



From: Nilgiri Estate <info@modiproperties.com>
Sent: 29 05 2018 10.11 PM
To: cr@modiproperties.com; feedback@modiproperties.com;
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nilgiriestate@modiproperties.com; rammourya.g@gmail.com
Subject: Complaints And Suggestions from Nilgiri Estate

Complaint Id : 4389

Project Name : Nilgiri Estate

Block No / Phase : Phase II

Flat No/Villa :16

Nature of complaint :Construction

Email : rammourya.g@gmail.com

Complaints :

1. Gate latch hole to be provided
2. Side wall crack, next to shuttle court
3. Tap to be fitted in alley
4. Roof and balcony drain water pipe left open
5. North East corner pavers sunk
6. Back side compound wall sinking resulting in gap within pavers
7. Utility wall collapsed - back side
8. Utility tiles and pavers back side to be relayed
9. Improper vonstruction of Back side compound wall resulting in collapse during heavy winds - no iron supporters in between wall construction.
10. Backside wash area tap to be fitted
11. Backside rain water pipe left open
12. Exhaust holes to be square shaped - 3 bathrooms and one in kitchen
13. Kitchen granite edges to be smoothened
14. Sharp granite edge for stairs (both first and second floors)
15. First floor - gap to be covered between first and second floor stairs
16. First floor balcony plastering required for grills
17. First floor balcony door to be corrected
18. First floor hall tube light point lappam and proper finishing due
19. First floor master bathroom, wall tiles to be corrected near electrical point
20. Headroom threshold filling and plastering required and unwanted cement on roof side to be removed
21. latch to be provided for headroom door
22. Gaps to be filled for glass window at steps both outside and inside
23. Roof door unwanted cement to be removed
24. Cracks prevalent all over the roof
25. Electrical pipe protruding out of wall near second floor steps.

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.