

WORKS NOT COVERED UNDER AMC:

- Diesel Tank Cleaning
- Radiator Acid Wash
- Starter Motor Charging Alternator and Main Alternator Repair Works
- DG Shifting/ Installation
- Silencer Repair Works
- FIP Calibration
- FLY Wheel ring replacement
- Battery Charging

ABOUT DG SET DETAILS :

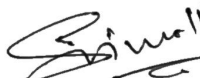
ENGINE SRL NO. /MODEL	KVA	LOCATION
B4232546 / AL485G1-CPCB2	20	Chevella

Assuring best service at all times, we provide 24 X 7 service.
SLA within 4 hours response

This Agreement together with any attachment here to signed by both parties shall constitute the entire binding Agreement between

For Sree Automotive and Industrial Enterprises

For Serena Constructions LLP




CUSTOMER CARE: 9100098388

CONTACT NO - 9100705090

ESCALATION MATRIX:

S.No	Grade/Level	Contact Number
1	Level 1	9100098488
2	Level 2	7337229914

SREE AUTOMOTIVE & INDUSTRIAL ENTERPRISES

Authorised Service Dealer for Ashok Leyland Industrial Engines

Office: # 2-4-58, Plot No. 63 & 64, Road No.15, Beside SBI ATM, Snehapuri Colony, Hyderabad, Telangana – 500 035.

Customer Care No : +91 9100098388, 9100098488, T : 040-48589388, Email: enquiry@sreeauto.in

Date: 23/01/2023

AGREEMENT LETTER FOR AMC WITHOUT AMF PANEL

To,
Serena Constructions LLP
Chevella, Hyderabad
Telangana.
Contact No: 9100705090

Dear Sir/Madam,

We thank you for giving us an opportunity to serve you, Ashok Leyland & M/s.Sree Automotive remains a reliable partner in your growth, and this "Peace of Mind" offer will strengthen our bond further. This is with reference to the discussion, below are the details of AMC. Any addition/deletion of Spares/Service shall be subject to terms and conditions of this agreement.

Payments: The amount payable for AMC starting from **January 2023 To December 2023 Being Rs.12980 /- (Rupees Twelve Thousand Nine Hundred and Eighty only)** to be paid in advance. (Only for Service Contract, Exclusive of Spares).

SCHEDULED VISITS: 06 Visits per year per DGSET (as per schedule below) on mutually agreed and convenient dates and **01 Breakdown Visit Free.**

Terms & Conditions:

1. Spares required for Engine, Main Alternator & AMF Panel will be supplied on chargeable basis at the time of requirement.
2. Service charges for Major and Top Overhaul of the Engine will be charged extra.
3. Main Alternator Overhauling / Rewinding will be charged extra.
4. In Case of Incident like Short Circuit/Accident inside the DG Set the Entire Burning Repair Cost will be paid by the Customer, it not covers under AMC.
5. Nature of Complaints not arising due to negligence on customer part (For Ex: - NO DIESEL IN TANK/ DGSET KEPT IDLE/ EMERGENCY BUTTON MISUSED, Incase complaints are mentioned nature, Customer has to pay Rs.1500+Tax.



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8106722509.

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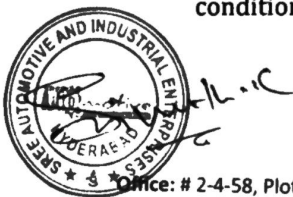
Package Covered Under
AMC

ANNUAL MAINTENANCE CONTRACT – ENGINE and MAIN ALTERNATOR

- Checking the engine oil level, top up if required.
- Cleaning the engine with a dry clean cloth.
- Checking the Oil level in the oil bath air cleaner, under very dusty conditions replacing the Oil frequently.
- Checking the Charging alternator / fan belt tension, maintaining the deflection within 8-10 mm at the center. (in case of electric start)
- Checking the total electrical circuit of the engine.
- Cleaning the Cylinder heads, liners and lube oil cooler fins.
- Draining the fuel filter bowls to remove sediments and water if required.
- Checking of battery electrolyte and topping up with distilled water if necessary. (If the battery is not working, customer has to provide New Battery/Distilled Water)
- Cleaning of battery terminals and applying petroleum jelly.
- Checking of self-starter and charging alternator for proper functioning
- Checking and tightening of all external fasteners
- Checking and tightening of hose connections
- Checking and tightening of all lube and fuel connections
- Cleaning the button filter
- Change of Oil, filters subject to 500 Hours of completion of Engine running or six months whichever is earlier. (Consumables/spares will be charged extra at the time of requirement.
- Cleaning of air filter assembly for every 250 hours and changing at 600 hours in case of dry type.
- Replacement of all external rubber parts for every six months (Spares will be charged extra at the time of requirement.
- Checking and adjusting of Inlet / Exhaust valve clearances for every 750 Hrs.
- Ensure no Oil/Fuel/Water leakages in the engine.
- Checking of all engine parameters and ensuring trouble free performance.

MAIN ALTERNATOR

- Checking of main terminals and other wiring for loose connections
- Checking of all fasteners for tightness and tighten if required
- Checking of bedding / length of carbon brushes, change if necessary
- Checking of alternator alignment with engine
- Checking of any pitting or scoring of Slip ring – Polish in case of wear and tear
- Cleaning of the main alternator with electrical blower only in case of excessive dusty conditions and greasing of Bearings if required.



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