

CR report on pending complaints of customers.

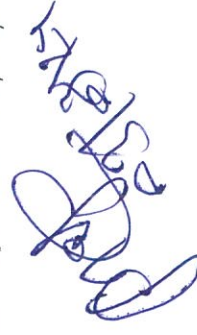
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Project		AGH	Prepared by		K.Krishna Prasad	Date	30-06-2024
Sl. No.	Complaint ID	Unit no.	Brief complaint	Remarks by site	Remarks by CR	Remarks by Soham	
1.	14275	56	Major crack in master bedroom	1mmx12ft crack need repairing.	Note : Possession letter was issued on 30-06-2023. Not occupied. 1 st complaint was lodged on 30-06-2024	Crack filing at to be done at own cost. painting at customer's.	
2.	14275	56	Water is accumulating at several places in the open area surrounding outer walls due to improper slope. This is causing water seepage in to walls.	As per company policy, the slope has given The customer is asking for cement flooring in the setback areas. It is beyond our scope.	It is beyond the scope of our work. ✓		
3.	14275	56	Pending plastering work: Near window in master bedroom, Near window in common hall, One place in Kids bedroom	Work completed but customers are still expecting smooth finishing.	Approval from the MD sir is required.	try to rectify - at our cost. painting at customer's.	
4.	14275	56	Water seepage: Master bedroom, Front wall beside kids bedroom	No seepage in the Master bedroom. Need to rectify the seepage in the kid's room and beside the main door wall at	Approval from the MD sir is required.	- do! -	

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5.	14275	56	Cracks: Hall, Puja room, Kitchen room, kids bedroom, outside wall beside puja room, boundary walls	parking area front wall.. 1mmx 2 to 3ft crack need repairing.	Approval from the MD sir is required.	Save a #!
6.	14275	56	White cement work is required in the Master bedroom tiles near washroom, Tiles near steps, Tiles in kids bedroom	White cement needs to be filled.	Approval from the MD sir is required.	Save do-
7.	14275	56	Door frames: Cracks in all door frames. The gap between the door frame and the wall for all door frames	Door and door frames need to be filled with gap filling.	Approval from the MD sir is required.	-do-

Notes: 1. CR to prepare this statement as and when requested by Soham. 2. Each complaint must be in a different row i.e., same complaint Id. /unit no. may be repeated. 3. Only enter pending complaints i.e., do not enter completed or beyond scope of work complaints. 4. Remarks by site and CR must be brief Eg: Work under progress, Not started, Advice required from Soham/MEP/consultant, Material awaited, etc.



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Fw: Complaints And Suggestions from AVR Gulmohar Homes

Soham Modi <sohammodi@modiproperties.com>

Mon 01-Jul-24 11:13 AM

To: Ashaiya <ashaiya@modiproperties.com>

print

Regards,

Soham Modi.

----- Forwarded Message -----

From: AVR Gulmohar Homes <info@modiproperties.com>

Date: 30-06-2024 16:22:41

Subject: Complaints And Suggestions from AVR Gulmohar Homes

To: cr@modiproperties.com, feedback@modiproperties.com, kprasad@modiproperties.com, gbrambabu@modiproperties.com, agh-const@modiproperties.in, naren.cse.iit@gmail.com

Complaint Id : 338799

Project Name : AVR Gulmohar Homes

Block No / Phase : Phase I

Flat No/Villa :56

Nature of complaint :Construction

Customer Name : Narendra Tangella

Email : naren.cse.iit@gmail.com

Complaints :

1. Mcp box was not fitted
2. FAN REGULATORS are not given in 3 rooms
3. Electric meter pipe is not dummified.
4. Bathroom drainage manhole was not fitted properly backside
5. Water tank cleaning not done.
6. Gate lock not fitted
7. Lights fitting pending at main gate.
8. CC camera not installed yet

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.