

VOC_Report on customer complaints dt 27-11-2021 Ver 9

Circular no. 138. Project manager shall be required to send a report on customer complaints by the end of each month for the complaints received in the prior months, that are still not closed (i.e., ATR not sent & QC check not done).

List of customer complaints		02	
Name of the project		VOC	
Signature of the project manager		A. Suresh	
Date:		27-01-2022	

Sl. No	Complaint ID	Unit no	Complaint date	Brief description of complaint	Explanation for pending works	Timeline for completing the works
1.	13356	B 190	17-04-2021	Bathroom plumbing points are leaked, water getting stagnated at terrace	Work completed	
2.	13376	A 281	26-04-2021	ATR Uploaded	Work completed	

(Signature)

