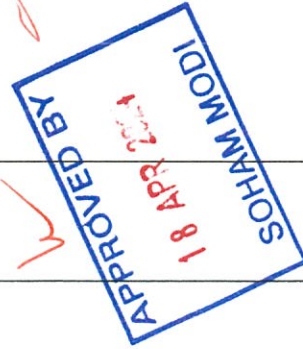


CR report on pending complaints of customers

Project	NE	Prepared by	K.Krishna Prasad	Date	20-02-2024
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Sl. No.	Complaint Id	Unit no.	Brief complaint	Remarks by site	Remarks by CR	Remarks by Soham
1.	14075	160	The walls in almost all the bedrooms and the hall have the paint peeling off due to the wetness on the walls	Advice required from MD Sir <i>Work can be taken up. Material cost to be paid Bridging by Customer by Paid by 20/02/24</i>	Advise from Soham Sir. Poss.given on 20-08-21. Note: 1) Before possession, customer has lodged complaints on all issues on 10-09-20 with photos. 2) This complaint was not updated on the website because it was not found. 3) So, the work is still pending. 4) Now the customer has raised one more complaint on the same issues. 5) As per my request, You approved without taking into account the previous complaint, and the work on that complaint is still pending as of today. Please advise Sir.	



CR report on pending complaints of customers.

2.	14075	160	The front side of the elevation towards the corner of Villa 159 is to be repaired.	Engineers have verified on the elevation, need to do some minor civil work.		
3.	14075	160	The wall on the outside of the hall next to the main door should be painted again after the cement work.	Advice required from MD Sir		
4.	14075	160	On the Terrace, please check for the leakages and fix them.	Checked - No Leakages and Dampness on Walls		
5.	14075	160	The inside walkway tiles along the boundary wall have seeped down. Please level them.	Advice required from MD Sir		
6.						
7.						
8.						
9.						

Notes: 1. CR to prepare this statement as and when requested by Soham. 2. Each complaint must be in a different row i.e., same complaint Id. /unit no. may be repeated. 3. Only enter pending complaints i.e., do not enter completed or beyond scope of work complaints. 4. Remarks by site and CR must be brief Eg.: Work under progress, Not started, Advice required from Soham/MEP/consultant, Material awaited, etc.

(Handwritten signature and date 19/02/21)