# BEFORE THE STATE CONSUMER DISPUTES REDDRESSAL COMMISSION OF TELANGANA AT HYDERABAD

C.C. NO. 53 OF 2019

Between:

T.M. Madhusudhan S/o. T.Munnaiah, Hindu, Male, Aged ... years, R/o. H.No.11-6-763, Red Hills, Nampally, Hyderabad – 500 004.

Complainant

Vs.

- M/s. Villa Orchids, Rep. by its Managing Partner Anand Mehta, Office at 5-4-187/3 & 4, Soham Mansion, M.G.Road, Secunderabad
- 2. M/s. Venkataramana Constructions Rep. by its Managing Partner A. Rama Reddy, Office at 2-3-35, Sri Sai Residency, Amberpet, Hyderabad

.....Opposite parties

### COMPLAINT FILED UNDER SECTION- 17(1)(a) OF C.P. ACT

The address for service of summons, notices, etc. on the above complainant and opposite parties are as shown in the above cause.

### Brief Facts of the Complaint:

1. The complainant is an employee working in Govt sector and he intended to own a house at Hyderabad as he was not having any own house, in the Opposite parties venture in Sy. No. 1 to 7 of Kowkur village, Bollaram Mandal, Secunderabad. It is further submitted that the Opposite parties were developed the above land and constructing the houses / villas in the above Sy. No.1 to 7 for profit motive and the same are selling to the needy public. In the process of development and sales, the 1st Opposite Party issued several advertisements for sale of their plots, individual house and construction of villas, and for promotion of sales business and wide publicity with regard to their quality of construction. It is submitted that the 1st Opposite Party who is builder and was having real estate business for more than 50 years and also constructing the individual houses and villa/flats in and around

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Hyderabad and Secunderabad areas for profit motive. It is submitted that, the 2<sup>nd</sup> OP for the reasons best known to them that they have entered into a construction agreement with the 1st Opposite Party for development of the undeveloped plots in Sy.no. 1 to 7 of Kowkur village with reasonable rates with an intention to sell the same to the public and get more consideration and profit. The 2nd Opposite Party approached the 1st Opposite Party and offered to give their plots for development which was accepted by it and thus the Opposite Parties 1 & 2 entered into a development agreement. As per this development agreement, the 1st Opposite Party has to construct and arrange purchasers for the houses/villas with a reasonable rates and also to arrange sale of the houses, villas to third parties. Further as per the agreement, the 1st Opposite Party have a right to sell the plots agreed for development under the above agreement and the 2<sup>nd</sup> Opposite Party has no right to interfere with the construction or sale of the houses/flats except they are entitled to receive the amounts as per the development agreement between them.

- 2. It is submitted that the 1<sup>st</sup> Opposite Party after entering into the development agreement, it has taken possession of the plots and developing the same as per the agreement by selling the said Plots to 3<sup>rd</sup> parties and also paying consideration to the 2<sup>nd</sup> Opposite Party as per the agreement. In the process of the development, the 1<sup>st</sup> OP made an advertisement of their houses/villas to be constructed at Sy. No. 1 to 7 of Kowkur village and the same was offered to the general public. It is not out of place to state that the 1<sup>st</sup> Opposite Party is running construction business for a long time and it is having good reputation in the market. Thus, the complainant came to know the activities of the 1<sup>st</sup> Opposite Party on the lands of the 2<sup>nd</sup> Opposite Party in sy. No.1 to 7 of Kowkur village and the complainant approached them to purchase a villa from the 1<sup>st</sup> Opposite Party.
- 3. The complainant has approached to the 1<sup>st</sup> Opposite Party after coming to know that they had undertaken a venture under the name and style of M/s. Villa Orchids in Sy. No. 1 to 7, Kowkur, Bollaram, Secunderabad since they had given wide publicity and advertisement through their representatives. The complainant was so convinced by the reputation which was projected by the 1<sup>st</sup> Opposite parties that they are reputed builders and that the investment made by him will be a good investment and he can live cozily in the villa going to be constructed by them with

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all modern amenities and facilities. Therefore, having convinced about the projections made by the 1<sup>st</sup> Opposite Party, the complainant booked villa No.88 of an extent of 180 sq yards with built up area of 1940 Sft for a total sale consideration of Rs.65,00,000/-. At the time of booking the villa he had paid an amount of Rs. 25,000/- on 22-01-2018 and again on 21-02-2018 an amount of Rs.2,00,000/- were paid by the complainant.

4. The complainant came to know that the 1st Opposite Party is their builder, who had undertaken construction works of the villa and 2nd Opposite Party the land owner and that they had entered into a Memorandum of Understanding for development of the project for construction of villa and thus both of the O.P.s had undertaken the work for the construction of the villa, in which the complainant has booked a villa No.88. The Opposite Parties had also provided an opportunity to the complainant and like other investors he booked villa in the said project for payment of the sale consideration by instalment scheme and the payment can be made by way of instalment depending upon the construction of the villa. The Opposite Parties supposed to complete the villa no.88 and the complainant can pay the amounts as per the scheme provided by them. The complainant as well as others who had invested their money's expecting that the construction has to be completed and they will occupy the property and live in the same with all comforts. The complainant had also expressed to the Opposite Parties that they would pay the total sale consideration for the villa is to be completed in their project so that he can occupy the same but no effort was put in by the OP.s either to take up the venture by construction of the villa as per the assurances given to the complainant. After waiting for a considerable period as the Opposite Parties did not come forward to complete the construction of the villas even though the complainant had booked a villa on the said assurance that construction would be completed and physical possession would be given to the complainant and he made all the preparations for making the payment to the Opposite Parties by raising substantial amounts and keep it part for the purpose. Thus the complainant had also issued a legal notice to the OP.s on 17-4-2018 demanding the Opposite Parties to furnish the information as regards the exact date of delivery of physical possession of the villa and also for payment of the agreed sale consideration but inspite of receiving the said notices there is no response from them. Thus the complainant has filed

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the complaint before this Hon'ble Commission and the same was withdrawn as the Commission was observed that there is no cause of action to file the complaint. Thereafter he had personally approached the 1st opposite party and expressed that he had invested money by booking villa No.88 on the assurance given by it but it was not fulfilled promise made by it. Then it was informed by the 1st opposite party the construction activity is going on the plot by him for construction villa in the project but it is not as per the specification and structure shown to the complainant and that the same was made by the 2nd opposite party with intention to black mail and to get more money and houses from them. Further this action of the 2nd opposite party is without their consent or information and the same is against the development agreement entered by it. Further they have promised to get the complainant plot/booked for him by consulting and settling the matter with the 1st opposite party and the same will be informed within a week or so but no steps been taken till date and no information from them.

5. It is submitted that the complainant has invested the money for the hope he will get the villa form the opposite party no.1 on paying the balance installments and consideration of the house as per the terms of the contract/booking form. Further the complainant has shown the booking plot to all his family members and also informed to his relatives that they are going to get the villa in plot No.88 to be constructed by the 1st opposite party. Now contrary to the agreed terms of the booking application, but it has not rendered the service which is expected by the complainant for the part consideration paid and balance to be paid as per the booking terms. Thus there is a deficiency of rendition of services by the Opposite Parties who failed to complete the construction and give physical possession to the complainant in respect of villa No.88 which he had booked on 22-01-2018. It was also admitted fact that the OP No.1 had advertised and propagated the building of villa in their venture and also provided applications to public, complainant booked the said villa No.88 but the OP did not facilitate the complainant by completion of the villa which caused loss to the complainant. It is submitted that the services are agreed to be provided by the Opposite parties are within the scope of the CP Act and the complainant is a consumer and therefore he is entitled to claim damages and compensation in addition the promised service completion of the villa on plot 88 as per the booking terms and conditions.

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- 6. It is submitted that the OP-1 & 2 are doing the business for profit motive and they have also made advertisement for sale of their flats/ villas which attracted the complainant and he booked Plot no.88 by paying advance amount of Rs.25,000/- on 22.01.2018 and again on 22-02-2018 paid an amount of Rs.2,00,000/- thus complainant is a consumer for the service availed from OP.s for consideration, thus the consumer complaint is maintainable.
- 7. It is submitted that the OP extracted money from the complainant but they have not fulfilled their promise to complete the villa as per the agreement entered by the parties. Consequently, the complainant sustained monetary loss in addition to pain and suffering. It is submitted that due to non-providing of villa /house by the OP, the complainant has suffered mental agony and pain and suffering addition to monetary loss, thus complainant is estimated compensation of Rs.5,00,000/- towards mental agony and suffering and pain and the OP.s are liable to pay the same.
- 8. In view of the above facts and circumstances t the complainant prayed the Hon'ble Commission to direct the Opposite parties to make the construction of the villa as per the application received from the complainant on 22-01-2018 and give physical possession on receiving the balance sale consideration amount from the complainant or in the alternative if the OF fails to constituet the villa No.88 and refused to give constructed villa No.88, the Hon'ble Commission may direct the OP.s to refund the amount received from the complainant along with the interest @ 24% p.a. from the date of receipt till payment in addition to the liquidated damages to Rs.10,00,000/- (Rupees ten lakhs only) and costs to the complainant. It is further submitted that pending disposal of the complaint if the opposite parties particularly the 2<sup>nd</sup> opposite party having to complicate the issue it is started construction and also learnt that they having intention to create any third parties interest on the Plot No.88 of an extent of 180 sq yards in the venture M/s. Villa Orchids in Sy. No. 1 to 7, Kowkur, Bollaram, Secunderabad, then the entire issue will be complicated and the complainant will not get the same. Therefore, it is just and proper in the interest of justice to direct the opposite parties not to create third parties interest on the above Plot No.88 of an extent of 180 sq yards in the venture M/s. Villa Orchids in Sy. No. 1 to 7, Kowkur, Bollaram, Secunderabad including alteration of

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physical features of the said property, otherwise the complainant will be put to irreparable loss and injury.

### Jurisdiction:

9. It is submitted that the OP.s are having their offices at Secunderabad and the property is where the complainant was suffered for the villa is situated at Secunderabad, thus this Hon'ble commission have jurisdiction to entertain the suit. Further the claim of the complaint is more than Rs.20,00,000/- and below Rs.1,00,00,000/- as such the complaint is within the pecuniary and territorial jurisdiction of this Hon'ble commission.

### Cause of action:

10. It is submitted that the OP-2 who is owner of the land and he entered a development agreement with the 1<sup>st</sup> OP, basing on it the 1<sup>st</sup> opposite party made advertisement of sale of houses/villas, on such the booked the villa on plot no.88 in the venture i.e. M/s Villa Archids 22.01.2018 by paying advance amount, the complainant another part consideration amounts on 21.02.2018 to the 1<sup>st</sup> opposite party, the opposite parties failed to start the construction as such the complainant gave legal notice on 17.04.2018 and the same was received by them, the opposite parties, 2<sup>nd</sup> opposite party gave reply dt. 01.09.2018 stating that the 1<sup>st</sup> opposite party is constructing house on it against the development agreement and promised to settle the issue within 10 days from that date with the 1<sup>st</sup> opposite party but not settled as on date. Thus the complaint is within Limitation period.

### Court fee:

11. It is submitted that basing on claim of the complainant, the claim is more than Rs.20,00,000/- and below Rs.1,00,00,000/- and basing on it the complainant obtained DD for Rs........ and paid fixed court fee of Rs.4,000/- in favour of the Telangana State Consumer Disputes Redressal Forum. Hence this complaint.

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### Prayer:

- 12. It is therefore prayed that this Hon'ble commission may be pleased to allow complaint by directing opposite parties No.1 & 2;
- a) To complete construction of house /villa No.88 of an extent of 180 sq yards in Sy. No. 1 to 7 of Kowkur village, Bollaram Mandal, Secunderabad with built up area of 1940 Sft as promised in the agreement and provide amenities.
- b) Alternatively direct the Opposite parties to refund the amount of Rs.2,25,000/- with interest at 24% p.a. from the date of receptive date of payments along with liquidated damages to Rs.10,00,000/- (Rupees ten lakhs only).
- c) To pay an amount of Rs.5,00,000/-towards compensation for mental agony and suffering.
- d) To award costs of Rs.50,000/-
- e) To pass such other order or orders as this Hon'ble commission deem just and proper.

#### Verification

I, T.M. Madhusudhan, S/o. T.Munnaiah, Hindu, Male, Aged ... years, R/o. H.No.11-6-763, Red Hills, Nampally, Hyderabad, I have gone through the complaint contents mentioned in paragraphs 1 to 12 above are true and correct to the best of my knowledge, information and hence verified.

Dated: 02.10.2018 Place: Hyderabad

Complainant

Counsel for complainant

### LIST OF DOCUMENTS

SI.		Description of	Page	
No.	Date	Document	Nos.	
2	22.01.2018	Booking Form of the O.P.No1.		
3	22.01.2018 &	Receipts issued by the O.P.No1		
	21.02.2018	while receiving the amounts of		
		Rs.25,000/- and Rs.2,00,000/-		
10.2021		respectively		
4	17.04.2018	Legal notice on behalf of the		
		complainant to O.P.s		
5	18.04.2018	Postal receipts		
6 .	01.09.2018	Reply notice of the 1st opposite party		
7.		Photograph of Villa		

Dated: 02.10.2018 Place: Hyderabad

Complainant

Counsel for complainant

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Complainant

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- M/s. Venkataramana Constructions Rep. by its Managing Partner A. Rama Reddy, Office at 2-3-35, Sri Sai Residency, Amberpet, Hyderabad

.....Opposite parties

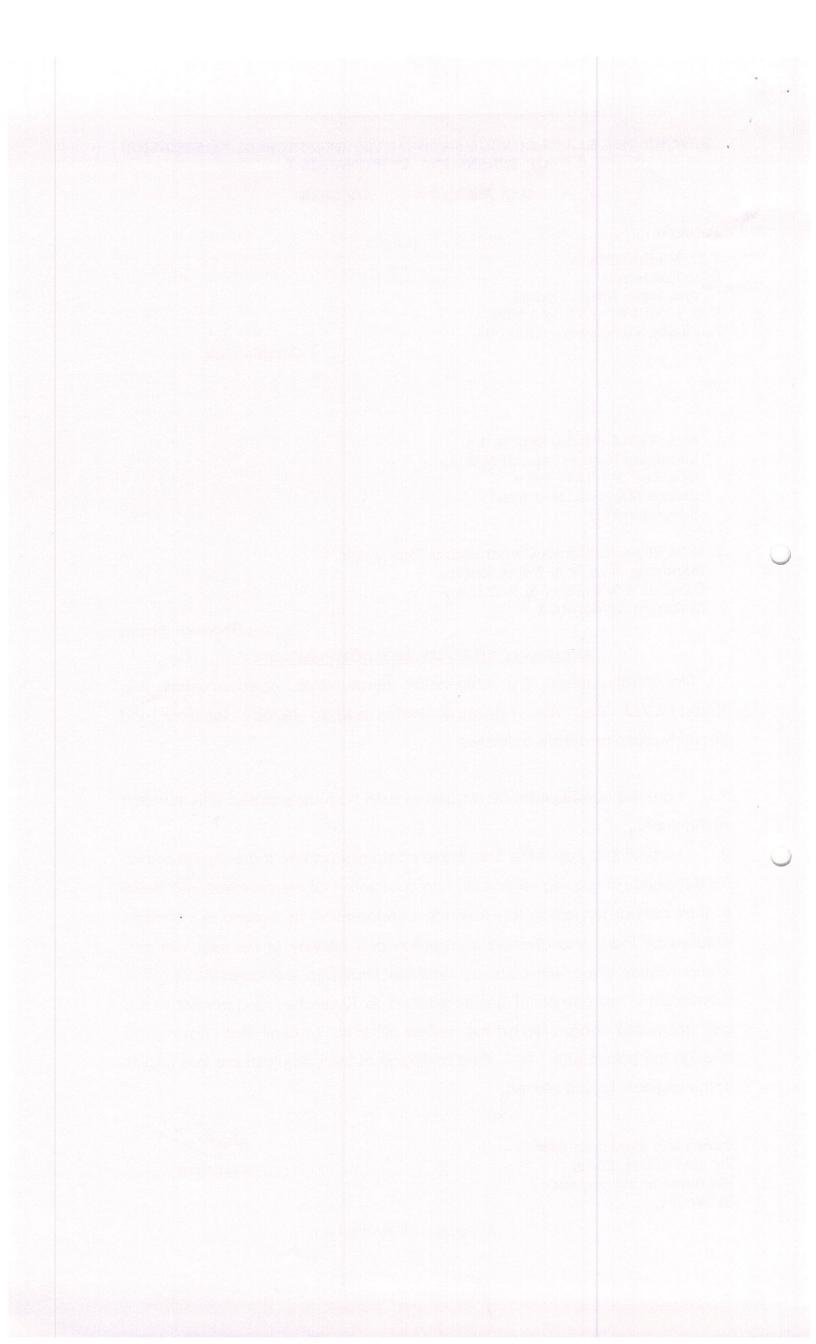
### AFFIDAVIT FILED BY THE COMPLAINANT

- I, T.M. Madhusudhan, S/o. T.Munnaiah, Hindu, Male, Aged ... years, R/o. H.No.11-6-763, Red Hills, Nampally, Hyderabad, do hereby solemnly and sincerely affirm and state as follows:
- 1. I am the complainant herein and as such I am acquainted with the facts of the case.
- 2. I submit that I am filing the above complaint against the opposite parties for deficiency in housing service i.e. non-completion of the promised villa No.88 in their project by taking the balance consideration as agreed in contracts entered by them and claimed completion and delivery of the said villa and compensation along with costs. I submit that I have gone through the contents mentioned in the complaint in paragraphs 1 to 12 are true and correct to the best of my knowledge. Hence this verified affidavit. I submit that I have gone through the documents 1 to filed in support of the complaint are true copies of the originals, hence verified.

Sworn and signed on this  $2^{nd}$  day of Oct, 2018, His name in my presence. Before me,

Deponent

Advocate, at Hyderabad



## BEFORE THE STATE CONSUMER DISPUTES REDDRESSAL COMMISSION OF TELANGANA AT HYDERABAD

I.A.NO.

OF 2018

IN

C.C. NO.

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Between:

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......Respondents / Opposite parties

### AFFIDAVIT FILED BY THE COMPLAINANT

- I, T.M. Madhusudhan, S/o. T.Munnaiah, Hindu, Male, Aged ... years, R/o. H.No.11-6-763, Red Hills, Nampally, Hyderabad, do hereby solemnly and sincerely affirm and state as follows:
- 1. I am the complainant herein and as such I am acquainted with the facts of the case.
- 2. I submit that I am filing the above complaint against the opposite parties for deficiency in housing service i.e. non-completion of the promised villa No.88 in their project by taking the balance consideration as agreed in contracts entered by them and claimed completion and delivery of the said villa and compensation along with costs.
- 3. I submit that it is relevant to state that before filing the complaint I have issued legal notice to the respondents/ opposite parties, which were received by them. I submit that though there is no reply from the 2<sup>nd</sup> opposite party but the 1<sup>st</sup> opposite party gave reply dt.01.09.2018 stating that the 2<sup>nd</sup> opposite

party with unlawful intention started the construction in the plot booked by us and promised to settle the issued within short period of 10 days but till date there is no information from it. I submit that I have booked the villa basing on the development agreement entered by the opposite parties themselves for development of land and construction of houses therein. I submit that as per the said agreement the 1st opposite party have right to sale the plot no.88 and construct the villa on it and the 2nd opposite party have no right on it. I submit that after entering into the agreement / booking of the villa on plot no.88, the opposite parties have no right on it but in view of the reply given by the 1st opposite party, the 2nd opposite party unlawful intention creating troubles by starting construction on it and intention to create third parties interest on it, to make the issue complicate. I submit that pending disposal of the complaint if the same is allowed and the entire issue will be complicated and I will be put to irreparable loss and injury.

For the reasons stated above it is prayed that this Hon'ble Commission may be pleased to direct the respondents / opposite parties not to create third parties interest on the above Plot No.88 of an extent of 180 sq yards in the venture M/s. Villa Orchids in Sy. No. 1 to 7, Kowkur, Bollaram, Secunderabad including alteration of physical features of the said property, in the interest of justice and pass such further or other orders as this Hon'ble Commission may deem just and proper.

Sworn and signed on this  $2^{\text{nd}}$  day of Oct, 2018, His name in my presence. Before me,

Deponent

Advocate, at Hyderabad

### **VAKALATNAMA**

Between:		Of 2018	
		Vs.	Petitioner/Complainan
			Respondent/Opposite Parties
/We			
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### **G.VASANTHA RAYUDU**

to be my / our advocate in the said Complaint. I / we authorize the Advocates to do any or all of the following on my / our behalf:

- a) To represent, act and appear for me / us;
- b) To conduct and prosecute (or defend) the same in all proceedings that may be taken in respect of any application connected with the same or any decree of order passed therein;
- b) to sign, file, verify, and receive all types of documents including plaints, statements, pleadings, appeals, cross objections, petitions, applications, revision, withdrawal, compromise or affidavits.

Signatures of Persons Appointing the Advocates

Date:03-10-2018 Place: Hyderabad

BEFORE THE	HONBLE	
Case No.	Of	2018
Between:		ľ
		Petitioner Complainan
	Vs	
	Ор	Respondent posite Partie
VAKAI	LATHN	AMA

FILED ON: /10/2018

FILED BY:

COUNSEL FOR COMPLAINANT

G.Vasantha Rayudu Advocate & Associates
Flat.No.106, Surya Apt,
Beside Venkateshwara Temple,
Durga Nagar, Punjagutta,
Hyderabad-500082.