

Re: Complaints And Suggestions from
Faramount Avenue

Thursday, 11 Oct 2018, 10:19 am

To: sohammodi@modiproperties.com
From: Shirish Kumar <shirish@modiproperties.com>
Cc: Pr <pmr@modiproperties.com>

Sir

Regarding 510 complaint we have finished the leakage problem and the painting is pending because of the dark colour we have asked customer to get the paint but he is not willing to get the paint it is costing Ra.900/- in royal emulsion

We will attend the complaint again and finish the issue as early as possible

Regards,

K Shirish Kumar

Project Manager – Construction | [+919246824540](tel:+919246824540) | Don't just buy a flat / villa!
Buy a great lifestyle!

Affordable flats / villas in gated communities.
Modi Properties Pvt. Ltd.

5-4-187/ 3 & 4, M G Road, Sec'bad -03 | Ph: [+91 40 6633 5551](tel:+914066335551)

On Thu, 11 Oct 2018 at 8:07 AM, sohammodi@modiproperties.com
<sohammodi@modiproperties.com> wrote:

Shirish,

Explain!

Regards,

Soham Modi

Managing Director | [+91 40 6633 5556](tel:+914066335556)
| sohammodi@modiproperties.com

Don't just buy a flat / villa! Buy a great lifestyle!
Affordable flats / villas in gated communities.

Modi Properties Pvt. Ltd. | www.modiproperties.com

5-4-187/ 3 & 4, M G Road, Sec'bad -03 | Ph: [+91 40 6633 5551](tel:+914066335551)

From: Vaman Deshmukh <vamandeshmukh@gmail.com>

Sent: 10 10 2018 02:45 PM

To: Krishna Prasad <kprasad@modiproperties.com>

Cc: cr@modiproperties.com; feedback@modiproperties.com; pmr modi@pmr@modiproperties.com; soham@modiproperties.com

Subject: Re: Complaints And Suggestions from Paramount Avenue

Dear Contact Person,

The complaint page on your website says, Please allow at least two weeks for us to attend your complaint.

Its really saddening that even after about **six** months of raising the complaints, and virtually endless followup, following issues have not been resolved properly.

5. Common washroom piping is leaking and water is coming out in Hall wall.
6. Fan switches are missing in all rooms.
7. Washroom false ceiling patch work paint is not done.

I request you to address the issues on priority basis.

Regards,
Vaman Deshmukh
+91-90101-60106

"World doesn't want technical robots; it needs smart human beings!"

On Fri, 29 Jun 2018 at 13:45, Vaman Deshmukh
<vamandeshmukh@gmail.com> wrote:

FYI

----- Forwarded message -----
From: Paramount Avenue <info@modiproperties.com>
Date: Sun 22 Apr, 2018, 10:21 AM
Subject: Complaints And Suggestions from Paramount Avenue
To: <cr@modiproperties.com>, <feedback@modiproperties.com>, <kprasad@modiproperties.com>, <gbrambabu@modiproperties.com>, <pmr@modiproperties.com>, <vamandeshmukh@gmail.com>

Complaint Id : 4318
Project Name : Paramount Avenue
Block No / Phase : Phase II
Flat No/Villa :510
Nature of complaint :Construction
Email : vamandeshmukh@gmail.com
Complaints :

1. One washroom and wash area Doors are not locking.

2. Attached bathroom basin pot is broken
3. Kitchen Taps are shaking horizontally.
4. Dining area hand-wash basin has been fitted on 21 April but the water is not coming from the tap properly.
5. Common washroom piping is all leaking and water is coming out in Hall wall.
6. Fan switches are missing in all rooms.
7. Washroom false ceiling patch work paint is not done.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.