

Dear Soham Sir

Mrs. Kusum Kumari of villa no 93 in SOV has sent the following complaints to the District consumer court on 24-05-2024.

Please advise on the following points.

1) Electrical : -Duplex villa but but customer made double, now customer wants 2 DB boxes, whereas one box has already fixed.

Site report : 1 DB box has fixed, customer is asking for 2nd box.

Please advise.

← beyond our scope scope of work!

2) Interior painting:

Customer is insisting two colors for each bedroom

He has given two options :

Ground floor : 1) Master bedroom -deep saffron. 2) Kids bedroom - Domson.

1st floor : 1) Master bedroom-Teal. 2) Kids bedroom - Navy.

We are providing OBD shade-entire room 2 light colors.

← A4 A sheet is signed. No colour needed.

Site report : Work pending.

Please advise.

3) SS railing rusted needs to get replaced.

Site report : Engineers have taken advise from 3 vendors and they said its not possible to remove the rust from the SS railing .

Please advise.

↑ CIF cream clean! w
A 3m Scotch bright green scrubbing pad w

