

VOC_Report on customer complaints dt 28-06-2021 Ver 6

Circular no. 138. Project manager shall be required to send a report on customer complaints by the end of each month for the complaints received in the prior months, that are still not closed (i.e., ATR not sent & QC check not done).

List of customer complaints	02
Name of the project	VOC
Signature of the project manager	A Suresh
Date:	28-06-2021

Sl. No	Complaint ID	Unit no	Complaint date	Brief description of complaint	Explanation for pending works	Timeline for completing the works
1.	13356	B 190	17-04-2021	Bathroom plumbing points are leaked, water getting stagnated at terrace	Customer entire family got covid+ so customer take some time to allow the labour's to do work	11-07-2021
2.	13376	D 281	26-04-2021	Water seepage in walls & water leakage and flowing in kids bed room	Already informed to SVRC Construction	05-07-2021


