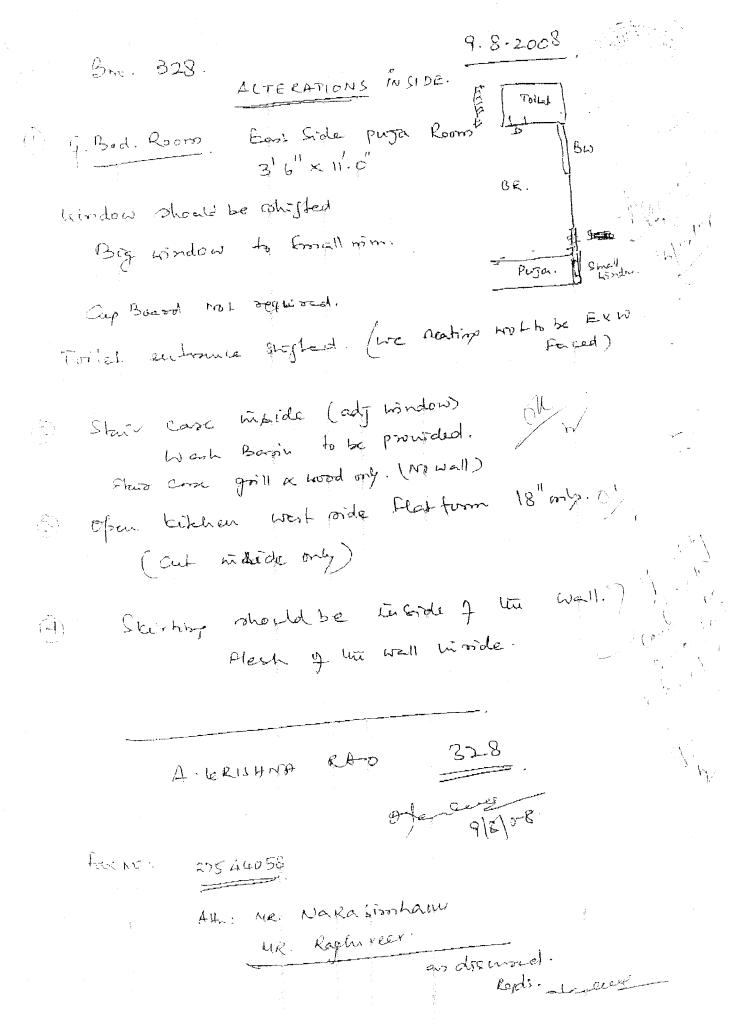
Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

	Action Taken
REYOND OUR S	CODE OF LOOKIC.
(OMPLETET)	,
do	
-36	
2	
	The target like "Work completed".
	BEYOND OUR 5 COMPLETED)

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Flat bungalow No.	328	Date	11/12/08
Project	SILVER O	AK BUNGA	LOWS
Customer Name	Mn. A. Kni	Stro Roso	
Customer Sign			
Phone No.	9866662899	email	
number to each complai	Sign be sent to Accountant for fil nt. 3. CR can attach copy of	ling & a copy each to N	ate: ID & CR. 2. Give a serial other complaints received.
	& Suggestions		
	d waritten c	omplain,	ne ceived, enclosed.
thong	ugh Jax	on 11-12.08	, enclosed.
		· · · · · · · · · · · · · · · · · · ·	
or tex	779 Com	· · · · · · · · · · · · · · · · · · ·	Otto 1
Shee	10/12/0		
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Flat / bungalow No.	376.	Date	25.4.09
Project	SILVEN	I ONE BUN	in alows.
Customer Name	A. Kilis	· GANAUH	
Customer Sign	Leller	berbaths	
Phone No.		email	

For office use only. (Do not write here)

Received by: Sign

Received	by:		Sign		Date.	CD 2 Give a s	erial
Note: 1. (Origina	I should be sent to	Accountant t	or filing & a co	by each to MD &	r complaints rece	eived.
number t	o each	complaint. 3. CR	can attach cop	y of this form it	n emans & ome	Complaints	
S No	Com	plaints & Sugg	gestions				
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				A P - A P -			

Dt.24.04.2009 Hyderabad.

To:
Mehta & Modi Homes,
5-4-187/3&4, II Floor,
M.G. Road,
Secunderabad – 500 003.

From: A. Krishna Rao Flat No1, Gandh Kuti Apts, 6-3-252/A/13&14, Erramanzil Colony, Hyderabad – 500 082.

Sub:- Bungalow Number 328 (Silver Oak Bungalow Phase – III)

Kind Attn: Mr. Aand Mehta / Soham Modi,

We are In receipt of your letter dt. 2nd April 2009, on 07/04/2009. In fact nobody has reminded from your office about the dues of part payment Rs. 91,994 (Rupees Ninety one thousand nine hundred ninety four only) till 28th of march2009. How ever we are releasing the payment vide our Ch.No.342817 dt. 24/04/2009 of ICICI Bank Ltd and handing over to your representative. Request you to send us the receipt at the earliest.

Few days before we have visited the site and found lot of works are pending and it cannot be completed before the committed date. Earlier we have apprised about the quality of your construction and mentioned the problems faced by our friends in Phase – 1, the rectifications have taken very long time and the amenities like roads, club, parks etc were completed much beyond schedule. In Phase – III these amenities were not at started so far. Hence we have requested your marketing representative to provide a Bank Guarantee for the value of atleast 15% of the total building cost.

Kindly look into our grievances and request you to provide an assurance about your quality in the form of Bank Guarantee. On hearing from you we will be releasing the 7th installment of Rs. 3,44,833 (Rupees Three lakhs forty four thousand eight hundred thirty three only) immediately.

Thanks & Regards

3 kisholar

A.Krishna Rao.

Flat / bungalow No.		5		ATR Date			2616109		
Project			0B-I	B-I Compl		aint Date		11/2/09	
Customer Nar	ne	Alore		gg	yal				
Prepared by	Viga	meh	Date	261669, Sign			W.		
Project Manager	Ranj	ith	Date	Z.	Sign				
HO receipt date			,	Sign					
Checked by MD on		7	17/34	MD S	ign		h	erice and	
MD's Remarks:									
			100				· mark		
CR to send le		Ye:		For fil	-	T	Ye		
Note: CR will se	end a copy on the A	of ATR	and complaint to (MD within 3 work	C imme	diately af . Aruna to	ter the rec o file to fi	ceipt of the le it in M	ne ATR. QC will IDs pending	
Complaint	Quality	of action	on taken by Site	Engg			-	plaint was not	
S No.		on c	complaint?		taken then, was the reason for n			1	
1		Cood		1	taking action justified? Ves \ No				
1.		Good Avg. Bad			Yes No				
2.		Good Avg. Bad			Yes No				
3.		Good							
4.	L	Good			Yes No				
5.		Good Avg. Bad						No	
6.		Good			☐ Yes ☐ No				
7.] Good	Avg. Bac	1				No	
8.] Good	Avg. Bac	d .				No	
9.		Good	Avg. Bac	1			Ŷes 🗌	No	
10.		Good	Avg. Bac	d	☐ Ýes ☐ No			No	
11.		Good	Avg. Bac	d	☐ Yes ☐ No			No	
12.		Good Avg. Bad					Yes 🗌	No	
Remarks:							-		

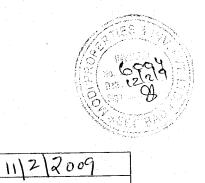


Flat / bungalow No.	5	ATR Date	12/2/09
Project	876-1	Complaint Date	11)2(00)
Customer Name	Alok &	sa GoyAL	
Prepared By	RANGITI		
Project Manager's		Admin Officer's	
Sign		Sign	
Natar Onininal ATD short	the cout to CD & a cor	v to MD, CR to file original in	customer's tile.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's

Complaint S No.	Action Taken
١.	ALL COMPLAINTS HAS BOOM ATTENDED
	BEFORE, 11/2 YEAR BACLE. AGAIN THE CUSTOMEN COMPLAINE THE SAME
	THE WITCHEN KOMPLAINE THE SAME
	ALLEROY NO HAVE DISCUSSED GOODSTATE
	Complowed WITH M.D.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Date

Flat / bungalow No.

Project

Project		SOR - T	
Customer Na	me	ALOK GOYAL	
Customer Sig	gn		
Phone No.	Mob.	9441200649 email alokgoyal998 Jahoo. Com	1
	Movoe.	23551772	
For office use or Received by:	1.01.	, Sign JMIL Date: 1922 O91	
Note: 1 Origina	Vcka al should be	e sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial	
number to each	complaint.	3. CR can attach copy of this form for emails & other complaints received.	
S No Com	ıplaints &	& Suggestions	
1 5	xtex	nal Cracks (whole home)	
		Frames - Gaps should be hilled	
3	Paint	touch who (Internal and External)	
0	Exter	and total Bungalow	
J. (Ove	tab should be installed	
1	(our	nter wash basin.	-
5. 1	lain 7	Tali should be replaced in the	
100	thro	oom, bathrooms should be clerked,	
	All	bat sooms should be cleared)	
6. 9	bath	room windows gaps should be	
()	lles	and paint touch is required	
7	5alle	ony Coacks and part part	
0	Mayte:	& Oped soom electrica boing should	
74. Y	C (dhmmy. between the chall be	
10 -C	mid	sen Manter both soon the should be	
7	eplai	red.	
10 a	ll X	Ochroom Williams On 110	
15	>\ \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	mobile 12, mason handles Mecas	
7	exta	oilets neces cleaning.	
H 10	W -	C NYOL WOONED HILL VO	15
2	<u>n.c</u>		
19	C'nest	bedroom does top gap should be hille	7
3	<u>(, 00-20</u>		



11/2/2009

COMPLAINT & SUGGESTIONS FORM.

Date

Flat / bungalow No.

Project

Custor	ner Name	ALOK	GOYA			
Custor	ner Sign	All				1
Phone		9441200	649 email		alox goyal 996	Jahoo. (om
	Hovae.	235517	72			~
	ce use only. (Do no					 1
Receive		Sign Sign	unt for filing & a copy	Date:	CB 3 Cinn a said 109	
number	to each complaint.	3. CR can attach	copy of this form for	emails & other	complaints received.	
S No	Complaints &	Suggestions				7
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Q .	Cytar	Λ 1	1 1	- 11	and Extrond	4
T	Charles	hal to	Ship ship	jalow ould be	: == 1/21/	_
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1.2	110	om, be	athropm	chail.	Le Charles	
	/ All	bath 200	Ims sha		(leane)	1
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	Cilled	and Va	int touch	716	xearined.	1
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0	Maytex	Obed ?	xoon el	echical	boint shoul	
4	be d	hmmy	,		1	
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	replace	<u>d:</u>				
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	12 Nex	pple.	window	hand	les nec	1
	replace	ement				
1	All To	lets he	ed clea	myg.		
P 2	- A.C. Y	DIND nec	14 b)C (2V	exed poopers	y (Glas
	is you		ent)		, , , ,	Y C
13.1	Cnest	ped soon	900g (fob)	J gap	Should be	filled
			_ /	, 5		

Flat / bungalow No.		529		A1R Date		_26	.16/09		
Project		S.O.B-III Compl		laint Date			14209		
Customer Nar	ne		Do. Ka	hyan	Cha	Sign	ethy		
Prepared by	V. Ra	mesh	Date	261	6109		•	W.	
Project Manager	V. Ranji Ranji	ち	Date	2	/_	Sign			
HO receipt da	ite		1	Sign					
Checked by M	ID on	7	10/09	MD Si	gn		1		
MD's Remarl	KS:	l							
CR to send letter to Yes No For filling Yes No customer Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending									
Complaint Complaint	Quality		on taken by Site	e Engg	If act	ion on t	he comp	plaint was not reason for not	
S No.		On (complaint?		takei			ustified?	
1.		Good	Avg. Ba	d	☐ Yes ☐ No			No	
2.		Good	Avg. Ba	d		☐ Yes ☐ No			
3.		Good	Avg. Ba	d			Yes 🗌	No	
4.		Good	Avg. Ba	d		☐ Yes ☐ No			
5.		Good	Avg. Ba	d			Yes [No	
6.		Good	l 🔲 Avg. 🔲 Ba	d			Yes [*	No	
7.		Good	l 🗌 Avg. 🗌 Ba	d] No	
8.		Good	l 🗌 Avg. 🗌 Ba	ıd			Yes _] No	
9.		Good	l 🗌 Avg. 🗌 Ba	ıd			Yes _] No	
10.		Good	l 🗌 Avg. 🗌 Ba	ıd] Yes [] No	
11.		Good	l 🗌 Avg. 🔲 Ba	ad] Yes [] No	
12.		Good	l 🗌 Avg. 🔲 Ba	ad] Yes [] No	
Remarks:	L								
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						<u>.</u>	1.		

Flat / bu	ıngalow No.	329	Date	28.4.19
Project		15	0月-1.	
Custom	er Name	Drike	Lyan Chak	ra Janky
Custom	er Sign	THE	Maria	<u> </u>
Phone N	No.	9296611	669 amail KRIC	ANA RHAGAYA
				(2
Received	e use only. (Do n	Sior	D	ate:
Note: 1 f	Original should b	e sent to Account	ant for filing & a copy each to N	AD & CR. 2. Give a serial
number t	o each complaint	. 3. CR can attach	copy of this form for emails &	ounce complaints received.
S No	Complaints &	& Suggestions		
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Flat / bungalow No.

ATR Date

Project	SOB-W	Complaint Date	23.4.29.
Customer Name	DR. K	CONTINUE CHA	BURA YANY
Prepared By	2	CONTITUTE	<u> </u>
Project Manager Sign	's should be sent to CR & a copy	Sion	
111	should be sent to extend to exp		
Complaint S No.		Action Taken	
1.	BOLYOUR CORR	Scorps of L	SOR
	CHANGES	NON PERM	ITTED!
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			proper stratus of an annual security and additional security of the America (1). Objective 1 - America (1), and
			The second secon
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			The second secon

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.



Flot / land 1	T			
Flat / bungalow No.	329	Date		20 A 10
Project	100	13- 1		70.
Customer Name	Dr. Fil	14:00	1, 1	1 01/
Customer Sign	1	from Ch	& KNOW	JROKy
Phone No.	02000	(2)		
	959661151	Gamail L	RICANI	ARHAGAY,
For office use only. (Do no	ot write here)		,	/ / / / OIN 1
I Received by	C1'		Date	
Note: 1. Original should be number to each complaint.	sent to Accountant fo	or filing & a copy ea	ch to MD & C	R. 2. Give a serial
	1,7	of this form for em	ails & other co	mplaints received.
S No Complaints &	Suggestions			
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Flat / bungalow No.				ATR Date		26	16 609	
Project		S.O.B-1 Comp		Compl	aint Da	te	<u> >3</u>	15/09
Customer Nan	ne		K. V. N.	Du	rga	Nager	<u>~</u>	
Prepared by	V. Par	nech	Date	241	6/09	Sigh		
Project Manager	V. Ranj	访	Date	X	/_	Sign		
HO receipt da	te			Sign				and the same of th
Checked by M	ID on	1	10/01	MD S	ign		A	
MD's Remark	s:	()	. '('					
						*	<u> </u>	
CR to send le		Ye		For fil	_		□ Ye	
NT. 4 CD	end a copy on the A	of ATR	and complaint to 0 MD within 3 wor	QC imme king days	diately at . Aruna t	fter the rec o file to fi	ceipt of the le it in M	ne ATR. QC will IDs pending
Complaint	Ouality	of action	on taken by Site	e Engg	If act	ion on t	he comp	plaint was not
S No.			complaint?	taken then, w				reason for not
	F	7 6 - 1	Avg. Ba		taking action justified?			
1.		Good						No
2.		Good			☐ Yes ☐ No			
3.		Good			Yes No			
4.		Good						
5.	L	Good						No
6.		Good					-	
7.		Good					Yes _] No
8.		Good				<u> </u>	Yes _] No
9.		Good	l 🗌 Avg. 🗌 Ba	ıd	,		Yes _] No
10.		Good	l 🗌 Avg. 🗌 Ba	nd			, <u> </u>] No
11.		Good	l 🗌 Avg. 🔲 Ba	ad			Yes _] No
12. Good Avg.			l 🗌 Avg. 🗌 Ba	ad] Yes []No
Remarks:	Remarks:							
							2-	
			7				*.	



	Flat / bungalow No.	246	ATR Date	28/04/29
	Project	SOB - II	Complaint Date	23/05/09
	Customer Name	K. Y. N. DUR	1 (3/03/ /	
	Prepared By	K. VISYWESH	1	
	Project Manager's Sign	9	Admin Officer's Sign	THE STATE OF THE S
(Dochter K	Note: Original ATR shoul	d be sent to CR & a copy to	MD. CR to file original in	customer's file.
() Mark	Complaint S No.		Action Taken	

Complaint S No.	Action Taken
1>	dandling of and a clerate a contract
	Accordence to your specification in complaint form Lefts 3937 set provided free free fost.
	form help 3437 Stt provided file & cost.
	as per as advite.
11/17	
Note: 1 Van the	and thirt 2 December 2

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	248	Date	28/04/2009	7
Project	SILVEROAK	phose II		
Customer Name		261A NAGSH		
Customer Sign	K.V. N. Duga	berger		
Phone No.	9700136898	email	magesh_karum	anchi @
			342	COM,

For office use only. (Do not write here)

Received by: Sign Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions	
	I would like to bring it to your notice that according to the repections poolided at the time of booking both will be provided in each wed rooms and kitchen. But now at the time of pocession it is treated as changelds under entra specifications.	(39.3784)



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.

Flat / bungalow No.	246	Date	11/04/2009						
Project	SILVERDAK	Phase II		-					
Customer Name									
Customer Sign	Olleyel			_					
Phone No.	9618847647	email	nagesh Karuno	Inchi e					
number to each complaint S No Complaints 8 1) powdu 2) AURICCIS 87 Marked 4) Massile	ot write here) well Sign e sent to Accountant for filing. 3. CR can attach copy of the Suggestions Room (Enkart of fifther of the Bed Room) brocker fills	Date: ng & a copy each to MD & nis form for emails & other far) file bus Should by 8 Hole file bus A cubilence	complaints received. Chen. Hisoly. uocken						
6) Goto	Should be Bed Room to Bed Room to be	180/- 10:1	work, with he	enldini					
8) Mriter	Bed Room for	Tet would Mix	ter & Shower	hold.					
9) phone	two pla	when In bou	ix I the bangle	en.					
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Flat / bungalow No.		16		ATR Date		26/16/09.			
Project		5.0.13-1		Compl	aint Da	te	5/3/09		
Customer Nar	ne		Debasish	das			men appears on the papers of contraders of the		
Prepared by	V. Dar		Date	26/	6109	Sign	general to a recommendation of the second section of the section of the second section of the section of t	VA	
Project	Ranji		Date	\ X	> /	Sign			
Manager HO receipt da		neo.		Sign					
Checked by N		7k	7/01	MD Si	gn				
MD's Remarl		1	4-1-		1440				
1110 6 11011		-		e and the second se		***************************************			
CR to send le	tter to	Ye	s No	For fil	ling	1	Ύe	s 🗌 No	
customer CP will so	and a con	V of ATR	and complaint to	OC imme	diately af	ter the red	ceipt of the	ne ATR. QC will	
send their report complaints file.	t on the A	TR to the	e MD within 3 wor	king days	. Aruna t	o file to fi	ile it in N	IDs pending	
Complaint	Oualit	y of acti	on taken by Site	e Engg	If act	ion on t	he com	plaint was not	
S No.		on	complaint?		taken then, was the reason for not taking action justified?				
and the second of the contract		70.04	□ Avg. □ Ba	d	Wes No				
1.	L	Good			☐ Yes ☐ No				
2.	Ņ	Good				☐ Yes ☐ No			
3.		J Good			Yes No				
4.			Good Avg. Bad		JYes No				
5.			Good Avg. Bad		□ Yés □ No				
6.		Good	Parameter Committee Commit		Tyes No				
7.		Good					Yes [] No	
8.		Good					Yes] No	
9.		· · · · · · · · · · · · · · · · · · ·	l 🗌 Avg. 🔲 Ba] No	
10.		Good	The second secon] Yes _		
11.		Good				L] Yes [] No	
12. Go			d 🗌 Avg. 🗌 Ba	ad] Yes [No	
Remarks:			da la companya da la		Name - Na		aparan a de promoción de la companya		
An array of May 12, which is different reasons a made contemporaries for different reasons years. In									
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And the state of t	and and happy and deligate supplements	g a la force and a service deliver and their	n y viga va ski likigami di nava ni ya ya sanishikili i iziya.	age process recovered to the constitution					
manifold other any medical Processing States on Special States and	to the second of		 A service (A) of the second section of the second section of the second section (A) is a second section of the second section (A). 						
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Flat / bungalow No.	16	ATR Date	6/3/09
Project	806-1	Complaint Date	5/2/09
Customer Name	DEBASI	LA DAS	1901
Prepared By	RANTIT	W-	
Project Manager's		Admin Officer's	
Sign	• • • • • • • • • • • • • • • • • • • •	Sign by to MD. CR to file original in	

Complaint	Action Taken
S No.	(16)
1.	ALREDDY THIS WORK COMPLETED. WORL COMPLETED. M.D. HAS MOT APPROYED.
\mathcal{Q}	WORLL MOAS COMPLETED.
3.	WORLL COMPLETED
A.	M.D. HAS MOT APPROVED.
(-	ACCEPTED WE THINK THE
6.	MID HAS NOT APPROVED
7.	do '
-	
A THE PARTY OF THE	
The second secon	
	1 1 2 11 storms like "Work completed"

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.



· · · · · · · · · · · · · · · · · · ·		
Elat / bungalow No.	Date 5/MAR/2009	
Project	SILVER OAK BUNGALOW	
Customer Name	DEBASISH DAS	
Customer Sign		
Phone No.	9440134143 email DEBASISH.DAS@L	-IVE

Deceived	e use only. (Do not write here) by: Wilcon Sign Date: 6 3 09	
Note: 1. (number to	Original should be sent to Accountant for filing & copy each to MD & CR. 2. Give a serial o each complaint. 3. CR can attach copy of this form for emails & other complaints received.	
S No	Complaints & Suggestions	
	Sacroga in 1 st floor Bed nears & stainers well to be attended	<u></u>
2.	Water clagging in lane no 1 during rains	Centor
3.	no proper maintenance of lation and	plan
4.	I toilet switch board was fixed behind	the
	door. Difficult to operate at night.	
51.	Crocks on the Galls from next to flow to be attended	
6.	Generator connected switch is too high which to be	
	skifted from Kain switch board to a lower switch board.	
	The Plug point of the back yard to be shifted to	
	The Terres.	
		-
		4
	``	1
		-



Flat / bungalow No.	16	Date	5/MAR/2009
Project	SILVE	ROAL BUN	SGALOW'
Customer Name	DEBASI	SH DAS	
Customer Sign	1		
Phone No.	9440134	143 email	DEBASISH. DAS@ LIVE, COL

For office use only. (Do not write here)

Received by:

Sign

Date:

CRUPA Sign

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Sacpage in 1st floor Back noons & staircase wall to be attended
2	Water clogging in lane no 1 during rains
3	no proper maintenance of labor and
4	I toilet Switch board was fixed behind
	close. Difficult to operate at night.
<i>5</i> .	the state of the s
6	Generator connected switch is too high which to the
	shifted from Main switch board to a lower switch board.
*7.	The Plug point of the back yard to be shifted to
	the terres.

Flat / bungalo	lat / bungalow No. 42			ATR Date		2616109		
Project		ی ک	ウ・B-I	Comp	laint Da	Date 2/4/09		14/09
		B. Sheet	a Sus	a Susendre Zan)		
Prepared by	V. Ran	resh	Date	26/6	109	Sign		W
Project Manager	V. Ram Banj	姑	Date	X		Sign	· · · · · · · · · · · · · · · · · · ·	
HO receipt da	ite	Si		Sign			,	
Checked by N	MD on	7799 MDS		MD S	ign		n	
MD's Remark	KS:							
						F	<u> </u>	
CR to send le		Ye		For fil	_		Ye	
	end a copy on the A	of ATR	and complaint to MD within 3 wo	QC imme	. Alulia v	o ino to in	10 10 111 111	
Complaint	Quality	of action	on taken by Si	te Engg	If act	ion on th	he comp	plaint was not
S No.	•	on o	complaint?		taken then, was the reason for not taking action justified?			eason for not stiffed?
1.	· F	Good	Avg. Ba	ad	Yes No			
2.	<u> </u>	Good			Yes No			
3.		Good			Yes No			
4.	L	Good			Yes No			No
5.	<u> </u>]Good		ad		Yes No		
6.	L]Good	<u> </u>	ad	Yes No			No
	L:	⊒Good ∏Good	ㅁ	ad	Yes No			No
7.	L.	Good Good		ad	☐ Yes ☐ No			No
8.	Ŀ	ر س	Avg. B				Yes	No
9.	L			ad	<u> </u>	Ī	Yes	No
10.	<u> </u>	- Car	·	ad	☐ Yes ☐ No			No
11.	L			ad				No
12.	L		l ∏ Avg. ∐ B					
Remarks:								
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ACTION TAKEN REPORT (FOR COMPLAINTS)

	LAKEN KEN	ATR Date	28/409
at bungalow No.	AL	Complaint Date	25/4/09
roject	SOPT	Semolia Rao	Boppudi
ustomer Name B	#96 1 a.s.	CINOVAL / CO	The second secon
repared By	- R. Vikas	Admin Officer's	
Project Manager's	X	Sign	t in outputer's file
Sign Note: Original ATR should be se	ntio CR & a copy	1 \(\lambda\) D. CR to the origina	in in contract
Note: Original Services		Action Taken	
Complaint			La company of the com
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Note: 4. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed".

Note: 4. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed".

"Beyond our scope of "Changes not permitted - work not taken up". "Kent pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	42 PH-1 Date 25-Apr-09
Project	mente and slow Homes, Cherlapally
Customer Name	Dr 12. Shesha Sundia Rao Bopfadi
Customer Sign	
Phone No.	96/8/82/// email

S No	Complaints & Suggestions
J.	Door sloppers at 2 bleces
2.	Gas bibe (drill hole) here in manile
3.	1-1 1 back cut of accor
4.	Charles and Mining Court States
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6.	Coacho la comina Mes
み 、	Cracks in wells and 4 ant hills Colon
8.	Civil into Cornect the 2-3 sq. 75 area for
	tiles adjusting to bothland aumaged from
9,	Clean and will in backyard
10	Way talk fortune at all all the state of the
	coing in lover ladroom from bathmon
11	cleaning of arethead water table.
12	Regulator Color al martin backroom

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For ATR on Complaints.

Flat / bungalov	alow No. 208 AT		ATR D			26/6/09.		
Project			0.8-11	Compl	Complaint Da		311109	
Customer Name		C. Sheen		n	*			
Prepared by	Viz	mech	Date	241	16109 Sign			W-
Project Manager	Zanji	itty Date		4	Sign		·	
HO receipt da	te		9	Sign				
Checked by M	ID on	11	7/04	MD Si	gn		1	
MD's Remark	s:	11						
						5 -	30	
CR to send let			s 🗌 No	For fil	_	,	Ye	
	and a copy on the A	of ATR	and complaint to MD within 3 wor	QC immed king days	diately at . Aruna t	fter the re o file to f	ceipt of t	he ATR. QC will fDs pending
Complaint S No.	Quality		on taken by Sit complaint?	e Engg	If act	n then, v	vas the raction j	plaint was not reason for not ustified?
1.		Good	Avg. Ba	d	Yes No			
2.		Good	Avg. Ba	d	Yes No			
3.] Good	Avg. Ba	ıd	Yes No			
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Flat / bungalow No.	208	A'TR Date	10/56/01
Project	80B - D	Complaint Date	3101/09
Customer Name	4. 30E	env	
Prepared By	K. xash	went-	
Project Manager's		Admin Officer's	
Sign	CP & a	Sign conv to MD CR to file original	n customer's file.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint			Ac	tion Take	ń	
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Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Deiph Carti GP.Y

COMPLAINT & SUGGESTIONS FORM.

	COMPLAINT & SS	
1 - No	Date 310009	
Flat / bungalow No.	208	
Project	10	
Customer Name	K. SREENU	radik mail
Customer Sign	K. Irem. Squener KSE	0000
Phone No.	19177101	

For office use only. (Do not write here)

Received by:

Control Sign

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

ımber u	p each complaint. 3. CR can attach copy of this total
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	from water-Tank is not work for the pipe water is Elowing on the wall. The trupipe
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El-+ / hymanlow No	Date	13/05/2009
Flat / bungalow No.	108	
Project	SOB	
Customer Name	K. SREEMU	
Customer Sign	K. Cageni	
Phone No.	email	

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For offic	e use only. (Do not write by: G-Vaccy Original should be sen	Sign	CALL T	Date:	13/2/09
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number 1	Original should be sent to each complaint. 3. Ch	can attach copy of t	his form for emai	Is & other complain	ms received.
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BUNGLOW-208 Maintanance Complaints

House whomen: Pd Karm Sanjay.

- 1) Water Flow in tap's is dead slow- Its taking so times of more time than what it can be done. Klater Flow problem is the with both Barcheter and Manjeera water.
 - 2) Electricity Switch boards are fixed very discotely. Needs stang foring.
- 3 lights & Fans ove not consistently wolling when Electescity power Generator is Orl.
 - (No availability of Baniliards) snookers Queve-struces & Balls, Shuttle cocks.
 - (3) Swimming. pod water needs to be changed, as the current wanter is giving Itching Skin problems as the coaster is not changed for a st long +> M2

Flat / bungalow	No.	7	.07	ATR Da	ate		261	6109
	110.			Compla	int Da	te	23	12109
Project	_	5''	<u> </u>	hankal				
Customer Nam			Davi S	26/6		Sign		
Prepared by	ViRo	rnech th	Date	-		Sign		
Project	Ranji	5	Date	1			F	
Manager HO receipt date	e			Sign				
Checked by M		1	7/04	MD Si	gn ———		n	
MD's Remark			/ (' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '					
		-				F -	Ψ̈́e	es No
CR to send let	ter to	Ye		For fill	_			
customer		CATE	and complaint to	OC immed	liately a	fter the re	ceipt of t	he ATR. QC will MDs pending
Note: CR will ser send their report	nd a cop	y of Alk TR to the	MD within 3 wo	orking days.	Aruna	to file to f	file it in N	ADs pending
complaints file.	021							
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Complaint S No.	Quant	y or acc	complaint?		take	n then,	was the	reason for not
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Ath date 18/00/24

Flat / bungalow No.	207	Date 23f s/09	
Project			
Customer Name	1	need. Blo S. Rome Kanne La.	Dro with
Customer Sign	Souls		
Phone No.	984884233		

For offic	e use only (Do not write here)
Deceiver	hw 16 - 1004 1 100 Sign Date: 123/2/09
Moter I	Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial
number 1	to each complaint. 3. CR can attach copy of this form for emails & other complaints received.
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	ma fu is alies or it redim

	2.2	ATR Date	i8	100-1	09
Flat / bungalow No.	207	Complaint Date	23	1 1	0.9
Project	80B-D	Complaint Date	100	1071	<u> </u>
Customer Name	A. Rang				
Prepared By	K. Yohnah	0.00			
Project Manager's		Admin Officer's			
	CP & a copy	Sign to MD. CR to file original	in custor	mer's f	ile.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No. 1) Work Campleted. 2) Work Campleted. B1 Work Campleted.	<u></u>
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Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

lat / bungalov	v No.	2	61	ATR Da				1
Project			0.3-1	Compla	int Da	te	1_3	316109
Customer Nan	ne		Urga Das			Cian		12/12
Prepared by	V. Ra	mesh	Date	2616	109	Sign		
Project	Bart	114	Date	X	./	Sign		
Manager	L	/ 		Sign		!		
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Note: CR will so send their repor- complaints file.	end a cop t on the A	y of Alk TR to th	and complaint to MD within 3 wo	orking days.				
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9.			<u> </u>	Bad D. 1	<u> </u>	<u>_</u>	Yes	 No
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11.				Bad	-	L	Yes	No No
12.		Go	od Avg.	Bad		L		
Remarks:								
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Flat / bungalow No.	261 Date 13/6/09
Project	
Customer Name	DURGA DASS
Customer Sign	
Phone No.	9849887744 email

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For office use only. (Do not write here)		Date:	13609
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		ATR Date	18/06/09
Flat / bungalow No.	261	Complaint Date	13/06/07
Project	SOB - 11		191001-
Customer Name	DURGA DA	35	and the same
Prepared By	R. VIBHWE	5 <i>H</i>	
Project Manager's	*	Admin Officer's Sign	
Sign	CP & a con	y to MD. CR to file original i	in customer's file.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint			I	Action	Taken		
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Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

ATR Date

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Flat / bungalow No.	249	ATR Date	#8/05/05
Project	SOB-D	Complaint Date	28/05/08
Customer Name	· A.K.	MORDIN.	
Prepared By	K. V/shwar		
Project Manager's	3	Admin Officer's	
Sign		Sign ND CR to file original	in customer's file

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file

Complaint	Action Taken	
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Flat / bungalow No.	249	Date	08/08/09
Project			
Customer Name			7
Customer Sign	Alu-		,
Phone No.		email	

Phone	No.		email		
Receive		Sign	Dir.	Date:	09/05/09
number	Original should be sent to each complaint. 3. CR	can attach copy of t	ling & a copy each	to MD & ls & other	CR. 2. Give a serial complaints received.
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Project			SOB-I Com		aint Date 2/3/0°		3109	
Customer Nan	ne		AI J.K.					
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Note: CR will se	end a cop	y of AIK TR to the	and complaint to MD within 3 wor	rking days	. Aruna 1	to file to f	ile it in M	ADs pending
complaints file.	, 0,, 0,,0,1							
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Complaint	Quality	y or acu on	on taken by 5nd complaint?	C LINDS	take	n then, v	vas the	reason for not
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2.			Good Avg. Bad				Yes _	No
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and the state of t		Good		ad] Yes [] No
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Flat-/ bungalow No.	61	ATR Date	5	3 09
Project	0.00	Complaint Date	2	1369
Customer Name	Vijai Jek			
Prepared By	A.R. Kikos Ku	Madmin Officer's		
Project Manager's				-in Glo
Sign Note: Original ATR show	ld be sent to CR & a copy	Sign to MD. CR to file original in	customer	r s me.
		Action Taken		
Complaint		ACTION Taken		
S No.	1 1			
1. 100	k Completed.			
2- 4008	k Completed. k Completed L Completed	-		
3. Nos	1 Completed			
Ci. No.	au completé	a		
			.,	
			<u> </u>	

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	Date 2/3/09
Project	Rectification of plumbingets
Customer Name	Vijai TK
Customer Sign	Vijai TK
Phone No.	9290714397 email

For office use only. (Do not write here)

Received by:

Sign

Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
	The septic tank beside the brung 10 to 61
'/ -	Company of in our levisors. The Small
	in the sold of the partition
	in un bearable. It should be rectified immediately.
01	The over head water tank, was
2)	The Oul head warn county was
	repaired to automatic stopage
	Ton alor the work men to ca
	repaired to automatic stopage of Water. The work men told of (Naraya ha with plumber Granesh)
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
	installed, and they would come
	next day to check , The Thom/5 days
	are over. No one come to check
- 3	water over-flower during night times
_3)	
_	matically. Saturday 20/2/09 has
	Sprinkled with water lester day and
	matically. Saturday 28/2/09 was sprinkled with water. Festerday and to day, no women came to water The lawns.
	The lawns.
4)	The garbage trys collecting garbage
	is en atic. He skips for Two days,
	The lawns. The garbage troys collecting garbage is en atic. He skips for two days, except on his off Sunday the should be 62000000 for his absence.
	be warned for his absence.
Sug ;	festions. A note book to be maintained, when
sat	ering the lawns by worker sight wo
ak	except on his off Simday The Showled be warned for his absence in the stranger of the maintained, when exing the lawns by workers. Sign to be en by the residents. Thanks.
17°	in cuts (state elet) to all the
owe	in Culs (State Rec)
	To 11 Maria Vone

Flat / bungalov	v No.	57		ATR D	ate			16/09		
Project		S0B-1		Compla	Complaint Date		213	3/09		
Customer Nam	ie		A.KUMAR							
Prepared by	V · Ram	esh Rido	Date	26/14	109	Sign		#		
Project Manager RANT		Date 1			Sign					
HO receipt date					Sign					
Checked by MD on		7	701	MD Si	MD Sign		k			
MD's Remark			-/-							
1410 5 2 10	the time constitution of the constitution of t									
CR to send let	tter to	Ye	s No	For fill	ing		Ye	s No		
customer		AND THE PERSON NAMED IN COLUMN TWO		OC imm	liotaly a	fter the re	ceint of t	he ATR. QC will 1Ds pending		
Note: CR will se send their report complaints file.	on the A	TR to the	and complaint to MD within 3 wo	orking days						
Complaint	Quality	of acti	on taken by Si	ite Engg	If ac	tion on t	he com	plaint was not		
Complaint S No.	Quart	on	complaint?		take	n then, v	was the	reason for not		
				1	taking			action justified?		
1.		J Good	. [] 8 []	ad	Yes No					
2.		J Good	· [] 8 []	Bad	☐ Yes			No '		
3.		Good	* [] * * * 8 * []	Bad] No		
4.		Good	d 🗌 Avg. 🔲 E	3ad] Yes [No		
5.		Good	d 🗌 Avg. 🔲 F	3ad		<u></u>] Yes [
6.		Good	d 🗌 Avg. 🔲 I	3ad] Yes [] No		
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8.		Goo		Bad] Yes [No		
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10.		☐ ☐Goo		Bad] Yes [] No		
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		- 10 mm and 10 m		and the second s	And the same of th		The state of the s	and the state of t		



Flat / bungalow No.	.57	ATR Date	4/3/09
Project	SOB-I	Complaint Date	2/3/09
Customer Name	R.A. Kuma	1	
Prepared By	A P. Skorke	Imal	
Project Manager's		Admin Officer's	
Ciam	6/	Sign to MD. CR to file original in	a customer's file
AL O : Tall ATD chou	IA ha capatan CR & a conv	to MD. CK to the original h	i customer s mo.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
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2.	work Completed.
3.	Work Completed work Completed work Completed
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	the const brief 2. Do not repeat the complaint, 3. Use terms like "Work completed",

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	\$57 Date 2 3 09
Project	Phase
Customer Name	B. A. Kumar
Customer Sign	Trus kurar
Phone No.	9490121603 email
	•

E eE	e use only. (Do not write here)
	S. C. Sling & a converge to MI) & CR. Z. Give a serial
number to	Original should be sent to Accountant for Itling & a copy cach to the complaints received. o each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
1.	Severe Seeparage in Straty Place
2	Kitchen Bosin dramage Pipe demaged
3.	volve for opening water for laule
	is not wonling Properly.
	N N

Flat / b	ungalow No.	Date 5 3 09
Project		Phase ?
Custon	ner Name	B. A. Kurai
Custon	ner Sign	MAS KILLON
Phone 1	No.	9490121603 email
TD 600		
Received	e use only. (Do n	Sign Date:
Note: 1.	Original should b	be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial to 3. CR can attach copy of this form for emails & other complaints received.
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	Seven	Sechanage in Straty Place
2	ki tehe	en Borin dranage Pipe drunges
3.	volve	too opening wales for land
	w n	ot working properly.
	1	

Flat / bungalow No.		341		ATR Date		2616109		
Project		S0B-TD		Compl	Complaint Date		1816109	
Customer Name		B. Mo		han				
Prepared by	V.Ra	meth Date		261	2416/09 Sign			
Project Manager	V. Ranj Ranj	ith.	Date	\ <u>\</u>	Sign			
HO receipt da	te			Sign				
Checked by M	ID on	7/1	7/01	MD S	ign		h	
MD's Remark	ks:	' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' 						
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CR to send le		Ye		For fil	_		Ye.	
customer	end a copy	of ATR	and complaint to	QC imme	diately a	ter the re	ceipt of the	ne ATR. QC will
send their report complaints file.	on the A	TR to the	MD within 3 wor	rking days	, Aluna t	0 1110 to 1		
Complaint	Quality	of acti	on taken by Sit	e Engg	If act	ion on t	he com	plaint was not
S No.		on	complaint?		taken then, was the reason for i			reason for not
					taking action justified?			
1.		Good			☐ Yes ☐ No			-
2.		☐ Good						
3.		Good	Avg. Ba	ad 				
4.		Good	Avg. 🗌 Ba	ad				No
5.		Good	Avg. 🗌 Ba	ad				No
6.		Good	Avg. B	ad] No
7.		Good	l Avg. B	ad			Yes _] No
8.	<u> </u>	Good	I Avg. B	ad			Yes _] No
9.			I Avg. B	ad] Yes [] No
10.	<u>-</u> -	☐ ☐Good		ad] Yes [] No
11.		Good		ad] Yes []No
12.	<u> </u>	Good	- LJ O LJ	ad] Yes []No
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Remarks:	·							
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				<u> </u>				
						<u> </u>	<u>P</u>	

Flat / bungalow No.	341	ATR Date	15/06/09
Project	SOB-I	Complaint Date	18/06/09
Customer Name	B. MOHAN		,
Prepared By	A, SORES	#	
Project Manager's		Admin Officer's	
Sign	GD 6	Sign	in customer's file

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.		A	action Taken	
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			amplaint 3 Use terms like "Work completed	<u> </u>

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed". "Changes not permitted – work not taken up", "Kept pending at customer's request". "Beyond our scope of work". etc.

sob

From:

"Anand Mehta" <anand@modiproperties.com>

To:

"sob" <sob@modiproperties.com>

Sent:

15 June, 2009 10:36 AM

Subject:

Fw: Minor change in villa 341

---- Original Message -----

From: Mohan Vamsi

To: anand@modiproperties.com
Cc: ranjith@modiproperties.com

Sent: Thursday, June 11, 2009 1:30 AM Subject: Minor change in villa 341

Dear Mr Mehta.

I Mohan, Owner of Villa-341, Silver Oak Bungalows-III, Cherlapally, request you to grant permission to replace the external flooring tiles and the main door provided, with ones of our choice.

With due respect to your idea of maintaining uniformity in the township, I feel my request is not violating your idea, as the flooring tiles will be covered by the gate, and cannot be seen by anyone other than those inside. And as the main door is not faced directly to the road, partially covered by the gate and falling in deep shadow of porch, an outsider gets only a vague look at it.

More over my plot is in the last but one position to the end of the street, having only 4 plots in all, and only one family having to cross us, it wont be mostly observed.

We would be very thankful if you could accept our request, as it involve our family's taste and sentiment, who are going to live in it from now on.

Warm regards,

Mohan



Flat / bungalow No.	341.	Date	13.6.05
Project	1:208.1	lack who	elevante
Customer Name	KOHA	12HAUG	
Customer Sign	1.10.2	Ail	
Phone No.		email	

Date:

For office use only. (Do not write here)

Receive	d by:	Sign			Date:			
Note: 1.	Original should be se	nt to Accountan	nt for filing &	& a copy eacl	h to MD &	CR. 2. 0	îive a se	rial
number	to each complaint. 3.	CR can attach c	opy of this f	orm for ema	ils & other	complai	nts recei	ved.
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2 1/0	Complaints & 3	uggestions						
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From:

"Anand Mehta" <anand@modiproperties.com>

To:

"Narshima" <cr@modiproperties.com>

Sent: Subject: Friday, June 12, 2009 12:49 PM Fw: Minor change in villa 341

---- Forwarded Message ----

From: Mohan Vamsi <info2vamsi@yahoo.com>

To: anand@modiproperties.com **Cc:** ranjith@modiproperties.com

Sent: Thursday, 11 June, 2009 1:30:48 AM

Subject: Minor change in villa 341

Dear Mr Mehta,

I Mohan, Owner of Villa-341, Silver Oak Bungalows-III, Cherlapally, request you to grant permission to replace the external flooring tiles and the main door provided, with ones of our choice.

With due respect to your idea of maintaining uniformity in the township, I feel my request is not violating your idea, as the flooring tiles will be covered by the gate, and cannot be seen by anyone other than those inside. And as the main door is not faced directly to the road, partially covered by the gate and falling in deep shadow of porch, an outsider gets only a vague look at it.

More over my plot is in the last but one position to the end of the street, having only 4 plots in all, and

only one family having to cross us, it wont be mostly observed.

We would be very thankful if you could accept our request, as it involve our family's taste and sentiment, who are going to live in it from now on.

Warm regards,

Mohan



Flat / b	ungalow No.	341	Date	Mull	۶,
Project	and the state of t	JILUK N	Date OHU BOX	1 20012	<u> </u>
Custon	er Name	B. HOH	ANI	· ·	*
Customer Sign		6. Mail			^
Phone No.		24401946		usususu	seities & Q
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For offic Received	e use only. (Do n		V Las	Date:	thelos.
Note 1	Original should b	e sent to Accountant	for filing & a copy each by of this form for email	to MD & CR. 2. Gives	a serial
number	o each complaint	. 5. CK can attach cop	by of this town for chan	S & other congruence	
S No	Complaints &	& Suggestions			and the second s
		16.3	wich wish	SAED,	and the second s
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					· walkani
	1				

From:

<jagdish@modiproperties.com>

To:

<cr@modiproperties.com>

Sent:

Monday, March 30, 2009 4:29 PM

Subject:

FW: request of early delivery

Original Message:

From: Mohan Vamsi info2vamsk@yahoo.com Date: Mon. 30 Mar 2009 03:45:20 -0700 (PDT)

To: jagdish@modiproperties.com, ranjith@modiproperties.com

Subject: request of early delivery

Dear sir.

1 B.Mohan, V.V.Ramana, Owner of bungalow No 341, Silver Oak Bungalows-III,

Cherlapally.

request an early delivery of the Bungalow, as I intend to occupy it around

the month of June.

I also have requested the site Engineer to look into the rear compound wall

basement,

which has occupied upto 6inches of my setback, leaving me with only 2feet

of workable space.

for the maid, washing, drying and cleaning utensils. If the basement can

be relocated.

further into the neighbours site, where it poses no obstruction, as he is

at a higher level

and the basement will be under his FFLevel.

I request you to cast wardrobe shelves in all 3 bedrooms in RCM, as it

would be inconvenient

and expensive for me to get the whole unit built in wood.

Therefore, I request you to grant my proposals, as they are important to me.

Regards.

B.Mohan.V.V.Ramana

9490194077

mail2web.com - Enhanced email for the mobile individual based on Microsoft® Exchange -.http://link.mail2web.com/Personal/EnhancedEmail

Flat / bungalow No.		65		ATR Date		2616/09				
Project		5.0.B-I		Complaint Date		25/4/09				
Customer Nam	ne		Patri	shwar						
Prepared by V-Ra				26/6/09		Sign		1		
Project Manager		it, Date		×		Sign				
HO receipt date				Sign						
Checked by MD on		7/0/09		MD Sign						
MD's Remarks:										
÷ /										
CR to send letter to		Yes No		For filling		Yes No				
Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.										
Complaint Qualit		y of action taken by Site on complaint?		e Engg	If act	ion on t	he com	plaint was not		
					taken then, v			vas the reason for not		
		VGood □ Avg. □ Bad		ad .	taking action justified?					
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5.		Good Avg. Bac					Yes No			
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Remarks:										
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Flat bungalow No.	65 ATR Date	28/4/09
Project	SoB-I Complaint Date	25/4/09
Customer Name	1.10ESMA	•
Prepared By	A R Vikas kumas	1 800
Project Manager's	Admin Officer's	
Sign Note: Original ATR shot	ild be sent to CR & a copy to V D. CR to file original in	customer's lile.

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Complaint		Action Taken
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	Land or was a second or the second	he complaint. 3. Use terms like, "Work competed",

Note: 4. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like, "Work completed", "Changes not permitted -- work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.

FAN NO. :04027544038 AFT. 25 2003 03:15FT =1

Flat / bungalow No.	45	Date 23.4.09
Project	LiLUEA	sale howadows
Customer Name	BRCH RUSE	AN CAN
Customer Sign		4 Lie Brandley Arionided by
Phone No.		email Veuteat Lodge maner
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	bungalow No.		Date		The second secon
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Custo	mer Sign		·	Now or statement between the same statement of the same statement	The same of the sa
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Page of 2

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COMPLAINT & SUGGESTIONS FORM.

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Customer Name	RATION SW	in Th		
Customer Sign	As. Acrituli	wallow 2d.	brosided by	M.M.
Phone No.	е	mail Veulcat	Ledy broner	p. J. B. b.
For office use only (Do no	nt write here)		/	13

Received by:

Sign

Date:

Date:

Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

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Flat / bungalow No.	Date	
Project		•
Customer Name		
Customer Sign		
Phone No.	email	

For office use on	ly. (Do not write here)					
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Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial						
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Flat / bungalow No.			54		ATR Da				12/09
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Customer Nam	e			lin		umai			AH -
Prepared by	V. Zar	nech	Date		2416	109	Sign Sign	<u> </u>	
Project	V. Ranj Ranj	it	Date		X		Sign		
Manager		//-)			Sign		<u> </u>		
HO receipt dat Checked by M			10101		MD Sig	gn		2	•
MD's Remark			-/ -	<u> </u>					
MD 8 Kemark			· · · · · · · · · · · · · · · · · · ·				· Ş -	<u>;</u>	
CR to send let	ter to	∏Ye	s No		For fill	ing	•	Ýe	es 🗌 No
andomer					OC immed	liately a	fler the re	ceipt of t	he ATR. QC will MDs pending
Note: CR will se send their report	nd a cop	y of ATR	and complai	int to 3 woi	king days.	Aruna	to file to	file it in N	Ds pending
send their report complaints file.	on the A	IK to th	MINIM CIVIL	J ,, ()1					
complaints the.					- Francis	Ifac	tion on	the com	plaint was not
Complaint	Quality	y of act	ion taken b	y Sit	e Engg	11 ac	n then.	was the	reason for not
S No.		on	complaint'	'		unc	taking	action j	ustified?
		Good Avg. Bad Good Avg. Bad			Yes No				
1.	. [— Ē	Yes]No	
2.	[<u>_</u>	Yes]No	
3.		Goo					<u>_</u>	∃ Yes [
4.		Goo			ad		<u>_</u> _	Yes	INo
5.		☐ Goo			ad		<u></u> Т	Yes [
6.		Goo	d		ad	-	 	Yes	No
7.		Goo	d Avg.		ad	ļ	<u>L</u>	Yes	No
8.		Goo			Bad	<u> </u>	L		No
9.		Goo	od Avg.		Bad	,	L 	Yes	No
10.		Goo			Bad		L	Yes	No
11.	1	Go			3ad			Yes	
12.	1	Go	od \square Avg.		3ad			100	
Remarks:									
					-				
			·				<u> </u>		-

YENOD KUMARAN

Flat / bungalow No.

Customer Name

Project

ATR Date

Complaint Date

, c. 01-8			Sign y to MD. CR to file origina Action Taken	<u> </u>	
Complaint		-Man-	Action 1		ď
S No.		01	1	:	
1.	work	complete	pl ·		
			· ·		9
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	1				
	T. C.				
	_	*			
_			epeat the complaint. 3. Use up", "Kept pending at cust	1'l- "Work com	pleted

		Date 12 02 2009	
	Elat / bungalow No.	DH	
.	Project	SILVER DAK	
	Customer Name	VINOD KUMBROW	1
	Customer Sign	UNIMON. jemail	
	Phone No.	9177447780 email	
			~

For office use only. (Do not vertically the Received by: Note: 1. Original should be senumber to each complaint. 3.	write here) AOO Sign ent to Accountant for filing CR can attach copy of this	& a copy each to MD & form for emails & other	CR. 2. Give a serial complaints received.
number to each complaint. 3.	CR can attach copy of this		

	Complaints & Suggestions
No	Complaints a subset
	Complaints & Siggestions 1 would like to puchase the pressure Purp as negotroded by Modi flooriestics purp as negotroded by Modi flooriestics be installed in my front floor
	I won stored by woods to
	purp as 100
	to be installed in
	bethnoons.
	The pressur water pressure on de
	Fixt floor is very low & is country
	I to floor is vay
	1 inconscere
	Me let me know su anot then to.
	Me les la be worther
	the name the chaque
	1 400
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		Data	12/02/2009
Flat / bungalow No.	54	Date	12 02 2007
Project	SILVER OF		
Customer Name	YINOD KU	MARAN	
Customer Sign	William	+:	
Phone No.	917744778	o email	

	(Continuity horse)	
For offic	ice use only. (Do not write here)	Date: 12 2 09
Note: 1. number t	red by: Samuel Sign 1. Original should be sent to Accountant for filing & a copy each to to each complaint. 3. CR can attach copy of this form for emails	to MD & CR. 2. Give a serial & & other complaints received.
S No	Complaints & Suggestions	
	I would like to pucha	re the pressure
	I would dike to puchan purp as negotrated by to be installed in my	Modi Harris
	to be installed in my	27512 21001
	bethroons.	complete on the
	The presser wester The pr	o is country
	Fixt Hoor is very som	3
	the name the chaque to	le amont 9
	the cheque do	be writtento.
	the maine	
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		-

Flat / bungalow No.

346

ATR Date

Project		5.	0.B-D	Complaint Date		11109		
Customer Nar			Meenals		Cando	,		1 1
Prepared by	V.Ro	unah	Date	26/16	109	Sign		W.
Prepared by V-Roman Date Project Rayith Date Manager			X	/	Sign			
HO receipt da	ite		./ .	Sign				
Checked by N	ID on		10/04	MD Si	gn ———		W ₃ ,	
MD's Remarl	ks:		((
						- -		
CR to send le customer		Ye		For fill		0 11	Ye	
Note: CR will so send their report complaints file.	end a copy t on the A	y of ATR TR to the	and complaint to MD within 3 wor	QC immed king days.	Aiulia i	O IIIC to II	io it iii iv	120 posterno
Complaint	Quality	y of acti	on taken by Site	e Engg	If act	tion on t	he com	plaint was not reason for not
S No.		on	complaint?		takei	n unen, v taking a	action i	ustified?
1	F	Good	Avg. Ba	d	taking action justified?			
1.	L	Good				T	Yes	No
2.	L	J Good					Yes	No
3.	L	7 Good					Yes	No
4.	L	Good					Yes]No
5.	L		· 🗀		* Yes No			
6.	<u> </u>	Good			Yes No			
7.	L	☐ Good			Yes No			
8.		Good			<u> </u>		Yes]No
9.		Good					Yes	No
10.		3 6000				<u>L</u>		No
11.			i Avg. Ba		<u> </u>		Yes []No
12.		Good	d ☐ Avg. ☐ Ba	ad			1 1 03 [
Remarks:	B	D,	D 40 D 0				14 [JN
	lh !		D / D			<u></u>],[] //
								-
								3:

Flat / bungalow No.	346	ATR Date	2.2.09.				
Project	800-111.	Complaint Date	31.1.09				
Customer Name	MEENAKSHI KANDALA.						
Prepared By	ARITMAS						
Project Manager's		Admin Officer's	(S)()				
Sign	N N	Sign	1 101				

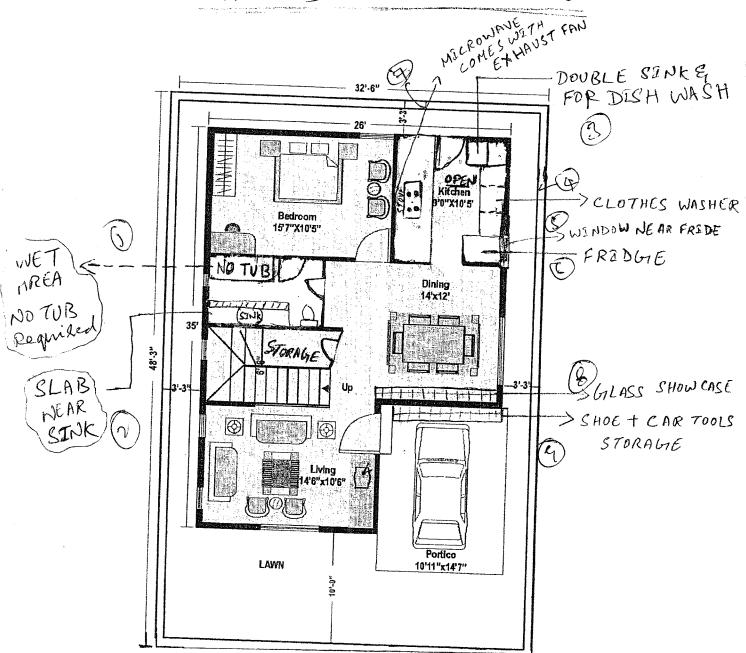
Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	He are not gring. (point noted)
<i>Q</i> ·	Not approved / by H.O.
3.	Sinks to be approved proutled by we owner
	& Dish worker elacheout points can be given
4.	Eleatrical point them be prouded.
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6.	- de -
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<u>&</u> ,	Not approved by M.D.
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10.	- do - '
11.	
12.	po we are not giving point potes
13.	he off provide.
14,	he arl pronte
many may a special and descriptions of the special and the special spe	
	(B): Ma Shelves and, Loaps, & Playform.
	Essay and and appround by 410,
	List 2 Use towns like "Work completed"

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

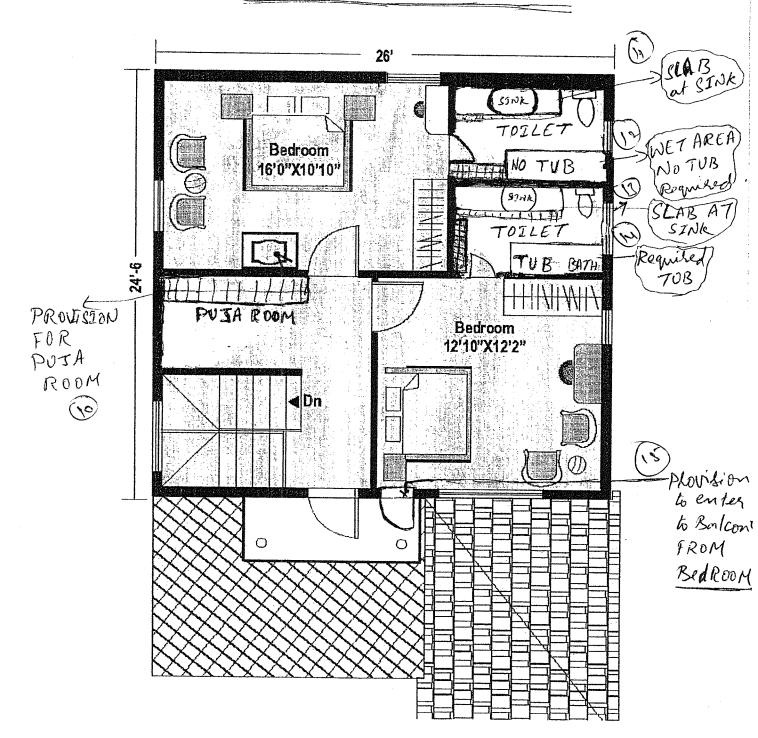
BANGALOW-346 CHANGES

GROUND FLOOR CHANGES

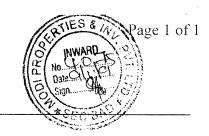


BANGALOW-346-> J FLOOR CHANGES

FERST FLOOR -> CHANGES



Flat / bungalow No.		18.31	ıb i	Date		J. J. D. Z	
Project		Silve	3	No Au	DONOGAI		
Custom	er Name	Heen	akrle	ilia	udale		
Custom	er Sign	blood					
Phone N	lo.			email			
Received Note: 1. (number to	Original should or each complain	Sign be sent to Accounta at. 3. CR can attach					ial '
S No	Complaints	& Suggestions		-			
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		<u></u>					
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							<u>:</u>
							MARKET WILLIAM ST.
							do accesso a conserva accessor
	-					ALABAMA TARANIA PARAMATAN AND AND AND AND AND AND AND AND AND A	
					AND	programme and the second secon	nan nama sa Mata Matanata Propinsi da
						w	
	1						



From:

"Meenakshi Kandala" <bbmeenakshi@gmail.com>

To:

"sob" <sob@modiproperties.com>; <anand@modiproperties.com>; <cr@modiproperties.com> "Mahesh Baddireddi" <mbbreddi@gmail.com>; "Kandala Rajamannar" <krm1945@yahoo.co.in>

Cc: Sent:

Friday, January 09, 2009 12:29 AM

Attach:

B346 Modification.pdf

Subject:

Silver Oak Bungalows Phase III B No 346 - Modification attached

ATTN: Anand & Customer Service:

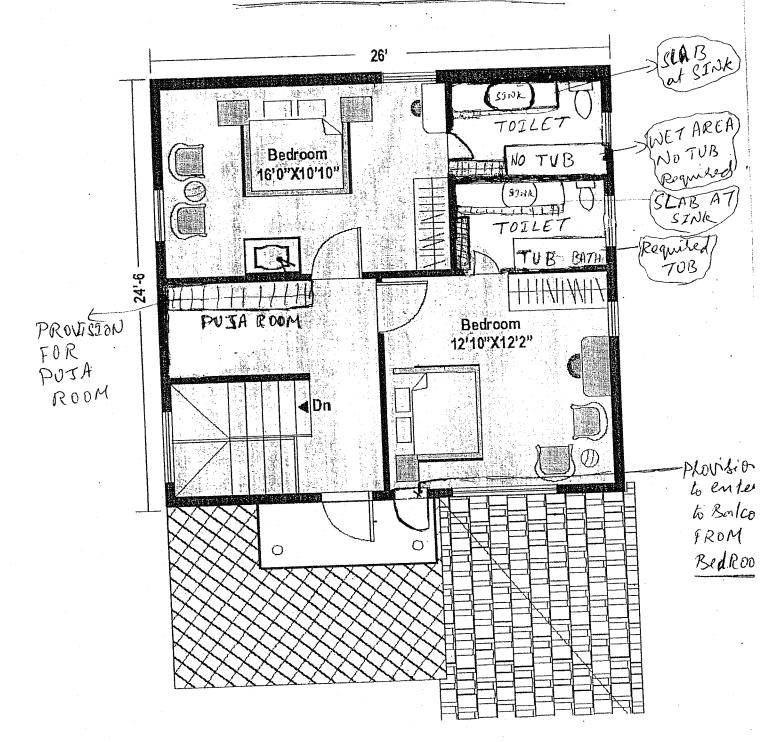
Pl. find the attached modification required for the bangalaw-346. confirm the changes and let me know if you required any clarification. Pl. confirm me on receipt of this email and changes to the Bangalaw-346

Thanks Meena

Many Thanks Meena

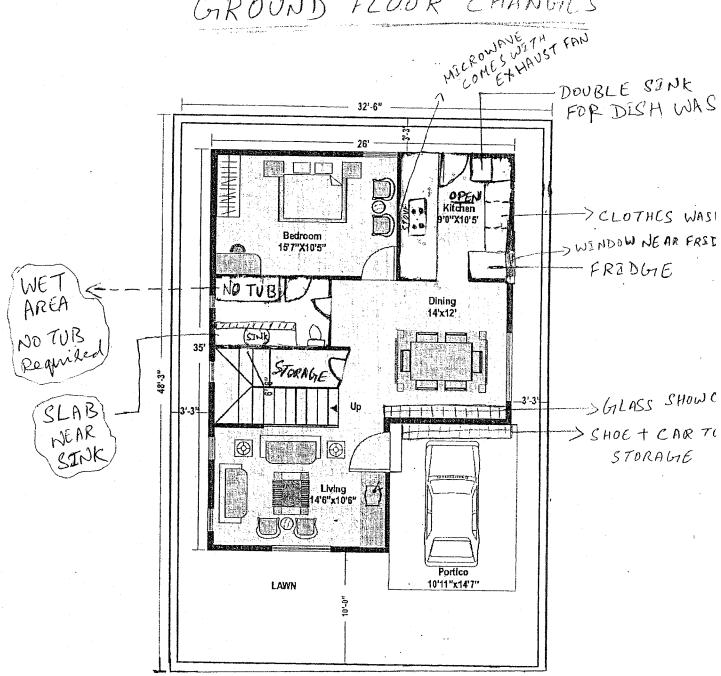
BANGALOW-346-> J FLOOR CHANGES

FIRST FLOOR -> CHANGES



BANGALOW-346 CHANGES

GROUND FLOOR CHANGES



Flat / bungal	ow No.	2	63	ATR	Date		2016109	
Project		SOB-I		Comp	Complaint Date		6/1/09	
Customer Na	ame			Rao				
Prepared by	V. Rar	nech	Date		16/09	Sign	\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
Project	Ranii	15 valueh	Date		6 109	Sign	× ×	
Manager HO receipt d	」 Inte	raiseh						
		~~~	1	Sign				
Checked by		5	16/09	MD S	ugn		A. Marian	
MD's Remai	rks:		· (					
CR to send lo		Yes		For fi			Yes No	
Note: CR will s send their report complaints file.	t on the A	of ATR a	and complaint to C MD within 3 work	QC imme cing days	diately aft . Aruna to	er the rec ofile to fil	eipt of the ATR. QC will le it in MDs pending	
Complaint S No.	Quality		n taken by Site omplaint?	Engg	taken	then, wa	as the reason for not ction justified?	
1.		LGood [	Avg. 🗌 Bad	· · · · · · · · · · · · · · · · · · ·			Yes 🗍 No	
2.		Lood [	Avg. 🗌 Bad				Yes 🗌 No	
3.		] Good [	Avg. 🗌 Bad				Yes 🗌 No	
4.		] Good [	Avg. 🗌 Bad				Yes No	
5.		Good [	Avg. 🗌 Bad				Yes No	
6.		] Good [	Avg. 🗌 Bad				Yes 🗌 No	
7.		Good [	Avg. 🗌 Bad			\(\)	Yes 🗌 No	
8.		Good [	Avg. Bad				Yes 🗌 No	
9.		Good [	Avg. Bad				Yes 🗌 No	
10.		Good [	Avg. 🗌 Bad				Yes No	
11.		Good [	Avg. Bad				Yes 🗌 No	
12.		Good [	Avg. Bad				Yes No	
Remarks:	L.		e anno e de la companione	I				
			1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.					
A TANK A SA S								

268	ATR Date	81109
SOR-II	Complaint Date	6/1/09
RLN RAD		
A.R. Gios tos	wal	
6	Admin Officer's	
	Sign	
	SOB-II PLN RAO	SOB-TI Complaint Date  RLN RAO  A.R. Viras kurol  Admin Officer's  Sign

Note: Original ATR should be sent to CF. & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken						
1.	work completed.						
:							

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

* Soft Co



		The state of the s	
	bungalow No.	213 Date 6/1/09	
Proje		SOB-R	
	omer Name	RLNAGO BCIP	
Customer Sign		M	
Phone	e No.	9989) 422 Semail	
For off	ice use only (Do m		
Receive	ice use only. (Do no	AA MANUSion	
Note: 1 number	. Original should be	e sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial  3. CR can attach copy of this form for emails & other complaints received.	ļ
S No	Complaints &	z Suggestions	
1.	<del></del>		
	OLA	e se fixed at in priming	$\subseteq$
2.	D	a be fixed at his priminal	—
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Flat / bungal	ow No.	5	<b>-</b> 3)	ATR	Date		201	6109
Project S.O.B-U		Comp			13109			
Customer Na	ıme		Typoth				i	,
Prepared by	V. Bau	mech	Date	2016	,109	Sign		A
Project Manager		atark	Date	2016	109	Sign	÷	
HO receipt d			11-0	Sign			 ts	<u> </u>
Checked by MD's Remar			16/07	MD S	ign	***************************************	L	
MD s Remai	KS.	Constant	( ' '					
CR to send letter to Yes No For filling Yes No customer  Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.					ATR. QC will			
Complaint S No.	Quality		on taken by Si omplaint?	te Engg	taken	then, w	as the re	aint was not ason for not
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2.		[&ood]	Avg. B	ad			Yes 🔲 N	lo .
3.		Good [	Avg. B	ad			Yes 🔲 N	lo
4.		] Good [	Avg. B	ad			Yes N	Ĭo
5.		] Good [	Avg. B	ad			Yes N	lo
6.		Good [	Avg. B	ad			Yes [] N	lo
7,		Good [	Avg. Ba	ad			Yes 🔲 N	10
8.	. [	Good [	Avg. Ba	ad		J	Yes N	lo
9.		Good [	Avg. Ba	ad			Yes 🔲 N	lo
10.	. [	Good [	Avg. Ba	ad			Yes 🔲 N	lo
11.	· · · · · · · · · · · · · · · · · · ·	Good [	Avg. Ba	ad			Yes 🔲 N	lo .
12.		Good [	Avg. Ba	ad			Yes [] N	lo
Remarks:				I				
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material control of the second		****						

T1-4 /1 1 3T	7		1/200
Flat / bungalow No.	231	ATR Date	15/03/cg
Project	Sob-pare-A	Complaint Date	12/02/09
Customer Name	Thothe		1 1001
Prepared By	t. 82:84 way	1	
Project Manager's		Admin Officer's	
Sign		Sign	

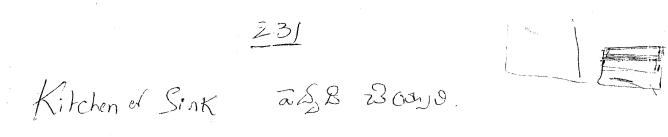
	Customer 1va	illic	Trothe
	Prepared By	-	
	Project Mana Sign	iger's	Admin Officer's Sign Id be sent to CR & a copy to MD. CR to file original in custemer's file.  Action Taken
JE C	Note: Original A	ATR should	ld be sent to CR & a copy to MD. CR to file original in custemer's file.
(A) Dest	Complaint S No.	,	Action Taken
	1)	Chai	udel not permitted.  It not faten up,  t penostrio at contonice request.  woll hat pechalted  ch completed.
	2).	LOOL	ik hot taken up.
	3)	Kept	penation at contonice request.
	41.	Chou	now hot pechalted
	- 1)	<u> 6001</u>	if completed.
	5)	hooi	ik Completed.
	7)	Poor	pendino at cartonel regiet.
	81	KUP1	t pendino at laitamel legislit.
	9)	1499	pendino of automes legicot.
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L	Ni-t- 1 IZ		inf 2 Do not report the complaint 2 Has town Ells "West

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	231	Date	130300
Project			1.000
Customer Name	Jyo7Hi		The second secon
Customer Sign	Kylt.		
Phone No.	9866566586	email	

For offic	e use on	ly. (Do not write	e here)		100			
Received by: K.YISHWESH Sign D				Date:	12	03/00		
Note: 1. number t	Original o each c	should be sent tomplaint. 3. CR	to Accoun ant for can attach copy	filing & of this for	a copy each	to MD & CI	R. 2. Give a se	erial
S No	Comp	laints & Sugg	gestions					
*		mplanda	enclased	Gn	white	Sheet -	steche	nd( ·
					· · · · · · · · · · · · · · · · · · ·			***

*	Complete to enclared in white sheet attaches	<u>.</u>
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- 2) Master Bed Room Window Ask # el = 2 Split
  A. C. Provision Provide 2570000.
- 3) Common Both Room et Inglo Indian Comade arrage & Fix & Dongo.
- 4) open Terrace et Tela Replace 2020.
- 5) Entran & si Slep enrage Dary.

Gard To MEZ

() Planting 272 Coppan was Och Lindow & Branil Cogs Platy Some.

- 9) Wash area Tile Cost Iwill beg Provide
- ) Children Bath Room Green Colow Comode alder Boxol.
- Quest & Mostin Bed White

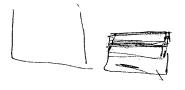


Flat / bungalow No.	2-31	Date	13/03/0-9
Project			10001
Customer Name	Jyo7Hi		
Customer Sign	Thylti		SHALL PROPERTY.
Phone No.	9866566686	email	

	For office use only. (Do not write here)							
-	Received	1 by: KINISHWES	Sign		1	Date:	1203	309
	number t	Original should be sent to each complaint. 3. CR	o Accountant for	filing & of this fo	a copy each	to MD & CR.	2. Give a serie	al d
		or and a compression of the	our access copy	01 11113 10	in for chian.	s & outer comp	names receive	u.
- Contraction	S No	Complaints & Sugg			7,7,10			
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### 231





- 2) Master Bed Room Window Ask # ed = 2 Split

  A. C. Provision Provide 257020.
- 3) Common Both Room et Anglo Indian Conode arroye & Fix. 2 and.
  - 4) open Terrace et Tela Replace 2020.
  - 5) Entran Ent Step enrage Darys.

Flating 200 (oppor war lage Muty Ine.

- 9) Wash area Tilen Cost Iwill beg Provide
  - 2) Children Bath Room Green Colow Comode Flow Boxs.
  - 9) Ruest & Mastr Bed White

Flat / bungale	ow No.	206	ATRI	Date		2016/09
Project		S.O.B-1	Comp	laint Da	ite	23/5/09
Customer Na	me		_· V·	Ramo	una '	· · · · · · · · · · · · · · · · · · ·
Prepared by	V. Ramuh	Date	201		Sign	11.
Project Manager	Rangith Poakash	Date	201	-	Sign	
HO receipt d		Alla	Sign			
Checked by I		b/e/VI	MD S	ign		
MD's Remar	KS:	<i>\\</i>				
CR to send le customer Note: CR will s send their repor complaints file.	end a copy of ATR	and complaint to MD within 3 w	For fil o QC imme orking days	diately af	ter the rece o file to file	Yes No  Peipt of the ATR. QC will be it in MDs pending
Complaint S No.	Quality of action	on taken by S complaint?	ite Engg		then, wa	e complaint was not as the reason for not ction justified?
1.	Good	Avg. B	ad			Yes 🗌 No
2.	Good	Avg. B	ad			Yes 🗌 No
3.	[] Good	☐ Avg. ☐ B	ad			Yes No
4.	Good	Avg. B	ad			Yes No
5.	Jood	Avg. B	ad			Yes No
6.	Good	Avg. B	ad			Yes 🗌 No
7.	Good	Avg. B	ad			Yes 🗌 No
8.	Good	Avg. B	ad			Yes 🗌 No
9.	Good	Avg. B	ad			Yes 🗌 No
10.	Good	Avg. B	ad			Yes 🗌 No
11.	Good	Avg. D	ad			Yes No
12.	Good	Avg. B	Bad			Yes No
Remarks:	American and the second and the seco	managanan na sakadan kan ki si kabi saka saka saka sa				
	e kaja per elektron samunus. 18-18-1888 (1885-1995) - p. p e. Mandra mara madella, p. 1888 (1885-1995)	and the second s	The second secon			
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	and the second s	and the second s				, and the second se
	and the second s					



Flat / bungalow No.	Dad	ATRID	
	206.	ATR Date	06/05/27
Project	SOB- II	Complaint Date	
Customer Name			13/05/09.
		mang.	
Prepared By KK VISHWESH			
Project Manager's		<u> </u>	
Sign	\d /	Admin Officer's	The state of the s
	-/-	Sign	None /
Trote. Original ATR should	be sept to CR & a con	v to MD CR to file original in	1 61

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken	A Address of the Control of the Cont
/1	work completed	
.2)	work completed work completed work completed	
3)	work Congleted	
(1)	work completed work completed work completed work completed	
6)	work Commets of	
62	work completed	
7)	6201K Campleted	
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	. 1	
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N. 1 77		

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed". "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

10 59

	Data E G
Flat / bungalow No.	Date 5 C8
Project	
Customer Name	L.V Kamana
Customer Sign	W2-
Phone No.	GOT (18160) email - transfer Capara walk a later Cap
tor office use only. (Do: Notice that the Model that the Original Sections	and and the transfer of the state of the sta
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Flat / bungalow No.			75	ATRI	ATR Date 2016 109		2016/09
Project	Project		10.B-I	Comp			414109
Customer Na	Customer Name		The second secon	t			
Prepared by	V. Fa	meeh	Date	2016	109	Sign	
Project Manager	Ranj 17	5 alcach	Date	2016		Sign	
HO receipt d	ate		1	Sign			
Checked by	MD on	,4	28/6/64	MD Si			A
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CR to send le	etter to	Yes	s No	For fill	ling		Yes No
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Complaint	Quality	of actio	n taken by Site	Engg	If acti	on on th	ne complaint was not
S No.		on c	omplaint?				ras the reason for not
1.		Good [	Avg. Bac				ction justified? Yes □ No
2.		Good [	Avg. Bad				Yes \ No
3.		Good [	Avg. Bad				Yes No
4.		] Good [	Avg. Bad				Yes No
5.	Lancian	] Good [	Avg. Bad				Yes No
6.		] Good [	Avg. Bad				Yes No
7.		] Good [	Avg. Bad				Yes No
8.		] Good [	Avg. Bad				Yes □ No
9.	<u> </u>	] Good [	AvgBad				Yes No
10.		Good [	Avg. Bad				Yes No
11.		] Good [	Avg. Bad				Yes \ No
12.		] Good [	Avg. Bad				Yes \ \ No
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	Flat / bungalo	ow No.	71	1	ATR Date	/	0/4/09		
	Project		-	B-I	Complaint Date	14	1469		
	Customer Na	ime	Sary	,	uloug.				
	Prepared By			Vikas	kumai				
	Project Mana Sign	iger's	D		Admin Officer's Sign	The state of the s	1.16		
	Note: Original A	ote: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.							
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Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed". "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	7.5.	Date	CYANO9.
Project	Sol.	,	
Customer Name	Sarying	shaine,	
Customer Sign	MI		
Phone No.		email	

Received	by: G Now S gn Date: G Give a serial o each complaint. 3. CR can attach copy of this form for emails & other complaints received.
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Received by: G. Nacyman Sign Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

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Project	S.D.B-I	aa ia 📑	olaint Da	te . 19/1109	
Customer Na	Kam	alesh			
Prepared by	V-Ramuch Date	201	6109	Sign	1
Project Manager HO receipt d	Ranjith Date Pravouh  ate	<b>201</b> . Sign	6109	Sign	*
Checked by	MD on	MD S	ign	h	Market Miller Comment
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CR to send locustomer Note: CR will send their reporcomplaints file.	etter to Yes No end a copy of ATR and complaint t on the ATR to the MD within 3 w	For fill to QC imme vorking days	diately aft	er the receipt	Yes No of the ATR. QC vin MDs pending
Complaint S No.	Quality of action taken by S on complaint?	Site Engg	taken		omplaint was no reason for no justified?
1.	Good Avg. H	3ad		., ~	No
2.	Good Avg. E	Bad		Yes	□No
3.	Good Avg. F	3ad		Yes	□No
4.	Good Avg. E	3ad		Yes	□No
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12.					
12. Remarks:					

Flat / bungalow No.	266 10 265	ATR Date	1 20/1/20
Project	80B- D	Complaint Date	19/0/09
Customer Name	Kamalesh.		
Prepared By	K. Y. Ehwerh	•	The second of the second secon
Project Manager's	1	Admin Officer's	
Sign		Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
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2)	Lock Completed
3)	work not taken up.
(4)	work Completed
<u></u>	Boyand on scope of work.
6.)	Beyond on Scope & work.
71	work not taken up.
8)	work longseted.
9)	work completed.
10)	Beyond our Scope &work.
117	Beyond on Scope & work.
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Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

& Dealler

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Flat / bungalow No.	266 & 2.65 Date	23 3 09
Project	SOB	
Customer Name	Kamalosh N.V.	
Customer Sign		
Phone No.	9885063070 email	

For offic	e use only. (Do not write here)  by: Conginal should be sent to Account	<b>.</b>		
Received	1 by: ( Navayaon Sign	1	Date:	23/3/09
Note: 1.	Original should be sent to Accou	untant for filing & a	copy each to MD & CR. 2	2. Give a serial !
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Flat / bungalow No.	2662265	Date	19/01/09
Project	50B-PH	-II 32 A	·
Customer Name	KAMALESA.N.		- Company of the Comp
Customer Sign	behin.		
Phone No.	9885063070	email	KAMALNY DEMAIL.

Received by: Date: Date: Date: Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

1. WATER TANK - AUTO BALL STOPPER NOT WORKING.  2. PAINT/WINDOW CLERNING NOT DONE WHILE SHIPTING.  3. GROUND FLOOR BATHROOM CLOTTING - REPORTED MANY TIMES.  4. NAME BOARD LIGHT NOT FIXED  5. COMMON AREA/STREET LIGHT - BROKEN / FLICKERING.  6. COMPUNDO/ HOUSE ONTWINE HIGHTS KEEP BLOWING.  7. MAIN BOREWELL PIPE CONNECTING & HOUSES KEEP BREAKING.  8. GEYSER POINT TAP'S TO BE CLEANED.		
PAINT/WINDOW CLERNING NOT DONE WHILD SHIFTING.  3. GROUND FLOOR BATHROOM CLOTTING -REPORTED MANY TIMES.  4. NAME BOARD LIGHT NOT FIXED  6. COMMON AREA/STREET LIGHT-BROKEN/FLICKERING.  6. COMPOND/HOUSE ONTSIDE HOUSE KEEP BLOWING.  7. MAIN BOREWELL PIPE CONNECTING BHOUSES KEEP BREAKING.  8. GEYSER POINT TAP'S TO BE CLEANED.  9. OUT SIDE BOB COB-WEBBING NEVER DONE SINCE TOWNTH.  10. LAWNS NOT TRIMMED ON FIME.	S No	Complaints & Suggestions
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Flat / bungalow No.	266 & 265 Date	23	3	09
Project	SOB			
Customer Name	Kamalosh N.V.		,	
Customer Sign				
Phone No.	9885063070 email			

number to	Original should be sent to be each complaint. 3. CR c	Sign Accour an attac	ntant for th copy o	filing & a	conv encl	Date:		23/3	109
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#### sob

From:

"Kamalesh Viswanatha" <kamalnv@gmail.com>

To: Cc: <sob@modiproperties.com>
<soham@modiproperties.com>

Sent:

Monday, March 23, 2009 10:00 AM

Attach:

electricitybills.tif

Subject:

Transfer of Electricity.

Narayana,

The Electricity connection has not yet been transffered into our names for both 265 & 2655, Phase II.

I've already paid a penalty for not informing the electricity board of our shifting in Last July'08.

As mentioned many times all bills are paid to the electricity board including for the month of March'09

for both the bunglows. for your reference you can use the attached eSeva transaction statement from last year.

I do hope we will see some light this year in having the connection transferred in our names.

Regards, Kamalesh N.V 9885063070

Back

# Details of Last Receipts Paid from eSeva

Get Receipt

Departmen	t Name	AP Transmi	ssion (				
Select No	Consumer Name	Trans No	Trans Date	Dept Rcpt No	Bank Trans Id Paid on	Bank Name	Amount (Rs)
2209 04091	M/S MEHTHA & MODI HOMES	NET00119814	7 ²³⁻⁰³⁻ 2009	9999454695	323094749 ²³⁻⁰³ -	HDFC	65.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00119815	0 ²³⁻⁰³⁻ 2009	9999454698	2009	HDFC	1475.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00115317	2 ¹³⁻⁰²⁻ 2009	9999424067	T14663 ¹³⁻⁰² -	ICICI- ePG	2711.00
2209 04091	M/S MEHTHA & MODI HOMES	NET00115308	13.02	9999423993	213091745 ¹³⁻⁰² -	HDFC	66.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00112744	6 ¹⁷⁻⁰¹ -	9999406123	048298 <mark>17-01-</mark> 2009	ICICI- ePG	3903.00
2209 04091	M/S MEHTHA & MODI HOMES	NET00112744	2 ¹⁷⁻⁰¹⁻ 2009	9999406119	17-01-	ICICI- ePG	173.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00107849	8 ¹³⁻¹¹⁻ 2008	9999374286	064318 <mark>13-11-</mark>	ICICI- ePG	3176.00
2209 04091	M/S MEHTHA & MODI HOMES	NET00107851	7 ¹³⁻¹¹⁻ 2008	9999374299	065100 ¹³ -11-	ICICI- ePG	716.00
2210 06138	KAMALESH N V	NET00107307	5 ¹⁰⁻¹¹⁻ 2008	9999369950	1110091129 ¹⁰⁻¹¹⁻ 2008	HDFC	143.91
2209 04092	M/S MEHTHA & MODI HOMES	NET00098797	24-07-	9999314145	06.07	HDFC	65.00
2209 04091	M/S MEHTHA & MODI HOMES	NET00098310	8 19-07- 2008	9999311128	719095054 <mark>19-07-</mark> 2008	HDFC	49.00
2210 06125	SPRAMODH	NET00098309	19-07-		719094034 <mark>19-07-</mark> 2008	HDFC	619.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00098310	6 ¹⁹⁻⁰⁷⁻ 2008		719094749 ¹⁹⁻⁰⁷ -	HDFC	49.00
2209 04091	M/S MEHTHA & MODI HOMÉS	NET00096725	7 ⁰⁶⁻⁰⁷⁻ 2008	9999301129	706131335 ⁰⁶⁻⁰⁷ -	HDFC	65.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00096725	∠008		706131646 ⁰⁶⁻⁰⁷ -	HDFC	65.00
2210 06125	SPRAMODH	NET00094551			612094553 ¹²⁻⁰⁶ -	HDFC	1214.00
2209 04092	M/S MEHTHA & MODI HOMES	NET00092743	5 ²¹⁻⁰⁵ -	9999284010	521192209 ²¹⁻⁰⁵ -	HDFC	66.00
2209 04091	M/S MEHTHA & MODI HOMES	NET00092743	3 ²¹⁻⁰⁵ - 2008	9999284009	521192031 ²¹⁻⁰⁵ -	HDFC	66.00
2210 06138	KAMALESH N V	NET00091254	12-05- 2008	9999275792	2 512125136 ¹²⁻⁰⁵ -	HDFC	61.00
2210 06125	SPRAMODH	NET00091253	12-05- 2008	9999275784	1 512124908 <mark>12-05-</mark> 2008	HDFC	819.00

Department Name Hyderabad Traffic Challans

No Transactions from eSeva



Flat / bungalow No.	266 2265 Date	1101-1-0
Project		19/01/09
Customer Name	SOB-PHASEIT	
Customer Sign	KAMALECH.N.V.	
Phone No.	9885063070 email	KAMALNU OGMATL

Received by: Date: Date: Date: Note: I. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

	The state of the complaints received.
S No	Complaints Suggestions
1.	WATER TANK - AUTO / BALL STOPPER NOT WORKING
2.	PAINT/WINDOW CLERNING NOT DONE WHILE SHIFTING
3.	GROUND FLOOR BATHROOM CLOTTING - REPORTED MANY TIMES.
<u>h.</u>	NAME BOARD LIGHT NOT FIXED
5.	COMMON AREA/STREET LIGHT - BROKEN / FLICKERING
<u>6.</u>	Compuono/ MOUSE ONTEIDE HOUTS KEEP BLOWING
7.	MAIN BOREWELL PIPE CONNECTING BHOUSES KEEP BREAKING
<u>g.</u> 9.	GEYCER VOINT PAP'S TO BE CHEANED
0.	OUT SIDE BOTO COB-WEBBING NEVERDONE SINCE 7 MONT
1.	LAWNS NOT TRIMMED ONTIME
2.	MANSEER WATER SPREGULAR
	265 > Outside cleaning & Inquiar maintenaire not done for unoccepied houses
	for unoccepied houses



Flat /	bungalow No.	263 Date 61109
Projec	et	265 Date 611109
Custon	mer Name	10 1 0
Custor	mer Sign	the Now Backs
Phone		9989) 432(Semail
For office	ce use only. (Do no	ot write here)
Note: 1	Original should be	www Sign Date: 10 100
	to each complaint.	Sent to Accountant for filing & copy each to MD & CR. 2. Give a serial  3. CR can attach copy of this form for emails & other complaints received.
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Flat / bungalow No.				
Project	240.	Date	9 ,	
Customer Name	BILBER	Odio Bezazio	7.1.09	
Customer Sign	SURESH	1 RAMON	SALAWS	
Phone No.	J. SILVE - W	COMMON & ?	1	
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Received by: Sign Date: Date: Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

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	3/20

From:

"SURESH KUMAR P.S" <suresh_2000k@hotmail.com>

To:

<cr@modiproperties.com>

Cc:

<ranjit@modiproperties.com>; "Prasad Siva" <psprasad1959@yahoo.co.in>

Sent:

Wednesday, January 07, 2009 10:51 PM

Subject:

RE: account details of Bungalow nos. 240 in Silver Oak Bungalows, in the name of Mr. Suresh

Kumar

Dear Narasimham,

Please note the following points and your immediate intervention and support is required to enable us to take over posession:

- 1. We have been wanting to takeover from August 2008. During August we wanted to perform Grihapravesham but since the works were very much incomplete, we could not do it and we had to make an extra trip that costed us nearly Rs 50,000 excluding expenses.
- 2. Even after Grihapravesham, we could not take posession as there were several incompleted works and major faults and we had to come back in December 2008 after handing over the list of pending works.
- 3. My brother from Hyderabad and me from here are following up and till today, the works are ongoing without completion. We can not accept major faults like heavy seepage in the corner under the bathroom, broken marble slab in the main hall, wrong slabs in first floor which were shown to Nagaraju on site and several other pending works.
- 4. Your delayed actions have caused enoroumous loss for me. If you consider October as handover date, I lost atleast Rs, 15,000 per month as rent since you did not handover till now. This is amounting to Rs.60,000 loss by now. Who will bear this?
- 5. You are delayed handing over and it is funny to say to pay maintenance from october 1st. It will be paid after handover.
- 6. I clearly stated and shown all proofs that you need to deduct Rs 15,000 from the extra specs towards lofts. We can not just pay whatever you deamand as we have deleted this specs only after agreeing this amount and deduction from site.

Again, we are interested to see all works are completed so that we pay balance considering the above and take posession. Once you say that works are completed, my brother can inspect and inform me. But do not put final door paint coat, final floor polishing and final wall paints. When all other works are completed and after my brother inspect the same, we will advise you to do these final paints.

I will await for your genuine and fair reply and your immediate instruction to complete all pending works to site.

Thanks Suresh Kumar From: cr@modiproperties.com To: suresh_2000k@hotmail.com

Subject: account details of Bungalow nos. 240 in Silver Oak Bungalows,in the name of Mr.Suresh

Kumar

Date: Wed, 7 Jan 2009 16:52:42 +0530

Dear Sir,

With reference to our letter dated 23rd July 2008, you are hereby again requested to come forward to clear all your dues as per the details provided here under:

Sale Consideration 50,36,000/-Service Tax, VAT , Registration 2,95,709/-

Total 53,31,709/-Received as on date 52,04,200/-

1,27,509/-

apart from the above amounts you are requested of release the maintenance charges from 1st October 2008 at the rate of 1,200/- per month to obtain physical possession of the bungalow. We have already forwarded the possession letter to our Project manager and completed all the minor works also and made the bungalow ready to occupy.

With Regards,

A.V.L. Narasimham Assistant manager Customer Relations.

News, views and chilling images. If it matters for India, we bring it to your fingertips. Check it out

Flat / bungal	ow No.	252		ATR	Date		201	6109
Project		5.0.3-	4	Comp	laint Da	ite	101	3 109
Customer Na	ame	Po	avan	Ku	mar	Mut		4
Prepared by	V. Ran	nesh Date		201	6/09	Sign		ALL
Project Manager HO receipt d	V. Ranji Ranji	th Produkado		20  6 Sign	,109	Sign		
Checked by		7/11		MD S	ion			
MD's Remai		80/6/0			ign 			
WID 3 Remai								
CR to send le		Yes No		For fil				No
	t on the Al	of ATR and comp						
Complaint	Quality	of action taken	by Site	Engg	If acti	on on the	e compl	aint was not
S No.		on complair	nt?					ason for not
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2.		Good Avg.					es $\square$ N	
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7.		Good Avg.					es $\square$ N	
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12.		Good Avg.	and the same of the same of the same of		g g ,		es \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	10
Remarks:	* .							
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#### ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	252	ATR Date	11.3.09
Project	SOD-11	Complaint Date	10.3.09
Customer Name	A MAYAC	CUMPR 1910TH	URI
Prepared By	RANDI	til	
Project Manager's	X .	Admin Officer's	
Sign		Sign	A MANAGE MANAGEMENT CANADA CONTRACTOR OF THE CON

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	
-	DISCUSION WITH M.D. KOSIR HAS
	ADDROYED THAT HE WILL GIME LEDUC
Les	ALLER 20 SIF LOSS IN TOTAL SLET OF
\$2	APPROVED THAT HE WILL BYMA LEDUC HELDES , REST WE WILL CHARGE.
	of Pilot O
	1 is 2 D the complaint 3 Use terms like "Work completed"

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Flat / bungalow No.	252 Date 10-03-69
Project	pher I
Customer Name	PAVANICUMAR MUTNUR!
Customer Sign	m. Garjettvi
Phone No.	9966096514 email

Received by: Sign Date: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
ļ	D Shelves 135 Sp. only constructed.
	1) Sherves
	We were told up to 150 SFT  construction of Shelves perce.
	We were now of stall zero.
	Constitution of Sherry
	Hence, the above 1305/21 Shelfs
	need not charged, since
	vice
	the total shelves 1305151 only
	ic. belar 150 SPI.
	Keeping Goodwill an McModi
	propolies, we proposed a tounglas.
	Hence, the clear 1305/27 shall hopes to sive to customers.
	1 de la Siva la custamers.
	nopes re

Page 1 of 2

1 p-1-0

4

As per- Brochare for phose !! and Specification: Lobols: Flee al-Kilchen & Kied Rooms. But, we proposed and constructed 48 SPT only al- Kitchen. No Lofts al-Bed Rooms. Total Lofts 488 DT Hence, the above 20/13 Total 405PT to be provide pre only This may please be considered.



Date:

## COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	252 Date 03/4/09
Project	Silver ock Bruglavs.
Customer Name	DAVAN KUMAR TESTNURI
Customer Sign	m. Gayatvy
Phone No.	9966096514 email

For office use only. (Do not write here)

Received by:

Sig

- 1	ov: Sign Date:
Received	A countant for filing & a converge to MD & CR. 2. Give a serial
Note: 1. C	original should be sent to Accountant for fitting & a copy each to the complaints received.
number to	riginal should be sent to Accountant for fining & a copy closified by the complaints received.
	O. C. cartions
S No	Complaints & Suggestions
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1	15- I have and bed Romes.
	As per Brocher, defty free al-
	1. Il- constructed at Kitchen
	000
	andr. ( Ms. 3.000/- any )
1	
	-> Lofet constructed al- kitchen only. (RS. 3,000/- only)
	This is nd-lobe charged
	This has to the treat
	C
	21 1/1 01 11 6 5 150 8 171 - this was
(2)	Shelfs Free up lo 1508 pt this was
	prinified at - the time of pur chare.
	being Med at the line & pur chart
	processing
	-> Shelfs constituted 130 SPT only
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	135 CDT and
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	-1: in the desired and the
	This is the se continued
	a land kinding
	not be charge, respect
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	cue Belt Rome nd-combinations Refund of Walls lope
	Car Rela Rome nd - Coulin client
-(3	John John Market
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	examined /
	Page 1 of 2 - ~:
	~2///
	Page 1 of 2 $-3/4/09$ .
	/ */ **
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ustomer Namerepared by roject	V. Rameh Date Panjith Date	2016/	Sion	
Ianager O receipt date	management of the second secon	Sign		
hecked by M		MD Sig	gn	
MD's Remarks		E	The second of th	and the second s
	and the second s			
CR to send let	ter to Yes No	For fill	ling	Yes No
rustomer		to OC immed	liately after the	receipt of the ATR. QC will
Note: CR will se	nd a copy of ATR and complaint on the ATR to the MD within 3 v	working days.	. Aruna to file to	o file it in MDs pending
complaints file.	Off the XXXXX	-		
C Lint	Quality of action taken by	Site Engg	If action of	n the complaint was not
Complaint   S No.	on complaint?	•	taken then	, was the reason for not g action justified?
D 1, 10.		Bad	lakii	Yes No
1.	[]Good [] Avg. []	and the second second		☐ Yes ☐ No
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4.	Good Avg.	Bad		☐ Yes ☐ No
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6.	Good Avg.	] Bad		Yes No
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9.	Good Avg.	Bad		Yes No
10.	Good Avg.	Bad		Yes No
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		ment of the control of the control of		



# ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	AL	ATR Date	12/4/09
Project	SOR-9	Complaint Date  A thy Admin Officer's Sign	7/4/09
Customer Name	T.V.N. Mu	9 thy	and the same of th
Prepared By	A. P. Vikas	Comod	7.12
Project Manager's		Admin Officer's	
Sign	Id he sept to CR & a copy	Sign to MD. CR to file original in	n customer's file.
Note. Original ATTA shou	2		
Complaint S No.		Action Taken	
1: 108/	k completed.	./.	
2, 1201	k Completed.		
3. Was	k Completed.		and the second section of the section of
L. 600	work completed	J	A CONTRACTOR OF THE CONTRACTOR
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			and the second s
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			and the second s

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

A Pe

Flat / bungalow No.	41	Date 7. 4.09	
Project	SOB		\\\\\\\\\\
Customer Name	TUNMUR	PHY	
Customer Sign	am Ang		
Phone No.	984804610	email	

Received	1 by: Sign	Date: 7 u	109
Note: 1	Original should be sent to Accou	intant for filing & a copy each to MD & CR. 2. Give a serial	f ,
number 1	to each complaint. 3. CR can atta	ch copy of this form for emails & other complaints received.	,
S No	Complaints & Suggestion	S	
01	Compdeinto in	enclosed.	•
01	Coorgoon, Os	VICE 10	
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Mu Manager - Maintenance Mordi Gilor vaca Denglors Chy lapalli

Sub: A No: 41. Show oak Baylows. maintenera - seg.

The followip porblems are no be attribed immediatly in our Homer wo (1).

- 1. water our head tank but wer fitted see and not was kip, over their go war, and often
- water im both rome and watch were not Comiyo"
- ze all taps were silled with dust and water of is at keyy low level.
- . power swich bord Enhall was to be red

(Cindly attend the Bobblers and The Acot could not wrong the alothstran to lant 3.

Thank 400 a mor

Hours faithfull



Flat / bungalow No.	(1) Date 7. 4.09
Project	Soß
Customer Name	TUNMURPHY
Customer Sign	Dunday
Phone No.	9448046101 email

	e use only. (Do not write here)
Received	by: Rower Sign Date: 7409
Note: 1.	Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a sérial (
number t	o each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
91	Compaint is enclosed.
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Modi silvorace Dengloss Cherlapalli

S'Y,

Sub: Hro: 41. Silver oak Baylows. maintenere - seg.

hu followip porphing on to be attuded immediatly in our Homne No. 41.

- 1. water ourhead tank bulb was fitted seenth and not working over flowing was not of opped
- water im both rome and watch were not comif.
- all taps were silled with durt and water flow in at very low level.
- Power swich bood in hall was to be rectificated from the Booklus and me severing the limit and the last 3 day, and wo wash he aloths from the last 3 day,

Thanking 400a mor

Gro. G.I. Silverack Baylony Carlopelli. Jours faithfully On Manty (JUNGUNTHY)

984 fo 4610/

Flat / bungalc	w No. 65	ATRI	Oate	2016 109
Project	J.03-I	Compl	aint Date	2/14/09
Customer Na	and the second s		,	<b>.</b>
Prepared by	V. Ramesh Date	2016	109 Sign	W.
Project	Ranjith Date	2016	109 Sign	
Manager	A CONTRACTOR OF THE PROPERTY O	Sign	·	
HO receipt da		MD S	ion	
Checked by MD's Remar				
IVIL) S ICCITIAL	N.S			and the second s
CR to send le	etter to Yes No	For fil	ling	Yes No
cuctomer				ATTP OC WILL
Note: CR will s	end a copy of ATR and complair t on the ATR to the MD within 3	nt to QC imme working davs	diately after the re . Aruna to file to t	file it in MDs pending
complaints file.	ton the ATR to the MB whemes			
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Complaint S No.	on complaint?	Dite Emps	taken then,	was the reason for not
			taking	action justified? ]Yes∏No
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2.	Good Avg.	Bad		] Yes [] No ] Yes [] No
3.	Good Avg.	Bad		
. 4.	Good Avg.	] Bad		] Yes
5.	Good Avg.	] Bad		Yes No
6.	Good Avg.	] Bad		Yes No
7.	Good Avg.	] Bad		Yes No
8.	Good Avg.	] Bad		Yes No
9.	Good Avg.	] Bad		] Yes [] No
10.	Good Avg.	Bad		Yes No
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## ACTION TAKEN REPORT (FOR COMPLAINTS)

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Flat / bungalow No.	65	ATR Date	28/4/09
Project	SOR-I	Complaint Date	25/4/09
Customer Name	R	ATNESMAR	\$
Prepared By	A. R. Vikas	kumas	
Project Manager's		Admin Officer's	
Sign		Sign	
Note: Original ATP should	he sent to CR & a copy	to MD CR to file original in	customer's file.

Complaint S No.		Action Taken
1.	work	Completed.
2.		Completed.
3.	welk	Completed.
h.		Completed.
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9.	Work	Completed.
lo	work	Completed.
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Note: 1 Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

FAD NO. : 04027544058 Apr. 35 2009 95:15Pr P1

Flat / bungalow No.	4.5	Date 25.4.09
Project	Liver	2000 palled who
Customer Name	2201111	IS AN
Customer Sign	Mades 15	
Phone No.	W W T	email Veulot his du his orb
For office use only. (Do n-Received by: C.) Note: 1. Original should be number to each complaint	Sign e sent to Accountant for	Date: 12 ef 11/6 Dling & a copy each to MD & CR. 1. Give a screal Ethis form for emails & other compariats received.
S No Complaints &	Suggestions	
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Flat / b	ungalow No.		Date	The second second second is the second secon
Project				And the second s
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For office Received	e use only. (Do not write her			The same of the sa
Note: 1.	Original should be sent to A	Sign countant for tilti	ne & z zony each to	HD & CP   Concession
number t	o each complaint, 3 CR can	attach copy of the	his form for emails &	other compleines received.
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	Annual Control of the	Andrew Control of the	1	and the second s
1		Page	joi2	

wind Attention: Sh. Naujit
(202)

NON COULD DATE 28 P. Sign

#### COMPLAIN & SUGGESTIONS FORM.

Flat / bungalow No.	65 Date 95.1.	~ C
Project	licolin one bonding	(.01
Customer Name	The Cold disch i As the	
Customer Sign	As Der Vigen & maliey Brossi	dodla. Alla
Phone No.	email Ventor Lodde	L. A. Larenbul
For office use only (Do no	,	1 m Man Dd. C.

Received by:

Sign

Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
١.	Harry at the elevation.
2.	AT THE BACK ENTRANCE ADOR Harlale
3.	yrills hingy were not fitted Brownerly.
L.	in police about durling mark of Cernant are will be.
5.	pergard bened ton vocal property
Ь.	Dies bellit erre repasseel mour ella
	while coursel.
	meer bed itself neverted us weighted and
8.	ent blost adjoining to children sed rusy at the entrainers the doss by martile Diece was bronous.

Flat / bungalow No.		Date	
Project		·	
Customer Name		· · · · · · · · · · · · · · · · · · ·	<del>,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,</del>
Customer Sign		, and a president of the second of the secon	, , , , , , , , , , , , , , , , , , , ,
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S No	Complaints & Suggestions
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	Balte hom Dider leakage abbelied fraints Do kitchen hall fidining Hall.
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	coment blaker at the entrony
Let,	

Flat / bungalow No.		48		ATR I	ATR Date		2016/09	
Project		.ک	C.O.B-I Comp		laint Date		121	4109
Customer Na	me		K. S. M.	Wail		p		
Prepared by	V. Rav	wh	Date	201	6109	Sign		H.
Project	Pario	h	Date	2016	109	Sign		
Manager HO receipt da		aleach		Sign		1.,	} 	
Checked by N		~	LIM	MD Si	gn		1	The state of the s
MD's Remar		5		1			1	e de la companya de l
Manager and the second			and the second of the second o				are'	, ,
CR to send le	etter to	Ye	s No	For fil	ling		Ye.	s 🗌 No
ouctomer.		6.4.600	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	OC immo	diotely af	ter the re	l reint of th	ne ATR OC will
Note: CR will so send their repor	end a copy t on the A	of ATR	and complaint to MD within 3 wor	king days	. Aruna t	o file to f	ile it in M	Ds pending
complaints file.								
Complaint	Ouality	of action	on taken by Site	e Engg				olaint was not
S No.			complaint?		taker	then, v	vas the r	eason for not stified?
	[]	Good	` ∏Avg.∏Ba	d		такінд а		No
1.		Good Avg. Bad			Yes No			
3.		Good				Yes No		
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## ACTION TAKEN REPORT (FOR COMPLAINTS)

48

Flat / bungalow No.

ATR Date

Project		So'B-1	Complaint Date	12/4/0%			
Customer Nai	ne	A.R. Tikas komas					
Prepared By	. •	1. R. Fikos	Kumai	ing a colored of the colored of the colored			
Project Manaş Sign Note: Original A	ger's	X /	Admin Officer's Sign  by to MD. CR to file original in customer's file.				
Complaint \( \lambda \) \( \lambda \) No.		Λ.	Action Taken				
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Note: 1. Keep the report brief. 2. Do no. repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up". "Kept pending at customer's request", "Beyond our scope of work", etc.

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Elat / bu	ingalow No.	48	Date 13 Apr.	260/	
Project		4		)	
Custom	er Name	11 K-SM	NAIK	3	
Custom	er Sign	RW2			
Phone N		94403648	(/ email		
L	1.6-V				
For office	use only. (Do n	ot write here) Sign		Date:	
Received	Dy:   Dwiging I should b	o sant to Accountant fo	or filing & a copy each t		serial
number to	o each complaint	t. 3. CR can at ach copy	of this form for emails	& other complaints rec	eived.
S No	Complaints &	& Suggestions			
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1	:				

From: Capt(in) Kind Nair (Ketd) To: Admin Office, Silver Oak Bungalows CC: Mode Buildess. 11: 12 Apr 2009 INB: PEELING OFF OF MOORING TILES IN BENROOM_ BUNGALOW NO 48 along the shirting in the bedroom have Dearler, peeled of the mooting in the 3W Bedroom Bungalow No 48. needful to refix the some Hu this connection et Way also he hoted that one of the hles also happe replacement as the same his Originally tixed using danaged bles over-lapping one another. ! Soliciting early action by you balance and.

Flat / bungalow No.		78		ATRI			2016/09	
Project		O·B-I Complaint Date		11/4/09				
Customer Na	me		Sat	nina				
Prepared by	V. Par	resh	Date	20/	6109	Sign		#
Project Manager	V. Rar Banji	内	Date	2016	109	Sign	·	
HO receipt da	ite		1	Sign				
Checked by M	AD on	29	16/01	MD S	ign		1	COMPA
MD's Remarks:								
101 1 100 10 10 10 10 10 10 10 10 10 10	garger and the second s							
CR to send le	etter to	Ye	s 🗌 No	For fil	ling		Ye	s No
customer		CARD	and complaint to	OC imme	diately af	ter the rec	eint of th	ne ATR. OC will
Note: CR will seemed their repor	end a copy t on the Al	$\Gamma$ R to the	MD within 3 wor	king days	. Aruna te	o file to fi	le it in M	Ds pending
complaints file.								
Complaint	Quality	of action	on taken by Sit	e Engg				plaint was not
S No.	<b>Q</b>		complaint?		taker			reason for not
		10.1	☐ Avg. ☐ Ba	d	taking action justified?  Ves No			
1.	L	Good			☐ Yes ☐ No			
2.		]&ood	and the second second second second second					No
3.		Good				L		No
4.		JEood	and the second of the second of the second				Yes [	No
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9.		Good	and the second s			Ly G		No
10.		JGood	and the second of the second of					No
11.		J&ood	and the second s				Yes	No
12.		] Good	Avg. Ba	nd .			Yes _	No
Remarks:						and the second s		
The Committee of the Section of the Committee of the Section of th	in the contraction was high displacements execu-							
es ar a contrador como de seguin e se se co								
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	annen marketala		The second secon					
	man a con the contained on the		and the second s					

1066 61619

# ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalo	w No.	58		ATR Date	16	112	109	
Project		SOR	7-1	Complaint Date		Fil	100	
Customer Nai	me	Solverin	20-1	2. kumal				
Prepared By		1. R. Vikus	•	an i	745			
Project Manag				Admin Officer's	1			
Sign		CDe		Sign MD. CR to file original	in customer's	file.	<del>\</del>	I
Note: Original A	ATR should be	sent to CR &	а сору ю	MD. CR to the original	in edatomer o			
Complaint				Action Taken				<b>S</b> .
S No.							67 100	MICOR
(·	Word.	C SOUPH	Tat	sent up Die	1001 to	<u> </u>	RSCE	Loosk
2.	work	Comple	ded					
3-	ho	RU LOI	4/1/20	PD				
A	work	coapl	el ec	/				
.5-	work	Comple	et ad	1				
6:	work	comp	eted	•				-
F.	work	Comple	teol					-
8.	work	Corns	letec	ł				
9 -	^	10mg () (	Dy R	Scope of	WORLL			-
10:	work	Corns	het e	d.				-
11.	work	Com 10	// i	1,	All the second s			
12.	work	conys	// [	p/				
3	work	Ø	letea					-
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Note: 1 Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	58	Date	11	4	0-9
Project	SOB	- Phone I	:	<del></del>	•
Customer Name	Sabo	ina. R. Kuman.			
Customer Sign	100				
Phone No.	99492	04447 email			

L	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
For office	e use only. (Do not write here)	
Received		
	Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial	
	o each complaint. 3. CR can attach copy of this form for emails & other complaints received.	
F	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
S No	Complaints & Suggestions	
0	Bulba & holders to be Provided	
0	Door Stoppers for all the doors +	-
(3)	Handle for letchen down.	>
a)	Bath 200ms & washing area Janli to be fitte	d -
<b>B</b> .	Over head texak Ball (Stop) to Stop overfly	w
	Provision for Gas Connection.	
7	Wall Crack On the Terrace.	
	Cob web & Hour cleaning	?
	Dut Side lambo & Calling Bells	
(D).		<b>3</b> 4.
12	atchen sinc Hose Pipe	F
13	Wholen Sink out let - wash warn	
14		
ţ		



Flat / bungalow No.	58.	Date	11	V	0-9
Project	SOB -	Phase I	:	<del></del>	
Customer Name	Sabein	ra. R. Kuman	7		
Customer Sign	100				
Phone No.	9949204	447 email			

For office use only. (Do not write here)

Received by: G. May and Sign Date: 11 499

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for smalls & other complaints received.

S No Complaints & Suggestions

D Bulba & holders to be Provided

Door Stoppers for all the doors.

Bulba & Handle for Witchen doors.

		Complaints & Suggestions
	0	Bulba & holders to be Provided
	(2)	Door Stoppers for all the doors.
	(3)	Door Stoppers for all the doors. Handle for letchen doos.
	<u> (A)</u>	Bath 200ms & washing area Jalli to be fitte
	<u> </u>	Over head touk Ball (Stop) to Stop Overthe
		Provision or Gas Connection.
		Wall Crack on the Terrace.
		Cob web & floor cleaning
	<u>(9)</u>	Out side lambs & Calling Bells
	M.	Slabs on the ground Chack good
		kitchen Sink Hose Dige
	13	Slabs on the ground Chackgord). kitchen Sink Hose Dipe Whelen Sink, out let - work borg
	14	, and the state of
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lat / bungalow	The same and the s	50 .0.B-I	ATR D Comple	ate nint Date	$\begin{vmatrix} 2a \\ 2a \end{vmatrix}$	016109
Customer Namer Prepared by Project	V. Rameth Ranjitts	D. D. Su Date Date	7016 2016	107	Sign Sign	
Manager HO receipt dat	e		Sign			
Checked by M		6/1/04	MD Si	gn	1	•
MD's Remark						
CR to send let customer Note: CR will se send their report complaints file.		es No R and complain MD within 3	For fil nt to QC imme working days	diately aft . Aruna to		
Complaint S No.	Quality of act	tion taken by complaint?	Site Engg	taken	then, was the taking actio	omplaint was not a reason for not a justified?
1.	□G00	d Avg.	Bad		Yes	□ No
2.	Goo	and the second s	Bad		Yes	and the second second second
3.	Goo	d Avg.	Bad		Yes	
4.	Goo	od 🗌 Avg. 🛚	] Bad		Yes	
5.	Goo	od [ ] Avg. [	Bad		Yes	
6.	Goo	od [ ] Avg. [	Bad		☐ Yes	
7.	[] Goo	od Avg. [	Bad		Yes	
8.	Goo	od [] Avg. [	Bad		Yes	The second secon
9.	Go	od 🗌 Avg. [	Bad			No No
10.	Go	od 🗌 Avg. [	Bad		☐ Ye	
11.	Go	od Avg. [	Bad		☐ Ye	and the second s
12.	Go	od 🗌 Avg. [	Bad		☐ Ye	s No
Remarks:		فحالجا والمراج أحالس مستنيان				
A COLLINA AND			And the second s			
and the second s	and the second of the second o			a	and the second of the second	and the second s
	The state of the s	english district the second of the second of			and the second of the second	and the second second second second
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# ACTION TAKEN REPORT (FOR COMPLAINTS)

						1-1-
Flat / bungalo	w No.	50		ATR Date	30,	14/09
Project		SOB	T.	Complaint Date	28	1109
Customer Nar	ne	D.D	. Sing	h	The second secon	
Prepared By		A. R. G	kas Ka	mal		
Project Manag	ger's			Admin Officer's		
Sign Note: Original A	TR should	be sent to CR	& a copy t	Sign o MD. CR to file origina	l in customer's fi	le.
	,			Action Taken		
Complaint S No.	,		A 1		and the second s	
<b>[-</b>	Wor	k Comp	leteol.			

Complaint S No.	Action Taken
r-	work Completed.
	1'
AND THE RESIDENCE OF THE PROPERTY OF THE PROPE	
i	
	the complaint 3 Use terms like "Work completed".

Note: 1 Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed". "Changes not permitted – work not taken up". "Kept pending at customer's request". "Beyond our scope of work", etc.

The DS30. Marager, Admin. Silver Oak Bungalaws

Sub: Overflow of water from the over head territe of Bungatow NO.50

Kindly instruct the plumber so retito the overston of watertank kept asolo my residence. The water is continuously glosing chown and barre side et my residence and spoiling the wall Kindly do tu needful.

Thanking you.

Jours sincerely

D.D. (D,D,S1764)

PLOT NO. 50

SILVER OAK BUNGALO.

Phuse &

/ ASSI. Managur, Admin.

(Mr. Narayana)

(mylet col

Flat / bungalow No.	50.	Date	2.8/14/15					
Project	SILUE &	OAK DE	UDY LOW					
Customer Name	A.D. Zinony.							
Customer Sign	Lelle alla	ched						
Phone No.	•	email						

	by: Sign Date:
	to the second of
Note: 1.	Original should be sent to Accountant for fining & a copy each to mb & complaints received.  to each complaint. 3. CR can attach copy of this form for emails & other complaints received.
number t	to cach complaint. 3. Ox can amore rep.
	G 1' 4 P Chagastians
S No	Complaints & Suggestions
į	Letter attached
<u></u>	
1	

Date: 28th April, 09

10

The Dest. Maranger, Admin. 5: (Ver Date Bungalaws

Sub: Overflow of water from the over head tamk of Bungalow NO.50.

Kindly instruct the plumber to ket retito the oroston of waterfahle ket is about my residence. The water is about my residence and continuously storing down and bake side of my residence and bake side of my readful.

Kindly do the needful.

manking you.

yours sinusely

(D,D, 5171 (H)
PLOT NO. 50,

SILVER OAK BUNGAL

/ ASST. Manager, Admin.

(Mr. Marayana)

Project Manager HO receipt date Checked by MD on MD's Remarks:  CR to send letter to Customer Note: CR will send a copy of ATR and complaint to QC immediately affised their report on the ATR to the MD within 3 working days. Aruna to complaints file.  Complaint S No.  Complaint	re the receipt of the ATR. QC will file to file it in MDs pending  n on the complaint was not hen, was the reason for not king action justified?  Yes No Yes No
CR to send letter to Yes No For filling customer Note: CR will send a copy of ATR and complaint to QC immediately affected their report on the ATR to the MD within 3 working days. Aruna to complaints file.  Complaint Quality of action on con  1. Good 7.	n on the complaint was not hen, was the reason for not king action justified?
CR to send letter to Yes No For filling customer Note: CR will send a copy of ATR and complaint to QC immediately afficiend their report on the ATR to the MD within 3 working days. Aruna to complaints file.  Complaint Quality of action S No. On con  1. Good 7.	n on the complaint was not hen, was the reason for not king action justified?
AD's Remarks:  CR to send letter to Yes No For filling customer  Note: CR will send a copy of ATR and complaint to QC immediately affected their report on the ATR to the MD within 3 working days. Aruna to complaints file.  Complaint Quality of action S No. on con  1. Good 7  2. Good 7  Cond 7	n on the complaint was not hen, was the reason for not king action justified?
CR to send letter to Yes No For filling customer  Note: CR will send a copy of ATR and complaint to QC immediately affected their report on the ATR to the MD within 3 working days. Aruna to complaints file.  Complaint Quality of action S No. on con  1. Good 7.	n on the complaint was not hen, was the reason for not king action justified?
Source: CR will send a copy of ATR and complaint to QC immediately afficient their report on the ATR to the MD within 3 working days. Aruna to complaints file.  Complaint Quality of action on con  1.	n on the complaint was not hen, was the reason for not king action justified?
complaints file.  Complaint Quality of action on con  1. Good  2. Good  1. Cood  1. Cood  1. Cood  2. Cood  3. Cood  4.	n on the complaint was not nen, was the reason for not king action justified?  Yes No
Complaint Quality of action on con  1. Good  2. Good	nen, was the reason for not king action justified?  Yes No
S No. on con  1. Good   2. Good   The cool   The cool	king action justified?  Yes No
1.	☐ Yes ☐ No
2.	
	L
3. Good	TVes No
	☐ Yes ☐ No
4.	☐ Yes ☐ No
5.	☐ Yes ☐ No
6. V 3000 L	☐ Yes ☐ No
7. \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\	☐ Yes ☐ No
8.	☐ Yes ☐ No
9. Bad	☐ Yes ☐ No
10. Zogod Zas Zas	☐ Yes ☐ No
II. Lydda Law Bad	Ves No
12.	
Remarks:	

6/48

# ACTION TAKEN REPORT (FOR COMPLAINTS)

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Companies valuables (Marie on Paris)
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The state of the s
ompleted", eyond our scope

Flat / bungalow No.	42 PH-1 Date 25-Apr-09						
Project	mente and Madi Homes, Cherlafally						
Customer Name	Dr B. Shesha Sundra Rao Bopfadi						
Customer Sign							
Phone No.	96/8182-1/1 email						

S No	Complaints & Suggestions
1	Door stoppers at 2 places
2.	and born (smill hole) hole in Granite
3.	Lock of bruk yard door
4.	Cheek drainge at Hining wash basin
5.	Cover plate for drain
6.	Cracks in cement files
牙,	cracks in walls and 4 ant hills Colone
8.	Civil work to correct the 2-3 sq. It's area for
	tiles adjustment to sockyand damaged polito
9.	Clean ant hill in backgard.
10	Marble foline at dearing room ( drain waller
	coing in lower badroom from bathyon
11	cleaning of overhead aretortante.
12	Regulated when at master bedroom
	0

Corporad



Flat / bungalow No.	42/	Ph-I	Date				
Project	Mehl	i and	Modi	Homes	. ch	erla	bally
Customer Name				inolara	,	Bob	pudi
Customer Sign	120	> _			:	•	
Phone No.	9-972	26888	) email				

For office use only (Do not write here)

Received by: S NAAyang Sign Date: 5 4 09

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
10	Civil work to correct the 2-3 sq. fts area
	for tites adjuscent to back yard (damaged)
2.	Fix cracks in wall at front posseh
3.	Gean the anthill in backyand
9.	Put lawn and one tree in backyand
5.	Give the water connection
6.	Fir up all lights and light points
7.	Clean up Ploor for paint and
	color marks
8.	Check and correct the backup light
	points
9.	window panes in upper floor needs
	to be tiped up
10.	Cheek and correct all taps, bathroom
	Expluses and backyard tap.
11.	Check and fut the foilet seat cover in
	first floor buthroom.
12.	Pirst floor bathroom.  Marble fix at drawing room (1 part
	is missing)
13.	(Jeaning of overhead water truk
	U V



Flat / bungalow No.	42 P4-1. Date 25-Abr-09
Project	menta and Modi Homes, Cherlapally
Customer Name	Dr B. Shesha Sundra Rao Boppadi
Customer Sign	ISOPPOU
Phone No.	9618182111 email

For office use only. (Do not write here

Received by:

Sgh

Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

SNO Complaints & Suggestions  1 Door stoppers at 2 places  2. Gas fife (drill bole) hole in Granite  3. Lock of back spend door  4. Check drainage at thining wash basin  5. Cover plate for drain  6. Cracks in cement Ales  7. Cracks in wells and 4 ant hills Colon  8. Civil work to correct the 2-3 sq. Its area for  tiles adjustment to backyard damaged poulsi  9. Clean and hill in backyard  10 Marshe fightine at drawing room drain walks  Coing in lower backroom from badwoon  11 Cleaning of createred water table.  Regulated cover at marter backroom.		· · · · · · · · · · · · · · · · · · ·
2. Gas pripe (drill bole) hole in Granite  3. Lock of back spend door  4. Cheek drainge at thining wash basin  5. Cover plate for drain  6. Cracks in coment tiles  7. Cracks in wells and 4 ant hills Colon  8. Civil worle to correct the 2-3 sq. Its area for  tiles adjustment to backynd damaged public  9. Clean ant will in backynd.  10 Marble fiptime at drawing room drain water  Coing in lower backgrad.	S No	Complaints & Suggestions
2. Gas pipe (drill bole) hole in Granite  3. Lock of back spend door  4. Cheek drainge out thining wash basin  5. Cover plate for drain  6. Cracks in coment tiles  7. Cracks in wells and 4 ant hills Colon  8. Civil work to correct the 2-3 sq. Its area for  tiles adjustment to backynd damaged power  9. Clean and hill in backynd  10 Marble fishine at dearing room obtain walk  Coing in lower backgrown from bathnoon  11 Cleaning of overhead and ordentable.	1	Door stoppers at 2 places
4. Cheek drainge out thining wash basin  5. Cover plate to 2 drain  6. Cracks in coment tiles  7. Cracks in wells and 4 ant hills/colon  8. Civil worle to cornect the 2-3 sq. Its area for  tiles adjustment to booking damaged pouls  9. Clean and hill in backynd  10 Marble fiptime at dearing room of aim walter  Coing in lower backgrown from bathmoon	2.	Gas bibe (drill hole) hale in Granto
6. Cracks in coment tiles 7. Cracks in wells and 4 ant hills Colon 8. Civil work to correct the 2-3 sq. Its area for tiles adjustment to bockynd damaged public 9. Clean ant hill in backynd 10 Marble fiptine at drawing norm obtain walk Coming in lower backgrown from bathwoon 11 Cleaning of overhead water table.		Lock of back exercal door
6. Cracks in coment tiles 7. Cracks in wells and 4 ant hills Colon 8. Civil work to correct the 2-3 sq. Its area for tiles adjustment to bockynd damaged public 9. Clean ant hill in backynd 10 Marble fiptine at drawing norm obtain walk Coming in lower backgrown from bathwoon 11 Cleaning of overhead water table.	4.	Cheek drainge out thining wash basis
6. Cracks in cement tiles 7. Cracks in wells and 4 ant hills Colon 8. Civil work to correct the 2-3 sq. Its area for tiles adjustment to bockynd damaged public 9. Clean ant will in backynd 10 Marble fiptine at drawing room obtain walk Coing in lower backgrown from bathmoon 11 Cleaning of overhead water table.		Cover plate to 2 drain
7. Cracks in wells and 4 ant hills / Colon 8. Civil work to correct the 2-3 sq. Its area for tiles adjustment to bockynd damaged public of Markle fiptine at drawing room / drain walk going in lower backgrown from bathwood 11 Cleaning of overhead water table.	6.	Cracks in coment tiles
8. Civil worle to correct the 2-3 sq. Its area for tiles adjustment to bookyand damaged power 10. Clean ant hill in backyand.  10 Martile fishine at drawing room (drain water going in lower bookroom from bathmoon the Cleaning of overhead water table.		Complex in specific
9. Clean ant hill in backyard damaged power 10 Martile fictine at drawing noom obtain walker Coing in lower bodroom from bathnoon 11 Cleaning of overhead water table.	8.	
10 Martile fiell in backyard.  10 Martile fieline at drawing room / drain walk.  Coing in lower bodroom from bathnoon  11 Cleaning of overhead water table.		tiles adjustment to booking I damaged book
10 Marble fipline at dearing room dearn water going in lover backroom from bathroom	9,	Clean and will in backyand
11 Cleaning of overhead water table.	10	Way to Do
Cleaning of overhead wellarante.		come in lower ladroom from latterpre
	11	Cleaning of overhead water taulo
	12	
		0

Flat / bungalow No.		248		ATR Date			10/4/09			
Project			0.B-I		Comp	laint Da	ite		1,109	
Customer Na			MURA	LI	MOH	IAN	RAC	) <i>j</i> .		
Prepared by	V. Ram	Mh Redd	Date		101	1/09	Sign			
Project Manager	V. Rama	Prakou	Date		Lolulog Sign					
HO receipt da	ate				Sign				<i>O</i>	
Checked by N	MD on	U	5 04		MD Sign		h			
MD's Remar	ks:	-								
CR to send le			s No		For fil	_		Ye		
Note: CR will so send their repor complaints file.	end a copy t on the A	of ATR ΓR to the	and complain MD within 3	nt to ( 3 work	C imme cing days	diately af . Aruna t	ter the rec o file to fi	ceipt of the le it in M	ne ATR. QC will Ds pending	
Complaint	Quality	of action	on taken by	Site	Engg	Engg If action on the complaint was not				
S No.		on complaint?				taken then, was the reason for not taking action justified?				
1.		Good Avg. Bad				Yes No				
		Good Avg. Bad				☐ Yes ☐ No				
2.		Good Avg. Bad							No	
3.							☐ Yes ☐ No			
4.	L					☐ Yes ☐ No				
5.		Good Avg. Bad				Yes No				
6.		Good Avg. Bad				Yes No				
7.		Good Avg. Bad								
8.	L	Good Avg. Bad				☐ Yes ☐ No				
9.		Good Avg. Bad			d	Yes No				
10.		Good Avg. Bad			d	☐ Yes ☐ No				
11.		Good Avg. Bad			d	Yes No				
12.		Good Avg. Bad Yes No					No			
Remarks:	t) C	into	ny '	ha	d t	ō	bea	٤	the Cart	
4	that		oode,		rs_	he	<u>nas</u>	- 90	t no	
- du		certif	ricate	(	180 m		head	office	<u></u>	
							-			

Resorber to 28/5/03



Flat / bungalow No.	2 of	ATR Date	122.09.
Project	3015-11.	Complaint Date	12.1.09
Customer Name	Munoli	MOHAM RISO	
Prepared By	RANTION		30
Project Manager's	<b>x</b> _	Admin Officer's	
Sign	CR % a consu	Sign to MD, CR to file original in	customer's file.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original

Complaint S No.	Action Taken
3 10.	WORLL COMPLETED.
2.	- de -
3,	_ do
4.	KEPT PENDING ON WSTAHER REGUES
5.	WORL COMPLETED BEYONED OUR SCOPE OF WORK
€.	DEMOND ON SCORE OF MOUNT
	·
	C.R. Sending of letter to the curpomer for
	C. K. sending of these
area o com se secundadore, en abbarro en asecunda este este e	points 4 & 6.
	y p
	the complaint. 3. Use terms like "Work completed",

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Flat / bungalow No.	248	ATR Date	15:1-2009
Project	12-202	Complaint Date	10.1.209
Customer Name	MULALI	MOHON RAO.	
Prepared By	RAMBOU	LEDDY	
Project Manager's	(8	<ul> <li>Admin Officer's</li> </ul>	
Sign		Sign	7.61

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	AU WOKK KEPT PENDING BECO'S
	CUSTAMEN IS NOT IN CITY, KEYS
	ARE WITH COSTACION.
	The tarms like "Work completed"

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Flat / bungalow No.	248	Date	12/1	09
Project	Mehta & 1	Tadi Homes		
Customer Name	Mr. Murali	Mohan Rao		
Customer Sign				
Phone No.		email		

For office	e use only. (Do not write here	)			
Received	by: Mail Si	gn		Date:	10/1109
Note: 1. on number t	Original should be sent to Accoo each complaint. 3. CR can a	countant for fili ttach copy of th	ng & a copy en is form for en	ach to MD & CR. nails & other com	2. Give a serial plaints received.
S No	Complaints & Suggestion				
01	Mail enc	lused			
		ı			
-					
	·.				

#### sob

From:

"murali mohan rao" <bmmrao@yahoo.com>

"Modi CR" <cr@modiproperties.com>; <ranjit@modiproperties.com>;

Cc:

<vena@modiproperties.com>; "vena" <sob@modiproperties.com>
"Anitha" <anithamallam@yahoo.com>; "Murali mohan rao" <bmr/>bmmrao@yahoo.com>

Sent:

10 January, 2009 9:57 PM

Subject:

Regarding Pending jobs of Plot No.248

#### Dear Ranjit / Ramesh Reddy

My parents and family comeing to my house after a Sankranthi festival.

Following are the pending jobs to do:

1. Kitchen chimney Exhaust whole to fill with cement.

2. In hall below steps toilet flush is not working and no wash basin.

3. master bed room toilet not yet fixed

4. Arrangement to put plants in front of house and back side of house as done in 247

5. cleaning of overhead tanks

6. one concrete step at front of main door.

please can you arrange to complete above jobs, when my family at home.

thanks for your kind co-operation

regards Murali Mohan Rao **SOB 248** 

Flat / bungalow No.		236 A		ATR D	TR Date		Н	14/09		
Project		Γ	B-12	Commin		aint Da	nt Date 28/02/0		102109	
Customer Name				JESH				And the contract of the contra		
Prepared by			616	109	Sign		W			
Project	l .		Date			Sign				
Manager RANUTI		and the second s	Sign							
HO receipt da			11.	A	MD Si	on.				
Checked by N		<u> </u>	660	1	MID SI	gn		L h		
MD's Remarl	KS:	- 1	<u> </u>							
					T = C*1	1.		. Xe	s No	
CR to send le	tter to	Ye	s $\square$ N	Го	For fil	ling		1	.5	
customer	and a con	V of ATR	and co	mplaint to (	)C imme	diately a	fter the re	ceipt of t	he ATR. QC will 1Ds pending	
Note: CR will so send their repor	t on the A	TR to the	e MD w	ithin 3 wor	king days	. Aruna 1	to file to f	ile it in N	1Ds pending	
complaints file.										
Complaint	Qualit	v of acti	ion tak	en by Site	e Engg	If ac	tion on t	he com	plaint was not	
Complaint S No.	Quant	on	compl	aint?		taken then, was the reason for not taking action justified?				
D 110.	_					taking		ustified?		
1.	. [	Good Avg. Bad			d			Yes _	1	
2.		Good Avg. Bad			d			Yes	] No	
3.		Good Avg. Ba			d		<u> </u>	] Yes _	] No	
4.	. [	J6000	ı 🔲 A	vg. 🗌 Ba	.d			] Yes [_	No	
5.		Good	d A	vg. 🗌 Ba	ıd			] Yes [_	]No	
6.		Good	d 🔲 A	vg. 🔲 Ba	ıd			] Yes [	] No	
7.		Goo	d A	vg. 🔲 Ba	nd			] Yes [	] No	
8.		Goo		vg. Ba	ad			] Yes [	No	
9.		Goo			ad			] Yes [	] No	
10.		Goo		vg. Ba				] Yes [	] No	
		L			ad			] Yes [	No	
11.		Good Avg. Bad  Good Avg. Bad						] Yes [	No	
12.							. h.	en St	had.	
Remarks:	AII	the		7005h	my t	rave	- Ce	n Ji	i vai	
Management of Ma					100			and the same of the products	recording a constitution of the second secon	
				Addition of the Section of the Secti						



Flat / bungalow No.	226	ATR Date	29/02/09
Project	SOB-phase-D	Complaint Date	28/02/08
Customer Name	R. Rajah.		•
Prepared By	K. Dishwert	· •	
Project Manager's	(. )	Admin Officer's	
Sign	X /	Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	
	work completed,
<u>~})</u>	asset longleted;
	work completed,
41	work completed,
	work completed,
6)	work Completed,
<i>A</i> )	work completed,
87	work completed,
9)	work completed.
	,
*	
,	
	1 COD and the Line 2 Hastern Class Work completed"

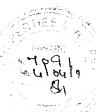
Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

.Elat / bungalow No.	236 Date 28. 2. 09	
Project	SOB	
Customer Name	R. Rajest	
Customer Sign	K	cr.
Phone No.	94414-12352 email	

For office use only. (Do not write here) Received by: Sign Date: 28 7

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1	A small step of about 4" height has to be
	provided at the main door
2.	Dining Room - Leakage of water from
	in wash sosin
3.	Leakage of water from the sink - Hater
	is for seeping into the killen wall
	emply space under the some not worked
4.	Ground Floor Bed Room: Bath Room: -
	a. Electric wines enjoyed b. Seat cover on
	to commode not fixed c. Water from the
	some small space between the raised area
<u> </u>	some small space between the raised area
	and the lover area in the bath room.
_5	Stain case: a. Railing on the 3rd step
	is not fixed b. Chipping - off on
	the bits step is not fined
6-	First Floor - West bed room: Wirebox out closed
1 2	North bed room: Bath room! Door damaged (6.) Laying of Tiles in The bath room is defective
-	(b) Lagrand I to said the door
	- water is flowing out towards the door
0	Fair Bed Room! Water is Continuously
	Page 1 of 2 satisfactory. British
i	Page 1 of 2 satisfactory.
	rage 1 of 2
	28.2.09.



Flat / bungalow No.	2.36	ATR Date	20/03/09		
Project	SOB-PHASE-B	Complaint Date	17/02/09		
Customer Name	Rasak Rai	Labatheri	•		
Prepared By	P. Nishwest				
Project Manager's	4	Admin Officer's			
Sign		Sign			

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	
1)	work lomplesed
27	work completed
3)	work completed work completed work completed
(1)	Kock Completed
5)	Beyond one Slope of work.
	-
	111 GXV 1 1 122

Elat / bungalow No.	236	Date 17, 2, 09
Project	So	B Phage TI
Customer Name	Rajes	
Customer Sign		Pminy
Phone No.	94414-123	52 email

For office use only	(Do not write here)		
Received by:	Sign	Date:	
Received by:	1 - 14 he comt to A googyptont for fili	ing & a copy each to MD & CR. 2. Give a serial	
Note: 1. Original s	should be sent to Accountant for int	is c copy each to the complaints received	
number to each co	mplaint, 3. CR can attach copy of the	his form for emails & other complaints received.	

S No	Complaints & Suggestions
]	The commode in the jorst floor
	bedroom (facing east) has to be
	replaced because Ma crate
2.	The sixth step in the Hall has some
	small Chipping. Something most se
	done about it.
3	Fining of tiles in the kitchen and in
	one of the bathrooms is not Ok There
1.	estate has to be lived on the back
+	glass has to be fixed on the back
	· · · · · · · · · · · · · · · · · · ·
5	Keys of doors have been handed over
	into me by Sni Narasimham @ 3 klys
	I be don whereas only 2 keys of
	the main door were handed over.
	Please find the check up. fit house.
	12

Flat / bungalow No. 242		ATR I	TR Date		414/09				
Project			Compl	Complaint Date 09.03.09		03.09			
Customer Nar	ne		ESH		RATH	AN			
Prepared by	V.RAME	SH REC	Date			6109	Sign		4
Project Manager	RANJ.		Date				Sign		
HO receipt da	te		0.1		Sign				
Checked by M	1D on		4/6	109	MD S	gn		W	
MD's Remark	SS:		VV	( )					
y access to all accessing to the second seco	11 W.								
CR to send le	tter to	Ye	s 🗌 N	lo	For fil	ling		Ye	es 🗌 No
customer	1	- of ATD	and co	mplaint to	OC imme	diately at	ter the rec	ceipt of t	he ATR. QC will
Note: CR will se send their report complaints file.	end a copy on the A'	TR to the	MD w	ithin 3 wor	king days	. Aruna e	o me to n		1D5 penamg
Complaint	Quality	of acti	on tak	en by Site	e Engg	If act	ion on tl	ne com	plaint was not
S No.		on complaint?				taken then, was the reason for taking action justified?			reason for not ustified?
1.		Good	A	vg. Ba	d			Yes [	No
2.	<u> </u>	J Good		vg. 🔲 Ba				Yes [	] No
	L.:	Good		vg. Ba				Yes [	No
3.		Good Good		vg. Ba				Yes	] No
4.								Yes	No
5.		Good						Yes	]No
6.	L	J Good						Yes	]No
7.		Good						Yes	]No
8.		J Good						Yes [	7No
9.		Book		vg. Ba					¬ ¬No
10.		J Good		vg. Ba				Yes	No
11.		Good		vg. B			<u> </u>		7No
12.		]G000	1 [ ] A	vg. B					
Remarks:	A	ll t	h	Deop	berry	have	bee	in S	olved.
The second secon				,	**************************************	The Post of the Party of the Pa	and the second s		
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and the second like distribution for an ability or model 10 follow symmetry described		and the state of t			and the second second second second second			that so the second seco	
		and the second s							



Flat / bungalow No.	942	ATR Date	15/23/29.		
Project	80B-B	Complaint Date	09/03/29		
Customer Name	Lokerh Bharrtton.				
Prepared By	W. V. 84W	ech.			
Project Manager's		Admin Officer's			
Sign		Sign	in customer's file.		

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	work completed.
97	bruk tomveted.
9)	boosk Completed,
4)	noock completed.
	work completed,
6)	work Completed
	not k (Dhinlest of)
8)	work Completed,
9)	Dock Completed.
10)	1 to a lite Control of the Control o
11)	work congleted.
12)	LOOK Completed.
13)	work completed
14)	work completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

(Br. 09 2005 03:04F) F1 TROM 1 2011 TAN TERM TRANSPORTERS, 현대 - 추시 제1, 기급, 48 기념명(四)

040 27544058

MR: 35HFM MCDI MAMAGINS PARTHER 040 27260 535

CONGLADITA SUGGESTIONS FORM

DEN 9-3-09 TRUE 11. 55 FM. od Bangalow curlenolle Flat / bungslow No. 242 3 V. S. V. S. V. EMIDATHAN Project LOFE Customer No TK Warrish - Jan Chalonus gies 2714112 Phone No. for office use bulk (the let write best)

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knish let us detertor when there works are going to complete. Please inferent the deate.

040 27544058

MR : SOHFM MODI MAMA CLINA PART MER

## COMPLAINT & SUGGESTIONS FORM.

	Date 9. 3. 09 Timal 11. 55 AM.
Flat / bungalow No.	31.7
Project	3) Lucy cook Bangalous churchopalou
Customer Name	LOKESH BUMPATHAN
Customer Sign	Gerkell Sul
Phone No.	27114112 email

For office use only. (Do 1ct write ber Note: 1. Original should be sent to Account and for filling & a copy each to MD & CR 2. Give a serial Received by: number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

number to each complair t. 3. CR can area copy of this to
S No Complaints & Suggestions
7 1 1 1 1
2 Fledwind Syntale to be tited.
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and the second s
Chill Box some le le done
2 Drawing room 5 lectioned because to be tild
2 NOS Of Phillipponts are Ote Pit
for TV, NED DE.
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11. 3 NOS of Non hards bake to be among
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In out side white working it and done
14 properly for complite tricking To
1 de la companya del companya de la companya del companya de la co
- Le done Troport

Kindly let us be 1250 to get when there works are going to complete. Please inferm the deate.

1	· No	1	1.1	ATR D	ate			16109
Flat / bungalow	110.		<u>46</u>	Compl	aint Da	te	231	5/09
Project			10.B-11	Durga	Nas	esh	and the second second second second second second	
Customer Nam	4		K. V. W.	616		Sign		W
Prepared by	V. Par	neh	Date			Sign	-	1
Project	Ranj	1th Societath	Date	616	109			
Manager		Jencalo		Sign			10/10	1-4
HO receipt dat			h	MD S	ign		19/6	100
Checked by M	and the production of the state		9 #					
MD's Remark	:: 			The state of the s				
			ПМо	For fi	lling		WY.	es 🗌 No
CR to send le	tter to	Ye	es 🗌 No					the ATR OC will
customer	and a col	ny of ATI	R and complain	t to QC imm	ediately	after the	receipt of file it in l	the ATR. QC will MDs pending
Note: CR will so send their repor	t on the	ATR to th	e MD within 3	working day	s. Aruna	to me to	The term	
complaints file.								
The state of the s		try of oot	tion taken by	Site Engg	If a	ction or	the con	nplaint was not
Complaint	Quali	ty or act	complaint?		tak	en then	was the	reason for not
S No.		<u> </u>	Company			takın	g action	justified?
1		M Goo	d Avg.	Bad			] Yes [	
1.		Goo		Bad			Yes [	No
2.		L		Bad			Yes	] No
3.		Goo		Bad	_		Yes [	] No
4.		Goo					Yes	No
5.		Go	od 🗌 Avg. 💄	Bad			Yes	No
6.		Go	od 🗌 Avg. 🛚	Bad			Yes	□No
7.		Go	od Avg. [	Bad				□No
		Go	od Avg. [	Bad			Yes	
8.			ood Avg.	Bad			and the same and the same and the same	□ No
9.				Bad			Yes	The state of the s
10.		L		Bad			Yes	No No
11.			ood Avg.			and the second s	Yes	s □ No
12.		$\Box$ G	ood 🗌 Avg.	Bad		<u> </u>		And the second of the second o
Remarks:		roble	m he	y bee	n	solve	di_	
Kemarks.	Y	ovou	101				and the second s	
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		and the second s						
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			and the last of the second	to the second se			and the second s	and the second s
	and the same of th			and the same of th				and the second s



Flat / bungalow No.	246	ATR Date	28/04/89			
		Complaint Date	23/05/09			
Project	SOB - II		40/01/			
Customer Name	K. Y. N. DUR					
Prepared By	K. VISHWESH					
Project Manager's		Admin Officer's				
		Sign Slaveriging 1	n customer's file			
Sign  Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.						

Complaint	Action Taken						
Omplani							
S No.	1 00 1 1 0 cleaner on Guntant						
1>	Lacordino to you speliplation 11) confracto						
	According to your specification in complaint form Lefts 39.37 Set provided free of cost.						
	form help air all						
	as per 4.0. aduste						



Flat / bungalow No.	248	Date	28/04/2009
Project	SILVEROAK	phose II	
Customer Name	K.V. N. DUR	COA NAGESH	
Customer Sign	K.V. N. Day n	Lagar	
Phone No.	9700136898	email	magesh_karumanchi @
			. 109

Received by: Sign Date: Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions	
	I would like to boing it to your not ce that	
	according to the month of the Doowided at the	
	time of book in lost will be provided in	
	I A I I - A STATUATE OLA ON IN- 1100-CA . ISCO I SOUTH	
	at the time of pocession it is treated	
	moral se under mara to	( 39.378H
	More other the provided loft some in vary	(31.34 80
	los no that places would of itson'd	
	Kindly Claster Disque.	
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		_]

lat / bungalow	No.	~	237		ATR Da			H	14/09	
Project		5.0.B-II		Complaint Date		13	13109			
Customer Name		Ramakris		makris	hna					
		rich	Date		6/6	109	Sign		1	
Project	Parist Parist	nesh Date  5 Date  Sakash		6-6	6-6-09 Sign		1			
Manager HO receipt dat		741	1 4	7. 17	Sign					
Checked by M		a	6	00	MD Sig	gn		W		
MD's Remark			++	<u> </u>					<i></i>	
VID 6 Tees										
CR to send let	ter to	Υe	s 🗍	No	For fill	ing		Ye	s No	
customer	ior to					l'-talv. o	fter the re	eceint of t	he ATR. QC will MDs pending	
Note: CR will se send their report complaints file.	on the A	TK to thi	E IVID	VV (CITIM 5						
Complaint	Quality	y of act	ion ta	ken by Si	te Engg	tion on n then	on the complaint was not not not was the reason for not			
S No.		on	comp	plaint?				action justified?		
		, 6000	1 7	Avg. Ba	ad		Ĺ	Yes No		
1.				~	ad			Yes No		
2.					ad			☐ Yes ☐ No		
3.				- 10 L	ad			☐ Yes ☐ No		
4.		J 600			ad		Yes No			
5.		[]G00			Bad		T	Yes No		
6.		Goo		* * · · B · L · ·	Bad			Yes [	] No	
7.		Goo		*	Bad			Yes	No	
8.		Goo				Yes N			No	
9.		Goo			Bad			Yes No		
10.		Goo	od []		Bad		1	Yes	 	
11.		1 00004				Yes		 		
12.					Bad					
Remarks:	All	+	hi	Plob	lems	h	are	bce	n Solver	
		and the second second second second		(				and the second of the second o		
					with the spiritual of t					
									The second secon	
				-		and the second second second second				
				The second secon	•			and the second s		



Flat / bungalow No.	237.	ATR Date	14/03/09
Project	SOB-PHOSE-D	Complaint Date	13/03/09
Customer Name	Rangtalohna		,
Prepared By	K. vilshweiso		
Project Manager's		Admin Officer's	
Sign		Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
)} 3) (1)	work had taken up.  work completed  work completed  work completed  work not taken up.

Flat / bungalow No.	237	Date	13/03/09
Project	508 PHF	1SE - <u>D</u>	
Customer Name	Rangkrishe	Dagey.	
Customer Sign		87,	
Phone No.		email	

For offic	e use only. (Do not write here)	
Doggiver	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	
Note: 1	Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial to each complaint. 3. CR can attach copy of this form for emails & other complaints received.	
S No	Complaints & Suggestions	
1>	Exchange of Meter Box from Metal are to platice	<u>.                                    </u>
2>	Replace of mouther growthing place in Clasen It flow	
8)	TEUENO J POPPEDO hole Gaps	

1>	Exchange of Meter Box from Metal are to plantic.
27	Penter of marke growthis piec in Clasin It flow.
<del>                                    </del>	Report of Reservice for the form
8)	Exchange of Meter Box from Metal and he plants.  Replace of markle Browking prec Sm C/B Sm I'tflow.  I'then of Rolling have Gaps  Markle potished for the Cerne's Sn C/B.  1st Floor Celebro droves to not staffent & Coult.
一分)	Martife potishing the the recent of the to court
5)	135 Flow Colored flores to her delien & contra



Flat / bungalow No.	237	Date	13/03/09
Project	508 PHF	18E -D	
Customer Name	Ramakeisho	Pagy.	
Customer Sign			
Phone No.		email	

	1 (D (vorite hore)
	e use only. (Do not write here)  Date: 13/08/129.
Received	by: VICHUESH   Sign   See Slive & copy each to MD & CR. 2. Give a serial
Note: 1.	Original should be sent to Accountant for filing & a copy each to hip & oral properties of the complaints received.
number t	5 each complaint. 5. Or can attack 5545
[ G 3 ]	Clainta & Charactions
S No	Complaints & Suggestions
1>	Exchange of Meter Box from Metal are to platic.
2>	Replace of mouble scouting piec in Class - glow.
3)	Telleno de Raffero hoje Gaps
사)	Marble polishere in the lane's in C/B.
5)	Exchande of Meter Box from Metal are to platte.  Replace of markle scouting piec in CIBSMINGLOW.  Filling of Railing hale Gaps  Marble potisticie in the Cerne's in C/B.  1st Floor Celerio Juves is not daffer a court.
	* *

71 / /1 color	y No	1	251	ATR Da	ate		the state of the s	4/4/09	
Flat / bungalov Project	V 110.		0.3-亚	Compla	Complaint Date		20/3/09		
Customer Name		3	K. Praveen		Kun	nar			
		al Dall			.109	Sign		V	
	V. Karne	ish Peoble	Date	66	1-01	Sign			-
Project Manager	Pro	ith aleach		60	10				
HO receipt da	te			Sign					
Checked by N	1D on	9	609	MD Si	gn		W	and a large manifestation of the contract of t	
MD's Remark						4-1		/	
	Ar parameter transfer and a transfer		And the second s				L - V.		
CR to send le	tter to	Ye	es 🗌 No	For fill	ling		NY	es 🗌 No	
customer				00 imm	liately a	fter the re	ceipt of	the ATR. QC v	vill
Note: CR will se send their report complaints file.	end a cop t on the A	y of ATR ATR to the	R and complaint to e MD within 3 w	orking days.	Aruna	to file to f	ile it in l	MDs pending	
		0	· Lakan by C	ite Engo	If ac	tion on t	he con	nplaint was n	ot
Complaint	Qualit	ty of act	ion taken by S complaint?	nic Digg	take	en then, v	was the	reason for n	ot
S No.		OH	Complaine.			taking	action	justified? ∃No	
1.		Good	d 🗌 Avg. 🔲 E	3ad			] Yes [		
2.		Goo	d Avg. I	3ad			] Yes [	] No	
		Goo		Bad			] Yes [	] No	
3.		☐ Goo		Bad			] Yes [	] No	
4.		Goo		Bad			] Yes[	] No	
5.			«П2118 Ш	Bad			] Yes[	No	
6.		Goo		Bad			\[ Yes [	No	Part of Carlot
7.		Goo					Yes	No	***************************************
8.		Goo		Bad			☐ ☐Yes	No	make the second of the second
9.		Goo	od 🗌 Avg. 🔲	Bad		L	Yes	No	Marco - 174 - 16 9 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
10.		Go	od 🗌 Avg. 📗	Bad		L	$\frac{1}{1}$ Yes	□No	
11.		Go	od 🗌 Avg. 🗌	Bad		L			
12.		Go	od 🗌 Avg. 🗌	Bad			Yes		
Remarks:		dod Stu	ing he	Ked,	as	the	· · · C	uetonde	arl
	not	Stu	jing he	re:					
								provided a second of the second secon	
			and the same and the collection of the same of the					and the property of the proof o	
		-	and the second s	And the second s					A



Flat / bungalow No.	251	ATR Date	21/03/09.
Project	MEHFA!	Goß-si Complaint Date	20/03/09
Customer Name	4	over kumas.	
Prepared By	1 / 1 .	wesh.	
Project Manager's	(,	Admin Officer's	
Sign		Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1)	Kept pendino at contomer's acquest.
2)	Kept pending at lantomer's regard.  Kept pending at lantomer's request.  Kept pending at lantomer's request.
3/	Kept pending at contoner leghers.
•	* NOTE !- Because the Burbalon is handover to the Contonicio, regrave with customers.
	wify customers.

Flat / bungalow No.	251	Date	20103/09		
Project	SoB - Pils	os€ <u>Ð</u>			
Customer Name	Ak- praveen kumas.				
Customer Sign		ic. Kaolinga			
Phone No.		email '			

For office	e use only. (Do not write here)    by:   K.VISHWESH   Sign   Date:   2E US EF
Received	by: K-VISHWESH Sign Date: 22(05)
	o · · · 1 -1 13 he cont to Accountant for tiling & 2 conversion to Mill & Civ. 2. Office social
number t	o each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
S NO	Complaints & Suggestions
17	Fact floor C/R door lock not wanting daming
<i>\$</i> }	First floor C/R door lock not warking formy.  Print floor C/R relite switch board not fined.  Minor Flesher wasok's
3)	Minos Flesky worlows
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Flat / bungalow No.	251	Date	20103/09
Project	SOB - Pile	u€ £	
Customer Name	.Ak. D.	aveca fumal	*
Customer Sign	K. Kar	akadunga	,
Phone No.		email '	

	(De not write here)	19		
For office	by: K.VISHWESH Sign  by: K.VISHWESH Sign	12.	Date:	25/08/
Neceived	by: K. VISHWESH   Sign   Sign	a copy each	to MD & CR. 2	Give a serial
number f	Original should be sent to Accountant for fining of or each complaint. 3. CR can attach copy of this for	orm for email	is & other compl	aints received.
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S No	Complaints & Suggestions			
3 110	Complaints or a 188	1 ).	16	i mi
17	But floor C/B down to	of ne	ot wax	2 do Mar
	First floor C/R down to Priest floor C/R retile Minor Flesher world's	Swich	board ?	not fined.
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31	Minos textes wasons			
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Flat / bungalov	Flat / bungalow No. 206		ATR D	ATR Date		316109		
Project	5.0.B-E		Compla	Complaint Date		731	5/09	
Customer Nan			Rama	ma	<b>4</b> :			
Prepared by	V. Dam	Raneth Date			6109 Sign			1
Project Manager	Ranjil		Date	616	616109 Sign			
HO receipt da				Sign	Sign			
Checked by N		9	609	MD Si	MD Sign		h	
MD's Remark			to VI					
						*	/:	
CR to send le		Ye				•	Ye	
customer	and a con	y of ATR	and complaint	to QC immed	diately a	fter the re	ceipt of t	he ATR. QC will  1Ds pending
Note: CR will so send their repor- complaints file.	t on the A	TR to the	e MD within 3	working days				
Complaint	Qualit	v of acti	on taken by	Site Engg	If ac	tion on	the com	plaint was not
S No.	Quarre,	on	complaint?		taken then, was the reason for not taking action justified?			reason for not
						taking	action j	No
1.	Good Avg. Ba			Bad				3
2.		Good Avg. Ba				L	Yes _	]No
3.	l [	Good Avg. Ba					] Yes [_	No
4.		Good	l 🗌 Avg. 🔲	Bad			] Yes [	]No
5.		Good		Bad			] Yes [	]No
		Good Avg. B				* [	] Yes [	]No
6.				Bad	Yes No			No
7.					-	T	Yes	No
8.					<del>                                     </del>		Yes	No
9.		Good Avg. B			<u> </u>		☐ Yes [	 TNo
10.		Good Avg. B					Yes	∃No
11.		Good Avg. Ba				L		□No
12.		Good Avg. B				L	Yes [	
Remarks:	//)	Wind	dow -	handle	<u> </u>	olas	<u>not</u>	bished
		-	timed	201				
			V	9/8/09				
				4-1-				3:
								•.

Flat / bungalow No.	206.	ATR Date	06/05/09
Project	SOB - II	Complaint Date	23/05/09.
Customer Name	1 V PM	mang.	
Prepared By	K VISHN	JESH	1100
Project Manager's		Admin Officer's	
Sign	11 E 1/2 CP % 0.00	Sign  opy to MD. CR to file original i	n customer's file.

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

iolo. Original 7	TK should be sout to extend a copy to	
Complaint S No.	Action Taken	
/1	work completed	
2,	work Completed	
3)	work Completed	
(1)	work completed	
(5)	work completed	
6)	work completed	
<u> </u>	work completed.	
<u></u>	,	
	the complaint. 3. Use terms like "W	. 1 1 4 422



Flat / bu	ıngalow No.	206 Date 65 09
Project		
Custom	er Name	L.V. Ramone
Custom	er Sign	W2
Phone 1	No.	3215184607 email tange Communication De
Received Note: 1. number t	Original should l o each complain	e sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial  3. CR can attach copy of this form for emails & other complaints received.
S No		& Suggestions
Ø	Hall	window handle hot fixed
2	G,B	tollets flack not worker theckings
\$	SUP	tolets flack to writer thecking
4,	C.R.	The age of the fet bears name by odern
5,	prth	very power port not northing.
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<del>)</del> )	hoars	ary power posit not monthing.  No asea with leaking.  Asea the laying balance.
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Flat / bungalow No.

ATR Date

Project		SOB-11	Complai		10.3	,, 99
Customer Na	me	MAYAC	kunar	MUTUR	URI	
Prepared By		RANT	1414			
Project Mana Sign		X	Admin C	Officer's		
Note: Original A	ATR shou	to be sent to CR & a co	opy to MD. CR to	file original in	customer's file	
Complaint S No.			Action T			
3 110.	1	SLUSTED	101141	M.D. K	PSIK	HAS
100		100 Jan 7	TLAST III		CR VXX	<b>USUNCE</b>
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			and the second s	,		
	1		and the state of t			
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Note: 1. Keep the report brief, 2. Do not repeat the complaint, 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Flat / bungalow No.	252 Date 10-03-65
Project	pher I
Customer Name	PAVANKUMAR MUTNURI
Customer Sign	m. Garjet Vori
Phone No.	9966696514 email

Received by: | Convolution | Date: | 10 | 2 | 5 |

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

number	10 each complaine 3. excession
S No	Complaints & Suggestions
	DShelves 130 SFT only constructed.
(	1) Shelves 100 s
	) 6 261 told up to 150 SFI
	We were had of
	We were told up to 150 SFI  construction of Shelves Free.
	falte
	Hance, the above 1305pt Shelfs
	nced not charged, since
	the total stales 1305 ps any
	ic. belar 150 SFT.
	Keeping Goodwill an Myc Mode
	Reeping Good
	prefecties, we proposed a konglow.
	prefractes we phonor
	T
	1+cure, the clear 130 SPF May hopes to sive to customers.
	hotes be sive to customers.

Page 1 of 2



2 Lobes. 123 per Brochare for phose II and Specification: Lofols: Plea at - Kil them & Bed Roomy. But, We proposed and constructed 48 SPT only d- Kitchen. No Loftz al-Bed Rooms. Total Lofts 488 PT. Hence, the above Lotts Total 405FT to be provided free only This may please be considered.



Flat / bungalow No.	252 Date 10-03-69
Project	phose II
Customer Name	PAVANKUMARMUTNURI
Customer Sign	m. Garjelwi
Phone No.	9966696514 email

For office use only. (Do not write here)	Date:	10/2/03
Received by: Row Sign	Date. 17	e a serial
Note: 1. Original should be sent to Accountant for filings.	can for ample & other complaints	received.
Note: 1. Original should be sent to Accountant for Hingseenumber to each complaint. 3. CR can attach copy of this fo	TOTAL TOLE EMAILS & OTHER COMPTAINTS	

S No	Complaints & Suggestions
	DShelves 130 SFT only constrained.
	We were tild up to 150 SFI
	Constitution of Shelves Pre.
	we were told up to 150 SFI  construction of Shelves Prec.
	Hence, the above 1305 pt Shelps
	næd not-charged, Since
	Ite total that vs 1305pi only
	ice delar 150 SPI.
	Cadwill as Me Hode
	Keeping Goodwill an rychodo
	i de ladad a konglat.
	propolies, we proposed a konglor.
	Be dear 130 SPF White
	Hence, the door 130 Spi While hopes to sive to cultaners.
	hopes to sive to curiantes
	V

Page 1 of 2

@ Loft Ipro]

2 Lofts. As per Brochare for phose II and Specification: -Lofelz: plea al-Kilchen & Bed Romy. But, We proposed and constructed 40 SPT only d- Hitchen. No Lofts al-Bed Rooms. Total Lofts 488 PT. Hence, the above Loftz Total 40SPT to be provided pree only This may please be considered.

#### Soham Modi



From:

"Quality Control" <qc@modiproperties.com>
11 June 2009 10:15
<soham@modiproperties.com>
100_0307.jpg; 100_0308.jpg; 100_0309.jpg; 100_0310.jpg; 100_0311.jpg
HoneyCombs not packed at SOB

Date:

To:

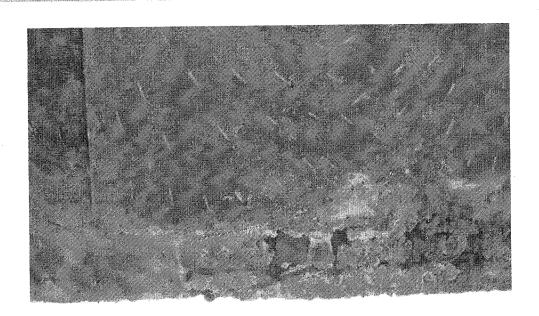
Attach: Subject:

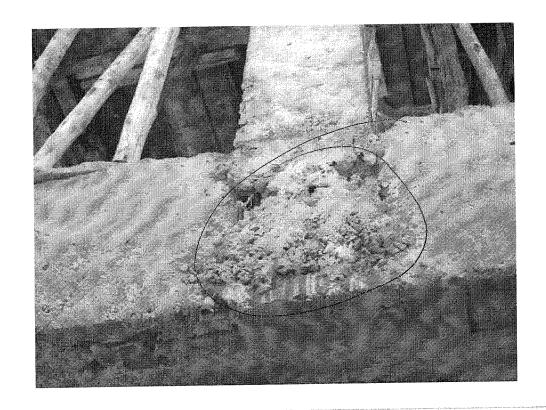
Respected Sir,

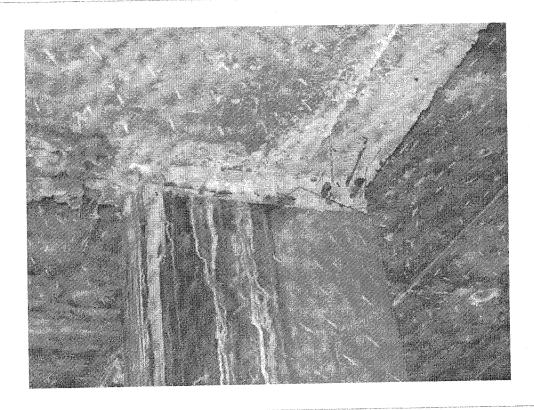
We Quality Control Team has observed Honey combs In Beams and Slabs of Bungalow No-200C, Slab No.1(Contractor Uttaiah) which are not packed. Steel is exposing out.

Regards,

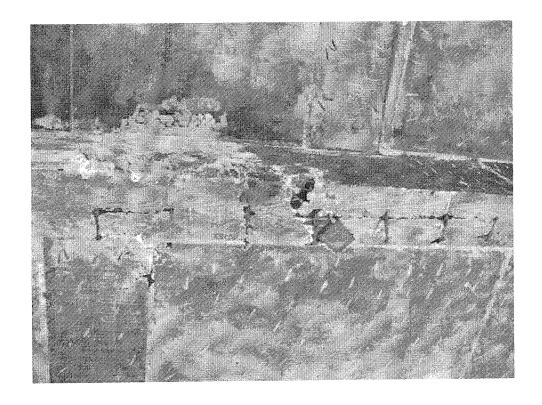
QC Team











Flat / bungalo	w No.	2	.06		ATR D	ate		ا 2	12/09
Project	S.O.B-II		Compl	aint Da	te	61	2109		
Customer Nar	ne			L· V·	RAMA	ANA	<b>Y</b>		
Prepared by	V. Ra	mesh	Date		24/2	109	Sign		( <del>)</del>
Project Manager	Ranjith	meeh n Prakoul	Date		24/3	Llo9	Sign		<u> </u>
HO receipt da	ite		W/2		Sign				<u>./</u>
Checked by N	AD on	10	517		MD Si	gn		<b>~</b>	
MD's Remar	ks:	1 (							
CR to send le		Ye			For fil	-		Ye	
Note: CR will so send their report complaints file.	t on the A	TR to the	e MD with	in 3 wor	King days	. Aruna t	o me to n		
Complaint S No.	Qualit	y of acti on	on taken complair	by Site	e Engg	If act take	n then, v	vas the	plaint was not reason for not ustified?
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2.	<u> </u>	Good			.d			Yes	] No
3.	L	Good						Yes	] No
4.	L	Good Avg. Bad						Yes	] No
5.	L	Good	 ıd			Yes	] No		
		Good				<del> </del>		Yes [	] No
6.		Good						Yes [	] No
7.	-	Good						Yes [	]No
8.		Good						Yes	No
9.								Yes	No
10.	ļ	Goo				-		Yes	No
11.		Goo			ad ad			Yes [	No
12. Remarks:		Goo				1.5	~ <u> </u>		ilied
	1	3	u inting	J	lawn				done
afte	,	the	1000 mil	70%	1/6.				
1 5%	with.	ଫ	$\frac{1}{2}$	he	Louis	4	will	be_	cleaned
List	tu	nner	alter		inal	Par	illing		
4-)	h	hild	Seow	ball	1100m,	<u>" A</u>	de en	Thi.	place
0-1	Gordin	an V	The p	west	Mrv	w/c	, k	ns	placed of
<b>∀</b>	Prible				weth				Cullemes



		15/	 11	1 000	
Flat / bungalow No.	206	Date	0 "	2/09	
	000				
Project	70D		 		
Customer Name	I.V.Ro	mana_			
	7 . 4				
Customer Sign			 	<u></u>	
Phone No.		email			
1 110110 2.00			 		

Phone No	•					•	
For office u	se only. (Do n	ot write here)					109
Received by	se only. (Do no	Sign		1 00	Date:	'P 2 Give a ser	ial
Note: 1. Or number to 6	iginal should be each complaint	e sent to Accountan . 3. CR can attach c	opy of this fo	orm for em	ails & other co	omplaints receiv	ed.
S No (		& Suggestions					
01	Mail	enclased			:		
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	<u></u>						
			-				
				·			
		-					
		-					

sob

From:

"tanya communications" <tanyacommunications@rediffmail.com>

To:

<soham@modiproperties.com>

Cc:

<sob@modiproperties.com>; <cr@modiproperties.com>; "jagdish"

<jagdish@modiproperties.com>; <anand@modiproperties.com>; "Info"

<info@modiproperties.com>

Sent:

06 February, 2009 8:11 PM

Subject:

Regarding posession of Bunglow no 206

Dear Sir,

This is with reference to your e-mail below and our list of complaints given to you on 27-11-2008 as you said that it is difficult for you to service and monitor vague / oral complaints. You can only attend to the complaints given to you in writing.

- That list consists of 17 points, but out of that only 2,3 points attended till now, remaining all are like that only after 2 months also. In that list the most important work walls leaking in 1st floor is not yet attended inspite of our several requestes and remainders. More over your people said that it was attended and that problem was solved and they only said that they will show it, Then we asked to check it infornt of your people only (they only checked) and concluded that those walss are still leaking. How can we say that it as a new house if walls are leaking like that? Where is the valur for our money? Can you accept the house like that?
- We have asked to make ready our bathrooms when our carpenters came. Our Woodwork is going to complete with in 10-15 days, but not even one bathroom is ready.
- At the time of checking of walls leakage, we went up and noticed that 2 water tanks are without lid on them and they are very much dirty and they have to be cleaned and to be closed with lids on them.

We notoced further that,

Top slab red tiles nearly 100nos, were broken and they have to be replaced.

Door Stoppers, Commodes and tapes to be fillted. (Stoppers, agree 2 dead parties of)

In children bathroom, we have asked to fit indian type commode. Please make it sure. ( to waster a )

Lawn to be layed. ( after funding )

We have observed rust on most of the locks. ( Is has to be the Yorks of with Sall paper

We are requesting you since long to ensure us a date by when our bunglow will be completed and handedover to us without any pending

You told that after final payment (which we paid on 04-10-2008), our bunglow will be handed over within 15 days, but still it is not happend after nearly 4 months also.

Please complete all the pending works (list given to you on 27-11-2008) and some more points added in this mail and ensure us a date as it is already delayed 10 months.

Please handover our bunglows on priority basis so that we will be happy with your esteemed services for your customers.

Looking forward to your reply.

PLEAE CONFIRM US A DATE.

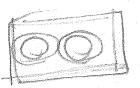
Thanking you,

L.V.Ramana

is constant. a Algeria chigany has done is writer proof . I dampoon is observed

ignities had do be changed

06-Feb-09





Flat / bungalow No.	206	ATR Date	6/8/09
Project	SOR-II	Complaint Date	812,109.
Customer Name		amang.	
Prepared By	Syed	Hobivadia	
Project Manager's Sign		Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
U	Work completed.
2.)	kept pending at costomer request.
3	Work Completed.
4)	Work completed.
5)	Mork Completed.
6)	Kept pending at costomer request
₹)	Kipt pending at costomer request
8)	Work Completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Þ

#### sob

From:

"tanya communications" <tanyacommunications@rediffmail.com>

To:

<soham@modiproperties.com>

Cc:

<sob@modiproperties.com>; <cr@modiproperties.com>; "jagdish"

<jagdish@modiproperties.com>; <anand@modiproperties.com>; "Info"

<info@modiproperties.com>

Sent:

06 February, 2009 8:11 PM

Subject: Regarding posession of Bunglow no 206

Dear Sir,

This is with reference to your e-mail below and our list of complaints given to you on 27-11-2008 as you said that it is difficult for you to service and monitor vague / oral complaints. You can only attend to the complaints given to you in writing.

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Please handover our bunglows on priority basis so that we will be happy with your esteemed services for your customers.

Looking forward to your reply.

PLEAE CONFIRM US A DATE.

Thanking you,

L.V.Ramana

Flat / bungalow No.		ATR Date		13	31,109			
Project		S.O.B-I		Compl	Complaint Date		١	2/1/09
Customer Nar	ne			5BESt	1A 5	BOT	PUDI	
Prepared by	V. Rai	nuh	Date	241	2412109 Sign			
Project	Rari		Date		24/2109 Sign			X
Manager HO receipt da		Cara		Sign				
Checked by M		10	2004	MD Si	gn		W	
MD's Remark		10	1010					
IVII) 3 ICHILLII							. /	•
CR to send le	tter to	Ye	s No	For fil	ling		Ye	es 🗌 No
customer	end a conv	of ATR	and complaint to	QC imme	diately af	ter the re-	ceipt of t	he ATR. QC will
send their report complaints file.	t on the A	TR to the	e MD within 3 wo	rking days	. Aruna t	o file to fi	lle it in M	IDs pending
Complaint	Ouality	of acti	on taken by Sit	te Engg	If act	ion on t	he com	plaint was not
S No.			complaint?		taken then, was the reason for no			reason for not
					taking action justified?			
1.	L	Good Avg. Bad					Yes	No
2.		Good Avg. Bad					Yes	No
3.	L						Yes	No
4.		Good		ad ————				
5.		Good	· L. · · ·	ad 			Yes _	] No
6.		Good	l 🗌 Avg. 🔲 B	ad 			Yes _	] No
7.		Good	l 🗌 Avg. 🔲 B	ad			Yes _	] No
8.		Good	d 🗌 Avg. 🔲 B	ad			] Yes _	] No
9.		Good	l Avg. B	ad			] Yes [	] No
10.		Good	d 🗌 Avg. 🔲 B	ad			] Yes [	] No
11.		Good Avg. Bad					] Yes [	No
12.		Good Avg. Bad				Ĺ	] Yes [	No
Remarks:	A			plaints		vone	bur	r attended



Flat / bungalow No.	42	ATR Date	18.1.09
Project	SAR-T	Complaint Date	12/1/09
Customer Name	Dr. Spaha 35	Rappuoli	
Prepared By	A. R. Vikasko	ma S	
Project Manager's		Admin Officer's	TO THE STATE OF TH
Sign	111 CA CP & a copy t	Sign to MD CR to file original i	in customer's file

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.0	work completed. work completed.
2.	1.20lk Completed.
₹.	wak completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

	Flat / bungalow No.	SECUTIONS FORM.
	Project	Date 1218/10
	Customer Name	Silver Caly, Phaso
	Customer Sign	Dr les Ca Si Bropman
	Phone No.	
		23340 492 email
Г	For office use only. (Do not	Write home)

For office		
Tot office use only (Do not were		
For office use only. (Do not write here)	n and a second s	
Co A DACHAMILE		
Note: 1. Original should be sent to Accountant number to each complaint. 3. CR can attach con	Charles and the contract of th	•
should be sent to Account	Data	
number to each complaint. 3. CR can attach cop  S No Complaints & Comp	for filing & near Justic.	13 11 60
omplaint. 3. CR can attach con	Call & a copy each to MD &	CD 2 0: 12 11 09 1
arraon col	y of this form for emoils o	C. Z. Uive a serial
CM	of chians & other o	Omplainta
S IVO   Complainte & C		omplaints received.

S No	Complaints & Suggestions
1	SALTE AND S
2	SNTRANCE - POWER BOARD - COVER - FIXME MASTER BEDROOM - WARROGE - THE OFF W CHILD BEDROOM - THES OFF FREE PLOOR NO
L 2	CHILD GEDROOM - WARROSE - THE
	SOLD ISCHROOM TILES OFF FACRICORD
	New Telen New



Flat / bungalow No.	42 Date 12/019
Project	Silver Oaly. Phase,
Customer Name	Dr les La S no Bopmon
Customer Sign	5 dal 1/2
Phone No.	23340492 email

For offic	d by:   C A DAC 4/900A Sign   Date:   12   1   09	
3.5 . 1	dy, les white Agent for filling & a copy each to MD & CR. 2. Give a serial	••
number	to each complaint. 3. CR can attach copy of this form for emails & other complaints received.	
S No	Complaints & Suggestions	
1.	ENTRANCE - POWER BOARD - COVER - FIXING	
2.	MASTER BEDROOM -WARROBE - TILE OFF WAR	<u> </u>
2	SNTRANCE - POWER BOARD - COVER - F SXING MASTER BEDROOM - WARROBE - TILE OFF WAR CHILD BEDROOM - TILES OFF FREE PLOOR NEW L	Seell) i
<u> </u>		
-		
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1		

Flat / bungalo	w No.	No. 37		ATR Date			
Project	···	(	5.0.31	Complaint Date		11	1109.
Customer Na	me	Veg		por 9	x Automa		ltd.
Prepared by	V. Da	much	Date	1	2 log Sign		( M
Project	Ranj	ith	Date	201	Sign		X/
Manager HO receipt da		Karn		Sign	2109		
Checked by N		6	2/10/1	MD S	ign	h /	/
MD's Remarl		<u> </u>				<del></del>	
CR to send le			s No	For fil	<del>-</del>		s No
Note: CR will se	end a copy t on the A	of ATR	and complaint to (MD within 3 world	C imme	diately after the re . Aruna to file to f	eceipt of th	e ATR. QC will Ds pending
Complaint	Quality		on taken by Site	Engg			laint was not
S No.		on o	complaint?		taken then, was the reason for not taking action justified?		
1.		Good	Avg. Bac	1	taking		No .
2.		Good				Yes [	No
3.		Good				Yes [	No
4.		Good		d Yes No			
5.		Good	Avg. Bac	1		] Yes [	No
6.		Good	Avg. Bac	d		] Yes [	No
7.		Good	Avg. Bac	d		] Yes [	No
8.	T.	Good	Avg. Bac	1		] Yes 🗌	No
9.		Good	Avg. Bac	d		] Yes [	No
10.		Good	Avg. Ba	1		] Yes [	No
11.		Good	Avg. Ba	d		] Yes [	No
12.		Good	Avg. Ba	d		] Yes [	No
Remarks: prod apploved in required.							
Home							
			Z X10	<u>u .</u>			



		<u>COMPLAI</u>	NT & SU	<u>GGESTIONS</u>	FORM.	11/4	SECTION
						***	S. C. C.
Flat / b	ungalow No.	37		Date		6111	୦୨
Project		SOB		Showse I			
Custon	ner Name	Vega	Con	regorn	& De	tomat:	ion lad.
Custon	ner Sign	J		0			
Phone 1	No.			email			
		, , , ,				-	
	e use only. (Do n						
Received		ayana Sign		CAR!	Date:	16	
Note: 1.	Original should b	e sent to Accou	intant for fil	ng & a copy eacl	h to MD &	CR. 2. Give a	serial '
number t	to each complaint	3. CR can atta	ich copy of t	his form for ema	ils & other	complaints re	ceived.
S No	Complaints &	Suggestion	ıs				- 1
1,	Complai	nt altac	hid				
			· ·				
-		,					
,							

To M/s Modi Properties & Investments (P) Ltd, Cherlapally, Hyderabad.

Dear Sir,

Sub: Our Bungalow in Silver Oak Bungalows Plot No 37 – Guest House – Reg.

We would like to inform you that we have purchased Bungalow No 37 in Phase-I from Mr.Krishnan P. Iyer on 17.12.08 for our Guest House purpose.

We have our sales offices, through out India and our Marketing Personnel used to visit our Head Office. We make use of Guest House exclusively for providing accommodation and not for any other purpose i.e. manufacturing etc

This is for your information.

Thanking you,

Yours faithfully,

For Vega Conveyors & Automation Ltd

P.Kumara Swamy Asst.Manager. 58

Flat / bungalow No.

18/1/09

ATR Date

Project		SOB-TI C			olaint Da	ite	12/1/09
Customer Na	me	M	M. LAKSH	MI	BHAVA	-NI	BOPPUDI
Prepared by	V. Ram	uch	Date	1	2109	Sign	(Var
Project Manager		rech ; Poralca	Date L	24/	2109	Sign	
HO receipt da	ate		Δ .	Sign			
Checked by M	MD on	16	209	MD S	Sign		b
MD's Remar	ks:		101	*			
	,						/
CR to send le customer	tter to	Yes	s 🗌 No	For fi	lling	,	Yes No
							ceipt of the ATR. QC will le it in MDs pending
Complaint	Quality		n taken by Site	e Engg			ne complaint was not
S No.		on c	omplaint?				as the reason for not
1.		Good	Avg. Ba	<u></u> d			ction justified? Yes  No
2.		Good	Avg. Bac		Yes No		
3.		Good Avg. Bad			☐ Yes ☐ No		
4.		Good [	Avg. Bac	<u> </u>			Yes No
5.		Good [	Avg. Bac	<u>d</u>			Yes No
6.	-	Good	Avg. Bac	d			Yes No
7.		Good [	Avg. Bac	<b>1</b>			Yes No
8.		Good [	Avg. Bac	d			Yes No
9.		Good [	Avg. Bac	d			Yes No
10.	/	Good [	Avg. Bac	1	A hashan / server server server server		Yes No
11.	<b>Z</b>	Good [	Avg. Bac	1			Yes No
12.		Good [	Avg. Bac	1			Yes No
Remarks:	Au	4t	rl (orn	plain	str	· have	e leen attender
				-			



Flat / bungalow No.	58	ATR Date	18.1.09
Project	SAR-T	Complaint Date	12/1/09
Customer Name	Mu Lokshmi	Bhavani Bo	ppudi
Prepared By	70	mol	
Project Manager's		Admin Officer's	
g:		Sign to MD. CR to file original i	n quetomer's file
Note: Original ATR shou	ald be sent to CR & a copy	to MD. CR to me original i	ii customer s me.

Action Taken Complaint S No.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat / bungalow No.	58	Date 12/1/9
Project	Silvero	ah phale I
Customer Name	Mrs Lah.	show Bhayam Boppondi
Customer Sign		
Phone No.	23340492	email

For office use only. (Do not write here)

Received by: | G NACCURAN Sign | Date: | 121 | 29

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions	]
1.	KITCHEN - SINK - NO DOWN PILE	,
<u> </u>	NO TAP FITTINGS	
3	WALL - FILL HOLES X3	
-4-	1 DOOR - LOCK HANDLE FITTINGS	
Ę	DINING ROOM - WASH BASIN - DOWN PIPE	
- 4	Tap connection	
7	WASH AREA ( SACK OF HOLDS) TAPS	
S	DRAIN COVER	
47:	MALL-FILL 40 LES XZ	
-26_	MISSING (SMALL) TILES)	
]/	GROUND FLOOR - BATTI ROOM - WASH BASIN - DOWN -	
12	DRAIN HOLE COVER	
13	10 10 10 10 TOILET SEAT BRAIN HOLE -	
14	1 SAPS on either File of	
75	CHED BOD ROOM - BATHROOM - DRAIN HOZE -TOILET - A	LL - 100
- 75-	TO/LET SEAT-COVERS	
1	STLY ROOM - POWER POINT - SWITCH MISSING.	
	MASTER BELLOOM - WASH BOWN-PIRE	6
19	11 - SATH ROOM - POWER POINT-	,
20	TOKET DRAIN	七年
2/		
75	fall butt soom Gette Litting & Low	
23		

Flat / bungalow No.	58 Date 12/19	
Project	Silver oals. phase I	
Customer Name	Mrs Lahshni Bhayani Boppuli	
Customer Sign		
Phone No.	23340492 email	

For office use only. (Do not write here)

Received by: G. Norman Sign Date: 1.07

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	KITCHEN - SINK - NO DOWN PIPE
2	" - NO TAP FITTINGS
3	" WALL - FILL HOLES X3
4	11 DOOR - LOCK HANDLE FITTINGS
5	DINING ROOM - WASH BASIN - DOWN PIPE
b:	" I Tap connection
7.	WASH AREA (BACK OF HOUSE) TAPS
S	11 11 11 DRAIN COVER
9:	11 11 WALL-FILL HOLES X2
10	11 11 MISSING (SMALL) TILES)
	GROUND FLOOR - BATH ROOM - WASH BASIN - DOWN-APE
12	DRAIN HOLE COVER
13	11 TOILET SEAW DRAIN HOLE - FILL-IN
14	" 11 GAPS on either Fide of door
15	CHILD BED ROOM - BATH ROOM - DRAIN HOLE TOILET - FLL-IN
/6_	1 1 1 TO/LET SEAT-COVERS
11	STUDY ROOM - HOWER POINT - SWITCH MISSING
18	MASTER BELROOM - WASH BASH - DOWN-PIPE
19	11 - BATH ROOM - POWER POINT - MISSING
20	" TOLET DRAIN HOLE
2/	
22 23	fall both soon: Gege fittings troes
4.5	V. V

Flat / bungalow No.			65 ATR D		Date		24/12/108	
Project 5.0.3-1			Compl	Complaint Date		22/12/08		
Customer Name		RATNESWAR		Me	RRE			
Prepared by	V. Ray	nust	Date	241:	2109	Sign		
Project Manager	Ranji		Date	24/2		Sign		
HO receipt da				Sign				
Checked by N			do /	MD S	ign		161	3/09
MD's Remark	KS:						"	
					***************************************		•	
CR to send le	tter to	Ye	s 🗌 No	For fil	ling		Ye	s 🗌 No
Note: CR will se	end a copy on the A	of ATR	and complaint to MD within 3 wo	QC imme rking days	diately at . Aruna t	ter the reconstruction of the file to file	ceipt of the le it in M	ne ATR. QC will IDs pending
Complaint	Quality	of acti	on taken by Sit	e Engg				plaint was not
S No.		on	on complaint?			,		reason for not ustified?
1	Г.	Good Avg. Bad					Yes \	No
1.		Good Avg. Bad			☐ Yes ☐ No			
2.	L				☐ Yes ☐ No			
3.						Yes	No	
4.	L	Good Avg. Bad				☐ Yes ☐ No		
5.		_	Good Avg. Bad  Good Avg. Bad					No
6.		Good				Yes No		
7.	L	Good					Yes	No
8.	L	Good						
9.	L		Avg. Ba					No
10.		Good					Yes _	No
11.		Good Avg. Bad Yes No						
12.		Good	l 🗌 Avg. 🔲 B	ad			Yes	] No
Remarks:	Aı	1 15	u lon	phint	<u> 1</u>	rave	beer	r ittended
·								
				J. 45			<u></u>	

<u>AC</u>	HUN THEELY		
No.T	7	ATR Date	24/12/08
Flat / bungalow No.	<u>65</u>	Complaint Date	22 12 108
Project	SOB	2	
Customer Name	Kontneswa		
Prepared By	A. K. Vik	Admin Officer's	
Project Manager's	X	1	
Sign	ld be sent to CR & a copy	Sign to MD. CR to file original	III Customer 5 222

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

	TR should be sent to CR & a copy to MD. CR to the original to  Action Taken
Complaint	1 10 0 8
S No.	16 1 Day To Done to Dook down detter not senous
1	Kept pending Den 10 passons
	Love Committee
2.	Look Campletes.
3	01.11
4.	word Completed
	work completed hoods for Kitter worker ben't Denty Den to pools for Kitter worker
	bent Dentily Den 10 1008 Aus
6.	
<del>1</del> ,	- do -
18 (18 (18 (18 (18 (18 (18 (18 (18 (18 (	
14 N.	
	·
	gen the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed",  "We'll pending at customer's request", "Beyond our scope of

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



5027d

#### COMPLAINT & SUGGESTIONS FORM

Project Customer Name Customer Sign Phone No.  Ear office use only. (Do not write here)  Date  Date  17.1.2005  Date  17.1.2005  Date  17.1.2005  Date  17.1.2005  Date  17.1.2005  Date:  17.1.	10) · 08
Phone No. email natural yall	R) • 00
Phone No. email natural yall	80 · CB
Priorite 140.	,
(Do not write here)	•
Received by: Sign / Receiv	
S No Complaints & Suggestions	
(Maic Asidens)	
	•
	•

# 16, Rambaba | Ranjoh | Narshima

From:

"Ratneswar Marre" <ratneswar@yahoo.com>

To:

"Modiproperties" <cr@modiproperties.com>; <anand@modiproperties.com>;

<a href="mailto:</a><a href="mailto:agdish@modiproperties.com">agdish@modiproperties.com</a>>

Cc:

"Rambabu Gurrala" <gvrambabu@gmail.com>; "PVR" <pvr@magnumchemitech.com>

Sent:

Saturday, January 17, 2009 9:20 AM

Attach:

IMG 0052.JPG; IMG 0055.JPG; IMG 0069.JPG

Subject:

Re: Pending work in Bungalow No. 65, Silver Oak Bungalows, Phase - 1

#### Dear Narasimham.

Please see attached photos showing pending work in my house, Mr Jagadish verbally committed during my signup, I am not sure why south side wall is not constructed as per the vasthu, if these pending works are not completed as per my expectation, I will inform to Mr Rambabu not to release the pending balance.

1) South side wall supposed to be adjusted and left increased space away and wall must be in strait line, with out increasing south west.

2) Potico some bend observed, tiles are not properly laid.

3) Surprising thing is that, my name board in front of the house was misspelled, don't you have my complete name in your records?

Are you doing same way for all the customers? Please let me know when are you planning to completed thse pending works?

Thanks Ratneswar (816)679-6868

#### --- On Sun, 12/21/08, Ratneswar Marre < ratneswar@yahoo.com > wrote:

From: Ratneswar Marre <ratneswar(a)yahoo.com>

Subject: Re: Pending work in Bungalow No. 65, Silver Oak Bungalows, Phase - 1 To: "Modiproperties" <cr@modiproperties.com>, anand@modiproperties.com,

jagdish@modiproperties.com

Cc: "Rambabu Gurrala" <gvrambabu@gmail.com>

Date: Sunday, December 21, 2008, 12:06 PM

#### Dear Narasimham.

As per our conversations regarding the pending works in my house, my Friend Mr Rambabu visit house today December 21, and also he talk to you over the phone from the site. As per Mr Rambabu sobservation below are the pending works.

- 1. No sanitary items are fitted
- 2. Electrical wiring done but lamp shades not fitted, switch boards not closed and not properly done.
- 3. Portico some bend observed, tiles not properly laid.

Reply to Curtomer
Ar.

1/17/2009

. South side wall built, but it is part of compound wall. This was not properly constructed as per my initial request during the signup. But south west is increased, this wall supposed to be adjusted and left increased space away and wall must be in strait line, with out increasing south west.

- 5. Kitchen commodes not fitted.
- 6. Marble tiles needs polishing required.
- 7. All walls must be repainted / white wash again, it was not properly painted.

I have transfer money to Mr. Rambabu as bank account; balance amount was ready with Mr. Rambabu, complete pending works and get check from him. Mr Rambabu is your point of contact you can reach him at 9346036808.

Any other questions you may have, please reply to this e-mail / give me a ring to my mobile (816)679-6868, I am happy to call back to you.

Thanks Ratneswar (816)679-6868

# --- On Sat, 12/20/08, Ratneswar Marre < ratneswar@yahoo.com > wrote:

From: Ratneswar Marre <ratneswar@yahoo.com>

Subject: Pending work in Bungalow No. 65, Silver Oak Bungalows. Phase - 1

To: "Modiproperties" < cr@modiproperties.com>

Cc: "Rambabu Gurrala" <gvrambabu@gmail.com>

Date: Saturday, December 20, 2008, 10:21 PM

Dear Narasimham,

As per our conversation, these are the pending works in my house, not completed yet, I requested in July.

- (a) Wall construction is not done as per vaastu in south side as promised by Jagdish during my sign-up for initial agreement.
- (b) As per Venkat Reddy, he noticed that the portico shape is bending/not constructed properly.

Please complete these as soon as possible.

Thanks Ranteswar (816)679-6868

Flat /	253	ATR Date	30/11/08		
Project	J.O.B-正	Complaint	14/11/cs	·	
Customer	IMRAN 1	JOHD. KHE			
Prepared By	V. Ramerh.	Date	25/2/00	Sign	C VIII
Project Manage	Ranjith Premark	Date	25/2/00	Sign	1 2
HO receipt		Sign		^ ^ ^	
Checked		MD Sign	W	16/3/09	
MD's				11/	
CR to send	☐ Yes ☐	For filling	Yes 🗌	· · · · · · · · · · · · · · · · · · ·	

Note: CR will send a copy of ATR and complaint to complaint to complaint to the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complain	Quality of action taken by Site	If action on the complaint was not
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
	Good Avg. Bad	☐ Yes ☐ No
Remarks:	All the woons has	been completed except sanitary fillings.
	find paiding CPA	canilary fillings.
	7 0 7	0 V /





Flat / bungalow No.	153	ATR Date	30,408
Project	SOB	Complaint Date	24.11.08'
Customer Name	IMRAN H	ODD. KHOM.	
Prepared By		REDDY	_
Project Manager's	. (8 ,	Admin Officer's	
Sign	N N	Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1.	ALL WORKS AND DONE EXCEPT
	All works ARE DONE EXCEPT OP & SAMITTORY. & FINAL PAINTING.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Flat No. 301 Jainti Apartments 500 7 33 From: - IMRAN MOHAMMED KHAN 20th Nov. 2008 opp. Beginget Post office Begumbet Hyderabad 70 Shi Soham Modi Managing Partises Mental & OM odi Homes 5-4-187/3-14, 2nd Floor M. G. Road Secunderabad-500003 Subject: - Payment of balance dues and possession BungalowNo. 253 in Silver Oak Bungalows Cheloslapall-, Hyderabad-500051 Kindly sefer your letter dated 14-11-2006 regarding above subject. On greacipt of your letter, we immediately went to the site and suspenised went to the site and suspenised to see om above bringation is send ontity percent. After meeting the supervisor stuff at the site and ther lin formed us that this bungalow can be great only by her lines on lines we failed to inder stand how we take the above bungalow in such a condition and make the pending dues. You are originaled to first Complete on above bungalow lin all hespects with following 2. a) Fittings of sampled equipments ete in Eiterhend boths, in Kitchen box evel water in Mumber por water in both and box evel water in both amount of both amount of the both amount of t provisions as per on Agreement all the bath grooms I toilete: 9 Three phase Electricity my standard Electric Meter of Telephone wise connection in Desawing Room and all the other forms rooms e) provision FT. V. wine connection in deaning from and oll fore froms 1) Back-up/ Grenerator wine Connectionin the Bingalow P.T. 0-21

Flat / bungalow No.		54		ļ	ATR Date		17/1/09			
Project		5.0.B-I		Compla	Complaint Date		15	1.109		
Customer Name		VINOD		KUM	KUMAR					
Prepared by V. pa		nesh	ush Date		24/2/09 Sign			WH .		
Project	Ranjith Pranach		Date	24/2	lo9 Sign			X		
		wash		Sign				, //		
HO receipt date			KN/89 M		ign					
Checked by M		<u> </u>	P 1914							
MD's Remark	:: 						/			
		T [ ] X/	- [ ] No	For fill	ing		Ye	es 🗌 No		
CR to send le	tter to						200 11			
customer	1	of ATE	and complaint	to QC immed	diately a	fter the re	eceipt of t	the ATR. QC will MDs pending		
Note: CR will se	ena a cop	y or Arr	R and complaint to the Republic Republi	vorking days.	Aruna	to file to	tile it in N	vios penanig		
send their report	t on the A	31K W W	O IMP WIGHT							
complaints file.										
			1 1 6	Pita Enga	If ac	tion on	the com	iplaint was not		
Complaint	Qualit	ty of act	ion taken by S	Site Engg	4 also	n than	was the reason for not			
S No.		on complaint?						action justified?		
5 140.			•			taking		Justificu:		
	EXCLUSION AND TR			Bad	ad			] Yes [] No		
1.	[ ] G00d [ ] 77 8 [ ]			Bad Bad	Yes No					
2.	[V] G004 [] 1118 []			Bad Bad		Yes No				
3.					-	Yes No				
4.		1 500d 1 7 1 5 L			Yes No			No		
5.		Goo		Bad Bad	Yes No			No		
6.		[ ] GOOG [ ] 7.7.8. [ ]				☐ Yes ☐ No				
7.		Good Avg. Ba			-		Yes	No		
8.		☐ Good ☐ Avg. ☐ Ba			-			No		
9.		Good Avg. Bad			☐ Yes ☐ No					
10.		Good Avg. Bad								
11.		Good Avg. Bad			Yes					
12.		Gc	ood Avg.	Bad		France		in added		
Remarks:	Va.	121	the lea	replaints		s varue	<u>Del</u>	n wallen		
in the										



Flat / bungalow No.	54	ATR Date	17.1.2009
Project	SO15-2.	Complaint Date	15.1.2009
Customer Name		UMAR	
Prepared By	YIKAS		
Project Manager's Sign	8 '	Admin Officer's Sign	customer's file

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	
1-	WORK COMPIETED
೩.	WORLL COMPLETOD
3.	Wolle Completed
4.	WORLL COMPLETED
\$	ALREADY DONE DEPORE
6.	CLEANED DONE ( WORL COMPRIED)
7.	worke completed
8	00
	(Lief 2. Do not repeat the complaint, 3. Use terms like "Work completed",

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



Flat / bungalow No.	54	Date	15	01 2009
Project	Selvin Oak	Bungalows		
Customer Name	VINOD KUM	18RON		
Customer Sign	Villag.			
Phone No.	9177447780	email		

For office use only. (Do not write here)

Received by:

Order:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S	No	Complaints & Suggestions
	1.	External dearing.
	2.	l la la Cleansel.
	3 ·	110 ch o 180 tep needs 30 of are
	4.	de mesum.
	5.	Carlo and 1 of wife was ?.
	٠6٠	I am need to be moved.
-	٦.	External termite control.
	8.	Weed removed & Pouling space.
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CTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	75	ATE Date	3/2/00
Project	Sp. ,	Complaint Date	1811 ins
Customer Name	Sariano	That me	,
Prepared By	Ca. K. K. D	bour	
Project Manager's		Admin Officer's	
Sign		Sign	
Moter Original ATP shoul	d ha cout to CD fr a cons	to MD ('D to Classical'	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
	eracon amount had beson cuttones
	esser adjufted with blajntginaens
	esser adjuled asite blaintainacus charges franconductioner. 270,101; vide de res: mis old. 21366.
	heroipt tent to Sob.
	po 1 st
	250

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed". "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

### COMPLAINT & SUGGESTIONS FORM.

			1		- 100 E O E
Flat / bungalow No.	75	Date &	02		200
Project					
Customer Name	Sanjeny Sh	aina.		.:	
Customer Sign	WE				
Phone No.	984951959	1) email	Sanjaydn	de cel	ymail on
					+

For office use only. (Do not write here)

Received by:

One of the second of the secon

S No	Complaints & Suggestions
1.	Kirdly adjust the payment due to me
1	Kvidly adjust the payment dree for me forwards me ortstoling maintenance to be paid by me went oct 2007.
	to be baid by me wey oct 2007.
:	

Flat / bungalo	ow No.	75			ATR Date			10/1/09	
Project		5.0.B-I		Complaint Date		811/09			
Customer Na	me	SANJAY		y SHARMA		1 <i>A</i>			
Prepared by	V. Rame	1	Date	<b>V</b>	241		Sign		/ H
Project	Ranjith Praka		Date		24/2109 Sign				
Manager		eh							
				Sign			<i>, //</i>		
Checked by M		MD S	ign		W				
MD's Remar	ks:	, (							
					<del></del>				
CR to send le	etter to	] Yes	☐ No		For fil	lling		Ye	s No
Customer Note: CP will se	and a conv of	ATR	and comr	plaint to (	C imme	diately af	ter the rec	eint of th	ne ATR. QC will
send their repor	t on the ATR to	o the	MD with	in 3 work	king days	. Aruna te	o file to fi	le it in M	Ds pending
complaints file.									
Complaint	Quality of	actio	n taken	by Site	Engg	If act	ion on th	ne comr	plaint was not
S No.		Quality of action taken by Site on complaint?			266	taken then, was the reason for no			
		*				taking action justified?			
1.	Ū Ġ.	ood [	Avg.	. 🔲 Bad	1	Yes No			
2.	₩ G	Good Avg. Bad			1	Yes No			
3.	G	ood [	Avg.	. 🔲 Bad	i			Yes 🗌	No
4.	G	ood [	Avg.	. Bac	l			Yes 🗌	No
5.	G	Good Avg. Bad			i			Yes 🗌	No
6.	G	Good Avg. Bad			1			Yes 🗌	No
7.	G	ood [	Avg.	. 🗌 Bac	1	Yes No			
8.	G	ood[	Avg	. Bac	1	☐ Yes ☐ No			
9.	G	ood [	Avg	. 🔲 Bac	1	Yes No			No
10.	G	ood[	Avg	. Bac	1	Yes No			No
11.	G	ood[	Avg	. Bac	1	☐ Yes ☐ No			No
12.	G	ood[	Avg	. Bac	1			Yes 🗌	No
Remarks:	All	11	tre.	len	nplai	ote	·hour	- tre	n attende.
	/			-	1				
					-				



# ACTION TAKEN REPORT (FOR COMPLAINTS)

SOR-J_	Complaint Date	21.00
	1 -	1 0100
VACMAZ	SHARHA -	
VIICAS		
P	Admin Officer's	1
1	Sign	
	YILAS	Admin Officer's

TR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1-	WOUL COMALTED
d.	LOOKE COMPLETED  KEPT DEN DING AT CUSTOMEN REGUEST  LOOKE COMPLETED
3.	LOOKU COUNISTED

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

4990 100119

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	75 Date & Janlo9
Project	0,5/ 1,
Customer Name	RICHA SANJAY SHARMA
Customer Sign	Dich to
Phone No.	9849519590 email

For office use only. (Do not write here)

Received by:

Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

	of the form for chairs & other complaints received.
S No	Complaints & Suggestions
	Back side wash area water clogging. No dro
	Back side water alegging. No dra
2.	Ask gardner to stop using backside
	, and the state of
	water pipe Tap for watering. 315
	spoiling the tiles.
3.	Name Plate House No to be Parked
	urder Black Colour.
L	

Flat / bungalo	w No.	2	208	ATR Date		311109		
Project		5.0.B-II		Complaint Date		29/12/08		
Customer Nar	ne	SANJAY		KUr	KUMAR POLL		ram	
Prepared by	V. Par	nich	Date	20/	2109	Sign		CH
Project Manager	Ranji Pra	th Date			2109	Sign		
HO receipt da			. 11	Sign				
Checked by M	1D on	18	3/61	MD S	ign		W	4.30
MD's Remark	is:		["\					
								7
CR to send le	tter to	Yes	s 🗌 No	For fil	ling		Ye Ye	s 🗌 No
customer		of ATD	and complaint to	OC imme	diately af	ter the rec	reint of th	ne ATR OC will
send their report complaints file.	on the A	TR to the	MD within 3 wor	king days	. Aruna to	file to fi	le it in M	IDs pending
Complaint	Quality	ity of action taken by Site Engg			If action on the complaint was not			
S No.		on complaint?			taken then, was the reason for not taking action justified?			
1.		Good Avg. Bad				taking a		No
2.		- 						No
3.		Good Avg. Bad					Yes	No
4.		Good Avg. Bad					Yes	No
5.		Good Avg. Bad					Yes	No
6.		Good Avg. Bad					Yes [	No
7.		Good			Yes No			
8.		Good			Yes No			
9.	<u>L</u>	Good			Yes No			
10.	<u>L</u>	Good			☐ Yes ☐ No			
11.		Good Avg. Bad			☐ Yes ☐ No			
12.		Good Avg. Bad			Yes No			
Remarks:	ALL	the		rt	rle	neilif	ied	
		-						
				a. a.				

#### ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	208	ATR Date	3-1.09
Project	SOB-100 11	Complaint Date	29.12.08.
Customer Name	VATUAZ:	KUMBR 120	UCAM.
Prepared By	HOINDO	BODIN "	
Project Manager's Sign	( · ·	Admin Officer's Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	and Could work.
1.	WONLL COMPLETED.
2.	WORLY COMPLETED
ζ,	WORL COMPLETED
4.	WORL COMPLETED.
	L'I STV als completed?

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



# COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	208 Phase II Date 29-12-08.
Project	Bilver oak
Customer Name	SANJAYKUMAR BOLKAM
Customer Sign	
Phone No. 271723	22/9177919647, email POLKAM BURENDER @ YAHOO. COM

For office use only (Do not write here)

Received by:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
-	
<u>)</u>	Main Door could not be ofen with kely deven one mil-functioning properly to be replaced with new
**)	mil- functioning properly to be replanded with mou
3)	
2)	Findl- Alsor varanda Door Lock Fined Remense.
3	other head water tank water over your
	Ball per lue mol-les Neight malis onen flow
4	glass comen not provided to the Post Box.
	al-gale



#### **COMPLAINT & SUGGESTIONS FORM.**

Flat / bungalow No.	208	Date	20/1/09	
Project	Phase TI	Silvenoa	lo	
Customer Name	P. Sayan K	, —	,	
Customer Sign	R.	<del></del>	The state of the s	
Phone No.	27172322	email Polkau	n Dayay (a) Yahoo.	con

For office use only. (Do not write here) Received by: Sign Date: 20 11

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received. Complaints & Suggestions S No

Flat / bungalo	bungalow No. 328		ATR Date		10	18/08				
Project		S. D. B-II		Comp	Complaint Date		9   8   108			
Customer Name A. KRIS		SHNA	RA	0						
Prepared by	V. Rau	neh	Date			2109	Sign		C WHI	
Project Manager	Ranji		Date	477 A 177 P	20/		Sign		N. C.	
HO receipt da			A		Sign					
Checked by I	MD on	16/2	500		MD S	ign		h	,	
MD's Remar	ks:	11	1		L					
		*****								
CR to send le		Ye			For fil	-		Ye	s 🗌 No	
Note: CR will s send their repor complaints file.	end a copy t on the A	of ATR TR to the	and cor MD w	mplaint to ( ithin 3 work	QC imme king days	diately af . Aruna to	ter the rec o file to fi	ceipt of the le it in M	ne ATR. QC will IDs pending	
Complaint	Quality	of action	on take	en by Site	Engg			-	olaint was not	
S No.		on c	compla	aint?		taken then, was the reason for			· ·	
1.		Good Avg. Bad			<del>-</del>		taking a	aking action justified?		
2.		Good Avg. Bad							No	
3.		Good Avg. Bad						Yes	No	
4.	L	Good Avg. Bad						Yes $\square$	No	
5.	<u>Ц</u>	Good						Yes [	No	
6.		Good						Yes 🗍	No	
7.		Good						Yes 🗌	No	
8.		Good			***			Yes	No	
9.				/g. ☐ Bac				Yes [	No	
10.		Good		vg. Ba				Yes	No	
11.		Good		vg. Ba				Yes	No	
12.	Γ	Good Avg. Bad						Yes	No	
Remarks:	Au			compl		has	been	Ted	tified.	
				4						
					J.,					



#### ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	328.	ATR Date	10.8.08.
Project	S04-41	Complaint Date	9.8.2008.
Customer Name	A. KRISH	MA RAO.	
Prepared By	ASA. SUL	LESA KUMBA	
Project Manager's		Admin Officer's	
Sign		Sign	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
L,	EXTRA Specification powers. ASILOD
	By CUSTOMER. H.D. SIR AS ACCEPTED.
N. ( 1 1/2 4)	harmont hairf 2. Do not report the complaint 3. Use terms like "Work completed"

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

COMPLAINT & SUGGESTIONS FORM



Flat / bungalow No.	328 Date 11/12/08
Project	SILVER OAK BUNGALOWS
Customer Name	Mr. A. Knishno Rao
Customer Sign	
Phone No.	9866662899 email

For office use only. (Do not write here)

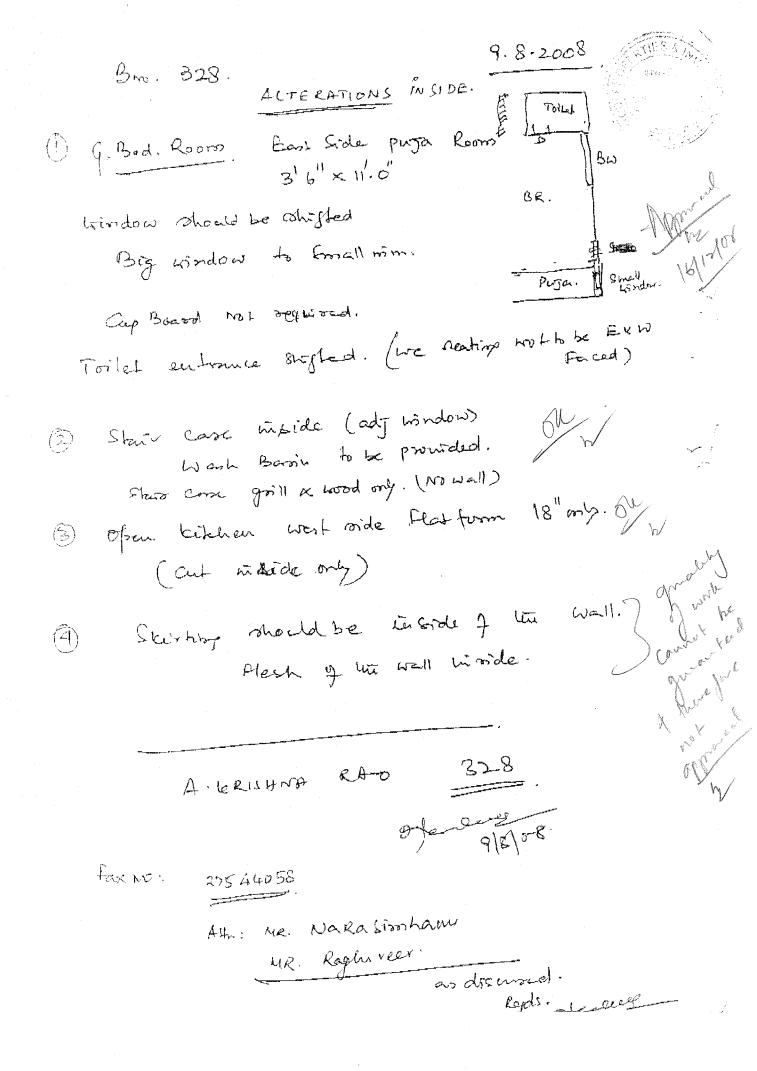
Received by:

Sign

Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
1.	Hand whiten complaint neceived
	Hand wither complaint, or eceived through fax on 11-12.08, enclosed.
J	Comy connects on attached
01	Lee my comme
	Sheet. World
	·
	·



That / bullgalo	t / bungalow No. 235		ATR	ATR Date		12	11109		
Project	S.O.B-11		Comp	omplaint Date		12/1/09			
Customer Name K. SRINIVAS									
Prepared by	ViRan	rest Redd	Date		1	12/09	Sign		VI
		rul Redd Prakash	Date	110.6.		2/09	Sign		
HO receipt da	te			_	Sign				
Checked by M	ID on	18	3 4 5		MD S	lign		V	
MD's Remark	is:		W					· · · · · · · · · · · · · · · · · · ·	
				* · · · · · · · · · · · · · · · · · · ·	******				•
CR to send let customer		Yes	<del></del>		For fi			Yes	S No
Note: CR will set send their report complaints file.	nd a copy on the AT	of ATR a R to the M	nd complair MD within 3	nt to Q 3 work	C imme ing days	diately after the diately after the diately after the diagram of t	er the rec	eipt of the	e ATR. QC will Ds pending
Complaint	Quality	of action	n taken by	Site	Engg	If action	on on th	e comp	laint was not
S No.			mplaint?	~100	00				eason for not
1	<u> </u>						aking a	ction jus	stified?
1.		Good [	Avg.	Bad		****		Yes 🗌 1	No
2.		Good [	Avg.	Bad				Yes 🔲 1	Vo
3.		Good [	] Avg. [	Bad				Yes 🔲 N	No
4.	C	Good [	Avg.	Bad				Yes N	No
5.		Good [	] Avg. [	Bad				Yes 🔲 N	No
6.		Good	Avg.	Bad		7.00		les 🔲 N	No
7.	V	Good [	] Avg. [	Bad			7	es N	Vo .
8.		Good [	Avg.	Bad				es N	lo .
9.		Good [	Avg.	Bad				es N	lo .
10.		Good [	Avg.	Bad					lo
11.		Good	Avg.	Bad					lo
12.		Good	Avg.	Bad					lo
Remarks: 1\1	on Ca			0	M.	n' c			
			st No.				appac	f ₄	W require
	umple	unt /	VO. 6	rna	<u> </u>	<del>e</del> in	Kept	<u>-</u>	0
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- I Hall J		,		*****		- NO NO 11.	*****	·	
				~~~~ <u>.</u>				······································	



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	235	ATR Date	13 4 09
Project	SOB-IL	Complaint Date	17/07/09
Customer Name	K. SSTAVAS		
Prepared By	K. YISHWESH		
Project Manager's		Admin Officer's	1
Sign		Sign	New /

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
<u> </u>	WORK COMPLETED.
2.	WORK COMPLETED.
3,	WORK COMPLETED.
4,	WORK COMPLETED.
5	WORK COMPLETED
6,	KEPT PENDING AT CUSTOMER'S REQUEST.
	WORK COMPLETED.
<u> </u>	BEYOND OUR SCOPE OF WORK.
	1 C 2 D 4 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	2 35	Date 19 1 0 9
Project		
Customer Name	K. Sriniva	as /
Customer Sign		
Phone No.	929318999	email

For offic	e use only. (Do not write here)
Received	1 by: VombNowh Sign Date: 2/1/09
Note: 1. number	Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial to each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
Į,	Two marble tiles to be changed
9	Door locks for hattwoom to be repaired
3.	laches for the windows not ploper
4.	Post box to be sheeked & plastered
	properly
5.	Holes for the main gale to be done
XX	
6.	Mismatching of marbles in Hall
1.	window frame gaps
8.	raising of read boundary well.
	. 0

Soham Modi

From:

"SOB" <sob@modiproperties.com> 21 September 2009 16:28

Date:

To:

"Soham Modi" <soham@modiproperties.com>

Subject:

Reg concrete mixes

sir,

for m25 (1:1:2)grade concreteat at standad 0.60 w/c ratio I got 3.54 for M20(1:1.5:3) grade concrete at standard0.60 w/c ratio I got 4.63

swaroop

		7011 #			7011 #		4	7010 ##			0	S. No.		Date:	Prepared By:	Report for Month:	Project:	Company:	QC - Concrete Cube Testing Report	
		#######			#######			#######			4#####	Date of casting						- Heren	e Cube T	
		RMC			RMC	STALLS TO THE STALLS THE STALL THE		RMC			RMC	Site Mix or RMC		07.10.09	V.Ramesh Reddy	Sept '09	SOB-3&7	M&M Homes	[esting Rep	
		M20			M20			M25			M25	Specified Grade of Concrete			Reddy			les	ort.	
		Ultratech			Ultratech			Reliable			Reliable	Supplier / Contractor								
												D. C. No								
		8,18			8,18			302			302	Block No. / Bungalow No.								BY 1100 1100 1100 1100 1100 1100 1100 11
		Slab			Slab			Slab			Slab	Used for Slab / Columns								C
		I(Ph-7)			I(Ph-7)			П			II	Slab No. or Column No.	Occasional and the second						N	
		17/9/09			27/8/09			15/9/09			25/8/09	Date of Testing					A. Controller			
		28			7			28			7	No. of days					-			
20.0	20.0	20.0	14.0	14.0	14.0	20.0	20.0	20.0	14.0	14.0	14.0	Specified Strength								
60.0	58.0	54.0	38.0	37.5	35.0	77.5	55.0	47.0	43.0	52.0	57.0	Tested Strength in tons								
26.4	25.5	23.8	16.7	16.5	15.4	34.1	24.2	20.7	18.9	22.9	25.1	Tested Strength in N per sq. mm								
	25.2			16.2			26.3			22.3		Avg. of three tests								
	OK		- A A AMERICAN	OK			No Consistency			OK		Remarks								

						-	s emarks	I	OK			OK		Not Satisfactory	Honey Combs	-
													1	Not	Hol	<
							Avg. of three ests		22.6			30.5		((13.3	
							Tested Strength m M per sq. mm	28.6	21.1	18.0	23.8	34.3	33.4	15.0	12.3	12.8
			:				Tested Strength n tons	65.0	48.0	41.0	54.0	78.0	76.0	34.0	28.0	29.0
				THE REAL PROPERTY AND ADDRESS OF THE PARTY AND			Specified Strength	14.0	14.0	14.0	20.0	20.0	20.0	14.0	14.0	14.0
							No. of days	7			28					
							gnite of Testing	7/10/09			28/10/09			29/10/09		
5	A STATE OF THE PARTY OF THE PAR						Slab No. or Solumn No.	- 1								
			`				Jeed for Slab /	Foot	L		Footings			Footings)	
		/	/				slock No. /	304			304			305.308		
							о. С. Ио	I								
							ontractor	Grasim			Grasim			Rmc		
	es						Specified Grade of Concrete				M20			M20		
ng Report.	M&M Homes	SOB-3&7	Oct '09	G.Vijay Raj	07.11.09		ite Mix or	RMC F			RMC			RMC		
QC - Concrete Cube Testing Report.							Date of casting	30/09/2009			30/09/2009			22/10/2009		
QC - Conci	Company:	Project:	Report for Month:	Prepared By:	Date:		.oV.	7012			7012			7013		

Page 1 of 7

% 21/9/9 H Yes For filling Phase Date Sign SOB Copy sent to site on MD Sign Project Sign V.Ramesh Reddy Mehta and Modi Homes Checked By MD on Receipt at HO date Prepared by Company

Quality Control-Reports List (Bungalows)

Check list for QC at each stage.

Notes:

Report should be send once a quarter on or before 15th of the succeeding month.
 Mark • for if QC check was undertaken.

Mark X if QC check was missed by QC team – although advance intimation was given. Mark XX if QC check was missed as no intimation was given by site Engg or Project Manager. Mark 'NA' if QC check was not applicable (work done before QC was introduced).

Leave blank if work has not taken up.

Quality Control - Reports List (Bungalows)

	Other																							
	Other																							, and a second
	Other																							
	Other																							
	nəfiA gnidsinfi																							
	After Plastering	6																			>			
	After brick work	A.	×	3									₹	· ·				-	· ·	¥	¥	•		
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	Col 3																							
	Slab 2	>	>	>			A COLUMN TO THE						>	>					>	>	>			
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	I dal2	>	>	>									>	>					>	>	>			
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-	dtail4	×	×	×									K'N	×					×	×	×			
	Before sgnitoot	×	>	>	>								NA	>					>	>	>			
RCC & Civil Work	Bungalow No. / Club house	B.NO-301	B.NO-302	B.NO-303	B.NO-304	B.NO-305	B.NO-306	B.NO-307	B.NO-308	B.NO-309	B.NO-310	B.NO-311	B.NO-312	B.NO-313	B.NO-314	B.NO-315	B.NO-316	B.NO-317	B.NO-318	B.NO-319	B.NO-320	ks:		
RCC &	oN S	-	2.	3.	4.	5.	6.	7.	·.	9.	10.	11.	12.	13.	14.	15.	16.	17.	18.	19.	20.	Remarks		:

Quality Control - Reports List (Bungalows)

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After Plastering	>	×	×	×	×	×	×	×	>	>	×	×			>	×			>			
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Col 3																						
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Slab 1	>	NA	×	×	×	×	×	×	×	×	×	×	>	×	NA	×	×	×	×	>		
Col 1	NA	NA	>	>	>	>	>	>	>	>	>	>	×	>	NA	>	>	>	>	×		
htnilq	NA	NA	NA		NA	×	NA	NA	NA	NA	NA	NA	×									
egnitoot	NA	NA	NA		NA	NA	NA	NA	AA	NA	NA	NA	>	NA	NA	NA	NA	NA	NA	>		
S No. S Sungalow Sung	B.NO-321	B.NO-322	B.NO-323	B.NO-324	B.NO-325	B.NO-326	B.NO-327	B.NO-328	B.NO-329	B.NO-330	B.NO-331	B.NO-332	B.NO-333	B.NO-334	B.NO-335	B.NO-336	B.NO-337	B.NO-338	B.NO-339	B.NO-340	·ks:	
on s	21.	22.	23.	24.	25.	26.	27.	28.	29.	30.	31.	32.	33.	34.	35.	36.	37.	38.	39.	40.	Remarks	

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	Slab 2	>	>	>			>	>	>			>		>	>			>	>	>				
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RCC & Civil Work	Bungalow No. / Club house	B.NO-341	B.NO-342	B.NO-343	B.NO-344	B.NO-345	B.NO-346	B.NO-347	B.NO-348	B.NO-349	B.NO-350	B.NO-351	B.NO-352	B.NO-353	B.NO-354	B.NO-355	B.NO-356	B.NO-357	B.NO-358	B.NO-359	B.NO-360	rks:		
RCC &	oN S	41.	42.	43.	44	45.	46.	47.	48.	49.	50.	.51.	52.	53.	54.	55.	56.	57.	58.	59.	.09	Remarks		

Quality Control - Reports List (Bungalows)

Quality Control - Reports List (Bungalows)

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Wehta & Modi homes	mes								r		+	-	-	-	1			V		f	-	-	f					
Silver Oak Bungalows Phase-II	alows Ph	ase-I							1	\dagger	+	+	-		4						\dagger	+	+				0.000	
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																											629482	

Soham Modi

60 8º/

From:

"SOB" <sob@modiproperties.com>

Date:

29 July 2009 11:26

To:

<ramana@modiproperties.com>

Cc:

"Soham Modi" <soham@modiproperties.com>; <anand@modiproperties.com>

Subject:

Balance works for Bungalow nos 322,&338

Respected sir

Bungalow no:

Completed works:

Balance Works:

322

Vertified Flooring,

Electrical wiring, Switch and

sockets, Parking floor tiles

Bath room tiles,

Aluminum Windows, Grills, Pavers,

Staircase railing, wooden banster.

Fixing of doors,

Staircase,

Luppum works 1st coat, Roof Tiles,

Open terrase flooring.

338

Vertified Flooring,

Electrical wiring, Switch and

sockets, Parking floor tiles

Bath room tiles,

Aluminum Windows, Grills, Pavers,

Staircase railing, wooden banster, portico roof tiles

Fixing of doors,

Staircase,

Luppum works 1st coat,

Roof Tiles.

Open terrase flooring.

With Regards,

A.Suresh

John

Son Mia

Discription	: Schedule for complete works	in stage wise	
		1.20 1 (1)	
Schedule f	or complete 319 & 322 by 31/05	109 338 by 15/6	09
Complete	Bungalow No 319 & 322 and the	n apart that 338 in following report	
a) Civil wo	ork / star '		
b) Plumbir			
	es & water proofing		
d) Primer			
	g - Vertified Tiles / p sah	June both	
f) Doors			
g) Staircas	se V		
Sehedule d	of complete of bungalow's SOB -	· <u> </u>	
SI No	Dungalau Na		<u> </u>
31 NO 1	Bungalow No	Satge to be completed	Due date
	320	Stagey & Mant	31/5/09
3	321	Stagev & III	15/5/09
4	326,327,325	I mai upto stage i di noiu primer	15/6/09
5	328	Stage J	31/5/09
6	329	Stage V & JV	31/5/09
7	331	StageVa I	15/6/09
	335	Stage 18 H	31/5/09
8	336	Stage I & II	31/5/09
9	339	Stage / & //	31/5/09
. 10	340	Stage I	15/6/09
11	341	Stage / & W	31/5/09
12	342	Stage I & II	15/6/09
13	343	Stage I & II	15/6/09
Note:-			
	umbing ,waterproofing,roof tiles	& primer	
	athroom Tiles & flooring & painti		
	Electrical wiring, windows,grills,d		
	complete final coat paint,	Lan har	
			-

JC works	to be taken up		The same of the sa	
SI No				
	Bungalow No	1 800	Stages	Due dat
		npl-ted		1/8/09
. 2		99		1/6/09
3		99	_^	1/7/09
4	365 <i>o</i> a	7 *	✓ St Slab	1/8/09
			2nd Slab	1/9/09
5	302		✓1St Slab	1/8/09
			2nd Slab	1/9/09
6	303		1St Slab	1/8/09
			2nd Slab	1/9/09
7	305		1St Slab	1/8/09
			2nd Slab	1/9/09
8	308		1St Slab	1/9/09
	_		2nd Slab	1/10/09
9	318 - comple	ited		1/7/09
il works to	be completed	***************************************	11 10 10 11 11 11 11 11 11 11 11 11 11 1	
SI No	Bungalow No		Stages	Due date
1	346		Brick work	1/7/09
			Plastring	1/8/09
2	200C		Brick work	1/7/09
			Plastring	1/8/09
3	347		Brick work	1/9/09
			Plastring	1/10/09
4	348		Brick work	1/9/09
			Plastring .	1/10/09

bal.

New book 1234.

Civilwark contractor.

Yound - 1 4 + C 4

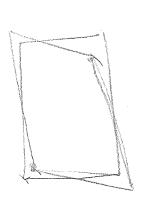
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Mohan - 3 " - 2

Raubah - 3 m

Kunhu - 3 "

Site:-	MMH		\				
roject:-	SOB - 3)				
Nork:-	200C Brickwork Checking	Shecking					
repared E	Prepared By V. Ramesh Reddy		Sign:-	4			
Date:-	08-10-09		*	· 3			
	The second secon	Particular of the second secon					
	***************************************	Dimensions as	Dimensions	Diagonals as	Diagonals	Remarks	
S	Room	per Design	Actual at Site	per Design	Actual at Site		etu.
_	Drawing	15'6" x 17'10"	15'4" x 17'8"	23' 7"	23'2", 23'10"	Diagonals not matching —	s ≪)
٥	Dinina	12'0" x 15'2"	11'10" x 15'0"	19' 4"	19'4"		=
1 m	G Bed Room	15'10" x 10'10"	15' 9 " x 10' 8"	19' 2"	18'8", 19'3"	Diagonals not matching	
4	G Toilet	5' 0" × 10' 0"	4' 10" x 9' 10"	11'2"	11-1", 10-11"	Diagonals not matching	æ ls
- rc	C. Bed Room	12' 3"' x 12' 0"	12' 2" x 11' 8"	17' 2"	17' 2"', 16' 9"	Diagonals not matching	ž.
်ဖ	C. Toilet	5'2" x 9'2"	4' 10" × 9' 1"	10.			1 3
	M.Bed Room	15' 10 × 10' 10"	15' 8" x 10' 8"	19' 2"	19' 4", 18' 8"		~ ~
∞	M. Toilet	5' 4" x 9' 2"	5' 4" × 9' 0"	10, 7"	10' 4", 10' 7"	Diagonals not matching -	in i
ි ග	Kitchen	9' 2" × 10' 10"	9' 0" × 10' 8"	14'2"	14'3", 13'9"	Diagonals not matching	ń.
10	Study Room	5' 6" x 12' 10"	5' 6" x 12' 7"				



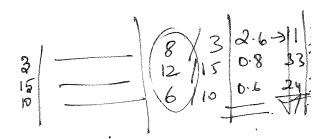
tile sm.

Mehta & Mo	odi Homes		The state of the s	
Schedule o				·
Silver Oak	Bungalows Pha	se III		
Date : 21.7	.09			
Stage of wo	ork - Definition			
Stage I - pl	umbing, drainag	je, portico PCC,	water proofing	, roof tiles, primer.
Stage II - b	athroom tiles, flo	ooring, painting	l coat	
Stage III - 6	electrical, Al win	dows, grills, doc	ors, railing, pave	ers, gate Keul Co
Stage IV -	CP, sanitary, fin	al coat paint, lav	vn, final floor p	olishing.
			I An	
•		Stage to be		
S No	Bungalow No	completed	Due Date	Remarks
1	319	_		Federal Bank - mortgaged
2	320	111	8/8/09	- gale bal pour
3	And the second s	(II)	26/8/09	
4		(D) IV	26/8/09	Federal Bank - mortgaged
5	A CONTRACTOR OF THE STATE OF TH			Unsold
6	A second of the second	· · · · · · · · · · · · · · · · · · ·		Unsold
7	325	1	8/8/09	halane.
8	326	l	8/8/09	Roof tile balane.
9	327		8/8/09	
10	328	ll ll	8/8/09	
11	329	111	L8/8/09 Com	n! hed
12	330			unsold - completed
13	331		178/09 178/09 178/09	- rent the hat.
14	332		1	unsold
15	333			unsold
. 16	334			unsold
17	335	ill .	8/8/09 🕏	-xaring sandy
18	336	111	8/8/09	Tracing of Pooling
19	337	dan		unsold
20	338	DIV	26/8/09	Federal Bank - mortgaged
21		Till	15/8/09	proceed on CR conformation only -
22	340		1/8/09	Account 1
23	and the second of the second o	(IDIV	8/8/09 16	18/09
24	and a common per announcement and a common common and a	<u> </u>	15/8/09	-gak bal outstand
25	343		8/8/09	- Madanne
	1 1 1	للمالية فتناوي فللما المستانة		-gab bal subskard - Radiaking.
- 26	3 200C	1	15/8/09	-7 WAYA

27	344			Unsold	
28	345			Unsold	
29	346	civil work	15/8/09		
30	347	civil work	15/8/09		
31	348	civil work	15/8/09	. ,	
32	349			Unsold	
33	350			Unsold	
34	351			Unsold	
35	352			Unsold	
36	353	civil work	1/8/09 Um	Wheel.	
37	354			Unsold	•
38	355			Unsold	
39	356			Unsold	
40	357			Unsold	
41	358			Unsold	
42	359			Unsold	
43	360			Unsold	
44	361			Unsold	
45	362			Unsold	
46	363			Unsold	
47	364			Unsold	
48	365	RCC	1/9/09		a civil work found.
49	366			Unsold	
50	367			Unsold	
51	368			Unsold	
311					to the second second second
52	301	civil work	1/10/09	, 11	
53	302	RCC	1/9/09	c civil	
54	303	RCC	1/9/09		
55	304	RCC	1/11/09	proceed on CE	conformation only.
56	305	RCC	1/11/09		
57	306			Unsold	
58	307			Unsold	
59	308	RCC	1/11/09		
60	309			Unsold	
61	310			Unsold	
62	311			Unsold	
63	312	civil work	1/11/09	<u></u>	
64	313			Unsold	
65	314		· · · · · · · · · · · · · · · · · · ·	Unsold	
66	315			Unsold	
67	316			Unsold	
68	317			Unsold	
69	317	civil work	1/11/09	0.10010	
69	310	CIVII WOLK	111100		

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Mehta & N	lodi Homes			
Stock to b	e maintained			
	Bungalows Phase III			L
Date : 21.	7.09			
Stock in te	erms of requirement per bungalow			
			:	i Aggranda gayan ay m
S no	Item	Min. Stock	Order Value	Max. Stock
i	I Al Windows	1	4	5
	2 Bathroom Tiles deluxe		5	
	3 Vitrified floor tiles		3	. 4
	1 Marble flooring		2	
	Roof tiles	1	2	As a control of the c
	GI & PVC	2		
	Railing MS	2	3	
	3 Grills	2	3	and the second second second second
(Railing Banister	. 1	2	
1	Electrical - wires	1	3	4
	1 Electrical - switches	1	3	4
12	2 Bathroom Tiles semi deluxe	0	0	0
13	3 Terrace tiles	. 1	3	4
14	1 Doors	1	3	
15	5 Hardware	1	3	And the second of the second o
16	Gate	1	3	per la
1	7 Portico tiles	_ 1	3	
18	3 Pavers	1	3	
19	9 Kitchen granite	1	2	
) Paint	2	3	A CONTRACTOR OF THE PARTY OF TH
2	1 CP	1	3	An annual management with the comment of the commen
2:	2 Sanitary	1	3	alone to a contract of the con
	3 Door bidding	1	3	4





LIG - B - 367, A. S. Rao Nagar, Hyderabad - 500 062. INDIA. Telefax: +91-40-27162500 www.yagatech.com

From

To
The M/S Mehta and Modi Homes,
Site office –Cherlapalli,
Hyderabad.

Letter -Y/C/Telecom/250/1

Dt: 24/06/2009

Respected sir,

Sub:- Submission of estimate for laying U/G cable network for Phase I and II at Cherlapalli Reg.

Ref: Discussion held with Narayana ADM at Cherlapalli site Office, in the 2nd week of June'09.

With reference to the above subject and discussion held with Sri Narayana in the 2nd week of June'09, Reg laying of U/G cable phase I and II,and he requested to submit the proposed estimate for laying U/G cable at Mehta and Modi Homes phase I ,II and III.

Accordingly estimates have been prepared for laying U/G cable to 142 Blocks in phase I and II , 200 pair U/G primary cable to phase III up to phase I outer gate. The detailed estimate with material inclusive labour and with out material with labour only is here with submitted.

Hence you are requested to give the concerned letter to carryout the work at the earliest date.

Thanking you sir,

or Yega Thour's sincerly) Ltd.,

Authorities Signatory.

ESTIMATE DETAILS

1.	Material cost		Rs.	7,85,034/-
2.	Labour cost		Rs. 2	2,37,800/-
3.	Survey and doc	umentation	Rs.	6,000/-
	TOTAL		Rs.	10,28,834/-

Note: VAT and other taxes which are applicable are extra

LABOUR COST

S.NO	Nomenclatures	Size	Quantity	Rate Rs-Ps	Cost Rs-Ps
1.	Digging cable trench, Laying cable & closing After keeping kadapa stone	200 pair & 100 pair	340 Meters	70/- pm	23,800/-
2.	U/G Cable drawing Through R.C.C pipes	200 pair	360 Meters	20/- pm	7,200/-
3.	U/G Cable drawing Through R.C.C pipes	100 pair	222 Meters	20/- pm	4,440/-
4.	U/G Cable drawing Through R.C.C pipes	50 pair	200 Meters	20/- pm	4,000/-
5.	U/G Cable drawing Through R.C.C pipes	20 pair	200 Meters	20/- pm	4,000/-
6.	U/G Cable drawing Through R.C.C pipes	10 pair	1285 Meters	20/- pm	25,700/-
7.	U/G Cable drawing Through R.C.C pipes	5 pair	870 Meters	20/- pm	17,400/-
8.	D.P Box/Pillar termination	100 pair	4	800/- per one	3200/-
9.	D.P Boxe termination	100 pair	1	400/- per one	400/-
10.	D.P Boxe termination	10 pair	. 13	300/- per one	3,900/-
11.	D.P Boxe termination	5 pair	8	220/- per one	1,760/-
12.	Service lead through Pipe drawing	5 pair	7100 Meters	20/- pm	1,42,000/-
	TOTAL				2,37,800/-

STORES COST

S.NO	Nomenclatures	Size	Quantity	Rate	Cost
1.	U/G Cable 200/0.5 p.j.f	200 pair	700 Meters	525/- pm	3,67,500/-
2.	U/G Cable 100/0.5 p.j.f	100 pair	562 Meters	264/- pm	1,48,368/-
3.	U/G Cable 50/0.5 p.j.f	50 pair	200 Meters	180/- pm	36,000/-
4.	U/G Cable 20/0.5 p.j.f	20 pair	200 Meters	60/- pm	12,000/-
5.	U/G Cable 10/0.5 p.j.f	10 pair	1285 Meters	32/- pm	41,120/-
6.	U/G Cable 5/0.5 p.j.f	5 pair	870 Meters	15/- pm	13,050/-
7.	Service(0.5) lead	5 pair	7100 Meters	15/- pm	1,06,500/-
8.	Jointing material T S F 4	200 pair	1	790/- per one	590/-
9.	T S F 3	100 pair	3	425/- per one	1,275/-
10.	TSF2	50 pair	3	350/- per one	1050/-
11.	TSF1	20 pair	5	350/- per one	1750/-
12.	T S F 1	10 pair	2	325/- per one	650/-
13.	D.P Boxe	100 pair	1	2000/- per one	2,000/-
14.	D.P Boxe	10 pair	13	625/- per one	8,125/-
15.	D.P Boxes	5 pair	8	557/- per one	4,456/-
16.	Pillar with CT Boxes	100 pair	4	5600/- per one	22,400/-
17.	Kadapa slabs	45/39 CM	340 M	10/- pm	3,400/-
18.	D.P Fitting		22	400/- per one	8,800/-
19.	Piller plinth	2/1'	4	1500/- per one	6,000/-
	TOTAL				7,85,034/-

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					7	
SOB III		<u> </u>				
Schedule o	f completion	n of v	vork.		L ."	<u> </u>
Date:	17/3/09				2	1 mass
Prepared b	y:	Soha	ım	16, X	F	\ /
				1, 200		200
				Schedule n	nonth of con	npletion
S No	Part	B No)	RCC	Civil	Final
1	I	321	1			Apr-09
2	I	329	4			Apr-09
3	I	320				Apr-09
4	I	341	W			Apr-09
5	I	335	4			Apr-09
6	I	339				May-09
7	I	340				May-09
8	I	343				May-09
9	I	328 Å	X			May-09
10	I	331				May-09
11	I	342				Jun-09
12	I	325				Jun-09
13	I	326				Jun-09
14	I	327				Jun-09
15	I	336				Jun-09
18	II	347		Apr-09	Jun-09	
19	II	348		Apr-09	Jun-09	
22	III	301	•	Apr-09	Jun-09	
16	I	333	,	May-09	Jul-09	
29	III	318		May-09	Jul-09	
30	В	2000	,	May-09	Jul-09	-,-
21	II	365		Jun-09	Aug-09	
23	III	302	•	Jun-09	Aug-09	
24	III	303	4	Jul-09	Sep-09	
25	III	305	-	Jul-09	Sep-09	
26	III	308	•	Aug-09	Oct-09	
27	III	310	,	Aug-09	Oct-09	
17	II	346		OK	May-09	
20	II	353	•	OK	May-09	
28	III	312		OK	May-09	

May-09
May-09
May-09
May-19

Al winder, or

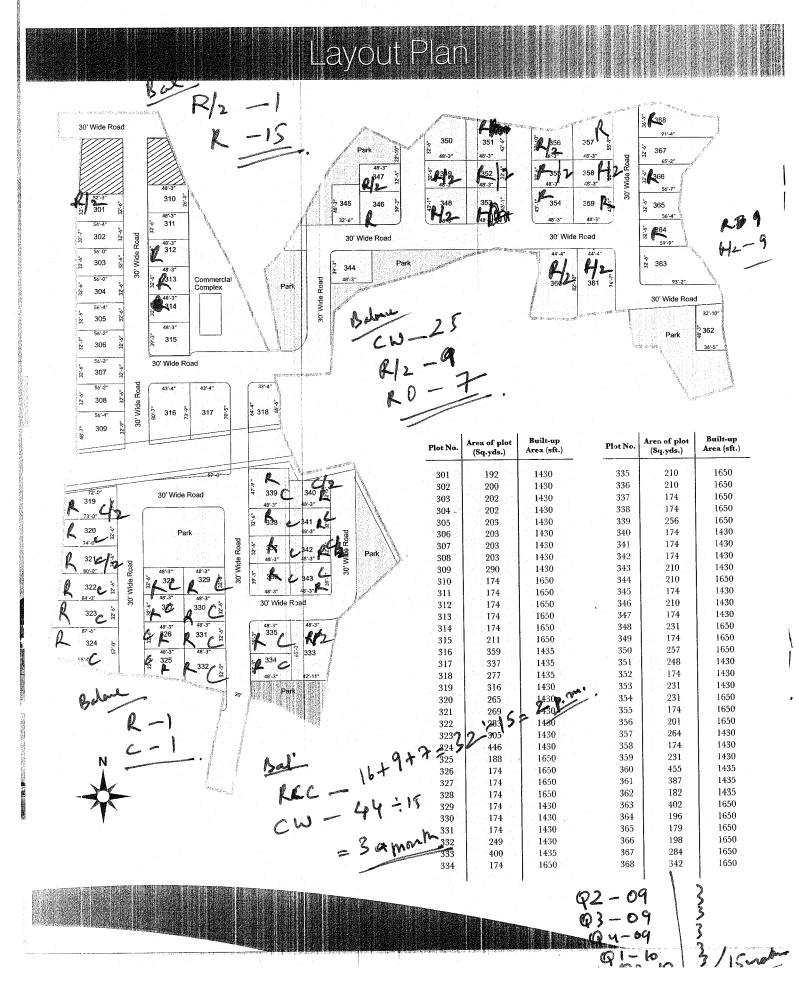
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Pharman des

RCC-R

CW- 6/3/09



13/1/09 (ontractors 2000) (torry 1 columny) 9344 +200333 200(A) 4 318 (Joohge 9 column mly). 200(h) 333 + 200(1) (for ja colom orly) 301 + 200(c) joong 9 (ohme). 4) Uttaral Joshga + column + compand wall only 200 A, C, D, F, 4, H and und Govind 339/339 mont 321 gopi 342

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May Salah

		The second line is not the second						The second second	-	***************************************		- CHERTHONIS - CHE		-		-							-	$\sqrt{}$		The state of the s	
Mehta	Mehta \$ Modi homes			1		1				+	-				-												
Silver	Silver Oak Bungalows Phase-II	II:											-				-										
Redus	Requsition for Sanitary&CP Material			8	ľ						-					-		>	S	2	7/	\setminus					
Plot no:-	-:0		4	~	50	r	ھ	_	*	50	2	۲ د	ر در	£ .	-	2	-	Kedu	Sition	:02	\ 2						
Date:	19.03.09	~		25		7	→	2					2	5							2						
		3	\ \\	×		>	⋛	×		-			-	_		-		-+	1		¥		Balance	Net .			, , , , , , , , , , , , , , , , , , ,
Sl.no.	Description	258	255	256	244	249	245	250	228	228	231	232 2	239 24	244 245	5 246	6 249	254	255	256	257	258	Lotal	at site	requir values	_ 1	l otal Amt	Omits
	SANITARY													-		-	_										
	1 Cascade Wash Basin (Parryware)	(Parryw	vare)												_	-						!			001		
	Offwhite W.B	2	_	7	7	2	2	П	4	7	0	7	0		0	_	m	-	7	4	E .	43	S.	38	493	18,734	nos
	White W.B	-	2	-	2	1		7	0	7	8	7	0	2 2	- :	7	7	_	m	-	7	36	20	36	493	17,748	sou
	Cascade Pedestal (Pa	(Parryware)	(nos
		7	-	2	7	7	7	-	4	7	0	7	0	2 2	0	2	æ	_	2	4	m	43	0	43	909	21,758	sou
	White W.B		2	-	7	1	-	7	0	2	æ	2	0	2 2		2	2	-	3	-	7	39	ς.	34	206	17,204	sou
	2 Cascade W.C. (whole set-Parryware)	set-Par	ryware																								sou
		2	, -	2	2	2	7	-	4	2	0	7	0	2 2	0	7	E	-	7	4	æ	43	10	33	380	12,540	nos
	White W.C		7	1-	7	_	-	7	0	2	е	7	0	2 2		2	2	-	3	-	7	38	2	36	380	13,680	sou
	Seat covers offwhite	2	-	2	2	7	7	-	4	7	0	2	0	2	2 0	2	3	_	7	4	m	43	0	43	009	25,800	nos
	Seat covers white	1 -	2	-	2	-	-	7	0	7	3	2	0	2	2 1	2	2	-	3	_	7	38	0	38	009	22,800	nos
	Brackets	9	9	9	∞	9	9	9	00	000	9	00	0	∞	8	00	10	2	10	10	2	158	70	800	136	11,968	nos
			-												-												
	CP FITTINGS - PARRYWARE (AGATE)	RYWA	RE (A(GATE																							
	3 Wall Mixer with set	3	3	3	4	3	Э	3	4	4	4	4	4	4	4		4	4	4	4	4	78	0	28/	2044	159,432	nos
	4 Shower arm	3	3	m	4	3	3	ю	4	4	4	4	4	4	4 4	4	4	4	4	4	4	78	0	78	296	23,088	nos
	5 Shower head	6	60	3	4	3	3	m	4	4	4	4	4	4	4 4	4	4	4	4	4	4	78	0	78	415	32,370	nos
	6 Pillar cock	4	4	4	4	4	4	4	4	4	4	4	4	4	4		_	4	4	4	4	84	0	84	529	44,436	nos
	7 Bibcock (short body	4	4	4	4	4	4	4	4	4	4	4				-		4	4	4	4	25	14	2	533	37,310	nos
	8 Bibcock (long body)	7	7	7	7	2	7	7	7	7	2	7	7			-		_	7	2	7	42	0	42	533	22,386	nos
	9 Angle cock	18	18	18	24	18	18	18	24	24	24	24	24	24 2	24 2	24 24	1 24	24	24	24	24	468	0	468	185	86,580	nos
	10 Plain double iali	00	∞	8	00	∞	∞	8	00	00	∞	∞	∞	∞	8	8	∞ ′	80	∞	80	∞	168	0	168	78	13,104	sou
	11 2" Extension Ninnle	l`	12	12	16	12	12	12	16	16	16	16	16	16 1	16 1	16 16	5 16	91	16	16	16	312	0	312	38	11,856	sou
-	12 PVC Connection		v	5	s.	30	'n	S	S	ĸ	2	5	S	s	sc.	5 5	S	S	S	5	S	105	0	105	52	5,460	sou
	13 S. Sink (Nirali)	-	-	-	-	-	-	-	_	1	1	-	1	_	-			-	_		1	21	0	21	229	14,217	nos
	14 Teffon tane	. 2	. 2	15	15	15	15	15	15	15	15	15	15	15	15 1	5 15	5 15	15	15	15	15	315	0	315	10	3,150	sou
	15 Weste nine	; •		·	v	v	1	5	5	×	'n	s	S	S	5	5 5	S	S	S	S	'n	105	0	105	25	2,625	sou
-	Adid Men V	,	,	,	,	•							-					_								618,246	
and the second			_				A CONTRACTOR OF THE PARTY OF TH			1	-	-							-				No.	, market			

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			<u> </u>	Joseph					
MEASUREMENT SHEET	NT SHEET		7						
Company Name	.e.	Mehta & Modi Homes			Approved by:	by:			
Project:			Phase III		Sign:				
Work Description:	ion:	WBM Road work from E	3 no 301 En	trence road	to Part IV E	B no 301 Entrence road to Part IV B No 395 to 399B)	399B)		
Prepared By	A Suresh								
Date:	07.03.09								
The state of the s		THE PROPERTY OF THE PROPERTY O	⋖	В	S	Q	E=AxBxCxD	ш	G=Sum of E
S No.	Item Head	Item Description	Length	Width	Height	Nos.	Quantity	Units	Item Head Total
-	1 Sy No 44,45& 55 Area	Two layers of WBM	449.4"	18	_	-	8087.94	Sft	
	!								
	Sub Toral							Sft	8087.94
MEASUREMENT SHEET	NT SHEET								
Company Name:	ne:	Mehta & Modi Homes			Approved by:	by:			
Project:		Silver Oak Bungalows F	Phase III		Sign:				
Work Description:	tion:	WBM Road work from B no 301 Entrence road to Part IV B No 395 to 399B)	3 no 301 En	itrence road	to Part IV E	3 No 395 to	399B)		
Prepared By:	A Suresh				,				
Date:	07.03.09								
			A	В	C	a			
S No.	Item Head	Item Description	Quantity	Units	Rate	Ampunt	Item Head Total		
	1 Sy No 44,45& 55 Area	Two layers of WBM	8.087.94	sft ·	o	72,791.46			
	Total Amount						72,791.460		

G=Sum of E 8087.94 Units Sft 뚮 Item Head Total E=AxBxCxD 72,791.460 Quantity 8087.94 WBM Road work from B no 301 Entrence road to Part IV(B No 395 to 399B) WBM Road work from B no 301 Entrence road to Part IV B No 395 to 399B) Approved by: Hari Swaroof Sign: Approved by: Hari Swaroof 72791.46 Amount Nos. Ω Height Rate ပ တ O Sign: Width Units 뺭 18 Ω 8.087.94 Quantity Length Silver Oak Bungalows Phase II Silver Oak Bungalows Phase III 449' 4" ⋖ Mehta & Modi Homes Mehta & Modi Homes Two layers of WBM Sy No 44,45& 55 Area Two layers of WBM Item Description Item Description Sy No 44,45& 55 Area Item Head A Suresh 08.07.09 08.07.09 A Suresh Total Amount **MEASUREMENT SHEET** tem Head Sub Toral Work Description: Work Description: Company Name: Company Name: **Estimate Sheet** Prepared B Prepared B **Project**: **Project:** Date: S No. S No. Date:

A STATES

Soham Modi

From:

"Quality Control" <qc@modiproperties.com> 21 November 2009 15:09

Date:

To:

"Soham Sir" <soham@modiproperties.com>

Attach:

101_1118.jpg; 101_1119.jpg; 101_1120.jpg No Bunds on Slab

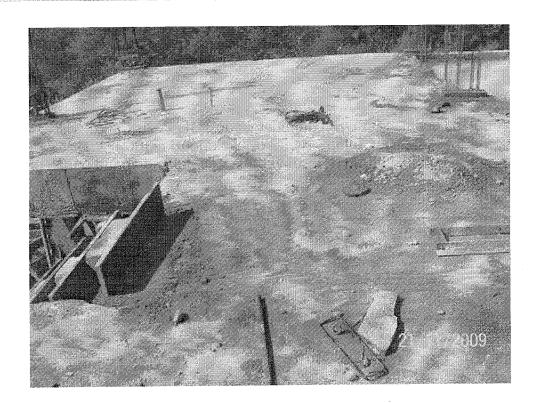
Subject:

Respected Sir,

We Quality Control Team has observed that at SOB-3, Slab is casted on Thursday(i.e., 19/11/09) in Bungalow No - 304, Contractor - Mallesh, there are no curing bunds on slab till Saturday (i.e.,21/11/09). Curing is not Satisfactory.

Regards,

QC Team







							уетағка		Excess			OK				No Consistency					11 11 11 11 11 11									
							Avg. of three		43.3			26.8				33.4			2				1						1	
							Tested Strength mm .ps req M m	44.0	44.0	41.8	24.6	25.1	30.8		70.7	34.3	39.6					•		1	3	•		ı	•	1
							Tested Strength n tons	100.0	100.0	95.0	56.0	57.0	70.0	0 00	00.0	78.0	90.0													
							Specified Strength	25.0	25.0	25.0	20.0	20.0	20.0	0	25.0	25.0	25.0													
. - 							No. of days	28			28			6	67												A STATE OF THE STA	•		
							gniteaT to atsC	17/12/09			17/12/09				26/12/09	-										-				
		7		O. W.			Volumn No.				-	•		,	_															
							Jeed for Slab /	Columns			Slab				Columns															
							slock No. /				304				308															
1							о. С. №	I			-									-										
							upplier /	Raiesh Goud							Uttaiah															
	ort.	səı					pecified Grade f Concrete	0 S	Company of the Compan		OCPA	INTEN			M25															
	QC - Concrete Cube Testing Report.	M&M Homes	SOB-3&7	Dec '09	G.Vijay Raj	07.01.10	ite Mix or	Site Mix	OILV MILLS		DNG.	NIMIC			Site Mix															
	rete Cube 7						gniteso to ste	00/			00/11/01	19/11/09			27/11/09															
	QC - Conc	Company:	Project:	Report for Month:	Prepared By:	Date:	.oV .	2015	CIO		7016	/010			7017															

		7021 4,			7020 22/			7019 19/					S. No.	Date:	Prepared By:	Report for Month:	Project:	Company:	Co College Cape Learning Mebors
		4/1/10			22/12/09			19/12/09				/12/09	Date of casting						0000
		Site Mix			Site Mix			RMC				Site Mix	Site Mix or RMC	08.02.10	G.Vijay Raj	Jan '09	SOB-3&7	M&M Homes	Jan Grand
		M25			M25			M20				M25	Specified Grade of Concrete					es	
		Uttaiah			Uttaiah		:	RMC				Mallesh	Supplier / Contractor						
													D. C. No	-					
:		308			352			305,308				304	Block No. / Bungalow No.						
		Columns			Columns			Slab				Columns	Used for Slab / Columns			1	4		
		2	:		2	-		-				2	Slab No. or Column No.				\		
		1/2/10			19/1/10			16/1/10				13/1/10	Date of Testing		1/8				
		28			28			28		10.		28	No. of days					1	
25.0	25.0	25.0	25.0	25.0	25.0	20.0	20.0	20.0	W. J. O	35.0	25.0	25.0	Specified Strength						
100.0	88.0	100.0	100.0	98.0	94.0	68.0	60.0	72.5	70.0	0.50	92.0	84.0	Tested Strength in tons						
44.0	38.7	44.0	44.0	43.1	41.4	29.9	26.4	31.9	1:4	200	40.5	37.0	Tested Strength in N per sq. mm						
	42.2			42.8			29.4			0,5	39.9		Avg. of three tests						
	Excess			Excess			0K	-		1/80000	Fxcess		Remarks						

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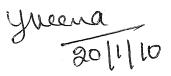
Mabta	& Modi Hom			
		168		
	ule of Work	m) III		
		ows Phase III	.,	
Date :	15/12/09			
	of work - De			
			co PCC, water proofing	y, roof tiles, primer.
		tiles, flooring,		
Stage	III - electrica	ıl, Al windows, g	rills, doors, railing, pav	ers, gate
Stage	IV - CP, san	itary, final coat	paint, lawn, final floor p	polishing.
	Bungalow	Stage to be		
S No	No	completed	Due Date	Remarks / Balance works
1	312	civil work	29/12/09	bal due
2	301	l	22/12/09	bal due
3	302	I	22/12/09	bal due
4	318	1	5/1/10	bal due
5	303	I	, 12/1/10	bal due
6	331	60	Metal 22/12/09	bal due
7	346	II.	5/1/10	bal due
8	347	II	5/1/10	bal due
9	348	11	5/1/10	bal due
10	353	II	5/1/10	bal due
11	365	II	5/1/10	bal due
12	333	111	29/12/09	bal due
13	340	111	5/1/10	bal due
14	306	RCC	16/2/10	bal due
15		RCC	22/12/09	bal due
16		RCC	29/12/09	bal due
17		RCC	5/1/10	bal due
18		RCC	5/1/10	bal due
19		RCC	26/1/10	bal due
20		RCC	5/1/101	bal due
		L	<u> </u>	

ons the.

Mehta	& Modi Hom	ies		
Sched	ule of Work			
Silver	Oak Bungalo	ws Phase III		
Date:	12/1/10	1		
Stage	of work - Det	finition		
Stage	l - plumbing,	drainage, portio	co PCC, water proofing	g, roof tiles, primer.
		tiles, flooring, p		
Stage	III - electrica	l, Al windows, gi	rills, doors, railing, pav	rers, gate
Stage	IV - CP, sani	itary, final coat p	oaint, lawn, final floor p	oolishing.
	Bungalow	Stage to be		
S No	Ňo	completed	Due Date	Remarks / Balance works
1	312	civil work	2/2/10	bal due
2	351	civil work	9/2/10	bal due
3	352	civil work	23/2/10	bal due
4	304	civil work	2/3/10	bal due
5	318	l	26/1/10	bal due
6	303	l	, 9/2/10	bal due
7	365	ll .	9/2/(5/1/10)	bal due) y
8	346	II	26/1/10	bal due
9	347	II	26/1/10	bal due
10	348	11	26/1/10	bal due
11	353	1	26/1/10	bal due
12	301	11	16/2/10	bal due
13	302	11	16/2/10	bal due
14	333	III	19/1/10	bal due
15	340	111	26/1/10	bal due
16	305	RCC	9/2/10	bal due
17	308	RCC	9/2/10	bal due
18	306	RCC	23/2/10	bal due
19	310	RCC	23/2/10	bal due

1000											
ا≥	ESTIMATE SHEET										
any	Company Name:	Mehta & Modi Homes	es								
Project:		Silver Oak Bungalows Phase I	ws Phase III								
Ğ	Work Description:	Material Estimation for Part IV Ar	for Part IV	ea Road	(B.on394 to 388)	388) of sob II	III dos			Approved by:	
Prepard By	3y	Sureh . A								יישריים אסוקקי	
Date:		09.12.09									
S No.	Item Head	Item Description	Quantity	Qty at site	Net Qty	Unit	Rate	Amount	Item Head Total	Remarks	
	Cement	part IV road	557.00	1	557.00	OL	140.00	77,980.00			
					1						
2	2 40 MM Metal	part IV road	2,785.00	1,500.00	1,285.00	tt	16.00	20.560.00			
3	Robo sand	part IV road	1,392.00		1,392.00	Ę,	20.50	28 536 00			
	Total Amount								127 078 00		
									00.0.0, 14		

			(11)	The second secon	Re		
ESTIMAT	E SHEET	L.					
Company 1	Name:	Mehta & Modi F	Iomes				
Project:		Silver oak Bunga	rlows				
Work Desc	ription:	Painting material		Sign:			
Prepared B	y	Veena					
Name of T	he Contractor	Murali					
Date:		20.1.10					
S No.	Item Head	Lits/Kgs	Quantity	Units	Rate	Amount	Item Head Total
1	White enamel	20Lts	5.00	nos	2800.00	14000.00	
2	Wood primer	20Lts	4.00	nos	2010.00	8040.00	
3	OBD - White	20Lts	5.00	nos	850.00	4250.00	
4	ACE - White	20Lts	7.00	nos	1885.00	13195.00	
5	Wall Primer (Wood)	20Lts	7.00	nos	2010.00	14070.00	
6	Oil base wall primer	20Lts	1.00	no	1920.00	1920.00	
7	Varnish	20Lts	1.00	no	2700.00	2700.00	
	Distemper	5Kgs	1.00	no	275.00	275.00	
	Distemper	2Kgs	1.00	no	130.00	130.00	
	Dalla Luppam	25Kgs	6.00	nos	80.00	480.00	
-	Terpent oil	5Lts	14.00	nos	180.00	2520.00	
	Red Oxide	20Lts	2.00	nos	1450.00	2900.00	
	Knifing paste Filler	5Kgs	1.00	no	350.00	350.00	-
	Pilamber	300gms	14.00	nos	10.00	140.00	
15	Roller sponge		18.00	nos	50.00	900.00	
	Total amount						65,870.00



309, 313, 364, 369, 370 De

41				1	The state of the s
Mehta d	& Modi Home	es		<u> </u>	
Schedu	le of Work				
Silver (Dak Bungalow	s Phase III			
Date:	23/3/10		en e		
Stage o	f work - Defin	ition			
Stage I	- plumbing, di	rainage, portico P	CC, water proofing	, roof	remen on
Stage II	l - bathroom ti	les, flooring, pair	nting I coat		104.
Stage II	II - electrical,	Al windows, grill	s, doors, railing, pa	vers, g	
Stage Γ	V - CP, sanitai	ry, final coat pain	t, lawn, final floor p	olishii	
	Bungalow	Stage to be			
S No	No	completed	Due Date	İ	sub delaj.
1	305	civil work	13/4/10	(4)	ser and
2	308	civil work	4/5/10		
3	313	civil work	18/5/10		
4	355	civil work	25/5/10	1	
5	358	civil work	25/5/10	W	
6	359	civil work	25/5/10	1	
				-	

25/5/10

20/4/10

20/4/10

20/4/10

20/4/10

27/4/10

27/4/10

4/5/10

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Remarks / Balance works	
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bal due	
Blocked	
Unsold	
Unsold	
Unsold	
Blocked	
bal due	
Blocked	V.,

Flat / bungalow No.		250		ATR	ATR Date		29/8/09	
Project	Project		SOB-II		mplaint Date		4/7/09	
Customer Na	me	990 G.		G. Ras	· Rama Koirhna			
Prepared by	VRa	meh	Date	291	8109	Sign		4
Project	G. Hari		vri Date		elog	Sign		Chaisway !
Manager HO receipt da		logo.		Sign				4
Checked by N		1<	19109	MD S	ion	·	4	
MD's Remark		10	10100	IVID 5	1511			
IVID S Kellian	NS.							,
CR to send le	tter to	Yes	s 🗌 No	For fi	lling		Ye:	s 🗌 No
customer					.1: . 1	1	C41	ATR OC will
Note: CR will so send their report complaints file.	end a copy t on the A	of ATR TR to the	and complaint to MD within 3 wo	QC imme orking days	ediately af s. Aruna to	ter the rec	le it in M	Ds pending
Complaint	Quality		on taken by Si	te Engg	į.		-	plaint was not
S No.		on complaint?			taken then, was the reason for not taking action justified?			
1.	Γ	Good Avg. Bad			Yes No			
2.		Good Avg. Bad			A Yes No			No
3.	<u>'</u>	Good Avg. Bad			√Yes No			No
4.		Good	Avg. Ba	ad	Yes No			No
5.		Good	Bavg.			T	Yes 🗌	No
6.	<u> </u>	Good	Avg. B				Yes 🗍	No
7.		Good	Avg. B				Yes 🗌	No
8.		Good	Avg. B					No
9.		Good		ad				No
10.			Avg. B				Yes 🔲	No
11.	L	Good						No
12.	Г	Good		ad				No
Remarks: 1) As the bungalow was located complaints								
17 2 ale not attended.								
2) Con	npslain	t ~	y. 34	145	ale	lei	pond	out scope

ACTION TAKEN REPORT (FOR COMPLAINTS

Flat / bungalow No.	250	ATR Date	12/08/09.
Project	SOB-12	Complaint Date	04/03/09
Customer Name		norkaishha.	
Prepared By	Mr. G. RN. K. YISH WEST	A	_
Project Manager's	C. pais warp	Admin Officer's	(1000 W

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	•
<i>ŧ</i>)	Kent pendeno at (untonier) reguest,
Q)	Kept pending at (interner) request,
31	Change hat beinted
41	Charger Lat Bunitted.
Ď	Change not puritted.
	7
	NOTE to the Randons is hondover to
	the Contones, when centomer lance
	the Contones, When Centones Cancer Complaint No- 1, go 2, will be
	laten ho.
	faten hp.

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Kk date ? 17/order



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	250	Date	041	07/09
Project	SOB-	phase-û		
Customer Name				:
Customer Sign	7 4.5	anti		
Phone No.		email		

For offic	e use only. (Do not write here)
Deceived	hw h. vishaga bi Sion Date:
NI-4 1	Original should be cent to Accountant for filing & a conveach to MD & CR. 2. Give a serial
number t	to each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
1	Plus Point in Dining Area
2	the paint waday hert to stoirs for undingale
3	State to be roved along the wall. Curkel Aly
	Story on Projecting information door
1,	The pe Phoelin lines in the book of the
ц.	time the formation with with this property
	Builded to Significant of the state of the s
5.	Take auch the work for the form
	and finder of Stein 1-87800.
Br	
<u> </u>	
<u> </u>	



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	250	Date	04/07/0	9
Project	SOB-	phase-ju	Cherlaraly	
Customer Name	G. ,58	i Ramalex	ishna	
Customer Sign	7 4,5	ande		\
Phone No.		email		

Date:

For office use only. (Do not write here)

Received by: **kyishas** Sign

Note: 1. 0	Driginal should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial peach complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
١	Plus Point in Dining Area
2	plus point wadaya hart to speirs for unding on a
3.	States to be moved along the wall. Curkely
	Stoirs are projecting information door
Ц,	Hide the Plumbing thes in the bock of
	builds that are since or one
5.	Janes of the state
les	and finder of Stein i-Steam.
92	
-	

Alber >

Page 1 of 2

J. parishereworf

Flat / bungalow No.		347		ATR	ATR Date		29/8/09	
Project		303-111		Comp	Complaint Date		418109	
Customer Na	Customer Name		5 Ru	nivas	Rao. ([(3,0)	
Prepared by	V. Da	meth	Date	291	2918109 Sign		\A1 -	
Project Manager	G. He Swa		Date	·	ela	Sign	Charisman	
HO receipt d	ate			Sign				
Checked by I	MD on	570	101	MD S	ign		W	
MD's Remar	ks:	10						
CR to send le	etter to	Yes	s 🗌 No	For fi	lling	,	Yes No	
							beipt of the ATR. QC will le it in MDs pending	
Complaint S No.	Quality		on taken by Site omplaint?	Engg	l		ne complaint was not as the reason for not	
		and the same of th	.		taking action justified?			
1.		}Good[Good Avg. Bad			☐ Yes ☐ No		
2.] Good [Avg. Bac	1			Yes No	
3.] Good [Avg. Bac	i			Yes No	
4.] Good [Avg. Bac	i			Yes No	
5.] Good [Avg. Bac	1			Yes No	
6.	<u> </u>] Good [Avg. Bac	1			Yes No	
7.] Good [Avg. Bac	i			Yes No	
8.] Good [Avg. Bac	l			Yes 🗌 No	
9.] Good [Avg. Bac	1			Yes No	
10.		Good [Avg. Bac	l			Yes No	
11.		Good [Avg. Bac	1			Yes No	
12.		Good Avg. Bad					Yes No	
Remarks:								
					-			
						,		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	347	ATR Date	4	08 09		
Project	SOB-III	Complaint Date	04	0809		
Customer Name	SRINUMERAD. C.					
Prepared By	+ · Sures!	6				
Project Manager's Sign	admison	Admin Officer's Sign		B		

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
S No.	OPEN KITCHE I AREH WORK DONE
	be report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed",

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

my contented

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	347	Date		4/08/0	3
Project	SOR-I	L			,
Customer Name	SPINIVE	ASA RAO	•		
Customer Sign	,				
Phone No.		email			

	e use only. (Do not write				
Received	by:	Sign		Date:	
Note: 1. number t	Original should be sent to o each complaint. 3. CR	Accountant for filican attach copy of the	ng & a copy each t nis form for emails	o MD & CR. 2. C & other complain	ive a serial nts received.
S No	Complaints & Sugg	estions			
(1)	Customer	reaures	opey ki	tchen	
				• • • • • • • • • • • • • • • • • • • •	
			<u></u>		
		*			
				,	



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	34T	3-6-09
Project	Silven ook Bungalow	3-111
Customer Name	Mr. Sninivas	
Customer Sign		
Phone No.	9963429250 email che	Haspilla Pamail. Com

Received	e use only. (Do not write here) 1 by:
S No	Complaints & Suggestions
	cultomen's letten enclosed

9 140	Complaints of 148
	cultomenis letten enclosed
-	
	· · · · · · · · · · · · · · · · · · ·

TO

MIS menta & modi homes.

Dear Sir,

were asked to choose either open or closed Kitchen option and we are opting for open kitchentype. Our plot No ès 347, Silver oak bungalow.

Scinivala Rao Chellapilla

12-2-421 /17 C & Vijaya USha

Chudimalka pur

mehdinatham H1d -28

Ph: 9963429250

Email: Chellapilla @ gmail com

Flat / bungalow No.		47		ATR Date			29/8/09			
Project		50B-T		Comp	mplaint Date		17/6/09			
Customer Na	ame				INAS	73H ATI			1	
Prepared by	V-Ra	much	Date			2109	Sign	14		
Project Manager	G. Ho	cri excop	Date			18/09	Sign	(j. Haeisu		
HO receipt d	ate				Sign					
Checked by	MD on	15)	ale	79	MD S	Sign		h	•	
MD's Remar	ks:	10	, 1		J					
		····				3. 10 10 10 10 10 10 10 10 10 10 10 10 10				
CR to send lo	etter to	Yes	N	O	For fi	lling		Yes	s No	
Note: CR will s send their repor complaints file.	end a copy t on the Al	of ATR a	and cor MD wi	nplaint to (thin 3 work	C imme	ediately afts. Aruna to	er the rec	eipt of the	e ATR. QC will Ds pending	
Complaint S No.					Engg	If action on the complaint was not taken then, was the reason for not taking action justified?				
1.		Good Avg. Bad				Yes No				
2.] Good [Av	g. 🔲 Bad		☐ Yes ☐ No				
3.		Good [Av	g. 🗌 Bad		Yes No				
4.		Good [Av	g. 🔲 Bad		Yes No				
5.		Good [Av	g. 🔲 Bad		☐ Yes ☐ No				
6.		Good [Av	g. 🔲 Bad		Yes No				
7.		Good [Av	g. 🔲 Bad			No			
8.		Good [Av	g. 🔲 Bad		Yes No				
9.		Good [Av	g. 🔲 Bad		Yes No				
10.		Good [Av	g. 🔲 Bad		Yes No			No	
11.		Good Avg. Bad				☐ Yes ☐ No			No	
12.		Good Avg. Bad				☐ Yes ☐ No				
Remarks: 1) Beyond our sope of										
										



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	47	ATR Date	13/08/cs
Project	80B-B	Complaint Date	19/06/07
Customer Name	AVINASH	ATT	,
Prepared By	A.R.VIK.AS	LUMAR	
Project Manager's	0.000	Admin Officer's	العور
Sign	(takent	Sign	Passer
Note: Original ATP shoul	d he cent to CD & a convite	o MD CD to file original in	augtomar's file

Complaint S No.	Action Taken							
1)	work Campbeled							
\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \								

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	47 Date 17 06 2009	
Project	Date 17 88 2209	·
Customer Name	AVIWASH ATI	····
Customer Sign	Culin	
Phone No.	92465 76519 email avras iway @ Yahoo . Com	,

Received by: PRAVEFM. Sign Date: Date: Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for smalls & other complaints received.

							\$	implaints received.
S No	Complaint	s & Su	ggest	ions				
(i)	la) A TOP	14	<i>د</i> ت	Thir		TACK met	2000.00	
	AREA	15	G E	7771NO	g SL	IPPER)	THGNATED	AND THE
				:			1	
	TO "	ZER	LO	YEL	[Pol	Tico	LEFT-SIDE	5 LANG
				-				,
								*
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				<u>.</u>				3
				X				E .
	***			* 1:				
				V.		7		
					1			
				-		-,		

Atri- 12/28/01

COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	47	Date 17	06 200	9		
Project			+	/		·
Customer Name	AVINASH AT	-1				·
Customer Sign		During	,			
Phone No.	92465 76519	email d	L CONVI	è way C	Yakoo .	Com

For office use only. (Do not write here)

Received by:

Paave-fal. I Sign

Date:

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
(i)	WATER 13 GETTING STAGNATED AND THE
	AREA IS GETTING SUPPERY,
	SO REQUEST TO LEVEL THE LEFT-SIDE LANG
	SO REQUEST TO LEVEL THE LEFT-SIDE LANGE TO "ZERO LEVEL" [FORTICO LEVEL].
The same of the sa	and the second s

Flat / bungalow No.		230		ATR	ATR Date			29/8/09		
Project		M	MH-II	Complaint Date			11/6/09			
Customer Na	Viay			imas	~	·	1			
Prepared by	V.Ra	much	Date	291	29/8/09			AL		
Project Manager		meh iswaran	Date	29	18109	Sign		ansismp		
HO receipt d				Sign						
Checked by		15	19/09	MD S	Sign		1			
MD's Remai	·ks:									
CR to send le customer		Yes		For fi			Yes	_		
Note: CR will s send their report complaints file.	t on the A	of ATR a ΓR to the	and complaint to (MD within 3 work	C imme king days	ediately aft s. Aruna to	er the rec	eipt of the le it in M	e ATR. QC will Ds pending		
Complaint	Quality	of actio	n taken by Site	Engg	ngg If action on the complaint was not					
S No.		on c	omplaint?		taken then, was the reason for not					
1.		Good	Avg. Bad		taking action justified?					
2.		Good	Avg. Bad		☐ Yes ☐ No					
3.		Good	Avg. Bad		☐ Yes ☐ No					
4.		Good	Avg. Bad		☐ Yes ☐ No					
5.		Good [Avg. Bad		☐ Yes ☐ No					
6.		Good [Avg. Bad		☐ Yes No					
7.		Good [Avg. Bad		☐ Yes ☐ No					
8.		Good [Avg. Bad		☐ Yes ☐ No					
9.		Good [Avg. Bad				Yes \ \	No		
10.		and the same of th	Avg. 🗌 Bad		☐ Yes ☐ No					
11.		Good	Avg. Bad		☐ Yes ☐ No					
12.		Good [Avg. Bad		Yes No					
Remarks:										
										
								,		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	230	ATR Date	17/07/09
Project	M.M.H-II	Complaint Date	
Customer Name	Viloug lumas	rs Rajya bokel	mi Ridugy
Prepared By	tae; swamp		• 0
Project Manager's Sign	atas swap	Admin Officer's Sign	Koose /

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint	Action Taken
S No.	
n)	work completed
2)	Offer work Completed
3)	work completed
4)	work completed
5	work completed
6)	work completed
7)	work completed
87	Work completed
9)	work completed
10)	work completed
<u> </u>	work completed
12)	to 17) all the works completed
/	

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

MARD WARD WARD ON THE SIGN OF
COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	2 30 Date 18/6/09	•
Project	Silver Oak Bungalows.	
Customer Name	Vijaya Kuman & Rajyalakshmi Pidugu	
Customer Sign	Rojyglakshnii V	
Phone No.	27244695 email spidugua hetrail.	(em

Received by: Kyloh see Sign Date: 1266 per Note: 1. Original should be sent to Accountant for filing & acopy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

	Complaints & Suggestions & Wall
į.	major water lookage in the ceiling in the kids Bedroom -> This needs to be
	the Kids Bedroom -> This needs to be
	addressed & Lexed immediately
2.	Over head tank looks Continuously dostooping
	Powder soom ; a) water leakage near the sink. b) ventilator needs to be fixed
_3.	Powder room - a) Waler leakage near the
	sink. b) Ventilator needs to be fixed
	& finished properly of
AG	Tilesneeds to be cleaned in all the
. /	bath works.
- /:	All the windows need to be sealed
- 5	& cleaned
6)	kitchen - marble floor broken near tre gas place.
5	De la da Machela Onti made to be tiret
X	Powder poum - marble patti needs to be fixed. Door Stoppers.
a	Door Stoppers, Liking norm - Finishing of the wall asound the main boards
1	top of main boards
(2)	master bedroom, Closet finishing, marble
	patti
1	Finish the master bedown
12-	clean the sed bricks
15) clean pe bal cony
14) Stair marble - broken - midway

Page 1 of 2

15	check all the dear Corners throwigh
	l clean tuem
16.	
17,	main door - Hinges (exchange)
	Overall , thorough finishing
	to have a clean & project look.
	to have a clean & perject look. leaks & cracks need to be fixed
	All the bathroom ventilators need to be sealed I fixed.
	bealed & timed.



COMPLAINT & SUGGESTIONS FORM.

Flat / bungalow No.	230 Date 20/7/09
Project	Silven oak Bungalows
Customer Name	P. Vijay Kumar
Customer Sign	
Phone No.	9866051756 email spiduque hotmail. com

Received	e use only. (Do not write here) by: e - roow Sign J. J. Date: 20/7/09 Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial o each complaint. 3. CR can attach copy of this form for emails & other complaints received.
S No	Complaints & Suggestions
	complaint neceived through e-mail
	2

From:

To:

"Ram Babu" <rambabu@modiproperties.com>; "Customer Relations" <cr@modiproperties.com>;

"SOB" <sob@modiproperties.com>; "Ranjit" <ranjit@modiproperties.com>

Sent:

Monday, July 20, 2009 9:19 AM

Subject:

Fw: Silver Oaks Bungalow - Bldg 230

From: Rajyalakshmi Pidugu

Sent: Monday, July 20, 2009 4:57 AM To: soham@modiproperties.com

Cc: rpidugu@hotmail.com

Subject: Silver Oaks Bungalow - Bldg 230

Mr. Soham Modi,

My name is Rajyalakshmi Pidugu and my husband's name is Vijaya K. Pidugu, the owners of Bldg 230, Phase II, Silver Oak Bungalows. We live in U.S.A and we brought this bungalow. We have paid the amount in full by November of 2008 and when we visited Hyderabad in June of 2009, we were shocked to see the house in an unfinished state. When we went around the house we have found number of problems and it did not look like a house which costs 50 lakhs. The roof in the kids bathroom was leaking terribly. We have made a list of things that have not been finished and handed the list over to your office. Two weeks later we went back to check the house and nothing has been touched. Then we asked Mr. Ranjit Modi to come and take a look at the things that need to be repaired. He agreed to all the things that we have mentioned. Couple of things are being worked upon. It's been three weeks and I heard that Ranjit Modi is not on that site anymore. Hence we have decided to bring it to your attention the problems we are facing. I don't think any owner should go through this. We were told that you were good builders and you have a good reputation, but we are really disappointed with the way things have turned out.

Following are things that need to be taken of.

1. Leak in the kid's bathroom – we are told that it has been fixed.

- 2. All the ventilators were in unfinished state we are told that that finishing has been done.
- 3. Finishing around the windows is uneven.
- The angles on the roof were not done properly I think this is being worked upon, but it needs 4. Many of the switch boards have uneven finishing.
- 6. Main door needs to be fixed and powder room door needs to be replaced as it is broken.
- 7. Marble floor in the Kitchen cabinet is broken.
- 8. Cement on the floor specially around the doors is not cleaned.
- 9. Brick roof was not cleaned properly. There is cement on the Bricks.
- 10. Bathroom walls above the tiles are not finished.
- 11. Bathroom tiles are not cleaned.
- 12. No commode in the master bathroom.
- 14. Some of the cement bricks on the outside were broken. They need to be replaced and finished properly.
- 15. Cracks in the walls in the balcony area.
- 16. Tree needs to be planted in the back.

17. Wash area needs to be fixed.

We will be happy if the above mentioned things will be taken care of as soon as possible. Just to make sure that these things have been taken care of, we are going to make another trip to India in the next couple of months. You can imagine the money, time and energy that is being spent on this!

Thank you for your help and understanding.

Rajyalakshmi and Vijaya Kumar Pidugu

 $\mathsf{Bing}^\mathsf{TM}$ brings you maps, menus, and reviews organized in one place. Try it now.

Quality Control Check Repot. For ATR on Complaints.

Flat / bungalow No.		2-2-H		ATR Date			2	9/8/09	
Project		* SOB-IT		Complaint Date		1716109			
Customer Na				Made	2			4	
Prepared by	ViRa	nuch	Dat	te	291	8 log	Sign		14
Project Manager	V-Ra G'Hal	i Varoop	Dat	te		2918/09 S			Capacing
HO receipt da	ate				Sign				"
Checked by N	MD on	15	a	09	MD S	Sign		W	
MD's Remar	ks:				1,				
						·			
CR to send le customer	etter to	Yes	3 🔲	No	For fi	lling		Ye	s 🗌 No
	end a copy t on the A	of ATR ε	and c	omplaint to owithin 3 wor	QC imme king days	diately af . Aruna to	ter the rec o file to fi	ceipt of the le it in M	ne ATR. QC will IDs pending
Complaint	Quality	of actio	n ta	ken by Site	Engg				olaint was not
S Ño.		on c	omp	olaint?		1	,		reason for not
1		200 11		[] Da	<u> </u>	taking action justified?			
1.		Good [vg. Bac					
2.]Good [vg. Bac		☐ Yes ☐ No			
3.	L	Good [vg. 🔲 Bac		☐ Yes ☐ No			
4.].Good	A	vg. 🗌 Bac		☐ Yes ☐ No			
5.	C]Good[A	vg. 🗌 Bad	d	☐ Yes ☐ No			
6.] Good	A	vg. 🗌 Bac	d			Yes 🗌	No
7.] Good	A	vg. 🗌 Bac	d				No
8.] Good	Α	vg. 🗌 Ba	d			Yes 🗌	No
9.] Good	A	vg. 🗌 Ba	d			Yes 🗌	No
10.		Good	A	vg. 🗌 Ba	d			Yes 🗌	No
11.	Good Avg. Bad								
12.					No				
Remarks: 1) Fibre Sheet has been fixed to the gate					the gate				
by	by owner hunself								
2) Se	wite	Gr	ral	1 4	as l	been	Place	ced	there.
3) Wa	181C	has	t	xen C	omple	ted	-		
H) Was	tu.	lank	4	how bu	en c	Seance	d		



ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	224	ATR Date	13/09/01
Project	SoB-phase-D	Complaint Date	14/06/09
Customer Name	MABAN KONCA	ALANDLA	
Prepared By	RIVES +140 E	- 0	
Project Manager's	0	'Admin Officer's	Topley
Sign	Cotrag Swarp	Sign	, Open o

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
,,	work completed
2)	Lock Completed Lock Completed hock Completed work Completed Loch completed
2)	hosk Comuleted
И	work Completed
6)	healt comuleted

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

878. 13/08/ca



COMPLAINT & SUGGESTIONS FORM.

Elat / bungalow No.	224 Date 17/06/2009
Project	SILVER OAK BUNGLOWS
Customer Name	MADAN KONAKANDLA
Customer Sign	= Noveyh-
Phone No.	9676674534 email Madane Sanjonestech met

For office use only. (Do not write here)

Received by: PRAY (EAL) Sign

Note: 1. Original should be sent to Accountant for filing & a copy each to MD & CR. 2. Give a serial number to each complaint. 3. CR can attach copy of this form for emails & other complaints received.

S No	Complaints & Suggestions
٥(ك	Jule France made Several Meaners Verbally
	to make the Gates Fiber Sheet prot Since.
	there is a luge Somety lapk of
·	you making gato They Connot Merent
	tentering unknown people into the gates
	to make the Gates Fiber Sheet proof Since. There is a huge Society Cappe of your main gate They Connet present tentering unknown people into the gates Community and also animals like goods and dogs entering into the property and Creating more clamage to the garden, Jarbage bins and plants.
	good and dogs entering into the jourperry
	and Creating more damage to the
	garden, garbage bins and plans
	Fronther more we have Small Kedy. We kindly nearest you to stop villagers to C unknown people passing through the Silver oak Bunglang.
	The Ke In nearly you to stop
· · · · · · · · · · · · · · · · · · ·	JEllacast & Clinknown Deeple Palting
	through the Silver oak Bunglang.
(2)	unknown Vehicles should be topped
	by security by our parano, through
	Unknown Vehicles Should be stopped by Security by out passing through the main gate towards the Charlepelly
	village.
(3)	own Carpating 13 Compating to before
	own Compaking is Compleately damaged due to non-avality of your Coment brick
<u></u>	and lack Concrete underneath therefore

We are deeply destappointed the utry
Your mode the con post Englished why
built by broken Coment brecky and
Sinkling to the grand level. Therefore we we aucht you to take Stringert action immediately to prevent more damage or give with exmission to make luitable Comparking for curious which would be haled and Quality one to that way thenewould be no Complaint. NOTE !- The Current Carpoking will not last more than 6 months according to the prosent stage and and the ace that our law one head water Tonk Should Symmediately of There is lots of duxt. Coming through the last fulley might cause little diseases. We Kindy Meaust you to introm to all the consess in Silver oak Buyloug that occupant They should not bring their dogs to the securing pod see sure mother for the animals as we have noticed Ne Conty Some people bring flaces dogs to the pal. and Same white & being wed by Children
for Swimoning Pleak take special intent mille



COMPLAINT & SUGGESTIONS FORM.

bungalow No.	224	Date 17/06/2009
Project	SILVER	CAR BUNGLOWS
Customer Name	MADAN	
Customer Sign		- Noveyh-
Phone No.	96766745	34 email Madane Sanjonestech met

For office use of	only. (Do not write h	rere)			
Received by:	PRAYEEM.	Sign		Date:	12/6/07.
Note: 1 Origin	al should be sent to	Accountant for	tiling & a copy each	to MD & Cl	R. 2. Give a sental
number to each	complaint, 3. CR c	an attach copy :	this form for email	s & other co	mplaints received.

s No	Complaints & Suggestions
/	
٠٠)٠	to make the Gates Libert Sheet proof Since.
	there's a luge Sawely lapk of
	409 moles 9- 100 They Connot Merent
	Fonter in a link moun people into the gotel
(Commente and also animals elle
	good and dog entering into the property
	and Creating more damage to the
	There is a tage scarrily lapk to your molin gate They Connot Mevent Eintering unknown people into the gated Community and also animals like gosperty and Creating more clamage to the garden, garbage blins and plants.
	5 10 128 14
	Further more we have Small Kedy. Further more we have Small Kedy. Villagers to a reach you to stop Villagers to a renking man people posting Through the Silver curk Bunglang.
	we bridly react you config
	Magen Conking College Parting
	Misugh The Silver Care Burgers
2)	Unknown Vollecles Should be stopped
	by le custo by Darsna through
The second second	the main gato stowards the charlepelle
	Unknown Vehicles Should be stopped by Security by one parana, through the main gate stowards the charlepelly village.
Dent.	
(3)	own Carpaking is Completely damaged due to non- avality of your Coment by
	due to non- avally of your Coment by
	and lack concrete underneath therefore

We are docply destappointed the way you made the Est parking while hubs built by broken Compant backs and sinking to the ground louds Thender he reachtyou to take Stringer action immediately to preval more damage or five withpermission ourselves which would be soled and ovally one in that way there would be no Complaint. NOTE !- The Current Carpaking will not last not more than 6 months according to the and the own is one hoad Symmediately at There is lots of duxt. Coming through the topy fullety might Cause Item diseases. we kilmaly reasest you to hotom to all the courses in Silver oak Burlow that They should not brown their day to the so screening pools we quest the so screening pools we quest the so screening pools we propose is not for the animaly as we have molecular society some people bring these dogs to the part and Same unto & being wed by Children for Sculmoning Pleak take special intend on