

Soham Modi

From: Krishna Prasad <kprasad@modiproperties.com>
Sent: 17 04 2017 14:30
To: sohammodi@modiproperties.com
Subject: Fw: Complaints And Suggestions from PARAMOUNT AVENUE

Sir,

Customers are asking clarification on below common complaints.

Please advise.

Regards,
K Krishna Prasad

Manager Customer Relations | +91 99896 99536 | kprasad@modiproperties.com
,Modi Properties & Investments Pvt. Ltd. | www.modiproperties.com
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From: feedback@modiproperties.com
Sent: Monday, March 6, 2017 2:52 PM
To: pmr@modiproperties.com
Cc: kprasad@modiproperties.com
Subject: Fw: Complaints And Suggestions from PARAMOUNT AVENUE

From: PARAMOUNT AVENUE
Sent: 05-03-2017 4:24 PM
To: cr@modiproperties.com ; feedback@modiproperties.com ; somasekhar1983@gmail.com
Subject: Complaints And Suggestions from PARAMOUNT AVENUE

Complaint Id : 3809
Project Name : PARAMOUNT AVENUE
Block No / Phase : Phase II
Flat No/Villa :706
Nature of complaint :Construction
Email : somasekhar1983@gmail.com
Complaints :

1. I have seen the notice of the increase in the Maintenance price by 25%. Who is the president of the association, Who in the owners have participated in the meeting when the by laws were prepared and why was the bylaws were not produced during the Flat sale negotiation, Registration or the during the issuance of the occupancy certificate.
2. We are paying maintenance from 1st April 2016 and till now the monthly balance sheet is not posted in the notice board or no mail has been sent.
3. I have sent a mail regarding the lift earlier and no response received till now. We have to rely on the the only lift (Cargo Lift) which is very uncertain and there is no update when the passenger lifts are available for us. There are instances Senior citizens, Kids and Carrying women taking stairs up to 7th Floor when the lift was broke down.

4. We were informed that Car was area and the equipment will be provided and there is no update on this post selling the flat. Due to the dust from the ongoing construction we have spend 350 rupees a week to clean the car.
5. There is no proper cleaning in the corridors, in the parking areas and other common areas
6. Can the owners body meet us and discuss and the reasons for the maintenance hike and the welfare activities.
7. What is the status of the Corpus fund of the community. We have no information on this if the Fund is saved as fixed deposit or used for some reason
8. We expect a meeting for any major decisions related to community, We were told that the parking will be on the basis of the lottery but it was allotted with out a proper logic. Can this be justified?
9. When the ground floor of the club house is being used for office purpose of the Modi properties what is the rent being paid to Owens association effective 1st April 2016
10. Lift in the club house is not yet installed when will this be installed?

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.