# Construction Division Additions & Alteration Charges Approval Form

			Site	Gulmohar Residency
any N	lame:	MRMLLP	Site	
e of the	e customer	5.B.V. Na F-502	Neena	
/ Flat	No.	F-502		
	Description			Amount
l.No_	-			30,745=00
	Total extra Charg	Res		30,745=00
	Total refundable	e amount		27,169=00
	Net amount to be	e charges (if any)		21,169=00
	Net amount to be	e refunded (if any)		
s :				
Lawrence .				
ved				
yed	l by Project Manage	Approved by Desig	gn Team	Approved by MD
	10/2/2003	)/ Date		Date
122				Sign:

1. Enclose measurement & estimate sheet. 2. Send scanned copy by email to <a href="mailto:plans@modiproperties.com">plans@modiproperties.com</a> & CR. 3. tain originals in A&A of customers at site.

27169.00				Grand Total - ( A-B)	
3576.00				Sub Total B	
2316.00 2310.00		1.00 no	SS sink	2 SS sink	
1.1	no	36.00	Kitchen Dado	Refund  1 Kitchen Dado	
30745.00				Sub Total A	
	Sft	131	Skirtung 18%		
	Sft	143	M.Bedrrom	2 Urban Wood Natural 4" x 8"	
	Sft	143	C. bedroom		
	Sft	143	G. bedroom		
	Sft	15	passage 2		
35 525.00	SA	30	passage 1		
	Sft	253	Living Room	Regal Beige - 4' x 2'	
	1			But Exton	
-	Units	Quantity	Item Description	Item Head	S No.
Rate Anoun	1			10-07-2023	ite:
tount	1			K Narender Reddy	pared By
1	1			F-502	it No.
1	1			Extra Specs	ork Description:
1				Gulmohar Residency	ject:
1				MRMLLP	mpany Name:
	1				TIMATE SHEET

HEET   MRMLLP   Approved by Ramprasad   Sign:   Famprasad   Famp					1			
MRMLP   MRMLP   Culmohar Residency   Extra Specs   Extra Charge   Living Room   Length   Width   Height   Nos   Ouantity   Extra Charge   Extra Charge   Living Room   23   11   1   253   1   1   1   15   15   15   15   15	1	-	-	-	-	SS sink	SS sink	
MRMILIP   MRMILIP   Maniparasid   Manipara	1	1	2	1	18	Kitchen Dado	Kitchen Dado	
MRMILP   MRMILP   Gulmohar Residency   Gulmohar Residency   Gulmohar Residency   Gulmohar Residency   Gulmohar Residency   Sign:   Extra Specs   F-502   K. Narender Reddy   K. Narender Reddy   T. Narender								
MRMILP   Approved by Ramprasad   Collimohar Residency   Collimohar Residency   Approved by Ramprasad		-	-			Skirtung 18%		
MRMILP   MRMILP   Approved by Ramprasad   Gulmohar Residency   Sign:   Sign:		1	1		11	M. Bedrrom	Urban Wood Natural 4" x 8"	
MRMILIP   MRMILIP   Manufrasad   Approved by: Ramprasad   Sign:	1	1	-		11	C. bedroom		
MRMILP   MRMILP   Approved by Ramprasad   Approved by Ramprasad   Approved by Ramprasad   Approved by Ramprasad		1			11	G. bedroom		
MRMILP   MRMILP   Approved by Ramprasad   Approved by Ramprasad   Approved by Ramprasad		1	-		5	passage 2		
MRMILP   MRMILP   Approved by Ramprasad   Sign:   Extra Specs   F-502   Extra Specs   F-502   K. Narender Reddy   K. Narender Reddy   M. Narender Reddy   Early Ramprasad   Description   A	1	-	-		10	passage 1		
MRMILP  Gulmohar Residency  Extra Specs F-502  K. Narender Reddy  Jo-07-2023  Item Head  Length  Mapproved by Ramprasad  Approved by Ramprasad  Sign:  Sign:  Sign:  Length  A  B  C  Quantity  Length  Width  Height  Nos  Nos  Nos  P-AXBXCXD  Length	1	1			23	Living Room	Regal Beige - 4' x 2'	
MRMILLP Gulmohar Residency Extra Specs F-502 K. Narender Reddy Mproved by Ramprasad Sign:  Sign:  Sign:  Length Width Unider Nos Quantity	1		UCIBA				Estra Charge	
MRMLLP Gulmohar Residency Extra Specs F-502 K. Narender Reddy J0-07-2023 A B D E=AXBXCXD	+		Unight	Width	Length	Item Description	Item Head	S No.
MRMLLP Gulmohar Residency Extra Specs F-502 K. Narender Reddy  Mapproved by: Ramprasad Sign:	+		2	00	A		10-07-2023	-
MRMLLP Gulmohar Residency Extra Specs F-502	+			1			K. Narender Reddy	ared By
MRMLLP Gulmohar Residency Extra Specs	1						F-502	No
MRMLLP Gulmohar Residency	1		Sign:	1			Extra Specs	k Description:
MRMILIP	1	- Transit	Approved by				Gulmohar Residency	ect:
TEST	1	Pamprasad					MRMILLP	pany Name:
	1	1						IMATE SHEET

to the same of the

# Construction Division Additions & Alteration Charges Approval Form

Name:	MRMLLP	Site Gulmohar Residency
the customer	3.B.V. N F-5	alleeha.
at No.	7-5	D. Out ment willy
Description	money.	Amount
Total extra Cha	rges	30,740/-
Total refundab	le amount	30,740/-
Net amount to	be charges (if any)	- 29,660
Net amount to	be refunded (if any)	Court the mines for the same
ed by Project Manag	er Approved by Design T	eam Approved by MD
Λ	Date	Date
	Sign:	Sign:

. Enclose measurement & estimate sheet. 2. Send scanned copy by email to <u>plans@modiproperties.com</u> & CR. 3. in originals in A&A of customers at site.

Sould to refuled

MEASURE	MEASUREMENT SHEET					Approved by:	Ramprasad	
Company Name:		MRMLLP				Approved by.	Trunty	
Project:		Gulmohar Residency				Sign:		
Work Description:		Extra Specs						
Contractor Name:		F-502(S B V Naveena)						
Prepared By		G.Rajesh						
Date:		02.01.2023						1
			A	В	С	D	E=AxBxCxD	7
SNo	Item Head	Item Description	Length	Width	Height	Nos.	Quantity	Units
-	Regal Beige -4'x2'	Living Room	23	1	11	1	253	sft
		passage 1	10	1	з	1	30	sft
		passage 2	5	1	ш	1	15	sft
		G.BedRoom	11	1	13	Ь	143	sft
		C.BedRoom	11	1	13	1	143	sft
2	Urban Wood natural -4'X8"	M.BedRoom	11	1	13	1	143	sft
		Skirting 18%	1	1	1	1	130.86	Rft
	Refund							
_	Kitchen Dado	Kitchen Dado	18	1	2	1	36	sft

ESTIMATE SHEET	SHEET					
Company Name:	Vame:	MRMLLP			Approved by:	Ram Prasad
Project:		Gulmohar Residency			Sign:	
Work Description:	ription:	Extra Specs				
Contactor Name:	Name:	F-502(S B V Naveena)				
Prepared By	у	G.Rajesh				
Date:		02.01.2023				
S No.	Item Head	Item Description	Ouantity	Units	Rate	Amount
1	Regal Beige -4'x2'	Living Room	253	sft	35	8855
		passage 1	30	sft	35	1050
		passage 2	15	sft	35	525
		G.BedRoom	143	sft	35	5005
		C.BedRoom	143	sft	35	5005
2	Urban Wood natural -4'X8"	M.BedRoom	143	sft	40	5720
		Skirting 18%	130.86	Rft	35	4580.1
						30740.1
	Refund					
1	Kitchen Dado	Kitchen Dado	36	sft	30	1080

011	6-3	Other	-	1		
- Commercial Commercia	105-1		1	SI. No.		
company	Men	Project		Differen	76407	
Prenarad her	Jan - Imai		CLK	Fnase		
i chaica by	R.S. SAIRIRAN	Sign	11.1.6	Date		
Project Manager	00000	Sion	The real of the second		09-09-20 n	
	Comment Programs		Date Date	Date	00000	
rrevious stage report no	no.	39866	Report filed and signed by PM	d by PM	TVar Clar	
Checked By MD on		1000			S	
-		MD Sign		For filling	TVec No	
Recommendation:						
Stop further work. Sul	Submit ATR on QC r.  Proceed with work at	Submit ATR on QC report to QC team. Proceed only after recheck by QC.  Proceed with work after submitting ATP and Comment of the control of t	eed only after recheck t	y QC.		,
Proceed with furt	Proceed with further work only after making of Proceed with further work. ATR not required	r work only after making corrections pointed out in the QC report. ATR not required, r work. ATR not required	out in the QC report.	ATR not required.	political	TOS OF
Inspection should be done after	e after.				Show all course	Bers .
Completion o	Completion of flooring, bathroom /utility tiles, first coat of paint.	ility tiles, first coat of p	aint,		Settlied the Report to n	Do Co
• Completion o	Completion of doors, windows, grills, electrical wiring, switches must be done in next stage	, electrical wiring, swit	ches must be done in ne	xt stage	o the Can prode	Ž
- raise celling	raise celling must be completed before flooring	re flooring			2	

Completion of doors, windows, grills, electrical wiring, switches must be done in next stage False ceiling must be completed before flooring.

Kitchen platform, granite and dado must be completed where modular kitchen is not provided. Provide granite soffit for main door and balconies in this stage.

discellaneous check;			7
Aain door fixed with lock & stopper Yes	Yes No		
ranite soffit for balcony required	✓ Yes No	Granite soffit for balcony provided	Ves   No
alcony granite soffit workmanship	Good Avg Poor	Avg Poor Balcony granite soffit edge polishing	Good O Ave   Poor
ranite soffit for main door required	✓ Yes ☐ No	Granite soffit for main door provided	No. No.
Aain door granite soffit workmanship	Good Avg Poor	☐ Good ☑ Avg ☐ Poor Main door granite soffit edge	Good Ave Poor
		polishing	

	ONS		7	3	4	2	9	1	8	6	Remarks		
work	Коот	Toilet 1 M. toi	Toilet-2 c. to;	Terilet 3	Poiler4	Wash basin in dining area	Kitchen	Utility	Other	Other	arks NOTE:- ")	2	8
	Workmanship of tiling	>	1		1	1	1	1				2) an	3) Mais
	White cement filling sround CPVC lines	×	X	ı		١	ı	×			Provision	On m-to;	- Dang
Nate III	Sorners finishing	1	>	ı	1	1	1	×			4	4	17
Nate the quality of (Good . Avg. X, Poor – needs correction X X, NA)	Finishing near doors	5	7	,	1	1	X	1			7	(3.0)	
000) 10	Finishing on top of tiles		7	1	1	ı	1	>			moduler	4	
V , A	Finishing near ventilators	5	1		1	١	ı	,			7	10.00	t
Vg. X, 1	Step at bathroom entrance utility	1	1		1	1	1	1			1. tehon.		-
Poor - n	Step for shower / pot	1	1	1		1	1	1				4:4	0
seds corr	gnituorg trioi eliT	1	1	-	1	1	1	1				200	4
ection X	gninite platform finishing gninkilog egbe bru	9 (	1		,	1	1	1		1		Loved	
X. NA	Oranite platform slope	-	1			1							
	Granite platform height		1			,			1	I			
	Finishing under granite mrottslq	1	-	1		1 1		1	1				

Remarks  Not remar	1	Flooring & painting			Rat	Kate the quality of (Good ., Avg.	IIITY OF (C	ood .	Avg. X,	, Poor -	needs co	Poor – needs correction X X, NA)	X,	MA	NA)
Bedroom 1 40, gcd   V   V   V   V   V   V   V   V   V	on s	Коот			Skirting size (3")		Plastering above skirting	& gaireteafq ellsw To gaideinft	Crack filling	Loft Finishing	Windows check	General quality of painting & finishing	Door & frame painting yilaup		Door beading, luppam and painting quality.
Bedroom 2 G. R.	-	Bedroom 1 M. Red	1	>	1	>	1	1	1	ı	5	1	1		1
Bedreom 3 C. & J	2	Bedroom 2 C.R.	1	1	7	>	1	7	7	1	5	1	1	-	1
Drawing	3	Bedroom 3 (.R.)	1	7	1	>	1	1	1	1	1	1	1	2	
Dining	4	Drawing	1	>	1	1	1	7	1	ı	1	1	8	'	,
Debty	2	Dining	1	1	1	1	7	1	1	1	1	>	-	1	
Semarks   Note:-:)   Doint of work for dars fromes   4 coells for the interest   Amount of the		[sebbr-1	1	1	1	1	1	1	1	ı		ı	1	1	
Utility / balcomy 2	7	Willity / balcony 1	>	1	>	7	1	>	5	1	1	1	1	1	
Utility / balcomy 3	oc	Utility / balcony 2	1	1	1	1	1	1	>	1	1	>	>	1	
Kitchen Other Other Remarks NoTE:-:) painting work for dusy frances 4 walls the bear in	0	Thility / haloony 3	1	1	1	1	1	1	1	1	1	ı	1	1	
Other Remarks NoTE:-1) painting work for door frances 4 wells to be in	10	Kitchen	>	1	1	1	>	1	1	>	1	>	,	1	
Remarks NoTE:-1) painting work for door frames 4 wells to be in	=	Other											1	1	T
marks NOTE: -1) painting work how down themes of wells to be in	12	Other											1		7
		emarks No 7		Dain	203			- 1	1	1	2	مد عو	owne	0	
					5										
					-	-	-		-		-				1

Con Prep Proj Prev Add Che

-	-	0.1		S. No	20000	
No.	F-500	Other	1		37837	_
	000	Ducient		Phase		_
npany	M RM (11P)	Project	AMK			L
pared by	Contraction of the state of the	Sign	A Sh Date	Date	06/5/83	
	Commence of the second	Sign	100	Date	06/2/20	
ect Manager	Ramyrasad		To the Colombian	d by DM9	Tyes   No	_
rious stage report no.	no.	39815	Report filed and signed by Livi:	ed by rivi:		_
litions & alterations sheet date	ons sheet date	661	All pages signed by e	All pages signed by engineer & customer?	√Yes □No	-
		00110		For filling	Ves No	
cked By MD on		MD Sign		0		_
Stop further work. Stop further work. Proceed with further become anyth further becomes with the becomes with t	Stop further work. Submit ATR on QC report to QC team. Proceed only after recheck by QC.  Stop further work. Proceed with work after submitting ATR on QC report to QC team.  Proceed with further work only after making corrections pointed out in the QC report. ATR not required.	eport to QC team. Proc fter submitting ATR or king corrections pointe uired.	Submit ATR on QC report to QC team. Proceed only after recheck b Proceed with work after submitting ATR on QC report to QC team. It work only after making corrections pointed out in the QC report. Are work. ATR not required.	by QC ATR not required.		

nspection should be done after:

Rec

after cleaning the apartment.

before starting painting, tiling & flooring.

electrical conduct, waterproofing & plumbing work is completed (for stage II only).

additions & alterations is finalized and signed. In case there are no additions and alterations printout of email by PM to CR confirming the same must be

additions & alterations sheets to be transferred to QC file. QC to check if A&A are made as per request.

Certified that all corrections mentioned n the QC Report have been completed. Work can Proceed to next Stage,



After Plumbing & Electrical Check

Mark . for correct or minor mistake which does not require correction

Mark X for minor mistake that requires minor correction.

Mark XX for major mistake that requires correction by replacement or re-fixing.

Mark X X X for major mistake that cannot be corrected.

Location, height and spirit level of electrical points must be checked as per measurements given in circular & plan. Tolerance I". Location of CPVC & PVC fittings must be checked as per measurements given in circular. Tolerance 1",

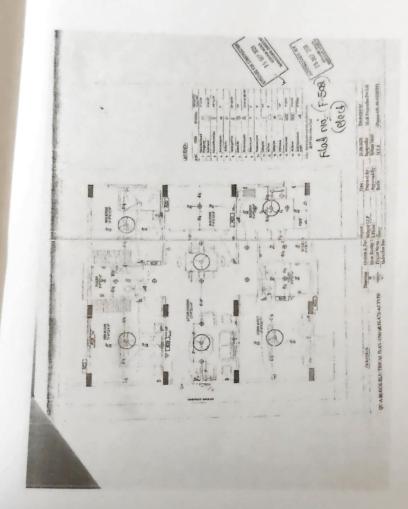
Civil work near pipes in balcony & utility must be neat and mortar should be removed from the pipes.

Water proofing must cover all pipes & check height above SFL

Fasteners must be used as specified in circular. Especially check fixing of PVC pipes.

In case of many changes in civil work, electrical work and plumbing work, a new drawing must be prepared at HO and approved by MD. Height of DB box must be 6" below false ceiling level or 12" below slab level.

	-1	Т	1	T	T	T	T	1	T	T	T	T		-	-		7	1		T	
Placement of Generator changeover ( or x)	1	1	(	(	(	(	(	(	,	(	(	1	(			a or the	Sed roing				
Placement of DB <sup>10</sup> (v or X)	1	1	1	1	1	(	>	1	1	1	1	1	1				नक र जिल		☐ Yes ☐ No		Yes No
Proper use of fasteners check ( or ×)	1	1	1	1	1	1	1	1	1	>	\	1	1				d & Show			-	
Water proofing check 8 ( • or ×)	1	>	1	)	1	(	1	-	1	١	>	1	1				POST WORK A Shower Sayber rome		Landonstone	Signed by customer,	Approved revised drawing attached
Electrical points check <sup>6</sup> ( • or ×)	>	1	>	5	>	(	>	-	1	>	>	l	1	)			lots Pad	Pd.		Signed	Approv
CPVC & PVC Check <sup>5</sup> (* or X)	1	×	1	X	1	١	١	1	1		2			>			both Tois	as per specified the		Tyes   No	☐ Yes ☐No
Civil work near pipes in balcony & utility7 (v or	1		1	1	1		1			)				1			M. 4 18	Of Per	TICING TO THE TICING		rom HO
Коот	Redroom I M. Ged	Toilet 1 M TOI	Redroom 2 V. A Co.	Toilet 2 C. Tak	Bedroom 3 G. Red	Toilet 3	Drawing	Dining	I abby 1	Trility / holoony 1	TTITT / Palcony		1	Kitchen	Other	15 Other	Remarks () In williely & in both Toi-lots	they are ride a feet	marks on additions &	Signed by engineer,	Revised drawing required f
on s	-	- 10	+	+	+	+	-		T	101	2 :		12	13	14	15	Ren	4	Ker	Sign	Rev



## Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com; gbrambabu@modiproperties.com; gmr-const@modiproperties.in; surabathula.naveena@gmail.com

Date: Wednesday, March 6, 2024 at 10:06 PM GMT+5:30

Complaint Id: 177030

Project Name : Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa:502

Nature of complaint :Construction Customer Name : Naveena Surabathula Email : surabathula.naveena@gmail.com

Complaints:

1. Wall is getting damaged. Getting off putty and paint form the wall

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Flat / bungalow No.	F-502	ATR Date	28-05-2024
Project	GMR	Complaint Date	13-06-2024
Customer Name	Naveena Suraba	thula	
Prepared By	N.Divya		
Project Manager's Sign	N.Srinivas	Admin Officer's Sign	N.Divya

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed
+	

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc.

## Quality Control Check Report for ATR on Complaints.

Flat / bungalow No.		F-50	2	ATR Date		13-06	13-06-2024	
Project	Project GMR		Complaint Date		28-05-2024			
Customer Na	Customer Name Navcena Surabat		ena Surabath	ıula.				
Prepared by	S.Suni	1	Date	03-07-2024	Sign	197.10	Sunil	
Project Manager	N.Srin	ivas	Date	03-07-2024	Sign		Sinu.	
HO receipt date			Sign					
Checked by MD on			MD Sign					
MD's Remark	ks:							
CR to send letter to Yes Yes		es No	For filling		Ye	s No		

Complaint	Quality of action taken by Site	If action on the complaint was not
S No.	Engg on complaint?	taken then, was the reason for not
		taking action justified?
1.	.Avg.	Yes No
2.	Good Avg. Bad	☐ Yes ☐ No
3.	Good Avg. Bad	☐ Yes ☐ No
4.	Good Avg. Bad	☐ Yes ☐ No
5.	Good Avg. Bad	☐ Yes ☐ No
6.	Good Avg. Bad	☐ Yes ☐ No
7.	Good Avg. Bad	☐ Yes ☐ No
8.	Good Avg. Bad	Yes No
9.	Good Avg. Bad	☐ Yes ☐ No
10.	Good Avg. Bad	☐ Yes ☐ No
11.	Good Avg. Bad	☐ Yes ☐ No
12.	Good Avg. Bad	☐ Yes ☐ No
Remarks:		

#### Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com;

gbrambabu@modiproperties.com; gmr-const@modiproperties.in; surabathula.naveena@gmail.com

Date: Wednesday, March 6, 2024 at 10:06 PM GMT+5:30

Complaint Id: 177030

Project Name: Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa:502

Nature of complaint : Construction

Customer Name: Naveena Surabathula Email: surabathula.naveena@gmail.com

Complaints:

1. Wall is getting damaged. Getting off putty and paint form the wall

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Flat / bungalow No.	F-502	ATR Date		14-0	14-03-2024	
Project	GMR	Complaint Date		06-0	06-03-2024	
Customer Name	Navecna		Com.ID.no:		14191	
Prepared By	Meenakshi					
Project Manager's Sign	K.Narender	Admin Offic	er's Sign	Mee	nakshi	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work completed
	THE STREET STREET, STR

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

## Quality Control Check Report for ATR on Complaints .

Flat / bungalo	w No.	F-502		ATR Date		14-03-2024	
Project		GMR		Complaint D	ate	06-03-2024	
Customer Nar	ne	Navee	na				
Prepared by	Saikir	an	Date	16-03-2024	Sign	Saikiran	
Project Manager	Naren	dar	Date	16-03-2024	Sign	Narendar	
HO receipt da	ite			Sign			
Checked by M	1D on			MD Sign			
MD's Remark	cs:						
CR to send letter to Yes No customer			For filling		Yes No		

Complaint	Quality of action taken by Site	If action on the complaint was not
S No.	Engg on complaint?	taken then, was the reason for not
		taking action justified?
1.	Avg	☐ Yes ☐ No
2.	Good Avg. Bad	Yes No
3.	Good Avg. Bad	☐ Yes ☐ No
4.	Good Avg. Bad	Yes No
5.	Good Avg. Bad	☐ Yes ☐ No
6.	Good Avg. Bad	☐ Yes ☐ No
7.	Good Avg. Bad	☐ Yes ☐ No
8.	Good Avg. Bad	☐ Yes ☐ No
9.	Good Avg. Bad	Yes No
10.	Good Avg. Bad	☐ Yes ☐ No
11.	Good Avg. Bad	☐ Yes ☐ No
12.	Good Avg. Bad	☐ Yes ☐ No
Remarks:		

#### Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com; gbrambabu@modiproperties.com; gmr-const@modiproperties.in; surabathula.naveena@gmail.com

Date: Monday, August 21, 2023 at 11:36 AM GMT+5:30

Complaint Id: 181930

Project Name: Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa:502

Nature of complaint : Construction

Customer Name: Naveena

Email: surabathula.naveena@gmail.com

Complaints:

- 1. In the entrance the main Kadapa is damaged and needs to be painted, luppam finishing also not done.
- 2. Master bedroom's bathroom leaking
- 3. Few areas tiles got damaged in the hall, infront of maindoor entrance

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

			18-10-2023	
Project GMR	Complai	nt Date	21-08-2023	
Customer Name navcena		Com.ID.no	13930	
Prepared By B.Meens	ikshi			
Project Manager's Sign K.Naren	der Admin C	Officer's Sign	Meenakshi	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed.
2	Work Completed.
3	Work Completed.

Note: 1. Keep the report brief. 2. Do not repeat the complaint, 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

## Quality Control Check Report for ATR on Complaints .

Flat / bungalo	Flat / bungalow No. F-502		ATR Date		18-10-2023	
Project GMR		Complaint D	ate	21-08-2023		
Customer Na	me	ne Naveena				
Prepared by	Saikira	an	Date	26-10-2023	Sign	Saikiran
Project Manager	Naren	dar	Date	26-10-2023	Sign	Narendar
HO receipt date			Sign			
Checked by N	cked by MD on MD Sign					
MD's Remarks:						
CR to send letter to Yes No customer		For filling		☐ Yes ☐ No		

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	Yes No
2.	Avg	Yes No
3.	Avg	Yes No
4.	Good Avg. Bad	☐ Yes ☐ No
5.	Good Avg. Bad	Yes No
6.	Good Avg. Bad	☐ Yes ☐ No
7.	Good Avg. Bad	Yes No
8.	Good Avg. Bad	☐ Yes ☐ No
9.	Good Avg. Bad	☐ Yes ☐ No
10.	Good Avg. Bad	☐ Yes ☐ No
11.	Good Avg. Bad	☐ Yes ☐ No
12.	Good Avg. Bad	☐ Yes ☐ No
Remarks:		

#### Complaints And Suggestions from Gulmohar Residency

From: Gulmohar Residency (info@modiproperties.com)

To: cr@modiproperties.com; feedback@modiproperties.com; kprasad@modiproperties.com; gbrambabu@modiproperties.com; gmr-const@modiproperties.in; surabathula.naveena@gmail.com

Date: Monday, August 21, 2023 at 11:36 AM GMT+5:30

Complaint Id: 181930

Project Name: Gulmohar Residency

Block No / Phase : Block F

Flat No/Villa:502

Nature of complaint :Construction Customer Name : Naveena

Email: surabathula.naveena@gmail.com

Complaints:

- 1. In the entrance the main Kadapa is damaged and needs to be painted, luppam finishing also not done.
- 2. Master bedroom's bathroom leaking
- 3. Few areas tiles got damaged in the hall, infront of maindoor entrance

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Flat / bungalow No.	F-502	ATR Date	ATR Date		13-09-2023	
Project	GMR	GMR Complaint Date		21-08	3-2023	
Customer Name	Naveena		Com.ID.no:		13931	
Prepared By	B.Mcenakshi					
Project Manager's Sign	K.Narender	Admin Officer's Sign M		Meer	akshi	

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed
2	Work Completed
3	Work Completed
1 1	
The state of	

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

#### **Quality Control Check Report for ATR on Complaints.**

Flat / bungalow No.		F-502		ATR Date		13-09-2023	
Project		GMR		Complaint Date		21-08-2023	
Customer Name		Naveena					
Prepared by	Saikir	an	Date	25-09-2023	Sign	Saikiran	
Project Manager	Naren	dar	Date	25-09-2023	Sign	Narendar	
HO receipt date			Sign				
Checked by MD on				MD Sign			
MD's Remar	ks:						
				7			
CR to send letter to Yes No customer			For filling		Yes No		

Complaint S No.	Quality of action taken by Site Engg on complaint?	If action on the complaint was not taken then, was the reason for not taking action justified?
1.	Avg	☐ Yes ☐ No
2.	Avg	☐ Yes ☐ No
3.	Avg	☐ Yes ☐ No
4.	Good Avg. Bad	Yes No
5.	Good Avg. Bad	☐ Yes ☐ No
6.	Good Avg. Bad	☐ Yes ☐ No
7.	Good Avg. Bad	Yes No
8.	Good Avg. Bad	☐ Yes ☐ No
9.	Good Avg. Bad	Yes No
10.	Good Avg. Bad	☐ Yes ☐ No
11.	Good Avg. Bad	☐ Yes ☐ No
12.	Good Avg. Bad	Yes No
Remarks:		

## gbrambabu@modiproperties.com

From:

Gulmohar Residency <info@modiproperties.com>

Sent: 11 July 2023 11:07

To: cr@modiproperties.com; feedback@modiproperties.com;

kprasad@modiproperties.com; gbrambabu@modiproperties.com;

gmr@modiproperties.com; surabathula.naveena@gmail.com

Subject: Complaints And Suggestions from Gulmohar Residency

Complaint Id: 7914

Project Name: Gulmohar Residency

Block No / Phase: Block F

Flat No/Villa:502

Nature of complaint : Day to Day Maintenance

Customer Name: Naveena

Email: surabathula.naveena@gmail.com

Complaints:

1. Having water linkage in my common bathroom from the above portion.

- 1. Please allow atleast two weeks for us to attend your complaint.
- 2. In general written response / reply to complaints shall not be given.
- 3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Flat / bungalow No.	F-502	F-502 ATR Date  Complaint Date		03-08-23	
Project	GMR			11-0	11-06-231
Customer Name	Naveena		Com.ID.no:		
Prepared By	B.Meenakshi	B.Meenakshi			
Project Manager's Sign	K.Narender	Admin Offic	er's Sign	Mee	nakshi

Note: Original ATR should be sent to CR & a copy to MD. CR to file original in customer's file.

Complaint S No.	Action Taken
1	Work Completed.
100	

Note: 1. Keep the report brief. 2. Do not repeat the complaint. 3. Use terms like "Work completed", "Changes not permitted – work not taken up", "Kept pending at customer's request", "Beyond our scope of work", etc

## **Quality Control Check Report for ATR on Complaints.**

Flat / bungalow No. Project		F-502 GMR		ATR Date  Complaint Date		03-08-2023	
Prepared by	P.Bhara	th	Date	04-08-2023	Sign	P.Bharath	
Project Manager	Narend	ar	Date	04-08-2023	Sign	Narendar	
HO receipt date			Sign				
Checked by MD on				MD Sign			
MD's Remar	ks:						
CR to send lo	etter to	Ye	es 🗌 No	For filling		Yes No	

Complaint	Quality of action taken by Site	If action on the complaint was not
S No.	Engg on complaint?	taken then, was the reason for not
5140.	Zingg on outly	taking action justified?
1.	Avg	Yes No
2.	Good Avg. Bad	☐ Yes ☐ No
3.	Good Avg. Bad	☐ Yes ☐ No
4.	Good Avg. Bad	☐ Yes ☐ No
5.	Good Avg. Bad	☐ Yes ☐ No
6.	Good Avg. Bad	☐ Yes ☐ No
7.	Good Avg. Bad	☐ Yes ☐ No
8.	Good Avg. Bad	Yes No
9.	Good Avg. Bad	Yes No
10.	Good Avg. Bad	Yes No
11.	Good Avg. Bad	Yes No
12.	Good Avg. Bad	Yes No
Remarks:		