

WARRANTY CARD

To be filled at Plant

Model : FLIPPER⁺
M/c.Serial No. : 5521 00 AOB429
Battery Charger Serial No. : —
Functionality Checked : ☒ Yes ☐ No
Completeness Checked : ☒ Yes ☐ No
Supporting Documents : Instruction & Spare Parts Manual ☒

Branches / Dealers

Customer Name : mobi Reality Genome valley
Invoice No. & Date : —
Battery Serial No. : —
Battery Warranty Card No. : —
Delivered By : Rahul
Date of Commissioning : 28-06-2014
Commissioned By : Rahul

Salt

Authorised Signature



Roots Multiclean Ltd (RMCL) warrants to the original purchaser / user that its products are free from defects in workmanship and materials under normal use and service for a period of one year (except vacuum motors, batteries and engines) from the date of purchase. Infrequent exceptions to this general policy are warranty extensions by RMCL to cover unusual circumstances, such as field modification program / product recall for replacement.

- a. Vacuum Motors - 12 months or 600 hours whichever occurs first
- b. Battery - 12 months or 1200 hours (cycles-350) whichever occurs first
- c. Diesel Engines - 12 months or 1500 hours whichever occurs first
- d. Petrol Engines - 12 months or 1200 hours whichever occurs first
- e. Drive Motor (Battery Operated) - 12 months or 2000 hours whichever occurs first

RMCL will, at its option, repair or replace parts without charge, that fail under normal use if the product has been operated and maintained in accordance with the applicable operation and instruction manuals.

CONDITIONS

Start of Warranty Period

Warranty begins the day the product is purchased by the end user / purchaser and it is transferable to subsequent owners if the product is sold through dealers.

This warranty Policy is applicable only for the product sold in India.

RMCL Obligation

RMCL obligation under this warranty is limited to the free-of-charge repair or replacement, at its sole discretion, of any product that RMCL examines and determines to be defective in material or workmanship and its decision shall be final and binding in this regard.

RMCL Policy on Repair or Replacement

Repairs will be made using only new or refurbished parts provided by RMCL. Replacement will be made only if the product is not serviceable or if it is damaged beyond economical repair. In such cases, a RMCL refurbished product, if available, will be used as the replacement, unless RMCL specifically authorizes the use of a new product. Refurbished products will meet the original RMCL manufacturing specification / standards.

Note: Replacement parts or units used to repair a defective service part or unit covered by the service parts warranty carry no additional warranty beyond the warranty coverage of the original purchased service part or unit.

Purchaser's Obligation

The purchaser's obligation is to operate the product under normal conditions in an approved application, which includes proper installation, speed, intended application use, and service. Failure to do so voids this warranty.

In order to obtain a claim under this warranty, the purchaser must deliver the product (easy to carry equipment like wizzard, vacuum cleaners etc.,) to an RMCL Branch / Authorized RMCL Service Dealer who will determine whether the product has failed or not and determine if warranty consideration can be provided. Equipments other than the small ones as listed above, RMCL Branch / RMCL Authorized Service Dealer will inspect and determine if the warranty consideration can be provided at customer place.

How to Obtain Warranty Service

- a. Immediately upon noticing the defect, the customer should contact the nearest RMCL Branch / Authorized RMCL Service Dealer and on his arrival, allows him to check the machine and enables him to remove and dispatch to RMCL the part / parts, attributing to the defects. Also if necessary allow the RMCL Branch / Authorized RMCL Service Dealer personnel to move the machine to his work place for effective service.
- b. Produces the original warranty card or the sale invoice copy, enabling the RMCL Branch / Authorized RMCL Service Dealer personnel to verify warranty details on certain products which do not have provision of machine serial number identification.

What is Not Covered under this Warranty

- Any defective part or parts which, in the opinion of RMCL has been damaged in any form whatsoever due to improper usage or negligence, or due to any accident or any alteration whatsoever to the machine.
- Normal wear and tear, or the items whose life is dependent on their appropriate use and care, such as belts, cords, switches, hoses, rubber parts. Vacuum motors, starter motor, alternator, stop solenoid switch are not also covered under this warranty if they are abused and not subjected to the appropriate usage.
- Part or parts or accessory purchased from an unauthorized source.
- Warranty service provided by firms not authorized by RMCL. Also, such service voids this warranty, and costs associated with such service are not recoverable from RMCL.
- Products modified or altered in ways not approved by RMCL. Such modifications terminate all RMCL warranty obligations.
- Costs resulting from negligence, abuse, accident, misuse, misapplication, tampering, or inappropriate usage or removal.

- Failures caused by use of improper or contaminated cleaning solution (dirt, water, etc.), and normal wear and tear.
- If the maintenance to the machine is not carried out as specified in the instruction manual.
- If the operating instruction have not been complied with.
- Normal replacement of service items such as Engine oil, hydraulic oil, Water Gasket, Oil Gasket, Springs, Filter elements, oil seals, gasket 'O' ring, rubber hose, Guns, Brushes item etc.,
- Parts of the engine that have been subjected to misuse or negligent treatment, accident or which have been used in conjunction with parts / implements and equipment not made or recommended for such use prematurely affects the performance and reliability of the engine.
- Parts of the engine / machine that have been altered or replaced in an unauthorized manner.
- Engine / machine have not been serviced by RMCL authorized dealers, per recommended service schedule given in operators manual
- Proprietary parts which are not manufactured by Roots Multiclean Ltd but supplied by other OEM's such as Alternators, Starter Motors, Tires, Tubes and Batteries shall be governed by the warranty terms and conditions offered by these OEM's. Warranty of these items during RMCL Warranty period of one year is to be referred to RMCL Branch / Authorized RMCL Service Dealer after RMCL Warranty period it's the liability of the respective customer to take it up with the appropriate OEM.

Warranty Limitations and Limitations of Liability:

THIS WARRANTY IS EXPRESSLY IN LIEU OF AND EXCLUDES ALL OTHER WARRANTIES NOT EXPRESSLY SET FORTH HEREIN, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY THAT CANNOT BE DISCLAIMED UNDER APPLICABLE LAWS IS LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. IN NO EVENT SHALL RMCL BE LIABLE FOR ANY LOSS OF USE OF THE EQUIPMENT, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE.

Note: A Limited Warranty issued by Roots Multiclean Ltd., either to specific original equipment or to the aftermarket will take precedence over this Standard (Limited) Warranty.

Roots Multiclean Ltd.

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