

Krishna Prasad

From: "Nilgiri Estate" <info@modiproperties.com>
 Date: 23-06-2018 17:16
 To: <cr@modiproperties.com>; <feedback@modiproperties.com>; <kprasad@modiproperties.com>; <gbrambabu@modiproperties.com>; <nilgiriestate@modiproperties.com>; <deepthi9@gmail.com>
 Subject: Complaints And Suggestions from Nilgiri Estate

Complaint Id : 0

Project Name : Nilgiri Estate

Block No / Phase : Phase I

Flat No/Villa :20

Nature of complaint :Construction

Email : deepthi9@gmail.com

Complaints :

1. POSSESSION LETTER HAS NOT BEEN ISSUED EVEN AFTER REGISTRATION COMPLETION ON 7TH APRIL 2018. POSSESSION LETTER MUST BE PROVIDED IMMEDIATELY
2. GRILL IN FIRST FLOOR LIVING ROOM HAS NOT BEEN PROPERLY FIT. ITS A WRONG GRILL FOR THE WINDOW. SECURITY CONCERN. MUST BE FIXED WITH RIGHT GRILL AND WINDOW IMMEDIATELY
3. SWITCH BOARD NEAR STAIRCASE IN GROUND FLOOR IS WRONGLY FIT. MUST BE CORRECTED
4. RAILING ON STAIRCASE IS LOOSE. MUST BE FIT PROPERLY
5. TERRACE GROUND IS COMPLETELY BAD WITH LOT OF CRACKS. YOUR TEAM VAMSI HAS SEEN AND AGREED THAT IT IS THE PROBLEM MUST BE FIXED. THE TERRACE GROUND MUST BE CHIPPED OUT AND RECONSTRUCTED AGAIN WITH GOOD CURING AND QUALITY
6. TERRACE WALLS HAVE ALREADY CRACKED OUT. VAMSI FROM YOUR TEAM HAS SEEN AND AGREED. MUST BE CHIPPED AND RE-CEMENTED/CONSTRUCTED AGAIN WITH GOOD CURING AND QUALITY
7. COMPOUND WALL ON THE BACK OF THE VILLA IS BROKEN AND BENT. MUST BE RECONSTRUCTED WITH GOOD QUALITY. THIS IS A HUGE SECURITY CONCERN
8. THE WHITE DESIGN FRONT SIDE HAS ALREADY WORN OUT. MUST BE RECONSTRUCTED WITH GOOD QUALITY CEMENT AND PUTTY — *Marble paint must redo.*
9. CORRIDOR TILES BROKEN. MUST BE REPLACED WITH GOOD QUALITY. TILE IS ALREADY BROKEN IN CHILDREN'S BEDROOM TOILET. MUST BE REPLACED
10. WE WERE PROMISED THAT ALL THE WORK WILL BE COMPLETED AND WE CAN PHYSICALLY START STAYING IN THE VILLA FROM 30TH JUNE 2018. THIS IS AGREED BY KRISHNAPRASAD. WORK MUST BE COMPLETED WITH GOOD QUALITY AND ON TIME

Note:

1. Please allow atleast two weeks for us to attend your complaint.
2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

25-06-2018

12166

Krishna Prasad

From: "Nilgiri Estate" <info@modiproperties.com>
Date: 23-06-2018 17:32
To: <cr@modiproperties.com>; <feedback@modiproperties.com>; <kprasad@modiproperties.com>; <gbrambabu@modiproperties.com>; <nilgiriestate@modiproperties.com>; <deepthicrm9@gmail.com>
Subject: Complaints And Suggestions from Nilgiri Estate

Complaint Id : 4432

Project Name : Nilgiri Estate

Block No / Phase : Phase I

Flat No/Villa :20

Nature of complaint :Construction

Email : deepthicrm9@gmail.com

Complaints :

1. DUCT HAS NOT BEEN PLASTERED PROPERLY. MUST BE COMPLETED WITH GOOD QUALITY
2. WINDOW IN FIRST FLOOR BEDROOM HAS NOT BEEN FITTED PROPERLY. MUST BE COMPLETED WITH GOOD QUALITY
3. RAILING IN FIRST FLOOR BALCONY IS BENT ALL THE WAY. YOU MUST PUT A GOOD QUALITY RAILING IMMEDIATELY
4. SWITCHES NEAR STAIRCASE RAILINGS HAVE NOT BEEN COMPLETED. MUST BE COMPLETED
5. SECOND COAT PAINTING HAS NOT BEEN COMPLETED
6. ELECTRICAL AND WATER FACILITIES MUST BE PROVIDED FROM 30TH JUNE 2018 ONWARDS

Note:

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2. In general written response / reply to complaints shall not be given.
3. In case the complaint is not attended to for over two weeks customers are requested to send a reminder using the form given.

25-06-2018

From: Ravi Konduri <ravikondury@gmail.com>
Sent: 19 06 2018 7.09 AM
To: sohammodi@modiproperties.com; Krishna Prasad; venkata ramana; pasha@modiproperties.com; sravan@modiproperties.com
Subject: NE CONSTRUCTION COMPLETION - URGENT AND IMPORTANT

Dear Soham

This is regarding NE20 construction completion.

1. The revised changes approved in March 2017. Even today, construction is not completed.
2. Complete amount has been paid and registration has been completed on 7th April 2018
3. Our interiors work started only on 6th June 2018 and expected to complete this week
4. Till now work from your team has not been completed and possession letter has not been provided
5. Grill for first floor window has not been placed till now
6. Front window in first floor has not been properly fit. Work has not been completed
7. Tile which was broken in first floor children's room toilet has not been replaced properly
8. The balcony grill on first floor was not properly fixed. The grill was broken and adjustments were done but it is not in good shape
9. Bathroom fittings have not been done
10. Railing in staircase has not been properly fit
11. One of the switch boards near kitchen has not been properly installed
12. Second cote of painting will need to be completed
13. Tiles put up in front back side (out side the house) have been broken and need to be replaced

We have to vacate current rented house on 30th June. Need your help to ensure all the works complete with utmost quality by the last week of June without fail and provide possession letter
Please do tracking and oversight on these works completion on daily basis

Dear Krishnaprasad, we discussed on last Saturday

Your team on the ground has been appraised about the issues mentioned above, multiple times

Regards
Ravi
9030006830