

Complaints And Suggestions from AVR Gulmohar Homes

From: AVR Gulmohar Homes (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; agh@modiproperties.com; ramanareddypaduru@gmail.com

Date: Monday, 7 March, 2022, 10:16 am IST

Complaint Id : 3496

Project Name : AVR Gulmohar Homes

Block No / Phase : Phase I

Flat No/Villa :41

Nature of complaint :Construction

Customer Name : Vinay Paduru

Email : ramanareddypaduru@gmail.com

Complaints :

1. As we have been informing you time and again, we see more and more places where putty peeling off from walls and mold and fungi creeping in at most places.
2. There have been 3-4 attempts done by your team, causing extreme inconvenience (dust, noise, furniture movement)and still no permanent resolution.
3. Now we are observing the water seepage problem in common wall between mini bedroom and living room and it's 2-feet below roof. This is a new one and definately water is not seaping from ground or a pipeline. It looks like it's coming from the roof itself.
4. Also the mosquito nets you've provided are of low quality which already have holes in most places, which cannot be called a mosquito prevention net anymore.
5. As always, we urge you to take cognisant of the matter and resolve it once and for all.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.