Weekly - Petty cash /expense card statement.

Jame		ani ki	imar	Statement date	20/02/2015					100	_
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		o company	Debit to project	Description of expen	se	Amoun	t	enclos	100	100	UIII
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cred	lited by		iv Monager	Accountant	Accounts Manag	er	MD				
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Sign	n:		22 10 20	25	2 2/5	B 2025					
Dat	te:		G IAI KUMAF	2	be attached to this statement and send to respend	the organizant l	y Monday	. 3. Accou	ntants to	make	paymen

Notes: 1. Scanned copy of this statement to be submitted before every Friday 2pm. 2. Original vouchers to be attached to this statement and salary. 5. Employee must maintain photocopy of all bills/vouchers for 3 receipted of scanned statement on Saturday. 4. If original statement with vouchers of last week is not received withhold further payment and salary. 5. Employee must maintain photocopy of all bills/vouchers for 3 months. 6. Division manager and accounts manager approval required for expenses of over 2,000/- per week. MDs approval is required for expenses of over 10,000/- per week

Voucher No Date	e: 97/01/hmg	
	Rs.	Ps.
towards booked floghet ticlest for.	14,618-00	
Hyderabad to visable patrem (Round mip) Rupees Fourteen Thousand Six Hundred		
Cheque No. Dated Drawn on Bank Cheque Cash Cheque No. Dated Drawn on Bank	14,618-00	
Receiver's Si	gnature	



Barcode(s) for your journey Hyderabad-Vishakhapatnam on AIR INDIA EXPRESS

G Sateesh Kumar



Barcode(s) for your journey Vishakhapatnam-Hyderabad on IndiGo

G Sateesh Kumar



Hyderabad - Vishakhapatnam

Tue, 28 Jan 2025 • Non stop • 1h 10m duration



QVE32Y

Hyderabad HYD 07:05 hrs

Tue, 28 Jan

Rajiv Gandhi International Airport

1h 10m ···· • • ···· Vishakhapatnam 08:15 hrs VTZ

Tue, 28 Jan

Visakhapatnam International

Xpress Value

Economy =

Regular Fare

PNR

check-in: 15 kgs (1 piece only) per adult

cabin: 7 kgs per adult

MEAL

TRAVELLER

SEAT

E-TICKET NO

MR. G SATEESH KUMAR Adult

27E

QVE32Y

Vishakhapatnam - Hyderabad

Tue, 28 Jan 2025 • Non stop • 1h 20m duration





Vishakhapatnam

VTZ 18:55 hrs

Tue, 28 Jan

Airport

Visakhapatnam International

1h 20m 6

Hyderabad 20:15 hrs HYD

Tue, 28 Jan

Rajiv Gandhi International Airport

SAVER

Economy Economy

Regular Fare

check-in: 15 kgs (1 piece only) per adult

cabin: 7 kgs (1 piece only) per adult

TRAVELLER

SEAT

MEDI

E-TICKET NO

MR. G SATEESH KUMAR Adult

15B

OTV3KY

YOU HAVE ALSO BOUGHT



TRIP SECURE

You have purchased Trip Secure powered by Across Assist and Reliance General Insurance.

You have paid INR 14618



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digiyatra

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Step 2: Updating your upcoming flight's boarding pass

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only in Hand Items not allowed in the aircraft LITHIUM CORROSIVES TOXIC BATTERIES SPRAY MATCHSTICKS LIQUIDS **POWER EXPLOSIVES** RADIOACTIVE **INFECTIOUS FLAMMABLE E-CIGARETTE** AMMUNITION BANKS **SUBSTANCES MATERIALS** GAS

IMPORTANT INFORMATION

- Check-in Time: We advise you to reach the airport atleast 3 hours before departure. Check-in counter generally
 closes 60 minutes before scheduled departure. It may vary from airline to airline and so it is advisable to check with
 the airline once.
- DGCA passenger charter : Please refer to passenger charter by clicking Here
- Check travel guidelines and baggage information below: : Carry no more than 1 check-in baggage and 1 hand baggage per passenger. If violated, airline may levy extra charges.
- Unaccompanied Minors Travelling: : An unaccompanied minor usually refers to a child traveling without an adult
 aged 18 or older. Please check with the airline for their rules and regulations regarding unaccompanied minors, as
 these can differ between airlines.
- Valid ID proof needed: Carry a valid photo identification proof (Driver Licence, Aadhar Card, Pan Card or any other Government recognised photo identification)
- Please do not share your personal banking and security details like passwords, CVV, etc. with any third person or party claiming to represent MakeMyTrip. For any query, please reach out to MakeMyTrip on our official customer care number.

You can view all cancellation, date change and baggage related information here. If you want to manage your booking, you visit MyTrips section using this link

Contact MakeMyTrip +91124 4628747 / +91124 5045105 (India Number)

Contact AIR INDIA EXPRESS 044-40013001

Contact IndiGo 0124-6173838, 0124-4973838

Voucher No.	
A/c. Jae Kermer - 5799	Date: 93/01/2015
Paid to Red Rus	Rs. Ps.
towards booking tickels for Mr. Sunil 4	5675-00
Mr. sujith from visalespathern to Hyd	
Rupees Five Thousand six Hundred sevenly	
Fire only	
Cheque No. Dated Drawn on Ban	k
Paid by Cash	5,675-10
Right (
Prepared by Approved by Receiver's	Signature

From: redBus (no-reply@redbus.in)

To: rajendar@modiproperties.com

Date: Thursday, January 23, 2025 at 05:34 PM GMT+5:30



redBus Ticket Information

Visakhapatnam-Hyderabad on Thursday, January 23, 2025

Ticket Number: TU2S12422075 | PNR No. VIKP1NHWI840

Hey S Sunil Kumar,

Thank you for booking your bus ticket with redBus. Here are the ticket details for your upcoming trip from Visakhapatnam to Hyderabad on Thursday, January 23, 2025

Ticket Details	
Journey Date and Time	
23/01/2025, 09:45 PM	
**************************************	***************************************
Travels	Ticket Price
Vikram Travels VE A/C Sleeper (2+1)	Rs. 5674.90 (inclusive of GST)
9130966666	
Boarding Point	Dropping Point
	Hyderabad
KURMANIPALEM BUS DEPOT PH 7995995917	Near south india shopping mall pillar number 1060
Landmark: BUS DEPOT PH 7995995917	DROPPING DATE & TIME: 24/01/2025, 07:50 AM
7995995917 / 7995995917	
7995995917 / 7995995917	
Passenger Details	Seat no
S Sunil Kumar 45Yrs, MALE	Seat no

Travel Guidelines

Please note it is mandatory to follow the travel guidelines of your source and destination state of travel. View Guidelines: https://bit.ly/redbus-guidelines

Terms and conditions

redBus* is an online ticketing platform. It does not operate bus services of its own. In order to provide
a comprehensive choice of bus operators, departure times and prices to customers, it has tied up with
many bus operators.

redBus responsibilities include:

- (1) Issuing a valid ticket (a ticket that will be accepted by the bus operator) for its network of bus operators
- (2) Providing refund and support in the event of cancellation
- (3) Providing customer support and information in case of any delays / inconvenience

redBus responsibilities do not include:

- (1) The bus operator's bus not departing / reaching on time.
- (2) The bus operator's employees being rude.
- (3) The bus operator's bus seats etc not being up to the customer's expectation.
- (4) The bus operator canceling the trip due to unavoidable reasons.
- (5) The baggage of the customer getting lost / stolen / damaged.
- (6) The bus operator changing a customer's seat at the last minute to accommodate a lady / child.
- (7) The customer waiting at the wrong boarding point (please call the bus operator to find out the exact boarding point if you are not a regular traveler on that particular bus).
- (8) The bus operator changing the boarding point and/or using a pick-up vehicle at the boarding point to take customers to the bus departure point.
- 2. The departure time mentioned on the ticket are only tentative timings. However the bus will not leave the source before the time that is mentioned on the ticket.
- 3. Passengers are required to furnish the following at the time of boarding the bus:
 - (1) A digital copy of the e-ticket or m-ticket.
 - (2) A valid identity proof
 - Failing to do so, they may not be allowed to board the bus.
- Change of bus: In case the bus operator changes the type of bus due to some reason, redBus will
 refund the differential amount to the customer upon being intimated by the customers in 24 hours of
 the journey.
- 5. Amenities for this bus as shown on redBus have been configured and provided by the bus provider (bus operator). These amenities will be provided unless there are some exceptions on certain days. Please note that redBus provides this information in good faith to help passengers to make an informed decision. The liability of the amenity not being made available lies with the operator and not with redBus.
- 6. In case a booking confirmation e-mail and sms gets delayed or fails because of technical reasons or as a result of incorrect e-mail ID / phone number provided by the user etc, a ticket will be considered 'booked' as long as the ticket shows up on the confirmation page of <u>www.redBus.in</u>
- Grievances and claims related to the bus journey should to be reported to redBus support team within 7 days of your Travel date.
- 8. Cancellation of this ticket is NOT allowed after bus departure time.

V	bucher No.		
A/	la Jai leumen - 5799 Dat	te: Diloiloo	5
F	Paid to Payton	Rs.	Ps.
t	owards booked ticleet for mr. purushotham	6,650-10	
1	from visakapatnam to Hyderabed.		
L			
R	Rupees Six Thousand six Hundred fifty -		
L			
	Cheque No. Dated Drawn on Bank		
P	Paid by Cash Cash	6.650-0	
P	Approved by Receiver's Sign	nature	
P	Paid by Cheque Cash Cash		

E-Ticket

Paytm Booking ID: 24199781926 Booked on: 10 Oct 2024 01:39 PM Invoice no: PF2024A005077362

Invoice Date: 10 Oct 2024



Any kind of explosive, infectious, flammable, toxic, corrosive or radioactive substances/materials are 'Dangerous Goods' & are prohibited from being carried in any hand baggage or check-in baggage. Kindly check the airline guidelines to ensure safe travel.



Onward Flight

Vishakhapatnam to Hyderabad

PNR

J7SZ7R



IndiGo 6E-783 Saver

Partially refundable

VTZ 16:20

Thu 10 Oct, 2024

1h 10m Economy 17:30

Thu 10 Oct, 2024

Hyderabad, Rajiv Gandhi Airport

Vishakhapatnam. Visakhapatnam Airport

Traveller

Mr. Purshotham K



Important

- Please carry your Government ID proof for all passengers to show during security check and check-in. Name on Government ID proof should be same as on your ticket.
- We recommended you to reach airport 2 hrs before departure time. Airline check-in counters typically close 1 hr prior to
- Please note that the schedule of flights are solely dependent on the airline and they are subject to change
- For Indigo T&Cs, please visit here https://www.goindigo.in/information/conditions-of-carriage.html



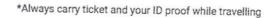
24x7 Flights Helpline 0120 4880880



IndiGo Support 0124-4973838



24X7 Care paytm.com/care







Baggage Allowance (per adult)

7 IndiGo 6E - 783

Vishakhapatnam to Hyderabad

Hand Baggage

7 kgs (1 piece only)/ Adult

m

Check-in Baggage

15 kgs (1 piece only)/ Adult

Important

- Please check with the airline on the dimensions of the baggage.
- The baggage info is indicative. Please check airline website for accurate policy. Paytm is not responsible for change in airline baggage policies.

Cancellation Fee (per person)

7 IndiGo 6E - 783

Vishakhapatnam to Hyderabad

Airline Fee

3 - 96 hrs

₹ 3,999 / person

>96 hrs

₹ 2,999 / person

Paytm Fee

₹ 299 / person

This airline allows cancellation only before 3 hrs from departure time (Upto Oct 10th, 01:20 PM).

Important

- Displayed Airline cancellation fee is indicative. Cancellation charges may differ at the time of cancellation & will be charged as per actual.
- Convenience fee is non-refundable. Any cashback availed will be adjusted in final refund amount.

Reschedule Fee (per person)

7 IndiGo 6E - 783

Vishakhapatnam to Hyderabad

Airline Fee

3 - 96 hrs

₹ 2,999 + fare difference

>96 hrs

₹ 2,250 + fare difference

Paytm Fee

₹ 250

This airline allows reschedule only before 3 hrs from departure time (Upto Oct 10th, 01:20 PM).



24x7 Flights Helpline 0120 4880880



IndiGo Support 0124-4973838



24X7 Care paytm.com/care

*Always carry ticket and your ID proof while travelling





Important

- Customer will also have to bear the fare difference between the old and the new booking, if any.
- Airlines don't allow addition or removal of last name. However, they may allow corrections in spellings involving 1-2 characters. Please contact us to find out if modification is possible for your ticket.
- Please contact our customer care at 0120 4880880 to reschedule your booking.
- Airline fee shown is indicative, please check with the airline for the actual fare.

₹

Fare & Payment Details

Ŧ F060
₹ 5069
₹ 1431
₹ 6500
₹ 350
-₹200
₹ 6650



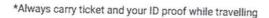
24x7 Flights Helpline 0120 4880880



IndiGo Support 0124-4973838



24X7 Care paytm.com/care





	voucher No.	
	A/c. Jai leumav Dat	te: 20/02/15
	Paid to IRCTC	Rs. Ps.
	towards booked ticles for Anil	1612 -00
	Hyd-Visakhe palnem - Hyd	1
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	Twolve only	
	Cheque No. Dated Drawn on Bank	*
	Paid by Cash Cash	1,612-00
*	Prepared by Receiver's Sign	ature

Electronic Reservation Slip (ERS)-Normal User





Booked From

SECUNDERABAD JN - SC (SECUNDERABAD)

Start Date* 10-Sep-2024

Boarding At

SECUNDERABAD JN (SC)

Departure* 20:30 10-Sep-2024

To

DUVVADA - DVD (VISAKHAPATNAM)

Arrival* 06:58 11-Sep-2024

PNR

4406658830

Quota

GENERAL (GN)

Train No./Name

12740 / GARIBRATH EXP

Distance

682 KM

Class

THIRD AC (3A)

Booking Date

06-Sep-2024 11:45:14 HRS

Passenger Details

Name

1. MEDABOINA ANIL

Age 28

Gender

Booking Status

CNF/G16/3/UPPER

Current Status

CNF /G16/3/UPPER

Acronyms:

RLWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100005232994764

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare

IRCTC Convenience Fee (Incl. of GST)

Travel Insurance Premium (Incl. of GST)

Total Fare (all inclusive)

₹770.00

₹ 35.40

₹ 0.45

₹805.85

PG Charges as applicable (Additional)

- Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646. IRCTC Convenience Fee is charged per e-ticket irrespective of number of passengers on the ticket.
- * The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial
- This ticket is booked on a personal User ID, its sale/purchase is an offence u/s 143 of the Railways Act,1989.
- Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and

Amount Deducted? Ticket Not Booked?

No Worries! Reuse the deducted amount for your next booking with IRCTC i Pay





Invoice Number:

PS24440665883011

Address:

Indian Railways New Delhi

Supplier Information:

SAC Code:

996421

GSTIN:

07AAAGM0289C1ZL

Recipient Information:

GSTIN:

NA

Name:

NA

Address:

Taxable Value: CGST Rate:

732

2.5%

CGST Amount:

0.0

SGST/UGST Rate: IGST Rate:

5.0%

SGST/UGST Amount:

36.6

Place of Supply: TELANGANA(36) State Name/Code of Supplier: Delhi/DL

Total Tax:

36.60

IGST Amount:

Electronic Reservation Slip (ERS)-Normal User





Booked From

DUVVADA - DVD (VISAKHAPATNAM)

Start Date* 21-Sep-2024

Boarding At

DUVVADA (DVD)

Departure* 21:10 21-Sep-2024 Train No./Name

12739 / GARIB RATH

Distance

682 KM

Arrival* 08:20 22-Sep-2024 Class

To

SECUNDERABAD JN - SC

(SECUNDERABAD)

THIRD AC (3A)

Booking Date 06-Sep-2024 12:03:32 HRS

Passenger Details

Name

PNR

6641251662

Quota

GENERAL (GN)

MEDABOINA ANIL

Age 28

Gender M

Booking Status

CNF/G1/31/SIDE LOWER

Current Status

CNF /G1/31/SIDE LOWER

Acronyms

REWL: REMOTE LOCATION WAITLIST

PQWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE WAITLIST

Transaction ID: 100005233108351

IR recovers only 57% of cost of travel on an average.

Payment Details

Ticket Fare

IRCTC Convenience Fee (Incl. of GST)

Travel Insurance Premium (Incl. of GST)

Total Fare (all inclusive)

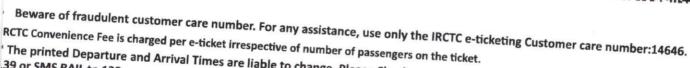
₹770.00

₹35.40

₹ 0.45

₹805.85

PG Charges as applicable (Additional)



The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 39 or SMS RAIL to 139.

This ticket is booked on a personal User ID, its sale/purchase is an offence u/s 143 of the Railways Act,1989. Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and Amount Deducted? Ticket Not Booked?

No Worries! Reuse the deducted amount for your next booking with IRCTC i Pay



*T&C Apply

dian Railways GST Details: woice Number:

upplier Information:

PS24664125166211

Address:

Indian Railways New Delhi

AC Code:

996421

GSTIN:

07AAAGM0289C1ZL

ecipient Information:

NA

NA

Address:

ixable Value: GST Rate:

732

2.5%

CGST Amount:

0.0

GST/UGST Rate:

5.0%

SGST/UGST Amount:

36.6

ce of Supply: Andhra Pradesh (37) State Name/Code of Supplier: Delhi/DL

ST Rate: tal Tax:

STIN:

ame:

IGST Amount:

	voucher No.		
	A/c. Jai kumer Dat	e: 19/02/25	
	Paid to 12 CTC	Rs.	Ps.
	towards booked tickely for site visit	11574-00	
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	from Hyd to Visales palning		
	Rupees eleven Thousand five Hundred and		
	sevenly forer -		
	Cheque No. Dated Drawn on Bank		
	Paid by Cash Cash	11,574-00	
1	Prepared by Receiver's Sign	nature	





Booked From

Boarding At

To

SECUNDERABAD IN - SC (SECUNDERABAD)

SECUNDERABAD JN (SC)

DUVVADA - DVD (VISAKHAPATNAM)

Start Date* 19-Feb-2025

Departure* 21:40 19-Feb-2025

Arrival* 08:35 20-Feb-2025

PNR

Train No./Name

Class

4834840492

20812 / NED VSKP EXP

THIRD AC ECONOMY

(3E)

Quota

Booking Date

PREMIUM TATKAL(PT)

Distance

18-Feb-2025 10:08:17 HRS

Passenger Details

679 KM

Name Age Gender 1. SUJITH 27 M

Booking Status

Current Status CNF/M1/76/LOWER CNF /M1/76/LOWER CNF/M1/3/UPPER CNF /M1/3/UPPER

3. UMESH 4. ANANTH KRISHNA

2. SUNIL KUMAR

CNF/M1/6/UPPER

CNF/M1/5/MIDDLE

CNF /M1/6/UPPER

CNF /M1/5/MIDDLE

RUWL: REMOTE LOCATION WAITLIST

POWL: POOLED QUOTA WAITLIST

RSWL: ROAD-SIDE WAITHST

Transaction ID: 100005601617821

IR recovers only 57% of cost of travel on an average.

47

29

M

M

M

Payment Details

Ticket Fare

₹ 11,520.00

IRCTC Convenience Fee (Incl. of GST)

₹ 52.53

Travel Insurance Premium (Incl. of GST)

₹ 1.8

Total Fare (all inclusive)

₹ 11,574,03

PG Charges as applicable (Additional)

- Beware of fraudulent customer care number. For any assistance, use only the IRCTC e-ticketing Customer care number:14646. IRCTC Convenience Fee is charged per e-ticket irrespective of number of passengers on the ticket.
- * The printed Departure and Arrival Times are liable to change. Please Check correct departure, arrival from Railway Station Enquiry or Dial 139 or SMS RAIL to 139.
- This ticket is booked on a personal User ID, its sale/purchase is an offence u/s 143 of the Railways Act, 1989.
- Prescribed original ID proof is required while travelling along with SMS/ VRM/ ERS otherwise will be treated as without ticket and penalized as per Railway Rules.

Indian Railways GST Details:

Invoice Number: Supplier Information: PS25483484049211

Address:

Indian Railways New Delhi

SAC Code:

996421

GSTIN:

07AAAGM0289C1ZL

Recipient Information:

GSTIN: Name:

NΔ

NΔ

Address:

Taxable Value: CGST Rate:

11,520

CGST Amount:

0.0

SGST/UGST Rate:

2.5%

SGST/UGST Amount:

IGST Rate:

5.0%

IGST Amount:

576

Total Tax:

576

Place of Supply: TELANGANA(36) State Name/Code of Supplier: Delhi/DL

INSTRUCTIONS:

- Prescribed Original ID proofs are:- Voter Identity Card / Passport / PAN Card / Driving License / Photo ID card issued by Central / State Govt. / Public Sector Undertakings of State / Central Government ,District Administrations , Municipal bodies and Panchayat Administrations which are having serial number / Student Identity Card with photograph issued by recognized School or College for their students / Nationalized Bank Passbook with photograph / Credit Cards issued by Banks with laminated photograph/Unique Identification Card "Aadhaar", m-Aadhaar, e-Aadhaar. / Passenger showing the Aadhaar/Driving Licence from the "Issued Document" section by logging into his/her DigiLocker account considered as valid proof of identity. (Documents uploaded by the user i.e. the document in "Uploaded Document" section will not be considered as a valid proof of identity).
- 2. PNRs having fully waitlisted status will be dropped and automatic refund of the ticket amount after deducting the applicable CLERKAGE by Railway shall be credited to the account used for payment for booking of the ticket. Passengers having fully waitlisted e-ticket are not allowed to board the train. However, the names of PARTIALLY waitlisted/confirmed and RAC ticket passenger will appear in the chart.
- 3. A clerkage charge of Rs.60 per passenger plus GST for AC Classes and Rs.60 per passenger for Non AC classes will be deducted if the ticket remains Waitlisted at the time of Cancellation/Charting.
- Passengers travelling on a fully waitlisted e-ticket will be treated as Ticketless.
- Obtain certificate from the TTE /Conductor in case of (a) PARTIALLY waitlisted e-ticket when LESS NO. OF PASSENGERS travel, (b)A.C FAILURE, (c)TRAVEL IN
 LOWER CLASS. This original certificate must be sent to GGM (IT), IRCTC, Internet Ticketing Centre, 2nd Floor, Tower-D, World Trade Centre, Nauroji Nagar,
 New Delhi- 110029, after filing TDR online within prescribed time for claiming refund.
- 6. In case, on a party e-ticket or a family e-ticket issued for travel of more than one passenger, some passengers have confirmed reservation and others are on RAC or waiting list, full refund of fare, less clerkage, shall be admissible for confirmed passengers also subject to the condition that the ticket shall be cancelled online or online TDR shall be filed for all the passengers upto thirty minutes before the scheduled departure of the train.
- 7. In case train is late more than 3 hours, refund is admissible as per railway refund rules only when TDR is filed by the user before the actual departure of the train at boarding station and passenger has not travelled.
- 8. In case of train cancellation on its entire run, full refund is granted automatically by the system. However, if the train is cancelled partially on its run or diverted and not touching boarding/destination station, passengers are required to file online TDR within 72 hours of scheduled departure of the train from passengers boarding station.
- 9. Never purchase e-ticket from unauthorized agents or persons using their personal IDs for commercial purposes. Such tickets are liable to be cancelled and forfeited without any refund of money, under section (143) of the Indian Railway Act 1989. List of authorized agents are available on www.irctc.co.in under 'Find NGet Agents' option.
- 10. For detail, Rules, Refund rules, Terms & Conditions of E-Ticketing services, Travel Insurance facility etc. Please visit www.irctc.co.in
- 11. While booking this ticket, you have agreed of having read the Health Protocol of Destination State of your travel. You are again advised to clearly read the Health Protocol advisory of destination state before start of your travel and follow them properly.
- 12. The FIR forms are available with on board ticket checking staff, train guard and train escorting RPF/GRP staff.
- 13. Variety of meals available in more than 1500 trains. For delivery of meal of your choice on your seat log on to www.ecatering.irctc.co.in or call 1323 Toll Free. For any suggestions/complaints related to Catering services, contact Toll Free No. 1800-111-321 (07.00 hrs to 22.00 hrs)
- 14. National Consumer Helpline (NCH) Toll Free Number: 1800-11-400 or 14404
- 15. You can book unreserved ticket from UTS APP or ATVMs (Automatic Ticket Vending Machines) located in Railway Stations.
- 16. As per RBI guidelines, the refund of Ticket should be given in the same Bank account, which was used for booking. It is necessary that the Bank Account used for booking online ticket should not be closed at least up to 30 days beyond the date of the journey. If accounts are found closed at the time of processing refund, the refund will be regretted by the Bank.

Customer Care:

- For e-ticket booking ,cancellation and refund assistance , Please contact us at 14646 / 08044647999 /08035734999 or raise query at https://equery.irctc.co.in
- Just dial 139 from your landline, mobile & CDMA phones for railway enquiries as well as for giving suggestions/filing complaints on Rail Madad.
- For e-catering, to book and get food delivered on your train berth, please contact us at 1323 (24*7 Hrs Toll Free) or log on to www.ecatering.irctc.co.in.