Sub: All Projects Report about negative comments on social media

Prepared by: Prasad

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21.37	Approximate	3.6.11			Customer of p	Customer phone				
Sl. No	date of complaint	Media	Name of complainant	Complaint	roject/unit no.	no.	Customer email id	Action to be taken or taken	Current status	Remarks
1	12.03.2020	Google maps	Promod Raj Paka	Poor quality. The engineering staff and sales staff is fine but the decision					Not removed	Wrote in MPPL
				makers in the HO, the customer relation manager are rude and doesnt						
				respond or solve the issues but try to enforce their wishes on the customers.						
				They collect extra maintenance charges and maintenance is poor. Some						
				construction defects and bad plans are not solved and they dont learn from						
				experience either. Parking allotment is not in accordance to their promises.						
				Overall satisfaction of buying a flat in Vista Homes in kushaiguda is						
				below average hmmm!						
2	12.03.2020	Google maps	Anath Bathineni	In my observation over time company lost its quality and responsiveness, to	0					Wrote in MPPL
				a tune that some works can be described shoddy and careless. Somehow					Not none aread	
,				essential and basically design Sewage, rain water drain and waste					Not removed	
				management have gone horribly wrong.						
3			Aiswarya Arava kumar	It's worst constructionwalls not plastering properlywe did it					Not removed	Wrote in MPPL
	13.03.2020			againbalcony gate not fit properly it felldownthey took money for						
				modular kitchenstill now not donetoilets tiles also look like second						
				handwith out done these allup to till date we are outto took rental						
				housenot enter the house becoz it was nt done completehow many times	s					
				complaint means also didn't get proper resposemore over asking to pay						
				maintenance charges with out complete promised onev r not living in						
				thathow they VL ask maintainenseit's nonsensepleaes request don't						
				buymodi properties						
4	13.03.2020	Google maps	Rashi Kadapa	Pathetic construction, no proper response have purchased flat at kushaiguda	a				Not removed	Wrote in MPPL
				just one year old, bathroom doors have already getting cracks and						
				mushrooms are growing, no response from the property incharge their						
5	13.03.2020	Google maps	Naveen Saxena	Very poor construction quality, cracks appeared within 6months of					Not removed	Wrote in MPPL
				construction, water leakage from ceiling, overflowing drianage water in the						
				parking, rain water enters the parking area, bad paint job both outside and						
				inside the flatno timely response from the team, multiple follow ups to						
				get jobs donevery poor maintenance, no proper security						
6	13.03.2020	Google	Vijay Saradi	Very bad quality no response from builder and management. One of the						W
		maps	Peddanti	waste builder in Hyderabad.					Not removed	Wrote in MPPL

7	13.03.2020	Google maps	Lokesh Chinimilli	Very irresponsible builder who doesn't care about quality of construction neither the maintenance part nor the security part and doesn't bother about the complaints at all			Not removed	Wrote in MPPL
8	13.03.2020	Google maps	Siva Kumar Krishnan	Maintenance is very poor and complaints are not being addressed properly and sometimes left for ever. They have taken customers for granted once flat is sold.			Not removed	Wrote in MPPL
9	13.03.2020	Google maps	V Swapna	For modi's cheap quality construction.			Not removed	Wrote in GHT
10	13.03.2020	Google maps	Vikram Chnn	Poor quality, i really dont want to waste my money investing for such a poor quality property			Not removed	Wrote in GHT
11	01.03.2020	Google maps	Gopi Kroshna	I am not happy wih			Not removed	Wrote in GMR
12	01.03.2020	Google maps	Prerna Prasad	Very poor construction. Maintaince is also very poor.			Not removed	Wrote in Vista