

Complaints And Suggestions from Nilgiri Estate

From: Nilgiri Estate (info@modiproperties.com)

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Date: Monday, July 8, 2024 at 07:29 PM GMT+5:30

Complaint Id : 898113

Project Name : Nilgiri Estate

Block No / Phase : Phase II

Flat No/Villa :VILLA NO119

Nature of complaint :Construction

Customer Name : SABBI SASHIKIRAN

Email : sabbikiran@gmail.com

Complaints :

1. IN VILLANO:119: STAGE -4 WORK IS PENDING, WOULD LIKE TO BRING TO YOUR NOTICE. I HAVE PAID PENALTY AMOUNT OF RS 100000. COMING TO THE CONSTRUCTION THERE ARE SOME WORKS ARE PENDING WHICH REQUIRED TO BE INSTALLED AND SOME ARE SMALL WORKS TO BE COMPLETED IN THE ENTIRE AREA OF VILLA 119, MENTIONING THEM BELOW,
2. FRONT MAIN DOOR NEED TO CHANGE AND INSIDE DOORS NEED TO FIX IT PROPERLY WITH THEIR LOCKING SYSYTEM ALONG WITH KEYS, IN THE RIGHT ROUND VILLA SET BACK AREA, WHERE EVER SMALL, SMALL PAVEMENTS TILES WHICH ARE DISTURBED NEED TO BE FIXED PROPERLY.
3. IN THE MASTER BED ROOM, ATTACHED BATH ROOM NEED TO BE INSTALLED WITH SINK, WESTERN CUMMOARD(TOILET), STEEL TAPS, SHOWER AND SWITCHES. IN THE COMMON BATH ROOM NEED TO INSTALL SINK, STEEL TAPS, SHOWER AND SWITCHES. IN KITCHEN AREA SINK NEED TO BE ATTACHED WITH PIPE, STEEL TAPS, SWITCHES, IN THE (HALL, MASTER BED ROOM, OTHER BED ROOM) AREA PLUG SWITCHES AND ELECTRIFICATION NEED TO CHECK. OUTSIDE IN THE WASHING AREA A SSTEEL TAP TO BE FIXED.
4. THE COMMON WALL BETWEEN VILLA 119 & 120 NEED TO FILL & FIX THE CRACKS OF WALL, A COVERED GRILL NEED TO BE FIX AT ATTACHED BATH ROOM OF VILLA 119, ABOUT THE WINDOWS ANY STEEL MESH OR GLASS SHUTTERS, IF NOT PROVIDED NEED TO BE FIXED, ON TOP OF THE VILLA ,THE FOUR WATER TANKS OF 500LTS EACH TO BE INSTALLED, OTHERWISE CHECK AND IF ANY TANK IS SPOILED OR LEAKING PLEASE REPLACE IT WITH NEW TANK.
5. IN CIVIL WORK, THE WALL CRACKS OR ANY SMALL WORKS NEED TO BE FIXED, ON TOP STAIRS A ROOF TO BE FIXED PROPERLY, AT MAIN DOOR A DOOR CAMERA NEED TO BE FIXED, FINALLY AFTER ALL THESE COMPLETION OF SMALL WORKS WHERE EVER NECESSARY IN THE ENTIRE VILLA CHIPPING WORK IS REQUIRED NEED TO CHIPPED IN THE WALLS AND ROOF AND APPLYING PUTTY, PRIMER OR LUPPUM, THEN FINAL TWO COATINGS OF PAINTING TO BE DONE.
6. I PRAY YOU TO CONSIDER THE ABOVE SAID POINTS WHICH ARE SMALL AND INSTALLED NEED TO BE COMPLETE WHICH ARE IN YOUR BUDGET. THANKING YOU.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.