

Re: Complaints And Suggestions from Greenwood Heights

From: hari harish (hari_akula76@yahoo.co.in)

To: info@modiproperties.com; cr@modiproperties.com; feedback@modiproperties.com;
kprasad@modiproperties.com; gbrambabu@modiproperties.com; ght-const@modiproperties.in

Date: Friday, June 7, 2024 at 09:03 PM GMT+5:30

Dear All,

As a resident of your Kowkooor, green wood heights flat no:402"ABlock.
This is to inform you that you handovered my flat in June'2023 and for one year the flat is empty with out any tenants.

With great difficulty we find tenants by other sources and they occupied on 4/6/2024.

As your staff is aware that I am a resident of Nigeria, I belive your staff completed the job with proper work.
As I came to India on 06/6/23 and visited my flat on 07/6/24, it's in horrible condition.

1. Seepage work done and while painting they spoiled all the newly fitted furniture with paint stains.
2. There is no proper finishing at maximum locations and bath rooms tiles need to be changed with immediate effect.
3. Some of the tiles are damaged.
4. Water tank can fall at any time.
5. Water leakage in the sitting room near dinning area.
6. Gaps in between all the doors.
7. Windows are not closing well.
8. Balcony glass didn't fix well, Screws are not fixed in some places.
9. Painting work is totally worst.

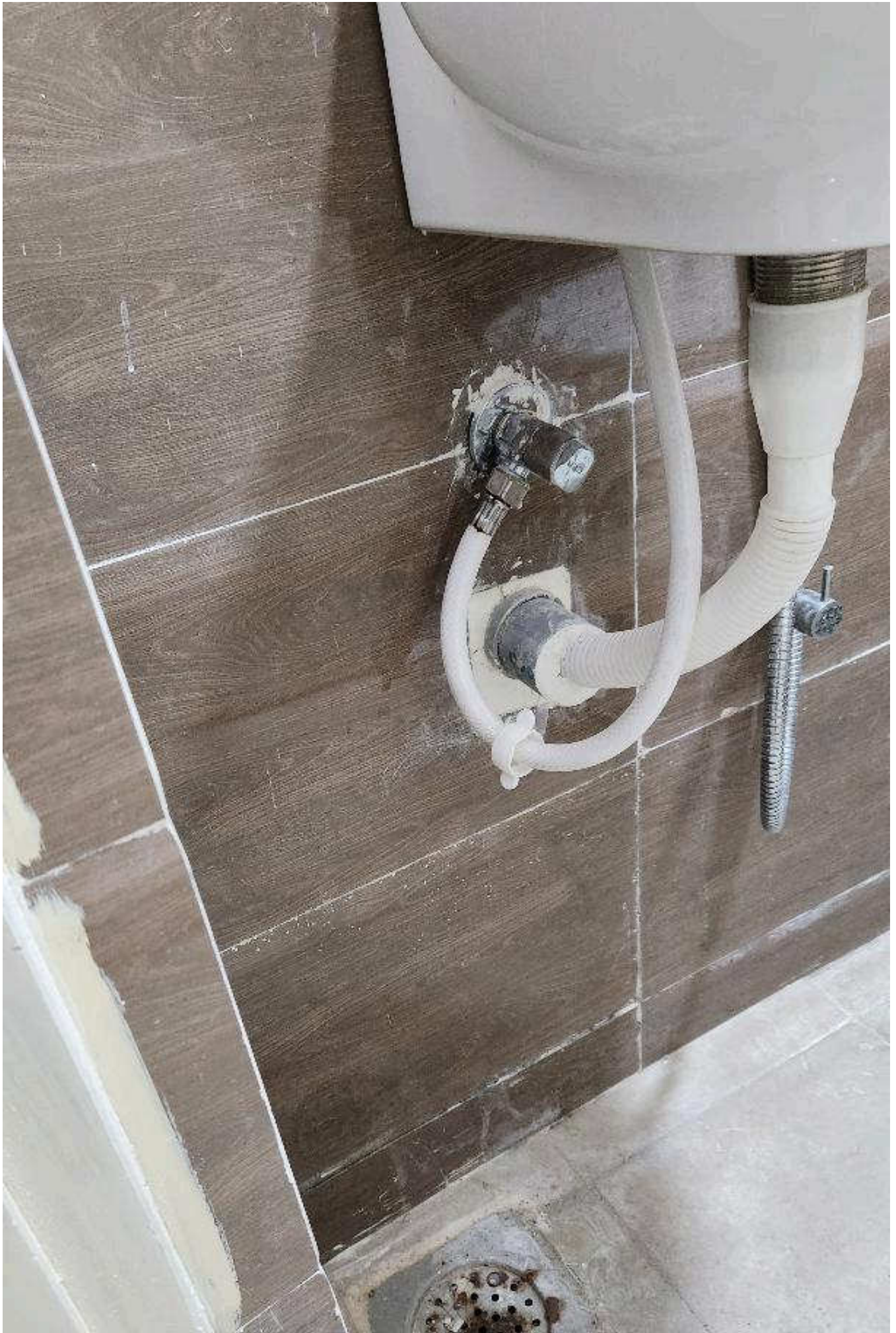
Enclos



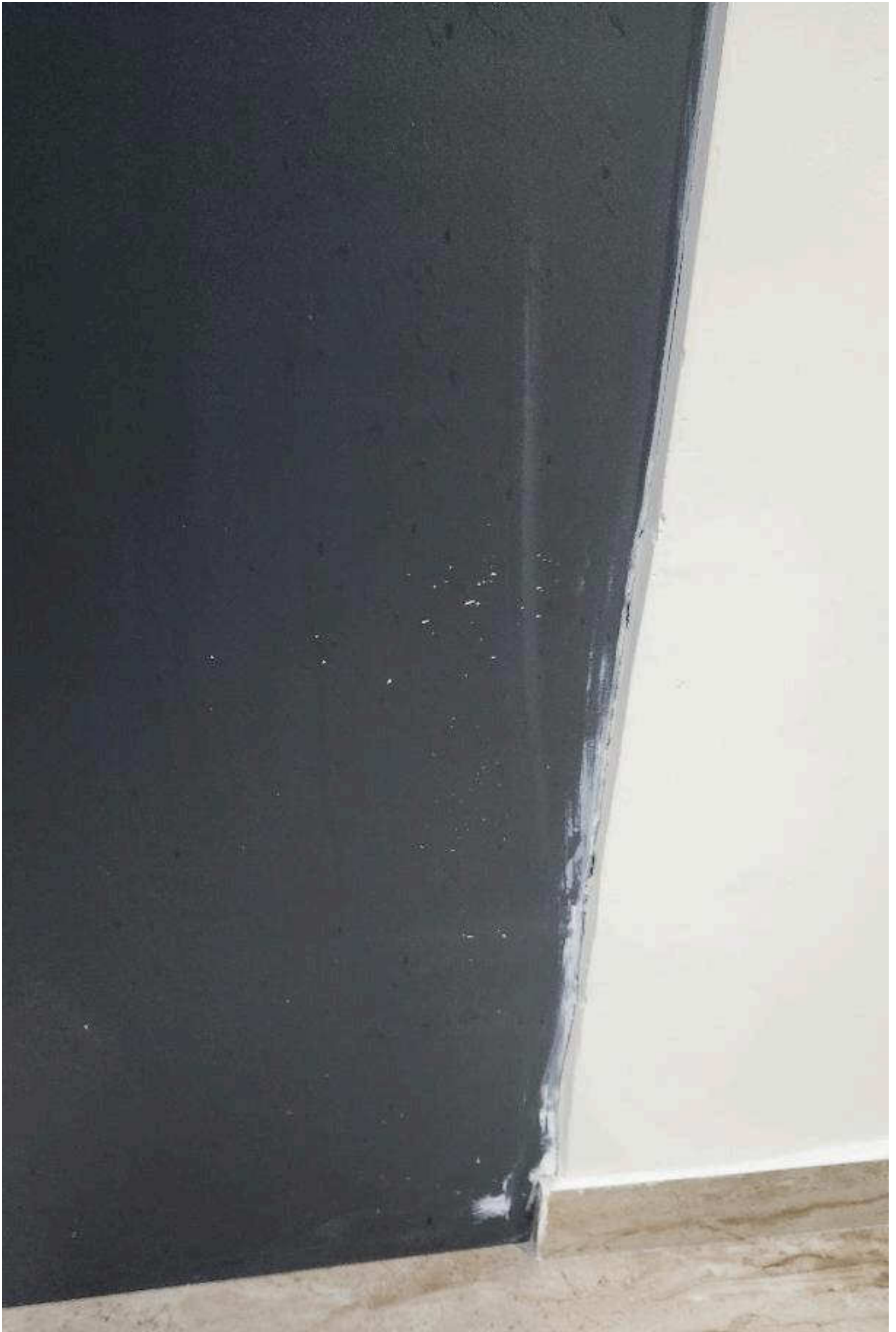




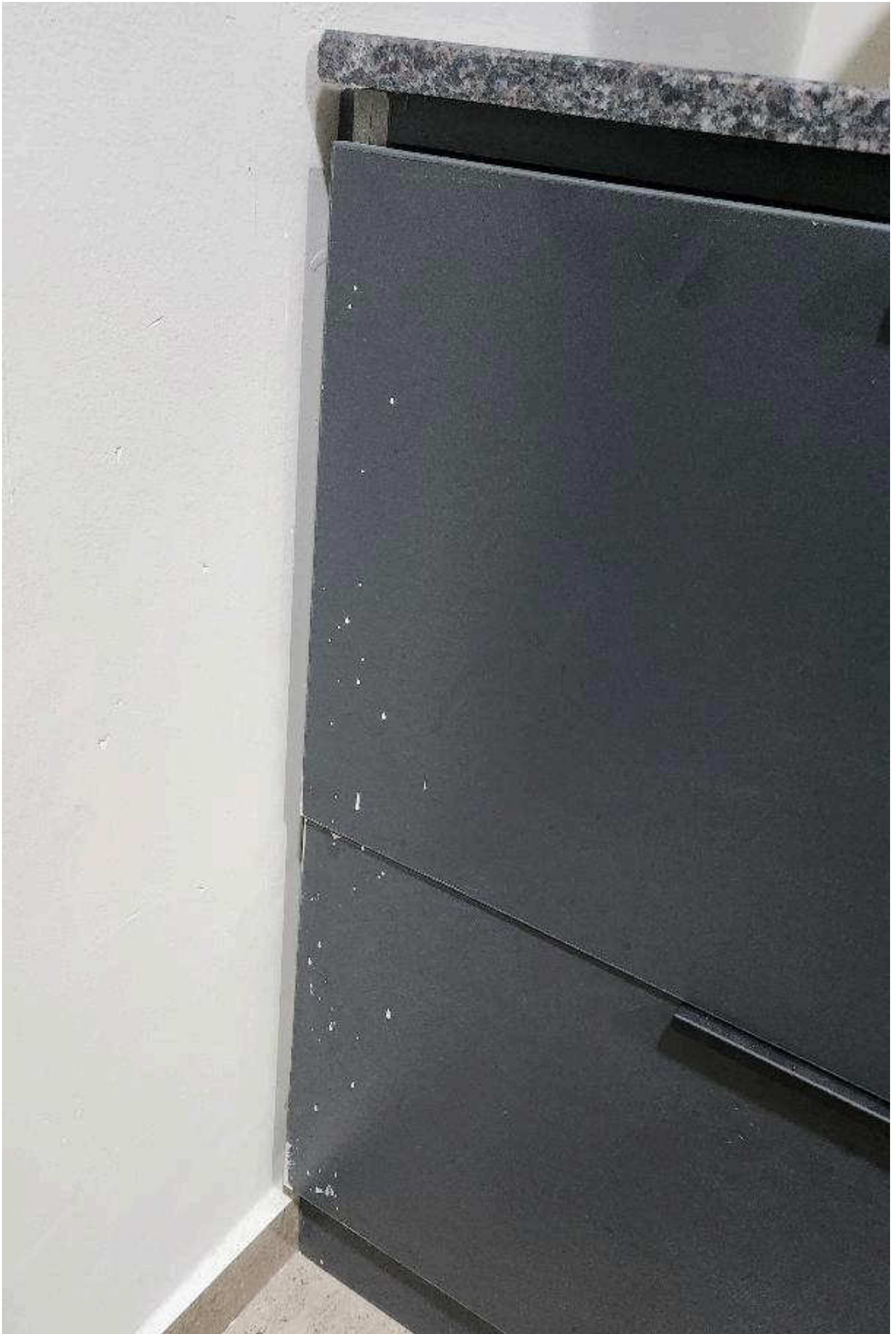






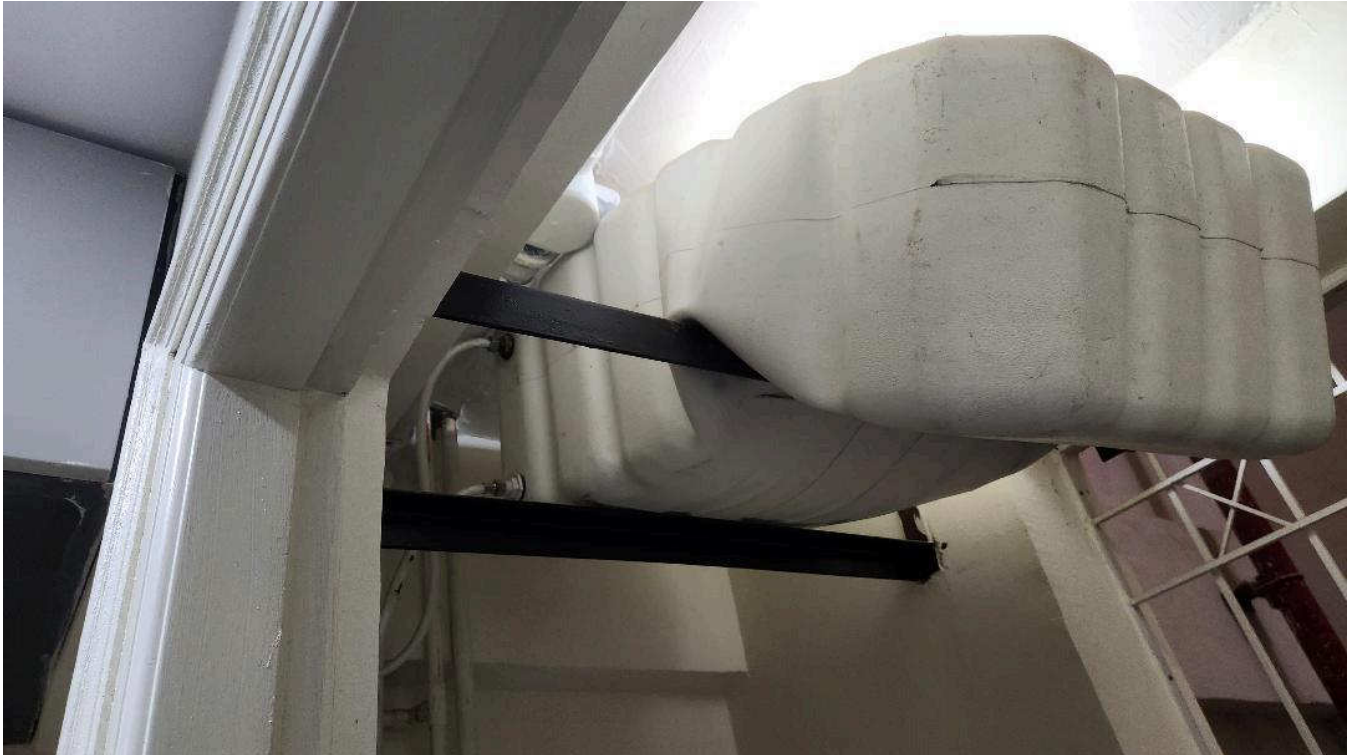












ed the pictures of each and every mentioned points.

Request you to kindly attend the job with immediate effect because we promise our newly joined tenants that the job will be completed in 2 weeks time.

It looks like it's a punishment for us for buying a flat.

Regards

Harish

[Yahoo Mail: Search, organise, conquer](#)

On Wed, 3 Jan 2024 at 19:49, hari harish
<hari_akula76@yahoo.co.in> wrote:

Can anyone respond on this pls.

Thanks

[Sent from Yahoo Mail on Android](#)

On Sat, 30 Dec 2023 at 11:12, hari harish
<hari_akula76@yahoo.co.in> wrote:

Dear All,

It's very strange that no one attended for the job till now, I am in touch with your supervisor and I am calling him everyday morning and evening and today also he is saying that workers are not available.

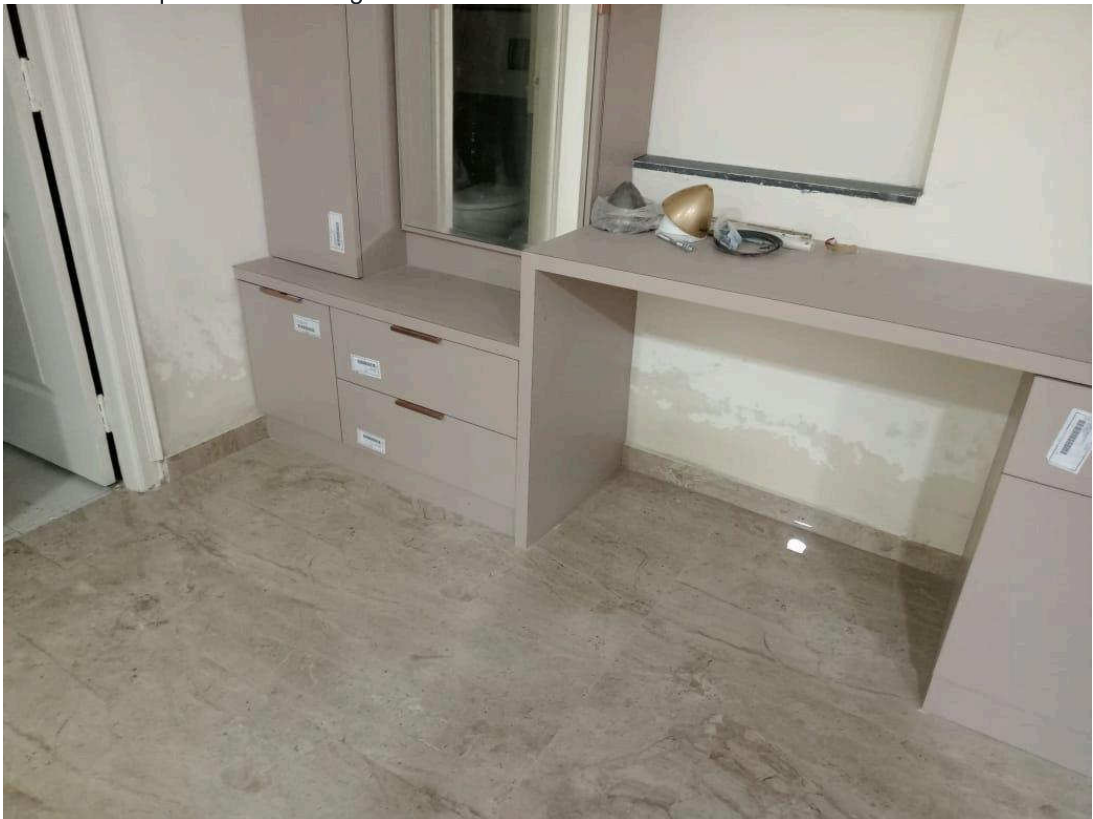
Please try to complete the job at least by Monday, So that I can give for rent to someone and it's vacant from past 6months.

Thanks
Harish

[Sent from Yahoo Mail on Android](#)

On Mon, 18 Dec 2023 at 6:45, hari harish
<hari_akula76@yahoo.co.in> wrote:

Thanks for your prompt response.
Enclosed the pictures of damage.

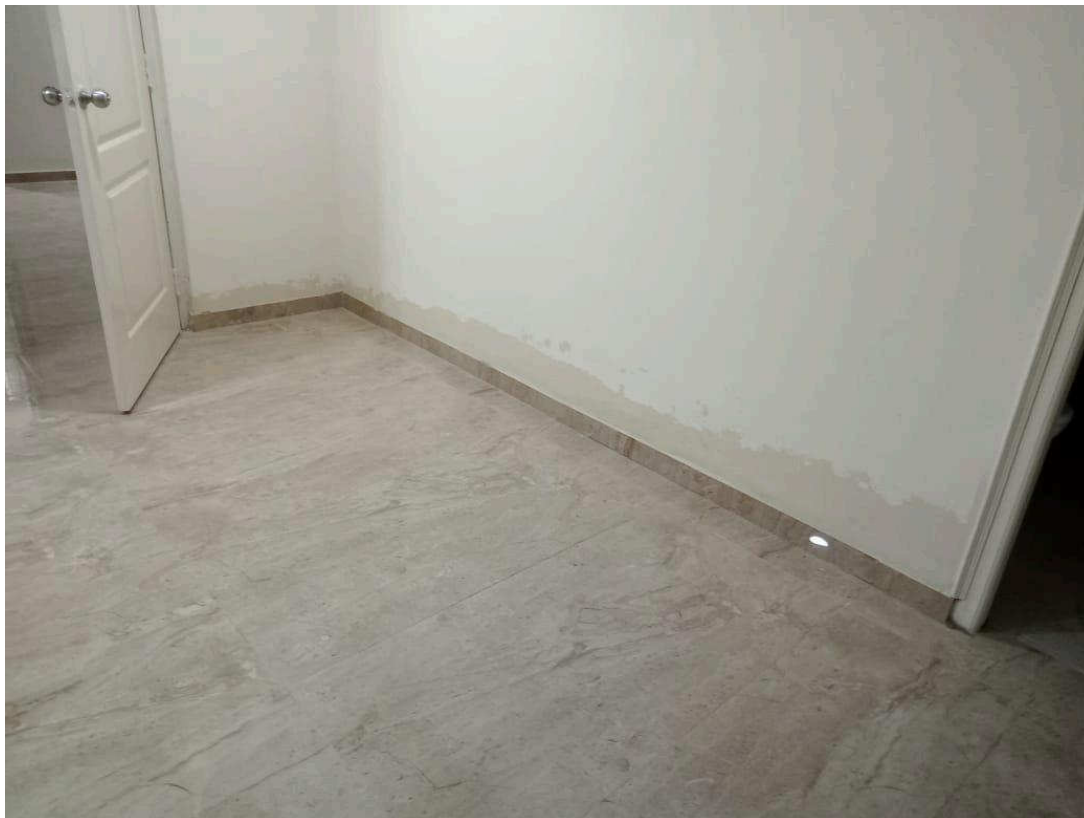












[Sent from Yahoo Mail on Android](#)

On Mon, 18 Dec 2023 at 6:26, Greenwood Heights
<info@modiproperties.com> wrote:

Complaint Id : 664673
Project Name : Greenwood Heights
Block No / Phase : Block A
Flat No/Villa :402
Nature of complaint :Construction
Customer Name : Harish Akula
Email : hari_akula76@yahoo.co.in
Complaints :
1. Water seepage from master bed room walls
2. Master bed room bath room washbasin and shower water dripping
3. Kitchen room water seepage
4. Pooja room side wall water seepage
5. Hall kitchen entrance wall seepage
6. Kitchen balcony bath room outside wall seepage

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

