

Date: 29-10-2018.

To,
Mr. G. Madhu
S/o. Mr. G. Anantha Ramulu
Flat No. 204, Sai Enclav, Ashok Nagar,
Miryalaguda, Nalgonda - 508207.

Reference: Agreement of Sale dated 17th day of February 2017 for the purchase of Villa no. 80 in our project known as 'AVR Gulmohar Homes 'situated at Sy. No. 786, Miryalaguda Village, Miryalaguda Mandal, Nalgonda District, Telangana.

Subject: Your meeting with our Managing Director Mr. Soham Modi on 25.10.2018 at our site.

Dear Sir,

Our team has been appraised about your discussion with our MD in the presence of our engineers Mr. Zakir and Mr. Sridhar. Your chief complaints about improving the frequency and infrastructure for curing and careful implementations of additions and alterations requested by you have been noted.

Immediate steps for improving the frequency and infrastructure for curing have been taken. Additional manpower for supervision and curing has been provided. We already have 4 borewells at site for curing. The pipelines for inter-connecting all the borewells has deteriorated. We are replacing all the pipes. We hope to have a better infrastructure for curing within 2 weeks. Till such time 4 additional pumps have already been deployed at site.

We have asked our senior project manager, Mr. Sridhar.A, to personally review additions and alterations specified by our customers and ensure that the additions and alterations are made appropriately at each stage of construction. Our quality control team has also been advised to doubly check the additions and alterations before permitting the engineers at site to proceed to the next stage of construction. We assure you that additions and alterations will be made as specified by you.

We request you to send all your complaints and suggestions through our website www.modiproperties.com. Mr. Abhinay, Admin Officer at site (Mobile No.+91-98494 95055) can assist you to upload your complaints and suggestions.

I will personally visit AVR Gulmohar Homes once a month on the 2nd Thursday of every month. Further, Mr. Rajkumar, Sr. Sales Manager , shall also be present at site on the 1st and 3rd Tuesday of every month. You are requested to meet me/him at site for discussing any unresolved issues. They will ensure that our site engineer is present in the meeting for assistance related to construction related activities.

Thank you.

Yours sincerely,


K. Krishna Prasad
Sr. Manager
Customer Relations +91 99896 99536
kprasad@modiproperties.com

