

Construction Division
Additions & Alteration Charges Approval Form

Company Name:	MRMLLP	Site	Gulmohar Residency
Name of the customer	A. Radhika		
Villa/ Flat No.	F - 504		
Sl.No	Description	Amount	
1	Total extra Charges	_____	
2	Total refundable amount	_____	
3	Net amount to be charges (if any)	_____	
4	Net amount to be refunded (if any)	_____	

Remarks :

No Extra Charges ; No refund.

Approved by Project Manager	Approved by Design Team	Approved by MD
Date	Date	Date
Sign:	Sign:	Sign:

Note: 1. Enclose measurement & estimate sheet. 2. Send scanned copy by email to plans@modiproperties.com & CR. 3. Maintain originals in A&A of customers at site.

Construction Division
Additions & Alteration Charges Approval Form

Additions & Alteration Charges Approval Form					
Company Name:	MRMLLP		Site	Gulmohar Residency	
Name of the customer					
Villa/ Flat No.	Mrs. A. Radhika. F - 504.				
Sl.No	Description	Amount			
1	Total extra Charges	-			
2	Total refundable amount	-			
3	Net amount to be charges (if any)	-			
4	Net amount to be refunded (if any)	-			
Remarks : Nil.					
Approved by Project Manager		Approved by Design Team		Approved by MD	
Date		Date		Date	
Sign:		Sign:		Sign:	

Note: 1. Enclose measurement & estimate sheet 2. Send scanned copy to email [redacted]

Note: 1. Enclose measurement & estimate sheet. 2. Send scanned copy by email to plans@modiproperties.com & CR. 3. Maintain originals in A&A of customers at site.

Quality Control Check Report. Stage: After Finishing Stage III (Apartments)

Flat No	F - 504	Other	Sl. No.	41042
Company	MRM-CLLP	Project	Phase	-
Prepared by	P. Bhadrach	Sign	Date	23-12-22
Project Manager	Ramprasad / Sai Kumar	Sign	Date	23-12-22
Previous stage report no.	40493	Report filed and signed by PM	☒ Yes ☐ No	
Checked By MD on	MD Sign	For filling	☐ Yes ☐ No	

Recommendation:

- ☐ Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.
- ☐ Stop further work. Proceed with work after submitting ATR on QC report to QC team.
- ☒ Proceed with further work only after making corrections pointed out in the QC report. ATR not required.
- ☐ Proceed with further work. ATR not required.

Inspection should be done after :

- Completing stage II works.
- Complete works like doors, windows, grills, electrical wiring, switches, french door glass, etc.
- In case of modular kitchen provide platform, granite and dado and modular kitchen in this stage.
- Provide video door phone in this stage.
- Possession for wood work cannot be given until QC check for stage III is completed and all corrections mentioned in the report are made.

Project In-charge	Sign	Date
		28/12/22

Miscellaneous check:

Modular kitchen to be provided	☐ Yes ☐ No	Modular kitchen provided	☐ Yes ☐ No
Modular kitchen workman ship	☐ Good ☐ Avg ☐ Poor	Modular kitchen granite & dado workman ship & finishing	☐ Good ☐ Avg ☐ Poor
Video door phone /wifi cam to be provided	☒ Yes ☐ No	Video door phone/wifi cam provided	☐ Yes ☒ No
Painting marks and drops are cleaned from floor, windows, walls.	☐ Good ☐ Avg ☐ Poor		

Quality Control Check Report. Stage: After Finishing Stage III (Apartments)

Flat No	F - 504	Other	Sl. No.	41042
Company	MRM-CLLP	Project	Phase	-
Prepared by	P. Bhattacharya	Sign	Date	23-12-22
Project Manager	Rampasasad / Sankumar	Sign	Date	23-12-22
Previous stage report no.	40493	Report filed and signed by PM	Yes ☒ No ☐	
Checked By MD on	MD Sign	For filling	Yes ☐ No ☐	

Recommendation:

- ☐ Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.
- ☐ Stop further work. Proceed with work after submitting ATR on QC report to QC team.
- ☒ Proceed with further work only after making corrections pointed out in the QC report. ATR not required.
- ☐ Proceed with further work. ATR not required.

Inspection should be done after:

- Completing stage II works.
- Complete works like doors, windows, grills, electrical wiring, switches, french door glass, etc.
- In case of modular kitchen provide platform, granite and dado and modular kitchen in this stage.
- Provide video door phone in this stage.
- Possession for wood work cannot be given until QC check for stage III is completed and all corrections mentioned in the report are made.

Miscellaneous check:

Modular kitchen to be provided	☐ Yes ☐ No	Modular kitchen provided	☐ Yes ☐ No
Modular kitchen workman ship	☐ Good ☐ Avg ☐ Poor	Modular kitchen granite & dado workman ship & finishing	☐ Good ☐ Avg ☐ Poor
Video door phone /wifi cam to be provided	☒ Yes ☐ No	Video door phone/wifi cam provided	☐ Yes ☒ No
Painting marks and drops are cleaned from floor, windows, walls.		☐ Good ☐ Avg ☐ Poor	

Project In-charge Sign Date 28/12/22

Quality Control Check Report.

Stage: After Finishing Stage III (Apartments)

Control Check Report. Stage: After Finishing Stage III (Apartments)													
S No	Room	Rate the quality of (Good ✓, Avg. X, Poor - needs correction XX, NA)											
		Door, door knob & door stopper fitting	Door, door knob & door stopper cleaning	Window grills & quality	Window grills fitting & finishing	Windows quality	Window fitting & finishing	Balcony railing quality & finishing	French door quality & fitting	CP jali quality and fitting	Edge building	Switch boards fitting & covering with plastic covers	Junction box covers painting
1	Bedroom 1 M-Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2	Bedroom 2 K-Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
3	Bedroom 3 Gr-Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
4	Drawing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5	Dining	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
6	Lobby-1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
7	Utility / balcony 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
8	Utility / balcony 2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
9	Utility / balcony 3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
10	Kitchen	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
11	Toilet-1 M-Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
12	Toilet 2 C-Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
13	Toilet 3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
14	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
15	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Remarks		1) Balcony railing fitting not done properly 2) finishing on Balcony not done. Painting Balcony for beam not done 3) utility grill not provided											

Quality Control Check Report. Stage: After Finishing Stage II (Apartments)

Flat No	F-504	Other	—	Sl. No.	40493
Company	MRM-UP	Project	GMR	Phase	—
Prepared by	R-S-SAIKIRAN	Sign	R-S-Saikiran	Date	07-09-2022
Project Manager	RAM PRASAD	Sign	[Signature]	Date	07-09-2022
Previous stage report no.		40064	Report filed and signed by PM	☒ Yes ☐ No	
Checked By MD on		MD Sign	For filling	☐ Yes ☐ No	

Recommendation:

- ☐ Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.
- ☐ Stop further work. Proceed with work after submitting ATR on QC report to QC team.
- ☒ Proceed with further work only after making corrections pointed out in the QC report. ATR not required.
- ☐ Proceed with further work. ATR not required.

Inspection should be done after:

- Completion of flooring, bathroom /utility tiles, first coat of paint.
- Completion of doors, windows, grills, electrical wiring, switches must be done in next stage
- False ceiling must be completed before flooring.
- Kitchen platform, granite and dado must be completed where modular kitchen is not provided.
- Provide granite soffit for main door and balconies in this stage.

Miscellaneous check:

Main door fixed with lock & stopper	☒ Yes ☐ No	Granite soffit for balcony provided	☒ Yes ☐ No
Granite soffit for balcony required	☒ Yes ☐ No	Balcony granite soffit edge polishing	☐ Good ☒ Avg ☐ Poor
Balcony granite soffit workmanship	☐ Good ☒ Avg ☐ Poor	Granite soffit for main door provided	☒ Yes ☐ No
Granite soffit for main door required	☒ Yes ☐ No	Main door granite soffit edge polishing	☐ Good ☒ Avg ☐ Poor
Main door granite soffit workmanship	☐ Good ☒ Avg ☐ Poor		

Certified that all corrections mentioned in the QC Report have been completed.
 Project in-charge Sign Date
 [Signature] [Date]

Quality Control Check Report. Stage: After Finishing Stage II (Apartments)

Tiling & granite work		Rate the quality of (Good ✓, Avg. X, Poor - needs correction XX, NA)													
S No	Room	Workmanship of tiling	White cement filling around CPVC lines	Corners finishing	Finishing near doors	Finishing on top of tiles	Finishing near ventilators	Step at bathroom entrance / utility	Step for shower / pot wash	Tile joint grouting	Granite platform finishing and edge polishing	Granite platform slope	Granite platform height	Finishing under granite platform	
1	Toilet-1 M.Toi	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
2	Toilet-2 C.Toi	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
3	Toilet-3	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
4	Toilet-4	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
5	Wash basin in dining area	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
6	Kitchen	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
7	Utility	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
8	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
9	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Remarks		NOTE :- 1) In Drawing, D.B Box finishing was not done properly. 2) provision for modular kitchen. 3) Stains are appears on tiles in both toilet's.													

Quality Control Check Report. Stage: After Finishing Stage II (Apartments)

S No	Room	Rate the quality of (Good ✓, Avg. X, Poor - needs correction XX, NA)												Remarks
		Flooring workman ship & grouting	Skirting size (3")	Skirting workmanship	Plastering above skirting	Plastering & finishing of walls	Crack filling	Loft Finishing	Windows check	General quality of painting & finishing	Door & frame painting quality	Door beading, luppam and painting quality.	Edge building	
1	Bedroom 1 m. Bed	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
2	Bedroom 2 G. Bed	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
3	Bedroom 3 c. to i	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
4	Drawing	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
5	Dining	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
6	Lobby-1	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
7	Utility / balcony 1	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
8	Utility / balcony 2	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
9	Utility / balcony 3	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
10	Kitchen	✓	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	
11	Other													
12	Other													
NOTE :- 1) Painting for Door frames to be improved.														

Quality Control Check Report. Stage: After Plumbing & Electrical (Apartments)

Flat No.	F-504		Other	Sl. No.	40064
Company	MRM-LLP		Project	Phase	-
Prepared by	R.S. SAIKIRAN		Sign	Date	14-06-2022
Project Manager	RAMPRASAD		Sign	Date	14-06-2022
Previous stage report no	39817		Report filed and signed by PM?	☒ Yes ☐ No	
Additions & alterations sheet date	09-05-2022		All pages signed by engineer & customer?	☒ Yes ☐ No	
Checked By MD on	MD Sign		For filling	☐ Yes ☐ No	
Recommendation: ☐ Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC. ☐ Stop further work. Proceed with work after submitting ATR on QC report to QC team. ☒ Proceed with further work only after making corrections pointed out in the QC report. ATR not required. ☐ Proceed with further work. ATR not required.					

Inspection should be done after:

- after cleaning the apartment
- before starting painting, tiling & flooring.
- electrical conduct, waterproofing & plumbing work is completed (for stage II only).
- additions & alterations is finalized and signed. In case there are no additions and alterations printout of email by PM to CR confirming the same must be filed
- additions & alterations sheets to be transferred to QC file. QC to check if A&A are made as per request.

After Plumbing & Electrical Check.

Notes

1. Mark ☒ for correct or minor mistake which does not require correction
2. Mark ☒ for minor mistake that requires minor correction.
3. Mark ☒ for major mistake that requires correction by replacement or re-fixing.
4. Mark ☒ for major mistake that cannot be corrected.
5. Location of CPVC & PVC fittings must be checked as per measurements given in circular. Tolerance 1"
6. Location, height and spirit level of electrical points must be checked as per measurements given in circular & plan. Tolerance 1"
7. Civil work near pipes in balcony & utility must be neat and mortar should be removed from the pipes.
8. Water proofing must cover all pipes & check height above SFL.
9. Fasteners must be used as specified in circular. Especially check fixing of PVC pipes.
10. Height of DB box must be 6" below false ceiling level or 12" below slab level.
11. In case of many changes in civil work, electrical work and plumbing work, a new drawing must be prepared at HO and approved by MD.

Certified that all corrections mentioned in the QC Report have been completed. Work can Proceed to next Stage.

Project In-charge	Sign	Date
<i>[Signature]</i>	<i>[Signature]</i>	20/6/22

Miscellaneous check

Screeding done on walls upto 12" outside bathroom/utility	☒ Yes	☐ No
Bathroom /utility filled with 4" water for water proof check	☒ Yes	☐ No
Hole packing done around all pipes in ceiling and internal walls	☒ Yes	☐ No
Remarks:		

S No	Room	Civil work near pipes in balcony & utility ⁷ (✓ or ✕)	CPVC & PVC Check ⁵ (✓ or ✕)	Electrical points check ⁶ (✓ or ✕)	Water proofing check ⁸ (✓ or ✕)	Proper use of fasteners check ⁹ (✓ or ✕)	Placement of DB ¹⁰ (✓ or ✕)	Placement of Generator changeover (✓ or ✕)
1	Bedroom 1 M.Bed	—	—	✓	—	—	—	—
2	Toilet 1 M.Toi	—	✓	✓	✓	—	—	—
3	Bedroom 2 G.Bed	—	—	✓	—	—	—	—
4	Toilet 2 G.Toi	—	✓	✓	✓	—	—	—
5	Bedroom 3 K.Bed	—	—	✓	—	—	—	—
6	Toilet 3	—	—	—	—	—	—	—
7	Drawing	—	—	✓	—	—	✓	—
8	Dining	—	—	✓	—	—	—	—
9	Lobby-1	—	—	—	—	—	—	—
10	Utility / balcony 1	✕	✓	✓	—	✓	—	—
11	Utility / balcony 2	✓	✓	✓	✓	✓	—	—
12	Utility / balcony 3	—	—	—	—	—	—	—
13	Kitchen	—	✓	✓	—	—	—	—
14	Other							
15	Other							
Remarks NOTE: - In M.Toi, The Geyser Angle cork was placed at [6'3"] instead of [6'6"]								
Remarks on additions & alteration sheet:								
Signed by engineer,		☒ Yes ☐ No	Signed by customer,		☒ Yes ☐ No			
Revised drawing required from HO		☐ Yes ☐ No —	Approved revised drawing attached		☐ Yes ☐ No —			

Quality Control Check Report. Stage: After Plastering (Apartments)

Flat No.	F-504	Other	SI. No.	39817
Company	MRM-LLP	Project	Phase	-
Prepared by	R.S. Lakshman	Sign	Date	28-04-2022
Project Manager	Ram Prasad.	Sign	Date	28-04-2022
Previous stage report no.	39483	Report filed and signed by PM?	Yes ☒ No ☐	
Checked By MD on	MD Sign	For filling	Yes ☐ No ☐	

Recommendation:

- ☐ Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.
- ☐ Stop further work. Proceed with work after submitting ATR on QC report to QC team.
- ☒ Proceed with further work only after making corrections pointed out in the QC report. ATR not required.
- ☐ Proceed with further work. ATR not required.

Inspection should be done after:

- brickwork & 2 coats plastering is completed
- after cleaning the villa.
- Water proofing, screeding in bathrooms is completed.
- before starting painting, tiling & flooring.

Plastering Check.

Notes:

1. Mark ✓ for correct or minor mistake which does not require correction
2. Mark ✗ for minor mistake that requires minor correction.
3. Mark ✗✗ for major mistake that requires correction by replacement or re-fixing.
4. Mark ✗✗✗ for major mistake that cannot be corrected.
5. 9" unplastered area from SFL should be left including in common areas and terraces.
6. Windows must be checked with templates. Plastering must be 3mm margin for lippum work. Tolerance 1/4".
7. Provision of tiles in bathrooms, kitchen & wash areas (rough plastering).
8. Check size of sink bowl. Hole should be 1" to 2" larger. (Tolerance: 1")
9. All doors frames should have 1/2" grooves.
10. Sill top must be of uniform thickness, correct height, at one level & without broken edges.

Inspected by: _____
 Date: _____
 Signature: _____

Project In-charge	Sign	Date
Work can proceed to next stage.		
Certified that all corrections mentioned in the QC Report have been completed.		

Quality Control Check Report, Stage: After Plastering (Apartments)

S No	Room	Skirting Provision (✓ or X)	Furnishing around door frame (✓ or X)	Beams & columns Finishing (✓ or X)	Finishing of lofts (✓ or X)	Electricity junctions Finishing (✓ or X)	Windows check (✓ or X)	Tiles provision (✓ or X)	Sink provision & size (✓ or X)	Grooves for door frames (✓ or X)	Balcony & terrace sill top Finishing (✓ or X)	Screeding in bathroom & utility (✓ or X)	Screeding in 6" above FFL? (✓ or X)
1	Bedroom 1 m. Bed	✓	✓	✓	✓	✓	✓	✓	✓	X	✓	✓	✓
2	Toilet 1 m. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
3	Bedroom 2 m. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
4	Toilet 2 C. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5	Bedroom 3 C. Bed	✓	✓	✓	✓	✓	X	✓	✓	✓	✓	✓	✓
6	Toilet 3	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
7	Bedroom 4	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
8	Toilet 4	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
9	Drawing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
10	Dining	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
11	Lobby 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
12	Lobby 2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
13	Balcony	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
14	Utility	✓	✓	X	✓	✓	✓	✓	✓	✓	✓	✓	✓
15	Portico	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	X
16	Kitchen	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
17	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Remarks		NOTE :- 1) Instead of 1/2" groove, they provide 1" grooves for door frames.											

Quality Control Check Report. Stage: After Brickwork (Apartments)

Flat No.	F-504	Others	Sl. No.	39483
Company	MRMA-CLP	Project	Phase	
Prepared by	T. Vinod Kumar	Sign	Date	08-03-22
Project Manager	Ram Prasad	Sign	Date	08-03-22
Previous Stage report no.	38720	Report filed and signed by PM?	other	Yes
Apartment No.		MD Sign	For filling	☐ Yes ☐ No
Checked By MD on				
Recommendation:				
☐ Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.				
☐ Stop further work. Proceed with work after submitting ATR on QC report to QC team.				
☒ Proceed with further work only after making corrections pointed out in the QC report. ATR not required.				
☐ Proceed with further work. ATR not required.				

Inspection should be done after:

- brickwork is completed
- chicken mesh fixed
- after cleaning the apartment
- electrical conducting work is completed

Brickwork Check

Notes:

1. Mark ✓ for correct or minor mistake which does not require correction
2. Mark X for minor mistake that requires minor correction.
3. Mark X X for major mistake that requires correction by replacement or re-fixing.
4. Mark X X X for major mistake that cannot be corrected.
5. Wall thickness should be as per plan. Use of 4", 6" & 8" blocks must be checked.
6. All walls should have 2 beds of about 2" to 3" thickness with one no. 6 mm or 8 mm rod with M15 CC.
7. Chicken mesh should be used in each and every joint between RCC & Brickwork.
8. Joint between brickwork & beam on external side must be filled.
9. Check room dimensions with working plan. (Tolerance: 1")
10. Diagonals of each room shall be equal. (Tolerance: 2")
11. Balcony sill level should be 3'3" from SFL. (Tolerance: 1")
12. Check room height with specified height. (Tolerance: 1")
13. Check plumb of walls wherever it appears to be out of plumb. (Tolerance: 1/2")
14. Specify the No. of beams which are not aligned by more than 1" in a room.
15. Door frames must have black Japan coating and wood primer / pellambar - at cost of painter.

Certified that all corrections mentioned in the QC Report have been completed. Work can Proceed to next Stage.

Project In-charge	Sign	Date
R. Vinod Kumar	[Signature]	18/03/22

Quality Control Check Report. Stage: After Brickwork (Apartments)

S No	Room	Wall thickness (✓ or X)	Beds in walls (✓ or X)	Chicken mesh (✓ or X)	External brickwork & beam joint (✓ or X)	Room Dimensions (✓ or X)	Room Dimensions Difference in inches	Diagonal (✓ or X)	Diagonal Difference in inches	Balcony sill level (✓ or X)	Room Height (✓ or X)	Plumb of walls (Good/Avg./Bad)	Alignment of beams and walls - Nos.
1	Bedroom + M. Bed	✓	✓	✓	✓	✓	-	✓	-	-	✓	Avg	✓
2	Toilet 1 - M. Toi	✓	✓	✓	✓	✓	-	✓	-	-	✓	"	✓
3	Bedroom 2 - C. Bed	✓	✓	✓	✓	✓	-	✓	-	-	✓	"	✓
4	Toilet 2 - C. Toi	✓	✓	✓	✓	✓	-	✓	-	-	✓	"	✓
5	Bedroom 3 - C. Bed	✓	✓	✓	✓	✓	-	✓	-	-	✓	"	✓
6	Toilet 3 -	-	-	-	-	-	-	-	-	-	-	-	-
7	Drawing	✓	✓	✓	✓	✓	-	✓	-	-	✓	Avg	✓
8	Dining	✓	✓	✓	✓	✓	-	✓	-	-	✓	"	✓
9	Lobby 1 -	-	-	-	-	-	-	-	-	-	-	-	-
10	Utility / balcony 1	✓	✓	✓	✓	✓	-	✓	-	X	✓	Avg	✓
11	Utility / balcony 2	✓	✓	✓	✓	✓	-	✓	-	-	✓	"	✓
12	Utility / balcony 3 -	-	-	-	-	-	-	-	-	-	-	-	-
13	Kitchen	✓	✓	✓	✓	✓	-	✓	-	-	✓	Avg	✓
14	Other												
15	Other												
Remarks		Note: For Sill level only one rod (10mm) is provided.											

Quality Control Check Repot. Stage: After Brickwork (Apartments)

Quality of edges and corners in all rooms? ☐ Good ☒ Avg ☐ Bad

Specify rooms that need correction:

Misc. Checks.

Was 3.75 CFT proportion box provided?

Condition of proportion box? ☒ Yes ☐ No

Was the Apartment cleaned before starting brick work? ☐ Good ☒ Avg. ☐ Bad

Is the Apartment cleaned for plastering? ☐ Yes ☐ No ☒ Can't say

Wastage? ☒ Yes ☐ No

Storage of building material like bricks sand and cement. ☐ High ☒ Medium ☐ Low

Drum (200 ltrs) provided for curing in each flat? ☐ Good ☒ Avg. ☐ Bad

Remarks: ☐ Yes ☒ No

Door Frames & Windows check

Notes:

1. Mark ✓ for correct or minor mistake which does not require correction.
2. Mark ✗ for minor mistake that requires minor correction.
3. Mark ✗✗ for major mistake that requires correction by replacement or re-fixing.
4. Mark ✗✗✗ for major mistake that cannot be corrected.
5. Window template depth should be between 2 to 2 1/2" after plastering.
6. Lintel level should be 7'3" from SFL & 7' from FFL. (Tolerance 1")
7. Slopes of lofts and kitchen platforms to be checked by using 12" spirit level and check height from floor from 2 or 3 points.
8. Thickness of platforms & lofts should be between 2 & 2.5".
9. Provide single layer brick at bottom of each door frame without threshold.
10. Check Z angle template size.
11. Window opening must be checked with MFS square pipe templates of 2 sizes for inner and outer openings.
12. Z angle template must be 1" from brick wall surface from the inner side.

S No	Room	Door size, face and position (✓ or X)	Brick at bottom of door frame (✓ or X)	Door lintel level (✓ or X)	Door diagonal check (✓ or X)	Door Plumb - two sides (✓ or X)	Windows lintel & sill level (✓ or X)	Windows size (✓ or X)	Windows - template depth & diagonal (✓ or X)	Windows - template red oxide painting (✓ or X)	Loft & Kitchen platform height (✓ or X)	Loft & Kitchen platform slope (✓ or X)	Door size, face and position (✓ or X)
1	Bedroom + M. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
2	Toilet 1 - M. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
3	Bedroom 2 - C. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
4	Toilet 2 - C. Toi	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
5	Bedroom 3 - C. Bed	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
6	Toilet 3 -	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
7	Drawing	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
8	Dining	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
9	Lobby 1 -	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
10	Utility / balcony 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
11	Utility / balcony 2 -	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
12	Utility / balcony 3 -	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
13	Kitchen	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
14	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
15	Other	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Remarks:		Note:- For left backing not done.											

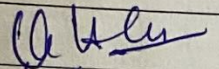
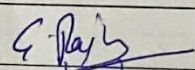
GULMOHAR RESIDENCY

Sy. No. 19, Mallapur Village, Uppal, Hyderabad.
Owned & Developed by: M/s. Modi Realty Mallapur LLP.
Head office; 5-4-187/3&4 M G Road Secunderabad.

Details of Additions & Alterations

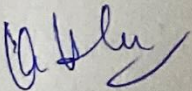
Flat No	504	Block no.	' F '
Flat Area	1360 sft	Type	Deluxe / Luxury
Buyer Name	A Radhika		
Phone No.	9910162032	Email	radhika2006@gmail.com

I hereby confirm that I have given the details of the minor additions and alterations that are required in the above referred flat in the pages attached herein. Please complete the changes suggested by me. I agree to pay the charges, if any, for the additions and alterations that I have asked you to make, as per the rates suggested by you. I shall deliver all the materials that are required to be provided by me at the site on or before _____. In case I fail to deliver these items to the site by the specified date, you may complete the works in the flat as per the standard items provided by you.

Buyers sign		Engg. Sign	
Date:	9/5/2022	Date	09/05/2022

Note:

1. Colour shades of paints may vary from batch to batch & company to company. The Builder will not take responsibility of quality of work for dark shades especially green & blue.
2. Shade / colour of natural material like marble and granite can't be guaranteed and may vary from lot to lot. Cracks like appearance in marble is a natural feature and Builder shall not be responsible for repairs or replacement.
3. Availability of bathroom or flooring tiles of the same type /colour/make can not be guaranteed and closest possible type/colour/make may be used in its place.
4. No further change shall be permitted from this day.
5. Please sign on all pages.



Buyers sign:

Engg. Sign:

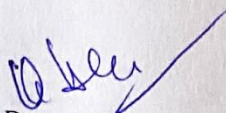
Date:

Choice of colours:

Changes in flooring:

1) M.T & C-T Malaysia (without Highlath).

2) Company default.


Buyers sign:

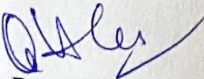
Engg. Sign:

9/5/2022
Date:

Changes in electrical points: (mark on plan)

Kitchen 15 Amp's.

Choice of Bathroom tiles, CP fittings & Sanitary ware:


Buyers sign:

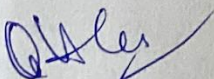
Engg. Sign:

9/5/2022
Date:

Changes in electrical points: (mark on plan)

Kitchen 15 Amp's.

Choice of Bathroom tiles, CP fittings & Sanitary ware:


Buyers sign:

Engg. Sign:

9/5/2022
Date:

Changes in kitchen platform: (mark on plan).

Modular Kitchen.

Letter to be sent for Confirmation
As per booking, offer was given for
luxury.

G. H. L.
9/5/2022

Other Changes:

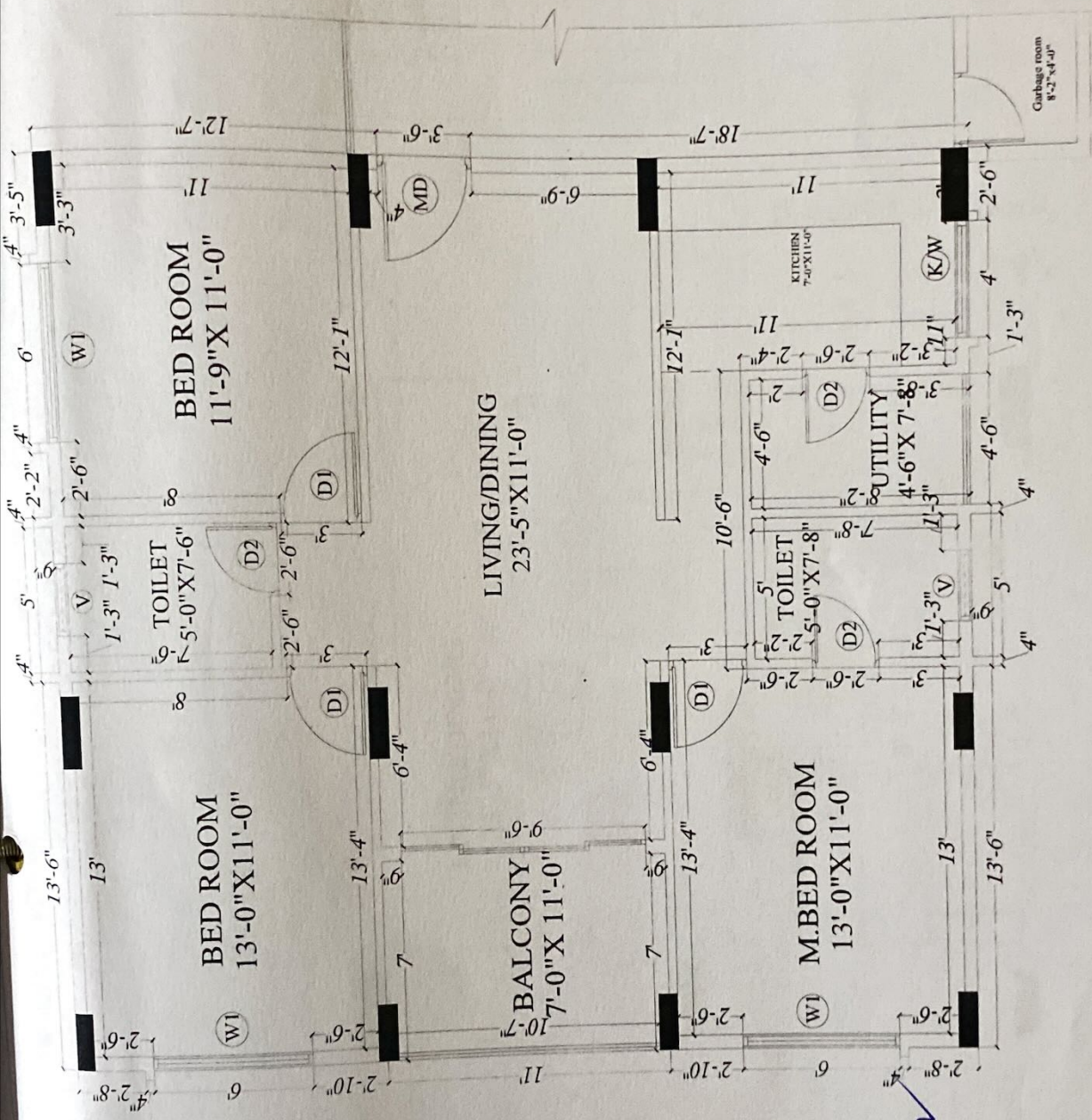
G. H. L.

Buyers sign:

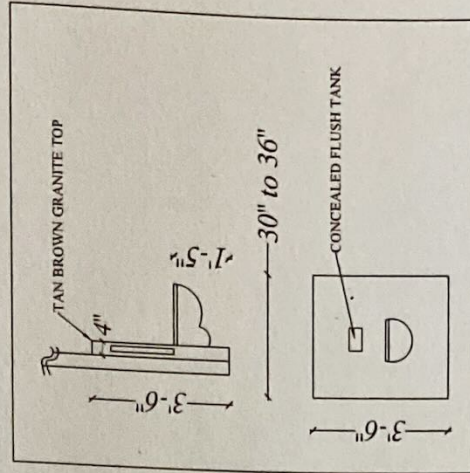
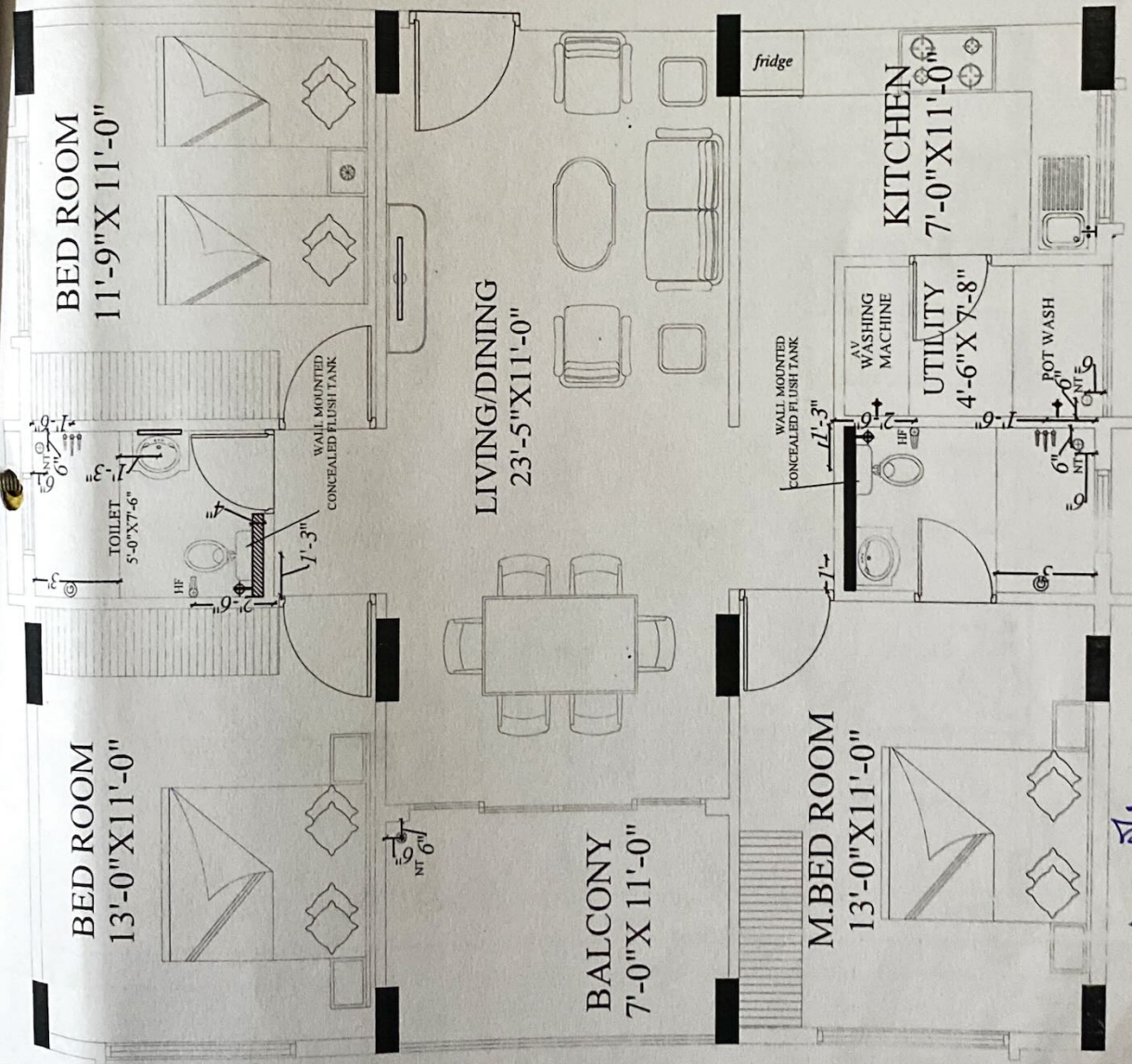
Engg. Sign:

9/5/2022

Date:



Description		Direction	Owners & Developers	Date	Promoted by
WORKING PLAN-1360 S0 -A1 TYPE		N	Modi Reality Mallapur LLP	25.09.2020	Modi Properties Pvt Ltd
				Prepared By :	Jayaprada
				Approved By :	Soham Modi



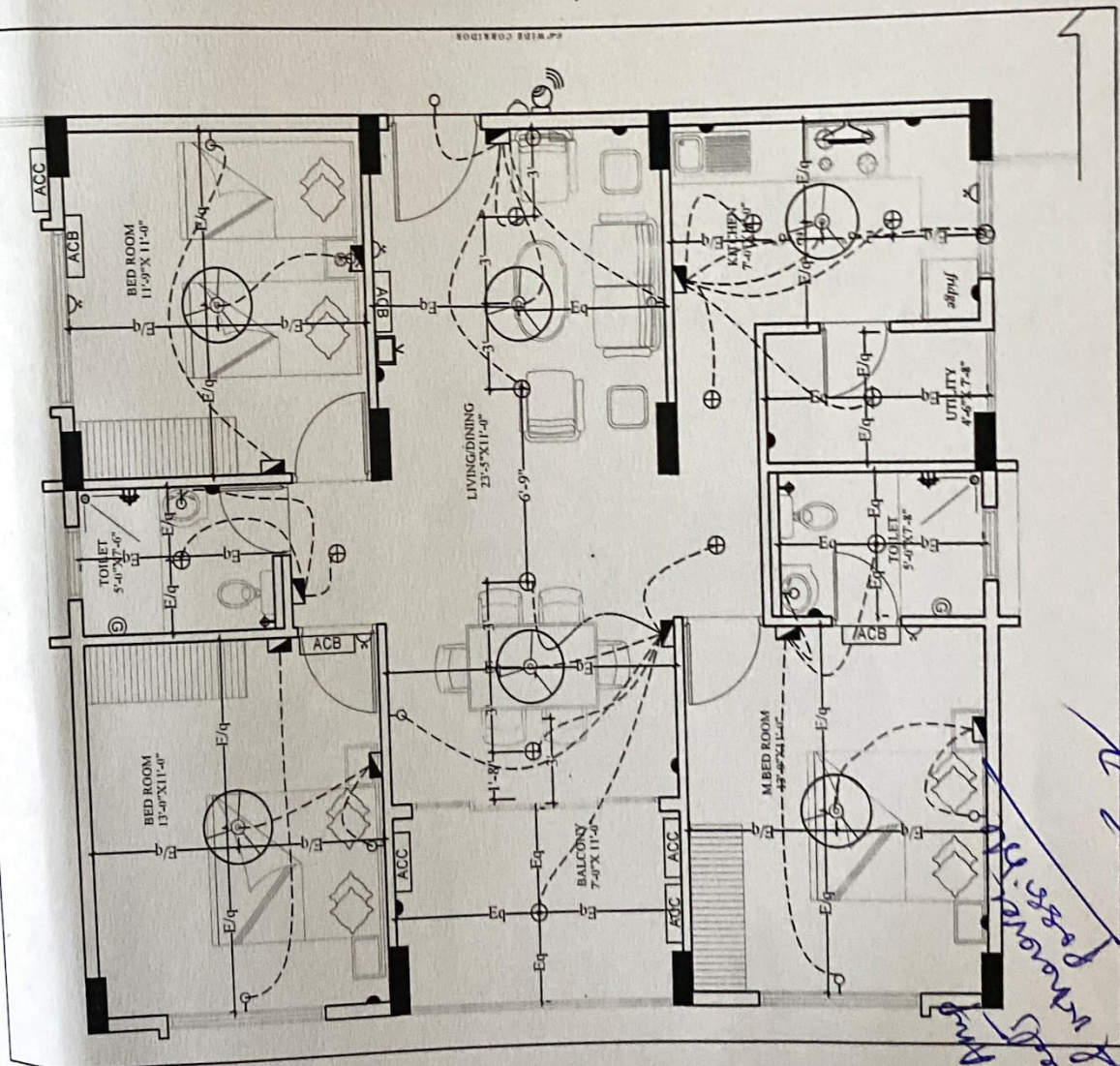
LEGEND

+	HEALTH FAUCET
⌘	ANGLE VALVE
⊙	NANI TRAP
○	3" RAIN WATER PIPE
⊗	GEASER POINT
≡	WALL MIXTURE
≡	TAP / LONG BODY

In kitchen 5 Amp's beside 15 Amp's.

Plumbing Plan
300 Sq (A1-A10)
10/10/22

Description	Direction	Owners & Developers :	Date :	Promoted by
PLUMBING PLAN	N	Modi Reality Mallapur LLP	16.09.20	Modi Properties Pvt Ltd
		Project Name & Phase :	Prepared By :	
		Gulmohar Dandekar	Jayapradha	
			Approved By :	
			Soham Modi	
			Scale :	Phone: 101 40 66775551



LEGEND:-

S.NO	ITEM	SYMBOL	HEIGHTS from FFL
1.	Distribution Board & Change over	Ⓢ	7' TO 7'6"
2.	Switch board	Ⓢ	4' OR 4'6"
3.	Wall point/Bracket light	Ⓢ	7'3" TO 7'6"
4.	5 amps plug point	Ⓢ	7'
5.	Calling fan	Ⓢ	6'6" OR 7'6"
6.	Exhaust fan	Ⓢ	7'3"
7.	Exhaust fan	Ⓢ	7'3"
8.	10 amps plug point	Ⓢ	2' OR 3'6" OR 7'6"
9.	Television point	Ⓢ	7'
10.	Telephone point	Ⓢ	2'
11.	Calling Bell	Ⓢ	4'6"
12.	Bed Push	Ⓢ	6"
13.	Calling light	Ⓢ	7'
14.	VCR Camera	Ⓢ	7'6"
15.	AC Compressor	Ⓢ	7' TO 7'6"
16.	AC Blower	Ⓢ	7' TO 7'6"
17.	Switch board with SA	Ⓢ	4' TO 4'6"

Note - Switch boards near to bed side must be 3'6" from center of bed.

Description ELECTRICAL PLAN - 1360 sq ft FLATS-A1 TYPE	Direction N	Owners & Developers Modi Reality Mallapur LLP Project Name & Phase	Date 21.09.2020	Promoted by Jayapratha Soham Modi
	Prepared By Approved By			

Handwritten notes:
 1. 3BHK
 2. 1360 sq ft
 3. 1360 sq ft
 4. 1360 sq ft
 5. 1360 sq ft
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 96. 1360 sq ft
 97. 1360 sq ft
 98. 1360 sq ft
 99. 1360 sq ft
 100. 1360 sq ft

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; gmr-const@modiproperties.in; radhika2006@gmail.com

Date: Friday, February 16, 2024 at 09:57 AM GMT+5:30

Complaint Id : 509118

Project Name : Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa :504

Nature of complaint :Day to Day Maintenance

Customer Name : Radhika

Email : radhika2006@gmail.com

Complaints :

1. Water is not coming in all flats. Water pumping person is not pumping water.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	F-504	ATR Date	16-08-2024
Project	GMR	Complaint Date	16-02-2024
Customer Name	Radhika		
Prepared By	N.Divya		
Project Manager's Sign	N.Srinivas	Admin Officer's Sign	N.Divya

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

[illegible]

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

Quality Control Check Report for ATR on Complaints .

Flat / bungalow No.	C-307	ATR Date	26-08-2024
Project	GMR	Complaint Date	16-06-2024
Customer Name	Raji Reddy Chirra		
Prepared by	Abhishek Gautam	Date	29-08-2024
		Sign	abhishek
Project Manager	N.Srinivas	Date	29-08-2024
		Sign	srinivas
HO receipt date		Sign	
Checked by MD on		MD Sign	
MD's Remarks:			
CR to send letter to customer	☐ Yes ☐ No	For filling	☐ Yes ☐ No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Good	☐ Yes ☐ No
2.	Avg	☐ Yes ☐ No
3.	Avg	☐ Yes ☐ No
4.	Avg	☐ Yes ☐ No
5.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
6.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
7.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
8.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
9.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
10.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
11.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
12.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
Remarks:		

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; gmr-const@modiproperties.in; radhika2006@gmail.com

Date: Friday, February 16, 2024 at 09:57 AM GMT+5:30

Complaint Id : 509118

Project Name : Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa :504

Nature of complaint :Day to Day Maintenance

Customer Name : Radhika

Email : radhika2006@gmail.com

Complaints :

1. Water is not coming in all flats. Water pumping person is not pumping water.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Flat / bungalow No.	F-504	ATR Date	27-02-2024
Project	GMR	Complaint Date	16-02-24
Customer Name	Radhika	Com.ID.no:	14170
Prepared By	B.Meenakshi		
Project Manager's Sign	K.Narender	Admin Officer's Sign	Meenakshi

Quality Control Check Report for ATR on Complaints .

Flat / bungalow No.		F-504	ATR Date		27-02-2024
Project		GMR	Complaint Date		16-02-2024
Customer Name		Radhika			
Prepared by	Saikrishna	Date	13-03-24	Sign	Saikrishna
Project Manager	Narendar	Date	13-03-24	Sign	Narendar
HO receipt date			Sign		
Checked by MD on			MD Sign		
MD's Remarks:					
CR to send letter to customer		☐ Yes ☐ No		For filling ☐ Yes ☐ No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	☐ Yes ☐ No
2.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
3.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
4.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
5.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
6.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
7.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
8.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
9.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
10.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
11.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
12.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
Remarks:		

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; gmr-const@modiproperties.in; radhika2006@gmail.com

Date: Tuesday, November 28, 2023 at 05:37 PM GMT+5:30

Complaint Id : 636991

Project Name : Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa :504

Nature of complaint :Construction

Customer Name : Radhika

Email : radhika2006@gmail.com

Complaints :

1. Water leakage from above flat 604 in attached washroom. Partial false ceiling was removed to repair on last Wednesday by Suman Reddy, Still it is not fixed, it is almost a week. He is not available as he is on leave on Friday. Today is tuesday, Pls address this by tomorrow.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	F-504	ATR Date	07-12-2023
Project	GMR	Complaint Date	28-11-2023
Customer Name	Radhika	Com.ID.no:	14084
Prepared By	B.Meenakshi		
Project Manager's Sign	K.Narender	Admin Officer's Sign	Meenakshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

[illegible]

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

Quality Control Check Report for ATR on Complaints.

Flat / bungalow No.	F-504	ATR Date	07-12-2023
Project	GMR	Complaint Date	28-11-2023
Customer Name	Radhika		
Prepared by	P.Bharath	Date	21-12-2023
		Sign	P.Bharath
Project Manager	Narendar	Date	21-12-2023
		Sign	Narendar
HO receipt date		Sign	
Checked by MD on		MD Sign	
MD's Remarks:			
CR to send letter to customer	☐ Yes ☐ No	For filling	☐ Yes ☐ No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	☐ Yes ☐ No
2.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
3.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
4.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
5.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
6.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
7.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
8.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
9.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
10.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
11.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
12.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
Remarks:		

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; gmr-const@modiproperties.in; radhika2006@gmail.com

Date: Thursday, September 14, 2023 at 02:33 PM GMT+5:30

Complaint Id : 349537

Project Name : Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa :504

Nature of complaint :Construction

Customer Name : Radhika Rao

Email : radhika2006@gmail.com

Complaints :

1. Hob & chimney not fixed
2. Common bathroom broken tile not replaced

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	F-504	ATR Date	28-10-2023
Project	GMR	Complaint Date	14-09-2023
Customer Name	Radhika Rao	Com.ID.no:	13973
Prepared By	B.Meenakshi		
Project Manager's Sign	K.Narender	Admin Officer's Sign	Meenakshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

[illegible]

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

Quality Control Check Report for ATR on Complaints.

Flat / bungalow No.		F-504		ATR Date		28-10-2023	
Project		GMR		Complaint Date		14-09-2023	
Customer Name		Radhika Rao					
Prepared by	P.Bharath	Date	28-10-23	Sign	P.Bharath		
Project Manager	Narendar	Date	28-10-23	Sign	Narendar		
HO receipt date				Sign			
Checked by MD on				MD Sign			
MD's Remarks:							
CR to send letter to customer		☐ Yes ☐ No		For filling		☐ Yes ☐ No	

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	☐ Yes ☐ No
2.	Avg	☐ Yes ☐ No
3.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
4.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
5.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
6.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
7.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
8.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
9.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
10.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
11.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
12.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
Remarks:		

Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;
gbrambabu@modiproperties.com; gmr-const@modiproperties.in; radhika2006@gmail.com

Date: Saturday, September 16, 2023 at 07:07 AM GMT+5:30

Complaint Id : 128766

Project Name : Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa :504

Nature of complaint :Construction

Customer Name : Radhika

Email : radhika2006@gmail.com

Complaints :

1. Y'day we went to our flat to fix the seepage issue in the common bathroom at 11:00 AM. Problem is labours dont come in time, came at 12:00 and did the cutting of the tile and and went to lunch and came back at 2:30. Again did work till 4:00 PM and went to take a PASTE for fixing the pipes. Plumber didnt turn up till 5.15 and we were made multiple calls but al in vain. When he came back, he said paste is not available so he cannot fix it. How a plumber can come work without bringing all the required items. There is no response from Mr Narender and Ms. Vineela. We had to message them, as they usual they don't pick the call. We assured by same ppl (Narendera and Vineela) that we need to inform them in a day advance which we did so that work can get completed. So, what is the use of informing in advance? And moreover, Hob and Chimney was supposed to be fixed yday but again, and that work also didnt happen as the person is not available. We informed 4 day in advance to Vineela and again that's of no use. I missed my office because of this work. Now I again I have to take one day off for fixing these things. It is really in a very pathetic state.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

ACTION TAKEN REPORT (FOR COMPLAINTS)

Flat / bungalow No.	F-504	ATR Date	21-09-2023
Project	GMR	Complaint Date	09-09-2023
Customer Name	Radhika	Com.ID.no:	13978
Prepared By	B.Meenakshi		
Project Manager's Sign	K.Narender	Admin Officer's Sign	Meenakshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in

		Admin Officer's Sign	Meenakshi
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Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

[illegible]

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

Quality Control Check Report for ATR on Complaints .

Flat / bungalow No.	F-504	ATR Date	21-09-2023
Project	GMR	Complaint Date	09-09-2023
Customer Name	Radhika		
Prepared by	Saikiran	Date	25-09-2023
Project Manager	Narendar	Date	25-09-2023
HO receipt date		Sign	
Checked by MD on		MD Sign	
MD's Remarks:			
CR to send letter to customer	☐ Yes ☐ No	For filling	☐ Yes ☐ No

Note: CR will send a copy of ATR and complaint to QC immediately after the receipt of the ATR. QC will send their report on the ATR to the MD within 3 working days. Aruna to file to file it in MDs pending complaints file.

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	☐ Yes ☐ No
2.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
3.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
4.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
5.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
6.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
7.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
8.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
9.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
10.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
11.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
12.	☐ Good ☐ Avg. ☐ Bad	☐ Yes ☐ No
Remarks:		