

QR.No For Lift :SERV/08/QR/04

DR NRK BIOTECH PVT LTD

Customer : DR NRK BIOTECH PVT LTD

SY NO:230 TO 243,

TURKAPALLY 500078

Nature of Service / Items Replaced : **FREE SERVICE CARRIED OUT FOR THE MONTH OF FEBRUARY - 2025**

Items which requires Customer Attention:

Customer Remarks If any :

Office Use Only

Time Reported :

Left :

Technician / Engineer Signature :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

o/c

Customer's Signature

SERVICE REPORT

No. PPTG01250206527

Date 01-FEB-2025

L-R7569

File No. SMK3457

FSM

Nature of Service **KATUKAM SATISH**

Technician / Engineer Deputed

LIFT No. **L-R7569**

DR NRK BIOTECH PVT LTD
TSIIC INDUSTRIAL DEVELOPMENT AREA
PLOT NO.11,, SNO.230 TO 243,, -
TURKAPALLY,MEDCHAL MALKAJGIRI,,HYDERABAD,500078

T&C/08/QR/03

Our Quotation Ref No. JL/60/TG01/01855/E/A00

Dear Sir/Madam,

Sub : Supply, Erection, Testing and Commissioning of above mentioned Johnson Lifts

Installed at :

DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

HANDING OVER CERTIFICATE

This day (08 / 11 / 2024) we have handed over to you in good working condition the Johnson Electrical Lift installed at the above premises after carrying out and completing all works enumerated in our quotation.

We have also handed over to you the Emergency Door Open Key and the Controller Key for the above Lift. Please sign and return to us the duplicate copy of this handing over letter at the earliest duly signed in token of having taken over the installation.

Also please be informed damages caused to the lift due to misuse/ water entry / leakage / seepage is not covered under the warranty.

Kindly note the warranty period for the above lift will be effective from

14/11/2024 to 13/11/2025

Lift taken over by :

V. Ramiah
8/11/24
Signature with Seal.

Handed Over By:

Johnson Lifts Private Limited

(Operation Head)

For Service, Maintenance and breakdowns please contact : 040-23078881, 23078882, 23078883

ONLY FOR OFFICE USE

Original HOC Received by Name: Sign: Date:

BRANCH OFFICE		HEAD OFFICE	
ROUTE CODE	: _____	FSM ENTERED ON	: _____
SM NO	: _____	FSM ENTERED BY	: _____
SIGN BY S&M DEPT:	_____	CHECKED BY	: _____
		RECEIVED ON	: _____
		VERIFIED BY	: _____
		VERIFIED ON	: _____

Johnson Lifts Pvt Ltd

Hyderabad Office Plot No. B - 31, TIE Balanagar, Balanagar, Hyderabad - 500037
Phone 23073881 / 82 / 83 Email hyderabad@johnsonliftsLtd.com

Johnson Lifts Private Limited

Pot No B-31 part, TIE Balanagar, Hyderabad 500 037

Phone 23023881/23/2/8 235655

S&M 2378881/27

E-mail hyderabad@johnsonliftsltd.com

website www.johnsonliftsltd.com

JLPL/HYD/HOP/004

CUSTOMER FEED BACK OF LIFT

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

Dear valuable customer,

With reference to the above, we have supplied & installed the lift at your premises & we need the feed back of the lift & lift performance from you. Please give your valuable, feedback regarding the lifts whose details are given below.

SL.NO	CUSTOMER CHECK LIST	OK	NOT OK	IF NOT OK,REMARKS
1	CLEANING OF LIFT & MACHINE ROOM	✓		
2	LIFT COMFORT RIDE	✓		
3	FUNCTION OF NON-STOP	✓		
4	SUFFICIENT CAR LIGHTING	✓		
5	CAR FIXTURE ARE FIXED PROPERLY	✓		
6	WORKING OF EMERGENCY LIGHT & ALARM	✓		
7	WORKING OF FLOOR ANNOUNCIATOR	✓		
8	WORKING OF SCREEN SENSOR	✓		
9	DOOR OPERATION	✓		
10	FLOOR BUTTON OPERATION IN CAR & ALL FLOORS	✓		
11	FLOOR POSITION INDICATION IN CAR & ALL FLOORS	✓		
12	WORKING OF PRESS & SPEAK	✓		
13	DOES OVER LOAD DEVICE WORKS	✓		
14	DOES THE LIFT TAKES FULL LOAD	✓		
15	OVER ALL PAINTING WORKS / SS STICKERS	✓		
16	FMS OPERATION	✓		
17	WORKING OF AUTOMATIC RESCUE DEVICE	✓		

REMARKS IF ANY

YOUR SUGGESTION

CUSTOMER
SIGNATURE

MECHANIC
SIGNATURE

SUPERVISOR
SIGNATURE

HOD RM
SIGNATURE

H O : Plot No. 1, East Main Road ,anna Nagar Western Extn, Chennai-600 101
Phone 26152200, 26152201, 26152202, 26152203 Fax26151614

CUSTOMER GENERAL INFORMATION LETTER

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

SUB: Safety/Operational Instructions of Johnson Elevator for Job no: L-R7569 installed at your premises.

Dear Sir,

We would like to inform you that we have completed the installation, testing & Commissioning work of the lift at your premises DR NRK BIOTECH PVT LTD and we advice you to kindly take care on the below listed points for safe and trouble free usage of lift.

1. In case the lift is used for building material shifting and labor is using the lift for transport,

- Lift cabins to be properly protected to avoid scratches and damages of the lift cabin & doors
- Proper security/lift operator to be assigned during usage of lift(s)

Any material damage is found due to missuse of labor and material shifting, will be replaced on chargeable basis only. JLPL will not be responsible for any scratches in the lift panels which may occur in future, even if the lift was kept ideal without usage.

2. Landing sills, car sills and all lift entrancess needs to be cleaned periodically to avoid accumulation of dust and other materials which may lead to malfunctioning of lift doors and other lift equipments.

3. Power supply

- 3 phase supply to be maintained between 380 volts to 415 volts and the power supply to be permanent
- Earth to neutral voltage should be less than 4 volts and greater than zero voltage at the time of lift running and ideal conditions.

Above said Imporper earthing and power supply may lead to equipment failure and the same will not be covered under warranty

4. Should not use any acidic cleaning agents to clean the panels. Usage of improper agents may lead to corrossion of the lift panels and will mark a parmanent stain in the lift panels. Please contact our service team to take up with cleaning processes.

5. The panel proctective wrappers to be removed at the time of handing over and cleaned for gums. The gums may cause stain in the panels and may lead to rusting of panels irrespective of panel make - SS or painted. JLPL will not be responsible for any gum cleaning and rust in panels in future due to not removal of wrappers as per your request. JLPL will be cleaning the panels only on cost basis if both rust and stain happens because of not removing the wrappers at the time of handing over of the lifts.

Thanking you,

Yours faithfully,

For Johnson Lifts Private Limited,

Authorized Signatory

Customer Signature:

Customer Name:

Received Date: 08/11/24
Customer Phone No.:

Panel Protective wrappers – general instruction letter

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

Sub: Removal of panel protective wrappers. (job no L-R7569)

Dear sir,

We have fixed the car body, landing doors, car doors & frames for the above lift at your site and safety sticker are intact. In this regards we are in need to remove panel protective wrappers before handing over.

If the panel protective wrappers are not removed immediately then the quality of panels & the final finish will not be up to the mark. Wrappers gum in the protective wrappers may leave stain marks in the panel if we try to remove the same in latter stage.

Also the wrappers will get addhered to the pannels due to heat in the environment and it will become impossible to remove the wrappers. In this case for removing the addhered wrappers additional process is involved to remove the wrappers which can be done on cheargeable basis.

In addition, After handing over of the lift for your usage, JLPL will not be responcible for any scratches or dents in any of the lift panels.

Thanking you & assuring you of our best services at all times.

Yours sincerely,

for Johnson lifts Pvt., ltd

Authorized Signatory

Accepted by.....

Sign & Seal

Authorized signatory

ARD Maintenance and General instructions

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

Subject : ARD Maintenance and General instructions.

Dear sir,

We would like to inform you that the above lift is installed with ARD (Automatic Rescue Device) unit. If the 3 Phase power supply goes OFF, this ARD unit will operate the lift to nearest floor with the help of battery incorporated in the system. In this regard we have to maintain these Batteries fully charged condition.

Here we advice/suggestion to keep lift main power supply always ON condition. Please don't switch OFF the lifts main supply which is the direct source for battery charging. If the main is switched OFF, the batteries charging voltage will be discharged and will lead to failure of Batteries. If the batteries fail, ARD will not operate. The defected batteries should be replaced on chargeable basis.

This is for your kind information and Keep the lift Power supply always in ON condition to avoid battery discharge.

Yours sincerely,

for Johnson lifts Pvt., Ltd

Authorized Signatory

Customer signature

Date ...08/11/24

JLPL service center Information letter

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

Subject : JLPL service center informations

Dear sir,

We have handed over the lift JOB NO L-R7569 In a good working condition on 08/11/24

Please note our service center numbers below

Phone number

- 040 23078881
- 040 20378882
- 040 23078883
- 9600069695
- 9600068592

Customer calls will be attended by our service center from 9AM to 9PM on all days including sundays and national holidays.

Please inform the below details to our service center at the time of your call for effective and quick services.

- Lift Number : L-R7569
- Name and location of building :
- Contact person name :
- Contact person mobile number :

Thanking you and assuring you our best services.

Regards

Yours sincerely,

for Johnson Lifts Pvt., Ltd

Authorized Signatory

Customer Signature

LOAD TEST & RESCUE PROCEDURE

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

Dear sir,

We have completed testing work and we have explained the emergency operation to the following persons at your site.

Emergency Operation explained to,

<u>Name</u>	<u>Signature</u>
1.	
2.	
3.	

Load test checked along with the following persons,

<u>Name</u>	<u>Signature</u>
1.	
2.	
3.	

Yours sincerely,

for Johnson Lifts Pvt., Ltd

Authorized Signatory



CUSTOMER INFORMATION LETTER

To,
L-R7569
DR NRK BIOTECH PVT LTD
NEXTO POLIS
PLOT NO:11,
SY NO:230 TO 243,
TURKAPALLY
HYDERABAD
500078

Dear Sir,

We would like to inform you that we have completed installation/ testing & commissioning work for your elevator .the following pending works to be completed.

1. 3 phase permanent power supply to be provide.
2. SAP panel around gaps to be closed

In case of any damage of the materials and lift equipments due to the above said reasons, the same will be replaced on chargeable basis only .

Thanking you & assuring you of our best service at all times.

yours faithfully

For Johnson Lifts Private Limited

Authorized Signatory



Customer Signature :

Customer Name :

Customer Phone No :

Received Date :

Johnson Lifts Private Limited

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101.

Phone : 26152200 (6 Lines)
Grams : "LIFTS"
Fax : 91-44-26151614
E-mail : info@johnsonliftsltd.com
Website : www.johnsonliftsltd.com

You are now the owner of _____ "JOHNSON" Lift/s. We are listing below some of the "Do"s and DON'Ts for using the Lift efficiently and to avoid frequent breakdowns and consequent inconveniences. Before informing us about the break-down, please check the following.

- a) Check for Power Supply -
If not power supply, please call Electricity Board.
- b) Check if all three phase Power Supply are available :
If not, Please call Electricity Board.
- c) Check the incoming main fuses -
If they are blown out, Please rewire it or call Electricity Board.
- d) Check whether all the landing gates and lift gates are closed properly
If not, close it.
- e) Please check whether all the three phases are in sequence
If not, call Electricity Board.
- f) Please check whether the MPCB is in "ON" Position -
If not, switch it on.
- g) Please check if any phase linking is there
If so, call Electricity Board.
- h) If your Lift is not running even after all the above check Ups, Please get in touch with our service Department on Phone No. 26152003, 26152004, 26152005, 26152006.

DO's and DON'Ts

1. Please keep your Machine Room under lock and key.
2. Please identify "JOHNSON LIFTS" Service Personnel before allowing them to attend to your lift.
3. Please do not allow unidentified persons to attend or check your lift.
4. Please put the lift lights "ON" Permanently.
5. Do not load the Lift beyond the rated load.
6. Do not put your hands through the gates when the Lift is on the landing or away from it.
7. Do not put your hands through the gates when the Lift is on the landing or away from it.
8. Do not allow water to enter into the lift well and to the machine room.
9. Do not touch the Lift parts without switching off the Power Supply.
10. Do not tamper with any of the Controller Circuits.

For relieving the Passengers trapped inside the Lift, the following steps maybe observed :

- 1) If the Lift has stopped in between floors, Normally a large portion would be visible from one of the landings. Select that landing for carrying out rescue operations.
- 2) Insert the Door Open Key in the provision provided above the Push Box, Push the Door Open Key and Open the door lock. The door will open freely without any obstruction. If any obstruction is observed, reinsert the key a little deeper till the lock releases and gate open freely.
- 3) Help the Passengers to come out of the Lift. See that he does not slip into the Lift Shaft. If any stool is provided for stepping on, please hold it firmly so as to prevent it from slipping into Lift Shaft.

"CAUTION"

The Rescue Operation should only be carried out by responsible members. Please do not allow children to carry out the rescue operations.

If you are trapped in a Lift, please do not panic. Nothing will happen. Please press the **ALARM BELL** or should for help. Do not press any of the buttons unnecessarily while the rescue operation is on. If you have any difficulty in operation, or you require any guidance regarding the proper usage of the Lift please feel free to contact us at the above address so that we may be in a position to depute our personnel with a prior appointment to explain the various procedures.

You are entitled for periodical Free Service of the Lift both preventive and Corrective maintenance for a period of One Year. Our personnel will be coming periodically to carry out the maintenance of your Lift. After expiry of One Year Guarantee period, we offer Two types of Services.

- 1) Comprehensive Servicing and Maintenance Plan.
- 2) Routine Servicing and Maintenance Plan.

However, we will be getting in touch with you in this regard before the expiry of the warranty period.

GENERAL INFORMATION REGARDING TESTING COMPLETED SITE STATUS

JOB NO.: 1-87569

DATE: 08/11/24

NAME OF THE SITE: DR NRK

SL.NO.	DESCRIPTION	YES	NO
1.	LIFT MACHINE ROOM WITH LOCKABLE ARRANGEMENT	N/A	
2.	LIFT MACHINE ROOM LIGHTING ARRANGEMENT	N/A	
3.	LIFT SHAFT LIGHTING / MAIN ARRANGEMENT	✓	
4.	IF THERE IS ANY POSSIBILITY OF WATER ENTRY INTO THE LIFT MACHINE ROOM / PIT		✓
5.	IF THERE IS ANY POSSIBILITY OF WATER ENTRY INTO THE LIFT SHAFT THROUGH THE LANDING FLOORS		✓
6.	LIFT ENTRANCE FLOORING COMPLETION	✓	
7.	LIFT ENTRANCE WALL TILES FIXING COMPLETION	✓	
8.	LIFT MACHINE ROOM STEPS OR LADDER PROVISION	N/A	
9.	LIFT MACHINE ROOM VENTILATOR ARRANGEMENTS	N/A	
10.	SEPARATE SINGLE PHASE MAIN FOR CAR LIGHTING.	✓	
11.	CORRECT RATING OF SINGLE PHASE MAIN SWITCH	✓	
12.	SEPARATE 3 PHASE MAIN FOR LIFT CONTROLLER	✓	
13.	CORRECT RATING OF 3 PHASE MAIN SWITCH	✓	
14.	8 SWG COPPER EARTHING - 2 NOS.	✓	
15.	MACHINE ROOM WHITE WASH	N/A	
16.	TRAP DOOR ARRANGEMENTS	N/A	

SIGNATURE OF
TECHNICIANSIGNATURE OF
SITE AUTHORITY

TESTING ENGINEER

