ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	C-103	ATR Date			21-09-2023
Project	GMR	Complaint I	Date	12-09	-2023
Customer Name	K. Durga prasad		Com.ID.no:		13970
Prepared By	B.Meenakshi				
Project Manager's Sign	K.Narender	Admin Offic	er's Sign	Meen	akshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed
2	Work Completed
	e report brief. 2. Do not repeat the complaint 2.11

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

gbrambabu@modiproperties.com

From:

Gulmohar Residency < info@modiproperties.com>

Sent:

12 September 2023 12:00

To:

cr@modiproperties.com; feedback@modiproperties.com;

kprasad@modiproperties.com; gbrambabu@modiproperties.com; gmr-

const@modiproperties.in; kodeladurga@gmail.com

Subject:

Complaints And Suggestions from Gulmohar Residency

Complaint Id: 543360

Project Name: Gulmohar Residency

Block No / Phase : Block C

Flat No/Villa:103

Nature of complaint :Construction Customer Name : K. Durga Prasad Email : kodeladurga@gmail.com

Complaints:

1. CC camera not yet fixed

2. water tank in utility not provided

Note:

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	C-103	ATR Date			21-09-2023
Project	GMR	Complaint I	Date	31-08	3-2023
Customer Name	Durga Bhaskar		Com.ID.no:		13947
Prepared By	B.Meenakshi				
Project Manager's Sign	K.Narender	Admin Offic	cer's Sign	Meen	nakshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken	
1	Work Completed	
2	Work Completed	
3	Work Completed	
4	Work Completed	
	i i	

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com; gbrambabu@modiproperties.com; gmr-const@modiproperties.in; kodeladurga@gmail.com

Date: Thursday, August 31, 2023 at 11:26 AM GMT+5:30

Complaint Id: 493009

Project Name: Gulmohar Residency

Block No / Phase : Block C

Flat No/Villa:103

Nature of complaint: Construction Customer Name: Durga Bhaskar Email: kodeladurga@gmail.com Complaints:

- 1. Mian door polish not done
- 2. Flush not working in washroom
- 3. Guest bedroom lock not working
- 4. Electrical wiring pending in wash room. Kindly attend these pending works at an earliest

Note:

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Construction Division Additions & Alteration Charges Approval Form

ny N	Name:	MRMLLP		Site	Gulmohar Residency	
of th	e customer	Mr. J	Durga Bhasker			
lat l	No.	6	Durga Bhasker - 103			
0	Description			A	mount	
<u> </u>	Total extra Char	rges			Nei L	
	Total refundable	e amount				
	Net amount to b	e charges (if	any)			
	Net amount to b	e refunded (if any)			
ks:				,		
	,					
ved l	by Project Manage	er /	Approved by Design Team	Ap	proved by MD	
	10/6/20	ν') I	Date	Da	te	
1 5	This		Sign:	Sig		
1 5		V		ave but amagel to mile.		-

^{1.} Enclose measurement & estimate sheet. 2. Send scanned copy by email to plans@modiproperties.com & CR. 3. tain originals in A&A of customers at site.

any Name: MRMLLP	ILLP								
	ohar Residency					Approved by	y: Ramprasa		
	Extra Specs					Sign:			
To. C-103	3								
	K. Narender Reddy								
	-2023			>	,				
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1 NII		AIL	Trem Poscifuon	Lengin	Width	Height	Nos	Quantity	Units

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Stop further work.	Proceed with furth	Proceed with furth
	7	

Recommendation:

her work only after making corrections pointed out in the QC report. ATR not required Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC. Proceed with work after submitting ATR on QC report to QC team

ner work. ATR not required.

Inspection should be done after:

- after cleaning the apartment.
- before starting painting, tiling & flooring.
- electrical conduct, waterproofing & plumbing work is completed (for stage II only).
- additions & alterations is finalized and signed. In case there are no additions and alterations printout of email by PM to CR confirming the same must be
 - additions & alterations sheets to be transferred to QC file. QC to check if A&A are made as per request.

After Plumbing & Electrical Check

Netes:

- Mark . for correct or minor mistake which does not require correction
 - Mark X for minor mistake that requires minor correction.
- Mark X X for major mistake that requires correction by replacement or re-fixing
 - Mark X X X for major mistake that cannot be corrected.
- Location of CPVC & PVC fittings must be checked as per measurements given in circular. Tolerance I".
- Location, height and spirit level of electrical points must be checked as per measurements given in circular & plan. Tolerance 1."
 - Civil work near pipes in balcony & utility must be neat and mortar should be removed from the pipes.
 - Water proofing must cover all pipes & check height above SFL.
- Fasteners must be used as specified in circular. Especially check fixing of PVC pipes.
- Height of DB box must be 6" below false ceiling level or 12" below slab level.
- In case of many changes in civil work, electrical work and plunibing work, a new drawing must be prepared at HO and approved by MD.

Quality Control Check Repot. Stage: After Plumbing & Electrical (Apartments)

on s	Коот	Civil work near pipes in balcony & utility (or	CPVC & PVC Check ⁵ (• or x)	Electrical points check ⁶ (· or x)	Water proofing check (or x)	Proper use of fasteners check (or or x)	Placement of DB 10 (v or x)	Placement of Generator changeover (• or X)
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3	Bedroom-2 K. G.J	1	(>		(1	
4	Toilet 2 (- 10 i	(>	>	۲	1		
5	Bedroom 3 - (n · Ba	1	(>	(1
9	Toilet 3	1	i	1	(1	ı	(
7	Drawing	((۷	((>	
∞	Dining	1	ı	>	ı	1		(
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10	Utility balcony	>	>	۷	}	>		1
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13	Kitchen	ı	۲	>	1	1		(
14	Other							
15	15 Other							
Ren	Remarks) Ong (oat of	Luppam	provioled	(s) utra fastenesss		10 18 11	digid in whilth
Ren	Remarks on additions & alteration sheet:	Iteration sheet:						
Sign	Signed by engineer,		Ves No	Signed b	Signed by customer,	之	14 es No	
Rev	Revised drawing required from HO	from HO	Yes No	Approve	Approved revised drawing attached		Yes No	

Quality Control Check Repot. Stage: After Plastering (Apartments)

	And the control of th	designations are not as the second contract of the second contract o	The state of the s		
riat No.	(- 103	Other	į	SI. No.	28082
Company	MRM-(11P)	Project	0 W E	Phase	10100
Prepared by	P. Bhardh	Sign	0.4	Date	111
Project Manager	Ramoragad	Sign		Date	10-11-11
Previous stage report no.	no.	38660	Report filed ad signed by PM?	by PM?	No No
Checked By MD on		MD Sign		Forfilling	☐ Yes ☐ No
Recommendation: Stop further work.	Stop further work. Submit ATR on QC r	eport to QC team. Proc	report to QC team. Proceed only after recheck by QC. after submitting ATR on QC report to QC team.	y QC.	

Inspection should be done after:

Proceed with further work. ATR not required.

Proceed with further work only after making corrections pointed out in the QC report. ATR not required

brickwork & 2 coats plastering is completed

after cleaning the villa.

Water proofing, screeding in bathrooms is completed.

before starting painting, tiling & flooring.

Plastering Check.

Notes:

1. Mark • for correct or minor mistake which does not require correction

Mark X for minor mistake that requires minor correction.

Mark X X for major mistake that requires correction by replacement or re-fixing.

Mark X X X for major mistake that cannot be corrected.

9"unplastered area from SFL should be left including in common areas and terraces.

Windows must be checked with templates. Plastering must be 3mm margin for luppum work. Tolerance 15.

Provision of tiles in bathrooms, kitchen & wash areas (rough plastering).

8. Check size of sink bowl. Hole should be 1" to 2" larger. (Tolerance: 1")

All doors frames should have 1/2 grooves.

0. Sill top must me of uniform thickness, correct height, at one level & without broken edges.

John Shall and the state of the

draft.plastering.check.report for Apts dt 16-10-2020 ver 5

Page 1 of 2

Коот	Bedroom 1 M. (3	1	Bedroom 2 14.13		Bedroom 3 (5.13	Toiler 3	Bedroom 4	Toilet-4	Drawing	10 Dining	Labby 1	12 Labby 2	13 Terrace/ balcony 1	14 Terrace / balcony 2	15 Terrace / balcomy 3	16 Porticoutiin	17 Kitchen	18 Other	Remarks
Skirting Provision	>	(>	١	>	١	1	ı	>	>	ı	١	ì	1	١	l	>		
Furnishing around door frame (v or X)	>	>	>	×	>	ı	ı	ł	>	(١	١	(ı	١	7	١		
Beams & columns finishing (> or ×)	>	>	>	>	>	ı	1	ı	>	>		١	4	(١	>	>		
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Sink provision & size	1	(l	1	ı	i	1	1	1	١	(١	ı	ſ	١		>		
Grooves for door frames (vor x)	>	>	>	>	>	ı	ı	١	>	\$	ı	١	1	,	ı	>	\		
Balcony & terrace sill to vo v (x no v)	(1	ı	(,	ı	,	•	(,	(١	X	(1	١	١		
Screeding in bathroom & utility (v or x)	١	>	1	>	١	ı	١	ı	1	1	(ì	1	1	1	>	1		
Screeding in 6" above FFL? (v or X)	(X	1	>	1	((,		(í	(1	ĺ	1	>	(

Flat No.	Others	The second approximation of the second secon	SI No.	47900	
Company MRM (1/6)	Project	CBS	Phase	09000	
Prepared by (.Vinor Kilman	Sign	lew al	Date	96-10-21	
Project Manager Rum Cardo	Sign		Date	86-10-21	
Previous Stage report no.	28297	Report filed and signed by PM?	d by PM?		
Apartment No.	Other	And the state of t	other	5	
Checked By MD on	MD Sign		For filling	☐ Yes ☐ No	
Recommendation:			•		
Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck be Stop further work. Proceed with work after submitting ATR on QC report to QC team.	OC report to QC team. The after submitting AT	to QC team. Proceed only after recheck by QC bmitting ATR on QC report to QC team	y QC.		
Proceed with further work only after making corrections pointed out in the QC report. ATR not required.	making corrections po	ointed out in the QC report.	ATR not required.	ired.	CHOUCH
Proceed with further work. ATR not required.	required.			2 melleled. 2	E memorered 2
Inspection should be done after:				01,031	0000
 brickwork is completed 				an colle	ctage
 chicken mesh fixed 				that out have next	
 after cleaning the apartment 				Strike Repreded to	100
 electrical conducting work is completed 	70			ine on process	
Brickwork Check				Now Charles	\

- brickwork is completed
 - chicken mesh fixed
- after cleaning the apartment
- electrical conducting work is completed

Brickwork Check Notes

Mark . for correct or minor mistake which does not require correction

LON

- Mark X for minor mistake that requires minor correction.
- Mark XX for major mistake that requires correction by replacement or re-fixing.
 - Mark $X \times X$ for major mistake that cannot be corrected.
- Wall thickness should be as per plan. Use of 4", 6" & 8" blocks must be checked.
- All walls should have 2 beds of about 2"to 3" thickness with one no. 6 mm or 8 mm rod with M15 CC.
 - Chicken mesh should be used in each and every joint between RCC & Brickwork. Joint between brickwork & beam on external side niust be filled.
 - Check room dimensions with working plan. (Tolerance: 1")
 - Diagonals of each room shall be equal. (Tolerance: 2") 0
- Balcony sili level should be 3:3" from SFL. (Tolerance: 1")
- Check room height with specified height. (Tolerance: 1")

7 <u>~</u>

- Check plumb of walls wherever it appears to be out of plumb. (Tolerance: 1/2")
- Specify the No. of beams which are not aligned by more than I'in a room.
- Door frames must have black Japan coating and wood primer /pellambar at cost of painter.

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GULMOHAR RESIDENCY

Sy. No. 19, Mallapur Village, Uppal, Hyderabad. Owned & Developed by: M/s. Modi Realty Mallapur LLP. Head office; 5-4-187/3&4 M G Road Secunderabad.

Details of Additions & Alterations

	Alterations	
Flat No	104 103	
Flat Area	1660 sft Type	, C ,
Buyer Name	1 4 1 6	Deluxe / Luxury
Phone No.	Shilpa M Dunga Bhasker	
	7680885873 Email	
I hereby confirm t	hat I have	

I hereby confirm that I have given the details of the minor additions and alterations that are required in the above referred flat in the pages attached herein. Please complete the changes suggested by me. I agree to pay the charges, if any, for the additions and alterations that I have asked you to make, as per the rates suggested by you. I shall deliver all the materials that are required to be provided by me at the site on or before . In case I fail to deliver these items to the site by the specified date, you may complete the works in the flat as per the standard items provided by you.

Buyers sign		you the standard items provided by y	ou.
	Burch	Engg. Sign	
Date:	- C	Date	
		20/9/21	
Note:			

Note:

- 1. Colour shades of paints may vary from batch to batch & company to company. The Builder will not take responsibility of quality of work for dark shades especially
- 2. Shade / colour of natural material like marble and granite can't be guaranteed and may vary from lot to lot. Cracks like appearance in marble is a natural feature and Builder shall not be responsible for repairs or replacement.
- 3. Availability of bathroom or flooring tiles of the same type /colour/make can not be guaranteed and closest possible type/colour/make may be used in its place.
- 4. No further change shall be permitted from this day.
- 5. Please sign on all pages.

Buyers sign:

Date: 20/a/21

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Changes in flooring:	
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Engg. Sign:

Date: 20 (d 2)

