

From: Paramount Avenue <info@modiproperties.com>
Sent: 13 05 2019 12:08 AM
To: cr@modiproperties.com; feedback@modiproperties.com;
kprasad@modiproperties.com; gbrambabu@modiproperties.com;
pmr@modiproperties.com; rashmi.pink@gmail.com
Subject: Complaints And Suggestions from Paramount Avenue

Complaint Id : 5064
Project Name : Paramount Avenue
Block No / Phase : Phase II
Flat No/Villa :819
Nature of complaint :Day to Day Maintenance
Customer Name : Rashmita Massey
Email : rashmi.pink@gmail.com
Complaints :

. It is more than one month we shied to Paramount Avenue, from day one we are following wid ur admin department that we are not getting drinking water where as other residents are getting it. We asked them to rectify but till now we are struggling for the same issue. Your plumber came twice but he could not resolve the issue..now today when we asked your technician Rahul he just ignored what we are saying and said that this is not the time to speak..is this the way to speak ?he doesnt even have manners to talk..this is not the first time several time we have obseved him..if he cannot address the issue then why is here in our society..just coming for the timepass here..he is having so much of attitude..even same feedback i have received from the other residents also..kindly look into this matter and take an action against him.we are cooperating you but your employees are not cooperating us and they just ignore the issues.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.