

## Complaints And Suggestions from Nilgiri Estate

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From: Nilgiri Estate (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;  
gbrambabu@modiproperties.com; ne-const@modiproperties.com; vijayneelam@yahoo.com

Date: Monday, September 21, 2020, 12:27 PM GMT+5:30

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Complaint Id : 6214

Project Name : Nilgiri Estate

Block No / Phase : Phase II

Flat No/Villa :Double Villa 100

Nature of complaint :Addressed to Customer Relations

Customer Name : Neelam Vijaya Sarathi

Email : vijayneelam@yahoo.com

Complaints :

1. Water flowing / sinking under the building wall, from park side in a big way, urgent attentionis required.
2. Pics attached, since two years waiting, called many times

**Note:**

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.