

VOC_Report on customer complaints dt 27-11-2020 Ver1

Circular no. 138. Project manager shall be required to send a report on customer complaints by the end of each month for the complaints received in the prior months, that are still not closed (i.e., ATR not sent & QC check not done).

List of customer complaints	09
Name of the project	VOC
Signature of the project manager	A Suresh
Date:	27-11-2020

Sl. No	Complaint ID	Unit no	Complaint date	Brief description of complaint	Explanation for pending works	Timeline for completing the works
1.	13094	I 190	27-08-2020	Work completed	ATR uploaded	-
2.	13115	C 107	05-09-2020	Work completed	ATR uploaded	-
3.	13122	A 136	28-08-2020	Work completed	ATR uploaded	-
4.	13162	C 107	05-09-2020	Work completed	ATR uploaded	-
5.	13167	D 184	19-09-2020	Work completed	ATR uploaded	-
6.	13236	B 242	16-10-2020	Work completed	ATR uploaded	-
7.	13237	C 226	13-10-2020	Work completed	ATR uploaded	-
8.	13238	D 243	09-10-2020	Work completed	ATR uploaded	-
9.	13264	D 243	07-11-2020	Work completed	ATR uploaded	-

