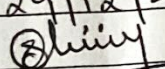


Construction division.
Additions & Alteration Charges Approval Form.

Company Name:	MRMLLP	Site:	GMR
Name of Customer:	Sasvarthi. k.		
Villa/ Flat No.	G-401		
Sl. No.	Description	Amount	
1.	Total extra charges	33740	
2.	Total refundable amount	30063.	
3.	Net amount to be charges (if any)	3677	
4.	Net amount to be refunded (if any)		
Remarks : Extra charges :- Three thousand six hundred and seventy seven Rupees only.			
Approved by Project Manager		Approved by Design Team	Approved by M.D.
Date: 29/12/23.		Date:	Date:
Sign: 		Sign:	Sign:

Notes: 1. Enclose measurement & estimate sheet. 2. Send scanned copy by email to plans@modiproperties.com & CR. 3. Maintain originals in A&A file of customers at site.

ESTIMATE SHEET

Company Name: MRM LLP

Project: Gulmohar Residency

Work Description: Extra Specs

Flat No: G 401

Prepared By: Srinivas N

Date: 28-12-2023

Approved by: Narander Reddy
Sign:

S No.	Item Head	Item Description	Quantity	Units	Rate	Amount
1	Extra Amount	Regal Beige tiles 4' x 2' Flooring 65% Skirting 21%	884	Sft	35	30940
			80	Sft	35	2800
		Sub Total				33740
2	Refundable Amount	Kitchen Dadoo Tiles	34	Sft	30	1020
3		Kitchen Granite	34	Sft	60	2040
4		Wall Hung EWC Seat Covers	2.00	Sft	3234	6468
5		Wash Basins	2.00	Sft	836	1672
6		Wash basin Pedestals	2.00	Nos	815	1630
7		Wall Hung Rack bolts	2.00	Nos	341	682
8		Rack Bolts Wash Basin	2.00	Nos	173	346
9		Consented Flush tanks Plates	2.00	Nos	1502	3004
10		Wall Mixtures	2.00	Nos	2402	4804
11		Angle Cock	4.00	Nos	298	1192
12		Extension Nipple	10.00	Nos	53	530
13		Sink Cock with Swivel Spout	2.00	Nos	893	1786
14		Short Body	1.00	Nos	572	572
15		PVC Connection	4.00	Nos	88	352
16		Pillar Cork	2.00	Nos	572	1144
17		Wash Basin Waste Coupling	2.00	Nos	289	578
18		Healthfaucet	2.00	Nos	436	872
19		Waste pipe	3.00	Nos	25	75
20		Shower Head	2.00	Nos	648	1296
		Sub Total				30063
		Grand Total				3677

Quality Control Check Report. Stage: After Finishing Stage III (Apartments)

Flat No	9-401	Other	-	Sl. No.	42126
Company	M/RM-UP	Project	GMR	Phase	-
Prepared by	Sarkar	Sign	<i>[Signature]</i>	Date	28-07-2023
Project Manager	Abudharreddy	Sign	<i>[Signature]</i>	Date	28-07-2023
Previous stage report no.	413 & 3		Report Filed and signed by PM	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Checked By MD on	MD Sign		For filling	<input type="checkbox"/> Yes <input type="checkbox"/> No	

Recommendation:

- Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.
- Stop further work. Proceed with work after submitting ATR on QC report to QC team.
- Proceed with further work only after making corrections pointed out in the QC report. ATR not required.
- Proceed with further work. ATR not required.

Inspection should be done after :

- Completing stage II works.
- Complete works like doors, windows, grills, electrical wiring, switches, french door glass, etc.
- In case of modular kitchen provide platform, granite and dado and modular kitchen in this stage.
- Provide video door phone in this stage.
- Possession for wood work cannot be given until QC check for stage III is completed and all corrections mentioned in the report are made.

Miscellaneous check:

Modular kitchen to be provided	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Modular kitchen provided	<input type="checkbox"/> Yes <input type="checkbox"/> No
Modular kitchen workman ship	<input type="checkbox"/> Good <input type="checkbox"/> Avg <input type="checkbox"/> Poor	Modular kitchen granite & dado workman ship & finishing	<input type="checkbox"/> Good <input type="checkbox"/> Avg <input type="checkbox"/> Poor
Video door phone /wifi cam to be provided	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Video door phone/wifi cam provided	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Painting marks and drops are cleaned from floor, windows, walls.	<input type="checkbox"/> Good <input type="checkbox"/> Avg <input type="checkbox"/> Poor	Certified by	<input type="checkbox"/> Good <input type="checkbox"/> Avg <input type="checkbox"/> Poor

Work can proceed to next Stage. Project In-charge Sign *[Signature]*

Quality Control Check Report Stage: After Finishing Stage III (Apartments)

S No	Room	Rate the quality of (Good ✓, Avg. X, Poor - needs correction XX, NA)												
		Door, door knob & door stopper fitting	Door, door knob & door stopper cleaning	Window grills & quality	Window grills fitting & finishing	Windows quality	Window fitting & finishing	Balcony railing quality & finishing	French door quality & fitting	CP Jali quality and fitting	Edge building	Switch boards fitting & covering with plastic covers	Junction box covers painting	
1	Bedroom-1 M. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
2	Bedroom-2 G. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
3	Bedroom-3 C. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
4	Drawing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
5	Dining	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
6	Lobby 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
7	Utility / balcony 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
8	Utility / balcony 2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
9	Utility / balcony 3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
10	Kitchen	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
11	Toilet-1 M. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
12	Toilet-2 C. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
13	Toilet-3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
14	Other													
15	Other													
Remarks		NOTE :- (1) In Balcony, Railing 4 glass was not fixed.												
		(2) In Utility Grill was not provided.												
		(3) for All S. Boards, panel are not provided.												

Quality Control Check Report. Stage: After Finishing Stage III (Apartments)

S No	Room	Rate the quality of (Good ✓, Avg. X, Poor - needs correction ✗, NA)														
		Door, door knob & door stopper fitting	Door, door knob & door stopper cleaning	Window grills & quality	Window grills fitting & finishing	Windows quality	Window fitting & finishing	Balcony railing quality & finishing	French door quality & fitting	CP Jali quality and fitting	Edge building	Switch boards fitting & covering with plastic covers	Junction box covers painting			
1	Bedroom-1 M. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2	Bedroom-2 G. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
3	Bedroom 3 C-Red	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
4	Drawing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5	Dining	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
6	Lobby 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
7	Utility / balcony 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
8	Utility / balcony 2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
9	Utility / balcony 3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
10	Kitchen	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
11	Toilet-1 M. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
12	Toilet-2 C. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
13	Toilet-3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
14	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
15	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Remarks		NOTE :- (1) In Balcony, Railing 4 glass was not fixed. (2) In Utility Grill was not provided. (3) for All S. Boards, panel are not provided.														

Quality Control Check Report - Stage: After Finishing Stage II (Attachments)

Flat No	G-401	Other	Sl. No.	41383
Company	MEM-LEP	Project	Phase	
Prepared by	R.S. SAIKIRAN	Sign	Date	25-02-2023
Project Manager	RAM PRASAD	Sign	Date	25-02-2023
Previous stage report no.	40382	Report filed and signed by PM	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Checked By MD on	MD Sign	For filling	Yes <input type="checkbox"/> No <input type="checkbox"/>	

Recommendation:

- Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.
- Stop further work. Proceed with work after submitting ATR on QC report to QC team.
- Proceed with further work only after making corrections pointed out in the QC report. ATR not required.
- Proceed with further work. ATR not required.

Inspection should be done after:

- Completion of flooring, bathroom /utility tiles, first coat of paint.
- Completion of doors, windows, grills, electrical wiring, switches must be done in next stage
- False ceiling must be completed before flooring.
- Kitchen platform, granite and dado must be completed where modular kitchen is not provided.
- Provide granite soffit for main door and balconies in this stage.

Certified that all corrections mentioned in the QC Report have been completed. Work can Proceed to next stage.

Project In-charge	Date
	

Miscellaneous check:

Main door fixed with lock & stopper	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Granite soffit for balcony provided	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Granite soffit for balcony required	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Balcony granite soffit edge polishing	<input checked="" type="checkbox"/> Good <input type="checkbox"/> Avg <input type="checkbox"/> Poor
Balcony granite soffit workmanship	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Avg <input type="checkbox"/> Poor	Granite soffit for main door provided	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Granite soffit for main door required	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Main door granite soffit edge polishing	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Avg <input type="checkbox"/> Poor
Main door granite soffit workmanship	<input type="checkbox"/> Good <input checked="" type="checkbox"/> Avg <input type="checkbox"/> Poor		

S No	Tiling & granite work	Rate the quality of (Good ✓, Avg. X, Poor - needs correction XX, NA)													
		Workmanship of tiling	White cement filling around CPVC lines	Corners finishing	Finishing near doors	Finishing on top of tiles	Finishing near ventilators	Step at bathroom entrance / utility	Step for shower / pot wash	Tile joint grouting	Granite platform finishing and edge polishing	Granite platform slope	Granite platform height	Finishing under granite platform	
1	Toilet 1 M-toi	✓	X	X	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	
2	Toilet 2 C-toi	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
3	Toilet 3	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
4	Toilet 4	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
5	Wash basin in dining area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
6	Kitchen	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
7	Utility	✓	X	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
8	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
9	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Remarks		NOTE :- 1) provision for modular kitchen. 2) In M.toi, A piece of tile was broken.													

Quality Control Check Report. Stage: After Plumbing & Electrical (Apartments)

Flat No.	4-401	Other	-	Sl. No.	40382
Company	MM - LLP	Project	GMR	Phase	-
Prepared by	R.S. SAIKIRAN	Sign	<i>R.S. Saikiran</i>	Date	18-08-2022
Project Manager	RAM PRASAD	Sign	<i>[Signature]</i>	Date	18-08-2022
Previous stage report no.	39941	Report filed and signed by PM?			
Additions & alterations sheet date	10-02-2022	All pages signed by engineer & customer?			
Checked By MD on	MD Sign	For filling			
Recommendation: <input type="checkbox"/> Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC. <input type="checkbox"/> Stop further work. Proceed with work after submitting ATR on QC report to QC team. <input checked="" type="checkbox"/> Proceed with further work only after making corrections pointed out in the QC report. ATR not required. <input type="checkbox"/> Proceed with further work. ATR not required.					

Inspection should be done after:

- after cleaning the apartment.
- before starting painting, tiling & flooring.
- electrical conduct, waterproofing & plumbing work is completed (for stage II only).
- additions & alterations is finalized and signed. In case there are no additions and alterations printout of email by PM to CR confirming the same must be filed.
- additions & alterations sheets to be transferred to QC file. QC to check if A&A are made as per request.

After Plumbing & Electrical Check.

Notes:

1. Mark ✓ for correct or minor mistake which does not require correction
2. Mark X for minor mistake that requires minor correction.
3. Mark X X for major mistake that requires correction by replacement or re-fixing.
4. Mark X X X for major mistake that cannot be corrected.
5. Location of CPVC & PVC fittings must be checked as per measurements given in circular & plan. Tolerance 1".
6. Location, height and spirit level of electrical points must be checked as per measurements given in circular & plan. Tolerance 1".
7. Civil work near pipes in balcony & utility must be neat and mortar should be removed from the pipes.
8. Water proofing must cover all pipes & check height above SFL.
9. Fasteners must be used as specified in circular. Especially check fixing of PVC pipes.
10. Height of DB box must be 6" below false ceiling level or 12" below slab level.
11. In case of many changes in civil work, electrical work and plumbing work, a new drawing must be prepared at HO and approved by MD.

Certified that all corrections mentioned in the QC Report have been completed. Work can proceed to next Stage.

Project In-charge	Sign	Date
<i>[Signature]</i>	<i>[Signature]</i>	25/08/22

Quality Control Check Report. Stage: After Plumbing & Electrical (Apartments)

S No	Room	Civil work near pipes in balcony & utility (✓ or X)	CPVC & PVC Check ⁵ (✓ or X)	Electrical points check ⁶ (✓ or X)	Water proofing check ⁸ (✓ or X)	Proper use of fasteners check ⁹ (✓ or X)	Placement of DB ¹⁰ (✓ or X)	Placement of Generator changeover (✓ or X)	
1	Bedroom 1	—	—	—	—	—	—	—	
2	Toilet 1	—	—	✓	—	—	—	—	
3	Bedroom 2	—	✓	✓	✓	—	—	—	
4	Toilet 2	—	—	✓	—	—	—	—	
5	Bedroom 3	—	✓	✓	✓	—	—	—	
6	Toilet 3	—	—	✓	—	—	—	—	
7	Drawing	—	—	—	—	—	—	—	
8	Dining	—	—	X	—	—	—	—	
9	Lobby 1	—	—	✓	—	—	—	—	
10	Utility / balcony 1	—	—	—	—	—	—	—	
11	Utility / balcony 2	✓	✓	✓	—	X X	—	—	
12	Utility / balcony 3	—	✓	✓	✓	—	—	—	
13	Kitchen	—	—	—	—	—	—	—	
14	Other	—	✓	✓	—	—	—	—	
15	Other	—	—	—	—	—	—	—	
Remarks		NOTE :- 1) 1 st coat of lappum work pending in m. Bed & kitchen way.							
Remarks on additions & alteration sheet:		(2) In balcony, fasteners were not used properly.							
Signed by engineer.		<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No	Signed by customer.		<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No		
Revised drawing required from HO		<input type="checkbox"/> Yes	<input type="checkbox"/> No	Approved revised drawing attached		<input type="checkbox"/> Yes	<input type="checkbox"/> No	—	

Quality Control Check Repot. Stage: After Plumbing & Electrical (Apartments)

Miscellaneous check		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Screeding done on walls upto 12" outside bathroom/utility		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Bathroom /utility filled with 4" water for water proof check		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Hole packing done around all pipes in ceiling and internal walls		<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

GULMOHAR RESIDENCY

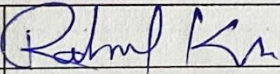
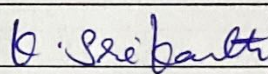
Sy. No. 19, Mallapur Village, Uppal, Hyderabad.
Owned & Developed by: M/s. Modi Realty Mallapur LLP.
Head office; 5-4-187/3&4 M G Road Secunderabad.

Details of Additions & Alterations

Flat No	401	Block no.	' G '
Flat Area	1360 sft	Type	Deluxe / Luxury
Buyer Name	Rahul Kumar Sravanthi - G.		
Phone No.	9829303003	Email	

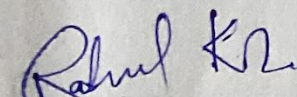
7022384715

I hereby confirm that I have given the details of the minor additions and alterations that are required in the above referred flat in the pages attached herein. Please complete the changes suggested by me. I agree to pay the charges, if any, for the additions and alterations that I have asked you to make, as per the rates suggested by you. I shall deliver all the materials that are required to be provided by me at the site on or before _____ . In case I fail to deliver these items to the site by the specified date, you may complete the works in the flat as per the standard items provided by you.

Buyers sign		Engg. Sign	
Date:	10-02-2022	Date	

Note:

1. Colour shades of paints may vary from batch to batch & company to company. The Builder will not take responsibility of quality of work for dark shades especially green & blue.
2. Shade / colour of natural material like marble and granite can't be guaranteed and may vary from lot to lot. Cracks like appearance in marble is a natural feature and Builder shall not be responsible for repairs or replacement.
3. Availability of bathroom or flooring tiles of the same type /colour/make can not be guaranteed and closest possible type/colour/make may be used in its place.
4. No further change shall be permitted from this day.
5. Please sign on all pages.


Buyers sign:

Engg. Sign:

Date:

Choice of colours:

Changes in flooring:

- 1) Hall & Dining → cera cante Beige.
- 2) 3 Bedrooms → cera cante Beige.
- 3) Kitchen → cera cante Beige.
- 4) common Toilet → uhdra.
- 5) Master Toilet → Luma.
- 6) utility - Blance Bory & Blance white.
- 7) Balcony - country Porow.

Buyers sign:

Engg. Sign:

Date:

Changes in electrical points: (mark on plan)

3 A.C. connections in all rooms

* In M.B ~~fan~~, light switches double.

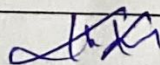
Choice of Bathroom tiles, CP fittings & Sanitary ware:

In utility ~~step~~ to be removed.

2 commode, 2 washbasin, wall mixture-2, Shower², Shower head -2

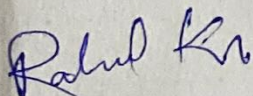
Alphaset-2, Wash coupling-2, Piller cock-2, Angle cup-2, washbasin
Rack bolt-2, commode Rack bolt-2 are bought by customer

Angle cock-2, waste pipe-2, pushplate-2, left nipple-10, CP-Extension
nipple-10, PVC connection pipe-2 are from Builder
Shotbody- by builder



SRIKRISHNA KUMAR

25/11/2023



Buyers sign:

Engg. Sign:

Date:

Changes in kitchen platform: (mark on plan)

Other Changes:

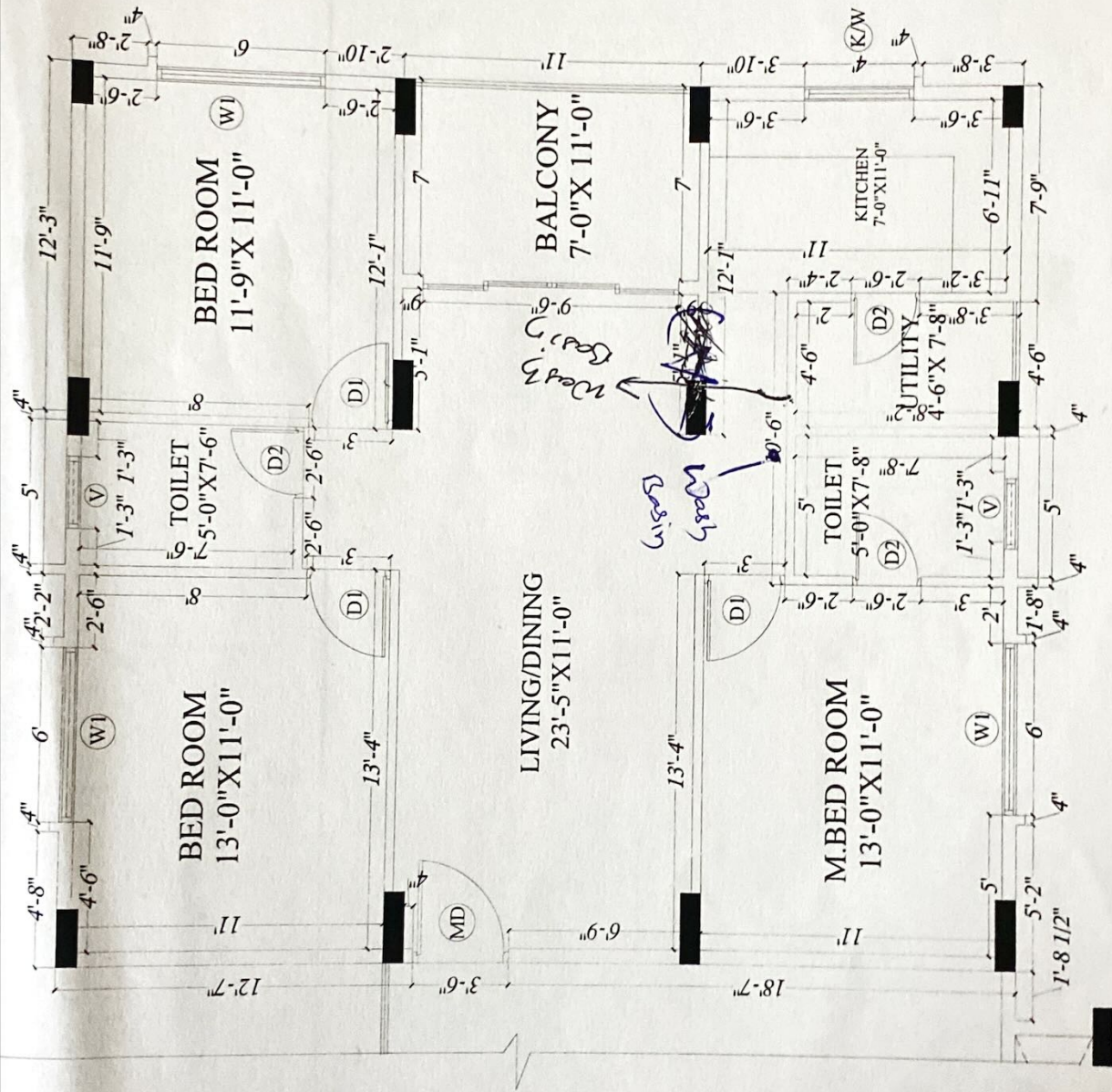
In common Bathroom install Toilet

Buyers sign:

Engg. Sign:

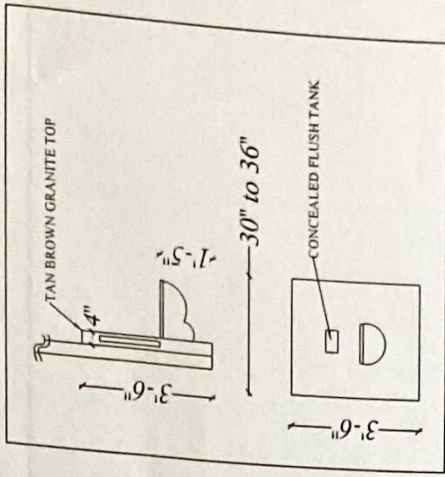
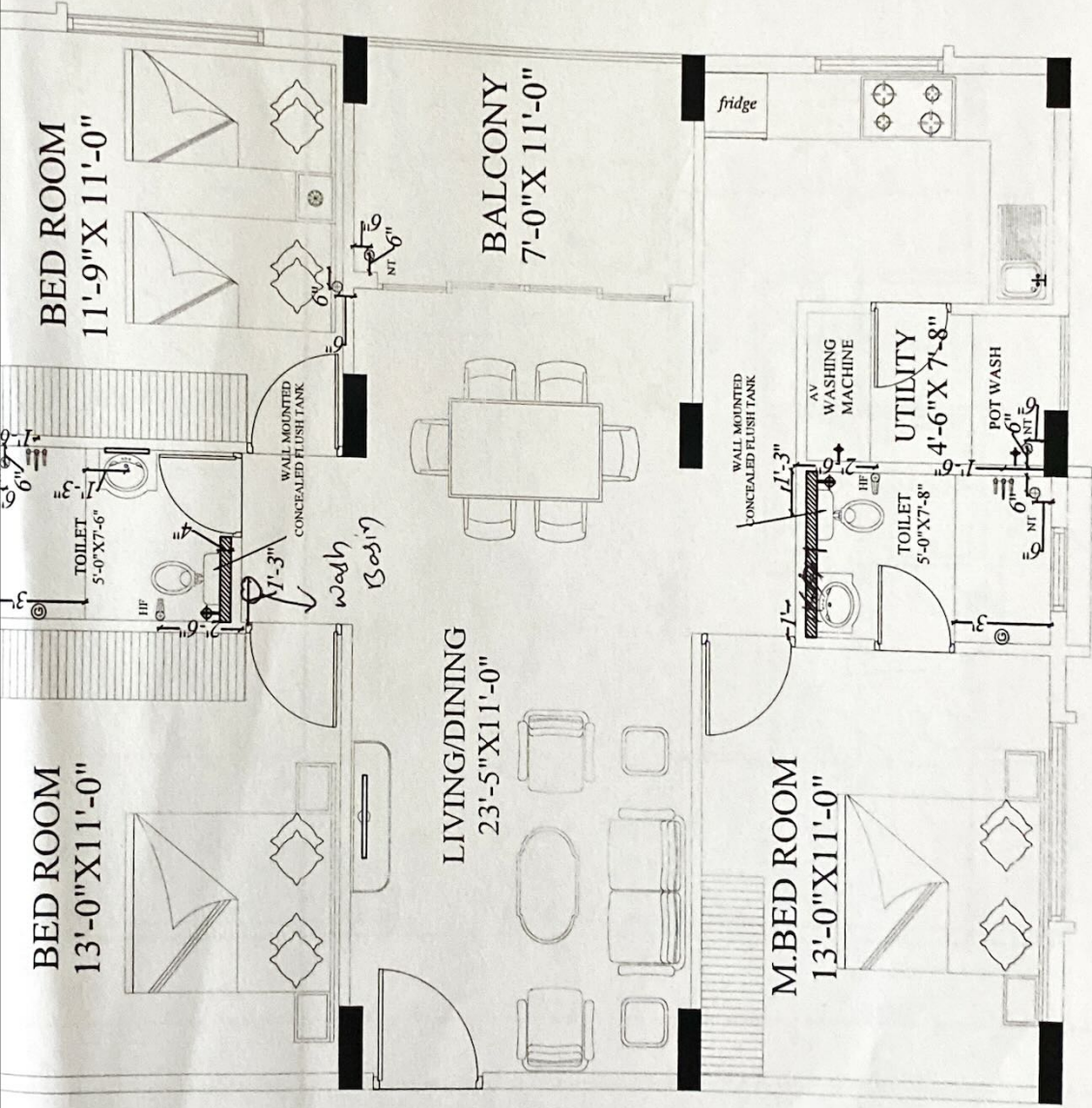
Date:

Rahul K.



Description	Direction	North	Owners & Developers :	Modi Reality Mallapur LLP	Date :	25.09.2020	Promoted by	Modi Properties Pvt Ltd
			Project Name & Phase :	Gulmohar Residency	Prepared By :	Jayapratha	Approved By :	Soham Modi
WORKING PLAN-1360 SR-A2 TYPE					Scale :	N.T.S		Phone: +91-40-66335551

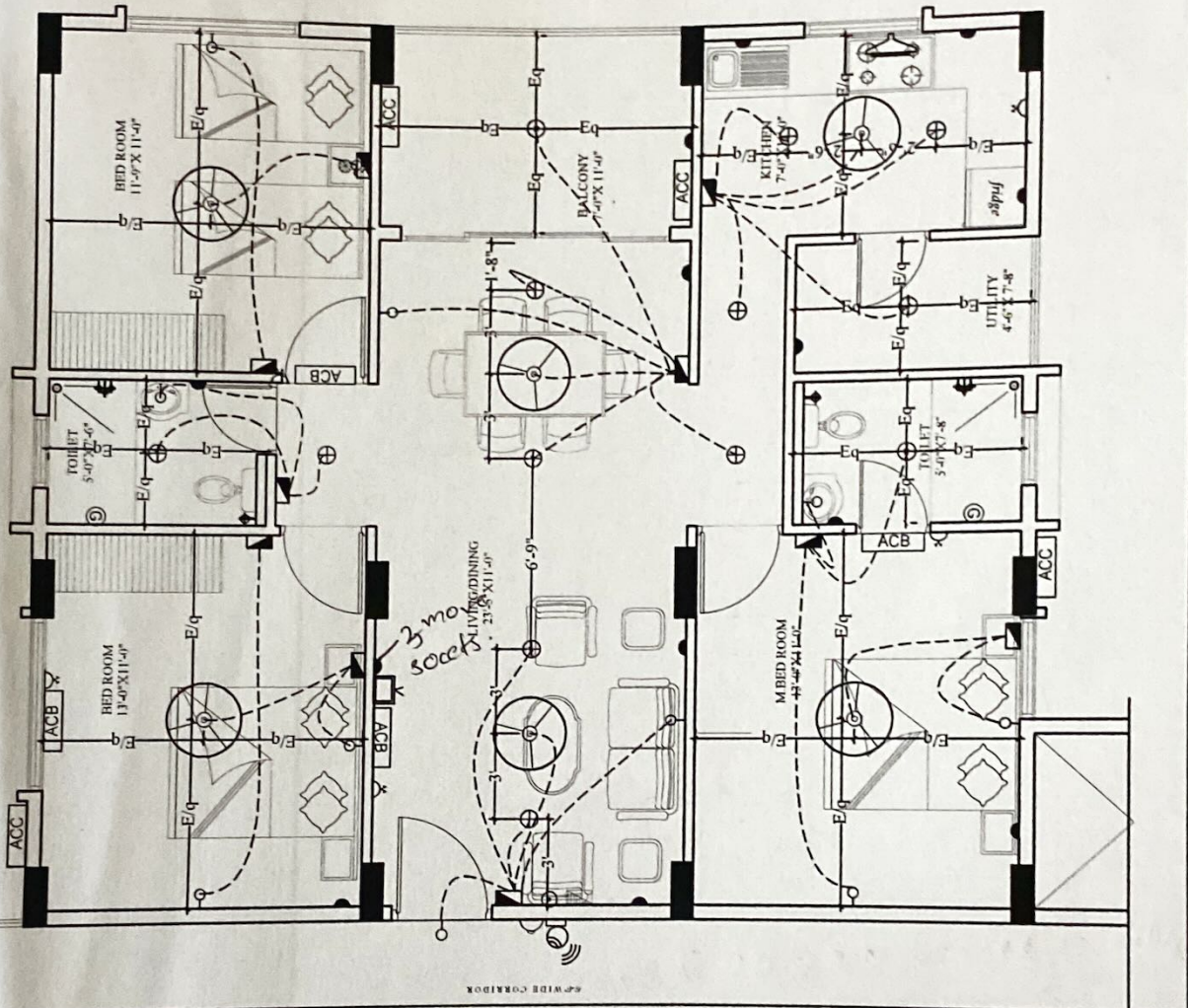
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LEGEND

+ ●	HEALTH FAUCET
⊙	ANGLE VALVE
○	NANI TRAP
○	3" RAIN WATER PIPE
⊙	GEASER POINT
⊙	WALL MIXTURE
⊙	TAP / LONG BODY

Description	Direction	Owners & Developers :	Date :	Promoted by
		Modi Reality Mallapur LLP	16.09.20	Jayapradha
Project Name & Phase :		Gulmohar Residency	Prepared By :	Modi Properties Pvt Ltd
			Approved By :	Soham Modi
PLUMBING PLAN-1360 Sft (A2-TYPE)			Scale :	N.T.S
				Phone:+91-40-66335551



LEGEND:-

S NO	ITEM	SYMBOL	HEIGHTS From FFL
1.	Distribution Board & Change over	⊞	7 TO 7'
2.	Switch board	⊞	4 OR 4'
3.	Wall point/switch light	⊞	7' TO 7'
4.	5 amps plug point	⊞	7
5.	Ceiling fan	⊞	8" OR 7'
6.	Exhaust fan	⊞	7'
7.	15 amps plug point	⊞	2 OR 3' OR 7'
8.	Telephone point	⊞	7
9.	Telephone point	⊞	7
10.	Calling Bell	⊞	4'
11.	Bed Push	⊞	6
12.	Ceiling light	⊞	7'
13.	TV Camera	⊞	7 TO 7'
14.	AC Compressor	⊞	7 TO 7'
15.	AC Blower	⊞	4 TO 4'
16.	Switch board with SA socket	⊞	4 TO 4'
17.		⊞	

Note - Switch boards next to bed side must be 3' from center of bed.

Description	Electrical Plan - 1360 sq ft FLATS-A2 TYPE	Direction	N	Owners & Developers :	Modi Reality Mallapur LLP	Date :	21.09.2020	Promoted by	Modi Properties Pvt Ltd
				Project Name & Phase :	Gulmohar Residency	Prepared By :	Jayapradha		
					Approved By :	Soham Modi			
					Scale :	N T S			Phone: +91-40-66335551

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; gmr-const@modiproperties.in; srikrishnakumark@gmail.com

Date: Thursday, September 14, 2023 at 02:28 PM GMT+5:30

Complaint Id : 223627
Project Name : Gulmohar Residency
Block No / Phase : Block G
Flat No/Villa : 401
Nature of complaint : Construction
Customer Name : Krishna Kumar
Email : srikrishnakumark@gmail.com

- Complaints :
1. Plastering works in most of the places is pending
 2. Skirting removal in kitchen not done
 3. Electrical sockets to be shifted as discussed earlier
 4. civil waste must be cleaned as i have initiate wood work

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	G-401	ATR Date	05-10-2023
Project	GMR	Complaint Date	14-09-2023
Customer Name	Krishna Kumar	Com.ID.no:	13974
Prepared By	B.Meenakshi		
Project Manager's Sign	K.Narender	Admin Officer's Sign	Meenakshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed
2	Work Completed
3	Beyond our scope of work
4	Beyond our scope of work

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

Quality Control Check Report for ATR on Complaints .

Flat / bungalow No.	G-401	ATR Date	05-10-2023		
Project	GMR	Complaint Date	14-09-2023		
Customer Name	Krishna Kumar				
Prepared by	P.Bharath	Date	12-10-2023	Sign	P.Bharath
Project Manager	Narendar	Date	12-10-2023	Sign	Narendar
HO receipt date		Sign			
Checked by MD on		MD Sign			
MD's Remarks:					
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input type="checkbox"/> Yes <input type="checkbox"/> No		

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	Avg	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	Yes
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	Yes
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		

gbrambabu@modiproperties.com

From: Gulmohar Residency <info@modiproperties.com>
Sent: 11 July 2024 13:18
To: cr@modiproperties.com; feedback@modiproperties.com;
kprasad@modiproperties.com; gbrambabu@modiproperties.com; gmr-
const@modiproperties.in; srikrishnakumark@gmail.com
Subject: Complaints And Suggestions from Gulmohar Residency

Complaint Id : 506341

Project Name : Gulmohar Residency

Block No / Phase : Block G

Flat No/Villa :401

Nature of complaint :Construction

Customer Name : Krishna Kumar

Email : srikrishnakumark@gmail.com

Complaints :

1. Floor tile is not proper aligned, tile goes down when we walk on top of it. Tile moves up and down.
2. Plumbing issues in washrooms, water pressure from washbasins is very low, commode fittings are not proper.
3. Doors are not closing smoothly, glass door doesn't get locked.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	G-401	ATR Date	22-07-2024
Project	GMR	Complaint Date	11-07-2024
Customer Name	Krishna kumar		
Prepared By	N.Divya		
Project Manager's Sign	N.Srinivas	Admin Officer's Sign	N.Divya

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed
2	Work Completed
3	Work Completed

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Report for ATR on Complaints .

Flat / bungalow No.	G-401	ATR Date	22-07-2024
Project	GMR	Complaint Date	11-07-2024
Customer Name	Krishna kumar.		
Prepared by	Abhishek	Date	24-07-2024
		Sign	Abhishek
Project Manager	N.Srinivas	Date	24-07-2024
		Sign	Srinu.
HO receipt date		Sign	
Checked by MD on		MD Sign	
MD's Remarks:			
CR to send letter to customer	<input type="checkbox"/> Yes <input type="checkbox"/> No	For filling	<input type="checkbox"/> Yes <input type="checkbox"/> No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg.	<input type="checkbox"/> Yes <input type="checkbox"/> No
2.	Avg	<input type="checkbox"/> Yes <input type="checkbox"/> No
3.	Avg	<input type="checkbox"/> Yes <input type="checkbox"/> No
4.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
5.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
6.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
7.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
8.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
9.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
10.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
11.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
12.	<input type="checkbox"/> Good <input type="checkbox"/> Avg. <input type="checkbox"/> Bad	<input type="checkbox"/> Yes <input type="checkbox"/> No
Remarks:		