

CR report on pending complaints of customers.

(U)

Project		AGH	Prepared by		K.Krishna Prasad	Date	30-06-2024
Sl. No.	Complaint ID	Unit no.	Brief complaint	Remarks by site	Remarks by CR	Remarks by Soham	
1.	14266	75	Tiles are sinking in the Hall	One tile is sinking near the main door. Need MD sir approval.	Note: The date of possession was 15-07-2021. She is a senior citizen staying alone, and her husband & son are expired. Please consider her request.	Tile to be changed at Customer cost!-. Our egg to help!-.	
2.	14266	75	Steps in the staircase	One of the skirting tiles was damaged near the first steps. Need MD sir approval.	Approval from the MD sir is required.	-do-	
3.							
4.							
5.							
6.							
7.							

Notes: 1. CR to prepare this statement as and when requested by Soham. 2. Each complaint must be in a different row i.e., same complaint Id. /unit no. may be repeated. 3. Only enter pending complaints i.e., do not enter completed or beyond scope of work complaints. 4. Remarks by site and CR must be brief Eg.: Work under progress, Not started, Advice required from Soham/MEP/consultant, Material awaited, etc.

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