

sohammodi@modiproperties.com

From: Silver Oak Villas <info@modiproperties.com>
Sent: 24 09 2018 7.54 PM

To: cr@modiproperties.com; feedback@modiproperties.com;
kprasad@modiproperties.com; gbrambabu@modiproperties.com;
sov@modiproperties.com; mallikasomesula@gmail.com

Subject: Complaints And Suggestions from Silver Oak Villas

Complaint Id : 0
Project Name : Silver Oak Villas
Block No / Phase : Block A
Flat No/Villa :40
Nature of complaint :Construction
Customer Name : somesula malika
Email : mallikasomesula@gmail.com

Complaints :

1. wrong marking of pillars: 6months back you have constructed all the pillars and all are removed 2 weeks back, when we asked the reason the people at the site told that pillars are wrongly marked so that they are removing.
2. 1 week back same old pillars are again they kept on the floor with out proper bedding and some pillars are slantly placed. how these pillars can give the properly support the building..
3. Remove all the pillars with new pillars with proper bedding. Show us the properly constructed pillars first.
4. your company's site engineer and other employees are not giving you the proper information and also for us. we only told tthese mattres to Krishna Prasad, he came to know about all these things when spoke to him by Tele phone.
5. Yesterday i went to the site took the photos and sent to Krishan Prasad garu. Today i came to your office and complained to Kishan prasad personally.
6. We already paying the money when ever you are asking with out any due. But from your side there is no proper dedication in the construction.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

Handwritten notes:
Discovered
in
complaint
29/9/18
#wo