

Complaints And Suggestions from AVR Gulmohar Homes

From: AVR Gulmohar Homes (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com; gbrambabu@modiproperties.com; agh@modiproperties.com; kun527@gmail.com

Date: Wednesday, 16 March, 2022, 12:12 pm IST

Complaint Id : 6890

Project Name : AVR Gulmohar Homes

Block No / Phase : Phase I

Flat No/Villa :22

Nature of complaint :Addressed to Customer Relations

Customer Name : Ram Kumar Kunchakuri

Email : kun527@gmail.com

Complaints :

1. Entire Venture compound wall has been constructed on beams., due to this, field water (which are beside) is getting into the venture from the down side gaps. These water is getting into the drains which are laid for Electric and Cable wires. Also in rainy season water is flowing and being stalled in venture streets. Hence Requesting you to fill these gaps and close it as this season is suitable for doing these kind of works.
2. It has been observed that there is long distance between street lights in the venture due to this we are not getting proper lighting, villa owners are requesting to reduce the distance by arranging extra polls. Also requesting you to arrange for street lights outside the venture
3. Requesting to arrange for Krishna water in addition to existing bore water. This is supposed to apply through society. Also necessary arrangement need to be made for storing the krishna water.
4. Solar Fencing needs to be arranged. Due low height compound wall and even more low height from out side causing insecurity for the residents. For your information, many of the residents are waiting for this to happen before handing over the villa
5. Due to the defect in the construction quality, there are dampness in most of the villas and many were reported, Need to fix this issue on a war foot basis because this is irritating and hurting a lot. Also complaints which are raised in the Modi website need to be resolved as soon as possible as these are in pending state from quite long time
6. There are pipelines underneath the trees which are planted inside the venture. In future its going to create a problem for Water, Electric and Cable, drainage systems as the depth between plants and underground facilities such as cable, drainage is very less.. So requesting you to arrange alternate location for plantation.
7. Water is not getting filled properly in the Overhead tanks and please take immediate action on this.
8. For the maintenance we are paying we are not getting proper services in the community. If any issue arises and no one is taking action even though after complaint has given in the community office.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.