

VOC_Report on customer complaints dt 27-11-2021 Ver 9

Circular no. 138. Project manager shall be required to send a report on customer complaints by the end of each month for the complaints received in the prior months, that are still not closed (i.e., ATR not sent & QC check not done).

List of customer complaints	02
Name of the project	VOC
Signature of the project manager	A. Suresh
Date:	27-11-2021

Sl. No	Compla int ID	Unit no	Complaint date	Brief description of complaint	Explanation for pending works	Timeline for completing the works
1.	13356	B 190	17-04-2021	Bathroom plumbing points are leaked, water getting stagnated at terrace	Customer kept pending&customer out of station	1-12-2021
2.	13376	A 281	26-04-2021	ATR Uploaded	-	-



APPROVED BY
27 NOV 2021
A. SURESH
PROJECT MANAGER