

ALC - Kusum

From: Krishnakanth Vakkalagadda (FBB) <krishnakanth.vakkalagadda@yesbank.in>
Sent: 16 January 2023 15:41
To: kusum .; Deepankar Pradhan (RB); Jagadeeswara rao Barakala (ABRW)
Cc: Tipparaju Raghuram (FBB); Ch saipavan Kumar (ABRW); Soham Modi; Sambasivarao .; Lavanya D.; naveen.g .
Subject: RE: EXTERNAL : Re: Reg- Issues with Yes Bank

Dear Kusum

Corresp for yes bank servers

Further to our discussion, pls find my reverts for 3 points in green color
 Going forward you may follow up with Mr. Jagadeeswara Rao and Deepankar for all such issues as one point contact.

Dear Deepankar and Jagadeeswara

Kindly reply to 2, 4 and 5 Points and later speak to customer immediately and lets resolve the pending issues ASAP.

1. Regarding the corporate net banking, we had a conversation that all the accounts got activated and please connect with Krishnakanth to get this set up. All the corporate net banking documents were received on 16th December 2022.

S.no	Account Name	Account Type	Account Number
1	AMTZ Medapolis Square (P) Ltd	Current A/c	009763700005045
2	AMTZ Medapolis Square 4554 (P) Ltd	Current A/c	009763700005035

Above Mentioned Two Companies Corp. Net Banking not yet activated - Daily following up-- No Updates - Cases processed and active. The respective users would have received the emails confirming the same, You may start transacting with the new portal. Pls confirm if any demo required in this regard for new portal

3. For Mr. Anand Mehta Sir query, Krishnakanth has already connected with sir but due to Sir's busy schedule the query was not resolve and Sir told he will call back after the meeting. --

Mr, Anand Mehta Did Call back on same day but Mr. Krishnakanth not Lifted the Call - Pls share the error screenshot to YES BANK - Corporate Tech Support Corporate.TechSupport@yesbank.in marking us in cc and also call up to 18001023357 (Option 1) for immediate resolution.

Thanks & Regards

Krishnakanth V

Mobile: +91 9742797111

Be Green, Keep it on the Screen !!

Sent from handheld, Kindly excuse typos.

From: kusum . <kusum@modiproperties.com>
Sent: Monday, January 16, 2023 3:15 PM
To: Deepankar Pradhan (RB) <deepankar.pradhan@yesbank.in>
Cc: Ch saipavan Kumar (ABRW) <chsaipawan.kumar@yesbank.in>; Jagadeeswara rao Barakala (ABRW) <jagadeeswararao.barakala@yesbank.in>; Soham Modi <soham@modiproperties.com>; Sambasivarao . <sambasivarao@modiproperties.com>; Lavanya D. <lavanya@modiproperties.com>; naveen.g . <naveen.g@modiproperties.com>; Tipparaju Raghuram (FBB) <tipparaju.raghuram@yesbank.in>; Krishnakanth

AKC - kusum

From: kusum . <kusum@modiproperties.com>
Sent: 12 January 2023 10:36
To: Deepankar Pradhan (RB)
Cc: Ch saipavan Kumar (ABRW); Jagadeeswara rao Barakala (ABRW); Soham Modi; Sambasivarao .; Lavanya D.; naveen.g .; Tipparaju Raghuram (FBB); Krishnakanth Vakkalagadda (FBB)
Subject: Re: EXTERNAL : Re: Reg- Issues with Yes Bank

Dear Sir

1. Regarding the corporate net banking, we had a conversation that all the accounts got activated and please connect with Krishnakant to get this set up. All the corporate net banking documents were received on 16th December 2022.

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Above Mentioned Two Companies Corp. Net Banking not yet activated - Daily following up-- No Updates

2. Regarding the TDS, Jagadees have already mailed you both the TDS challans.---- In Reminder Mail we have not asked for any TDS Challans

3. For Mr. Anand Mehta Sir query, Krishnakant has already connected with sir but due to Sir's busy schedule the query was not resolve and Sir told he will call back after the meeting. --

Mr, Anand Mehta Did Call back on same day but Mr. Krishnakanth not Lifted the Call

4. We requested to provide new user id instead of old user id and submitted CMS application forms in the mid of September 2022. Till date No update . .

5. On 5th January mailed for -- change the mode of authoursization in Yes Bank New Portal till date No Updates .

Kindly Update and assured us when this all issues will resolve
Regards,

Kusum M
Finance Manager | +91 80748 32725 | kusum@modiproperties.com
Modi Properties Pvt. Ltd. | www.modiproperties.com
5-4-187/ 3 & 4, M G Road, Secunderabad - 03 | +91 40 66335551
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On Tuesday, January 10, 2023 at 06:47:19 PM GMT+5:30, Deepankar Pradhan (RB)
<deepankar.pradhan@yesbank.in> wrote:

Dear Ma'am,

RE:

Alc

Tuesday, 10 Jan, 2023, 10:04 am

To: kusum . <kusum@modiproperties.com>, Jaya Prakash
<jayaprakash@modiproperties.com>, Rajkumar <nraj कुमार@modiproperties.com>
From: P Prabhakar <prabhakar@modiproperties.com>
Cc: Soham Modi <sohammodi@modiproperties.com>

Dear Kusum,

Can u please tell me has the issue has been resolved of my open card, its been almost a month am able to use the card and the card also submitted to you, the issues I have shared with you also but till now not resolved, my online purchases has been stuck with this, requesting you to kindly look in to the issue on priority.

Regards,

P Prabhakar

Sr.Manager Purchase | +91 95022 77299 | prabhakar@modiproperties.com
Modi Properties Pvt. Ltd. | www.modiproperties.com
5-4-187/ 3 & 4, M G Road, Secunderabad - 03 | +91 40 66335551
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From: P Prabhakar

Sent: 05 January 2023 10:49

To: kusum .; Jaya Prakash; Rajkumar

Subject: RE:

Kusum,

I have submitted the open card bearing no-4531 5401 0023 8505 to you at ho.

Regards,

P Prabhakar

Sr.Manager Purchase | +91 95022 77299 | prabhakar@modiproperties.com
Modi Properties Pvt. Ltd. | www.modiproperties.com
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From: P Prabhakar

Sent: 05 January 2023 10:20

To: kusum .; Jaya Prakash; Rajkumar

Subject:

Good morning Kusum,

I don't want this open card as I am requesting from 2 weeks it seems regarding the problems but still not rectified the card has the money of 50k but i am not able to purchase any online material

nor with draw the cash, even yesterday also I went to ATM to with draw the cash but the same repeated, kindly rectify this card issue.

Regards,

P Prabhakar

[Sr.Manager](#) Purchase | [+91 95022 77299](#) | prabhakar@modiproperties.com

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To: kusum . <kusum@modiproperties.com>
From: Deepankar Pradhan (RB) <deepankar.pradhan@yesbank.in>
Cc: Ch saipavan Kumar (ABRW) <chsaipawan.kumar@yesbank.in>, Jagadeeswara rao Barakala (ABRW) <jagadeeswararao.barakala@yesbank.in>, Soham Modi <soham@modiproperties.com>, Sambasivarao . <sambasivarao@modiproperties.com>, Lavanya D. <lavanya@modiproperties.com>, naveen.g . <naveen.g@modiproperties.com>, Tipparaju Raghuram (FBB) <tipparaju.raghuram@yesbank.in>, Krishnakanth Vakkalagadda (FBB) <krishnakanth.vakkalagadda@yesbank.in>

Dear Ma'am,

1. Regarding the corporate net banking, we had a conversation that all the accounts got activated and please connect with Krishnakant to get this set up. All the corporate net banking documents were received on 16th December 2022.
2. Regarding the TDS, Jagadees have already mailed you both the TDS challans.
3. For Mr. Anand Mehta Sir query, Krishnakant has already connected with sir but due to Sir's busy schedule the query was not resolve and Sir told he will call back after the meeting.

Regards

Deepankar Pradhan

Service Relationship Manager Affluent Channel

YES BANK LIMITED

Ground Floor, H.No.1-8-387,

Agravanshi Plaza, HUDA Lane, Begumpet

Off S.P.Road, Secunderabad -500003

Contact No.: +91 9652413000

Escalation Matrix :

Level 1 : Arunesh Takkellapalli- BBL - [9010443300](tel:9010443300), Email - arunesh.thakkallapally@yesbank.in;

Level 2 : Ravindra kumar Maley - CBL - [8374297779](tel:8374297779), Email - ravindrakumar.maley@yesbank.in;



We start a new journey, backed by India's best.
#YESforYOU



"Please consider the environment before printing this e-mail - Say YES to Responsible Banking!"

From: kusum . <kusum@modiproperties.com>

Sent: Tuesday, January 10, 2023 05:51 PM

To: Tipparaju Raghuram (FBB) <tipparaju.raghuram@yesbank.in>; Krishnakanth Vakkalagadda (FBB) <krishnakanth.vakkalagadda@yesbank.in>; Deepankar Pradhan (RB)

<deepankar.pradhan@yesbank.in>

Cc: Ch saipavan Kumar (ABRW) <chsaipawan.kumar@yesbank.in>; Jagadeeswara rao Barakala (ABRW) <jagadeeswararao.barakala@yesbank.in>; Soham Modi <soham@modiproperties.com>; Sambasivarao . <sambasivarao@modiproperties.com>; Lavanya D. <lavanya@modiproperties.com>; naveen.g . <naveen.g@modiproperties.com>

Subject: EXTERNAL : Re: Reg- Issues with Yes Bank

* External Email: Do not click on any links or open any attachments unless you trust the sender and know the content is safe *

Regards,

Kusum M

Finance Manager | [+91 80748 32725](tel:+918074832725) | kusum@modiproperties.com

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On Monday, January 2, 2023 at 05:58:42 PM GMT+5:30, kusum . <kusum@modiproperties.com> wrote:

Dear Sir,

Gentle reminder regarding some of the cases are still pending stage.

The issues are as follows :

1) We requested to provide new user id instead of old user id and submitted CMS application forms in the mid of September 2022. For your reference please find attachment.

2) We opened new firms as mentioned below:

S.no	Account Name	Account Type	Account Number
1	AMTZ Medapolis Square (P) Ltd	Current A/c	009763700005045
2	AMTZ Medapolis Square 4554 (P) Ltd	Current A/c	009763700005035

We required a Corporate Internet Banking for the above mentioned accounts. All the application forms along with Kyc's given in the branch -- Two More companies pending for Internet Banking

3) Many times the cheques are misplacing in the branch, as well as not generating the TDS Challans on time.

4) Corporate Net banking New Portal- Mr. Anand Suresh Mehta unable to login.

A/c kusum

From: Soham Modi <sohammodi@modiproperties.com>
Sent: 02-01-2023 19:09
To: Aruna K Admin
Subject: Fw: Reg- Issues with Yes Bank

Print

Regards,

Soham Modi

Review
5/1/23

From: kusum@modiproperties.com
Sent: 2 January 2023 5:59 pm
To: tipparaju.raghuram@yesbank.in; krishnakanth.vakkalagadda@yesbank.in; deepankar.pradhan@yesbank.in
Cc: chsaipawan.kumar@yesbank.in; jagadeeswararao.barakala@yesbank.in; soham@modiproperties.com; sambasivarao@modiproperties.com; lavanya@modiproperties.com; naveen.g@modiproperties.com
Subject: Reg- Issues with Yes Bank

Dear Sir

We would like to bring to you kind notice that we are facing service issues from your esteem bank, after sending several mail and reminder to the branch and RM's are unable to response on time .

The Following issues are pending from more than a Month's

- 1) Nigiri Estates account no:-009763700005025 – we requested to cancel the FD one month ago, as on dated:..... The FD is in under Bank Guarantee as we given a instruct to Cancel as Bank Guarantee as on 14th December 2022. From 14th December 2022 to Till now there is no update.
- 2) AMTZ Medpolis Square (P) Limited account no:- 009763700005045 On 02.12.2022 we had made TDS Payment an amount of Rs:-2216 /- amount debited on 05.12.2022 , Till now we didn't receive challan receipt.
- 3) We requested to provide new user id instead of old user id and submitted CMS application forms in the mid of September 2022. For your reference please find attachment.
- 4) We opened new firms as mentioned below:

S.no	Account Name	Account Type	Account Number
1	AMTZ Medapolis Square (P) Ltd	Current A/c	009763700005045
2	AMTZ Medapolis Square 4554 (P) Ltd	Current A/c	009763700005035
3	AMTZ Medapolis Square 801 (P) Ltd	Current A/c	009763700005025
4	Modi Realtors GV HYD LLP	Current A/c	009763700005015

We required a Corporate Internet Banking for the above mentioned accounts. All the application forms along with Kyc's given in the branch Last week of November till date no update

5) Many times the cheques are misplacing in the branch, as well as not generating the TDS Challans on time.

6) Corporate Net banking New Portal- Authorization issues on daily basis.

So we these kinds of issues we are unable to work day on daily basis, every day works has been stuck. .

We apologizing for saying this, Our management is very disappointed with your Bank / Bank Service , and we are forced to closed all bank accounts with your bank .

Regards,

Kusum M

Finance Manager | [+91 80748 32725](tel:+918074832725) | kusum@modiproperties.com

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(AIC) - Kusuma

sohammodi@modiproperties.com

From: nagamalleswar . <nagamalleswar@modiproperties.com>
Sent: 28 December 2022 11:12
To: Connected Banking Helpdesk; Krishnakanth Vakkalagadda (FBB); YES BANK – Corporate Tech Support
Cc: Tipparaju Raghuram (FBB); Cms Helpdesk; YES BANK – Corporate Tech Support; Sambasivarao .; Soham Modi; Anand Mehta; Kusum .
Subject: Re: EXTERNAL : Fw: Mehta & modi realty kowkur llp & Vista homes_online payments uploaded but not showing in pending Authorisation to Authoriser

Krishnakanth Sir,

As discussed yesterday your team told authorisation level changed,pls change as old authorisation level & do the needfull,i have to ask verifier & authorizers to approve online payments.
I have been informing to you & your team authorisation level in every mail,how it changed authorisation level we don't know,pls investigate & correct the authorisation level as old,previous authorisation level details bellow as is.

For 1.Mehta & Modi Realty Kowkur LLP Account no : 009763700003091
2.Villa Orchids LLP Account no : 009763700001730
3.Eastside Residency Annojiguda LLP Account no : 009763700002591

Type	Name	User ID
1.Maker	Nagamalleswarao	NAGAMALLMO
2.Verifier	Sambasivarao	SAMBASIVAM
3.Authorizer-1	Soham Modi	SOHAMMODIM
4.Authorizer-2	Anand Mehta	ANANDMEHTA

Pls re-solve top priority due to some urgent payments in up-loaded file(up-loaded on saturday dated 24-12-2022.).

Thanks & Regards

S.Nagamalleswar Rao,
Sr.Accountant|Ph-9705337842|nagamalleswar@modiproperties.com
Modi Properties Pvt. Ltd. |www.modiproperties.com
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On Tuesday, December 27, 2022 at 04:44:10 PM GMT+5:30, YES BANK – Corporate Tech Support <corporate.techsupport@yesbank.in> wrote: