

Complaints And Suggestions from Nilgiri Estate

From: Nilgiri Estate (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
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Date: Saturday, June 27, 2020, 09:09 PM GMT+5:30

Complaint Id : 5824

Project Name : Nilgiri Estate

Block No / Phase : Phase II

Flat No/Villa : Villa 100

Nature of complaint : Construction

Customer Name : Neelam Vijaya Sarathi

Email : vijayneelam@yahoo.com

Complaints :

1. Seepage problem in the ground floor and First floor
2. Rain water stagnating on rooftop
3. Soil is sinking under the Basement upto 2 feet inside. They agreed to fill with concrete but not yet done (Outer wall on park side)
4. Water stagnating in front of the gate
5. kitchen sink in the first floor is in the wrong location (L corner ,not reachable)
6. bricks in alleyways need reseting (got disturbed by drainage repair staff).

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.