

From: srinivas gajjela <gsrinivas534@gmail.com>
Sent: 14 10 2019 5:26 PM
To: Paramount Residency; soham@modiproperties.com;
sohammodi@modiproperties.com
Cc: cr@modiproperties.com; feedback@modiproperties.com; Krishna Prasad;
gbrambabu@modiproperties.com; pmr@modiproperties.com; Anand Kumar;
shirish@modiproperties.com; gopal@modiproperties.com
Subject: Re: Complaints And Suggestions from Paramount Residency
Attachments: quotation.jpeg

Dear Sir,

Greetings of the Day....

With due respect it is stated that, Myself Srinivas, I am owner of the Flat No:306, Paramount Residency, I am writing this letter to you, to complain about the current issue of There is constant leakage problem from the upper floor flat from bathroom and toilet. There is a continuously dripping and it is increasing day by day into my Bathroom as well as kitchen side. During the rains the dripping would increase.

After so many emails & request with proper evidence, I produced to you. Finally you have been agreed.

Your Engineer visited my Flat and Upper Flat, Started the Tiles removing work, but I was surprised that after removing the tiles almost 25 to 30 days that there is no work in progress till today.

Please note, it is been 13 months, There has been constant leaking problem from the upper floor flat from bathroom and toilet. I am Afraid the leakage is deteriorating the structure of my wall, paint & reducing the life of the building.

Even till today you have not allotted car parking facility till today.

Since I was entered into agreement on Oct-2018, initially I informed to your concern Manager Krishna Prasad Garu, to cancel the agreement due to some problems which was mentioned in earlier emails i.e car parking facility & Sewage Problem. But he denied cancelled the agreement & given the assurance to resolve the Problems but till today the problems are opened.

In my market research, I found contractor he had given quotation also which is comparable less price.

Estimation given below

1. Without material 4 Bathrooms (Upper Flat & My Flat) With Water Proofing work, Plumbing Work tiles fitting work etc i.e 4X 10,000=40000/-
2. With material 4 Bathrooms (Upper Flat & My Flat) 4 X 25000=1,00,000/-

Kindly understand my pain & problem as Brother/ Family Friend.

Thanking You Sir,

With Best Regards,



Flat No.306, A Block.

On Mon, Sep 23, 2019 at 11:35 AM srinivas gajjela <gsrinivas534@gmail.com> wrote:
Dear Sir,

In continuation of my earlier mails i would like to inform you that none of the problems brought to your notice have been addressed till date. Although an eye wash inspection was done by your representative a few days ago i continue to face the problems unabated and i am deeply pained by your lukewarm response. The sewerage water continue to flow into my both Bathrooms and also damaging the walls which may collapse any day for which you will be squarely liable. I have been patiently suffering the hardship with a view not to strain my relations with you. I therefore finally request you to evince serious interest and resolve the problems immediately or alternatively take back possession of the flat by paying me due compensation. i will be much obliged if you can arrange an appointment with your MD in this regard



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On Mon, Jul 1, 2019 at 4:17 PM srinivas gajjela <gsrinivas534@gmail.com> wrote:
REMINDER.....

On Wed, Jun 26, 2019 at 10:38 AM srinivas gajjela <gsrinivas534@gmail.com> wrote:
REMINDER.....

On Tue, Jun 25, 2019 at 10:46 AM srinivas gajjela <gsrinivas534@gmail.com> wrote:

On Tue, Jun 25, 2019 at 10:41 AM Paramount Residency <info@modiproperties.com> wrote:

Complaint Id : 5140

Project Name : Paramount Residency

Block No / Phase : Block A

Flat No/Villa :306

Nature of complaint :Construction

Customer Name : G SRINIVAS

Email : gsrinivas534@gmail.com

Complaints :

1. LEAKAGE OF SEWAGE CONTENT THROUGH THE PIPES FROM THE UPPER FLAT TO MY FLAT NO.306 THROUGH THE BOTH 2 BATH ROOM AND DRENCHING THE INSIDE WALLS.
2. LEAKAGE OF UTILITY WATER FROM MY FLAT WHICH IN TURN IS LEAKING IN THE BENEATH FLAT NO.206 RESULTING IN AVOIDABLE COMMOTION AND ALTERCATION
3. ALTHOUGH CAR PARKING SPACE IS ALLOTTED TO ME, POSSESSION THEREOF IS YET TO BE GIVEN
4. INSTEAD OF GIVING INTERNAL CONNECTION FOR THE OUTFLOW OF WATER FROM WASH BASIN, AN EXTERNAL CONNECTION IS PROVIDED THEREBY WATER IS FLOWING INSIDE THE HOUSE.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.